

Hello from Herts.

Arriving at university

All you need to know
about first-day parking,
unloading your bags
and picking up your keys.



GO HERTS

Let's get started.

It's finally here. Today's the day you start your university adventure, open the door to your new home and begin making some of the best friends you'll ever have. You're bound to be a bit nervous – everyone is – but don't worry, we're here to help you feel at home.

We're expecting more than 2,000 new students this weekend, so it's going to be busy. That's why we've put together this leaflet explaining where you can park and unload, as well as how to pick up your room keys. Take a minute to read it through and if you need any help, just ask.

In both places there are several key collection points, so check the signs to find the right one for your room.

1. Have your Herts Boarding Pass ready

To pick up your keys, you'll need your Boarding Pass, which would have been available to print online once you accepted your accommodation offer, completed your online induction, paid your deposit and set up a payment plan.

If you haven't got your Boarding Pass or a room allocation, the first thing you need to do is come along to the Student Centre (Hutton Hub) on the College Lane Campus. We'll help you through the process so you can get your keys quickly.

2. Pick up your keys

Please leave your bags in the car while you pick up your keys. You'll be able to drive closer to your room once you've got them.

College Lane Campus

Pick up your keys from The Hutton Hub. You can park in car park M, by the Forum Hertfordshire.

de Havilland Campus

Pick up your keys from Restaurant de Havilland. You can park in car park DH1 at de Havilland.

3. Ready to move in

Once you have your keys, you can drive round to your accommodation. Our staff on campus will show you how to get there and where to park. If you need level access or have a Blue Badge, please let them know.

As we mentioned, it's going to be a busy weekend, and we apologise if there are queues. To limit these, and to help other students arriving, you'll have twenty minutes to unload.

You'll then be able to park for free all weekend in any of the College Lane and de Havilland car parks.

A free shuttle bus is available between the Forum on College Lane and de Havilland Campus.

If you're using one of the alternative car parks, please remember these are reserved for permit holders after 07:00 on Monday morning. There are penalties for non-permit holders, so don't forget to move your car.

Need a hand? Just ask

If you need any help at all, just call in at the accommodation helpdesk on your campus.

College Lane Campus

Visit our helpdesk at The Oval.

de Havilland Campus

Visit our helpdesk in the accommodation office.

Our Resident Assistants (RA) will be on hand at our student residences all weekend, even after the above offices close. Room escorts and Herts Helpers are also available to help you with your luggage and show you to your room.

Time for a coffee break?

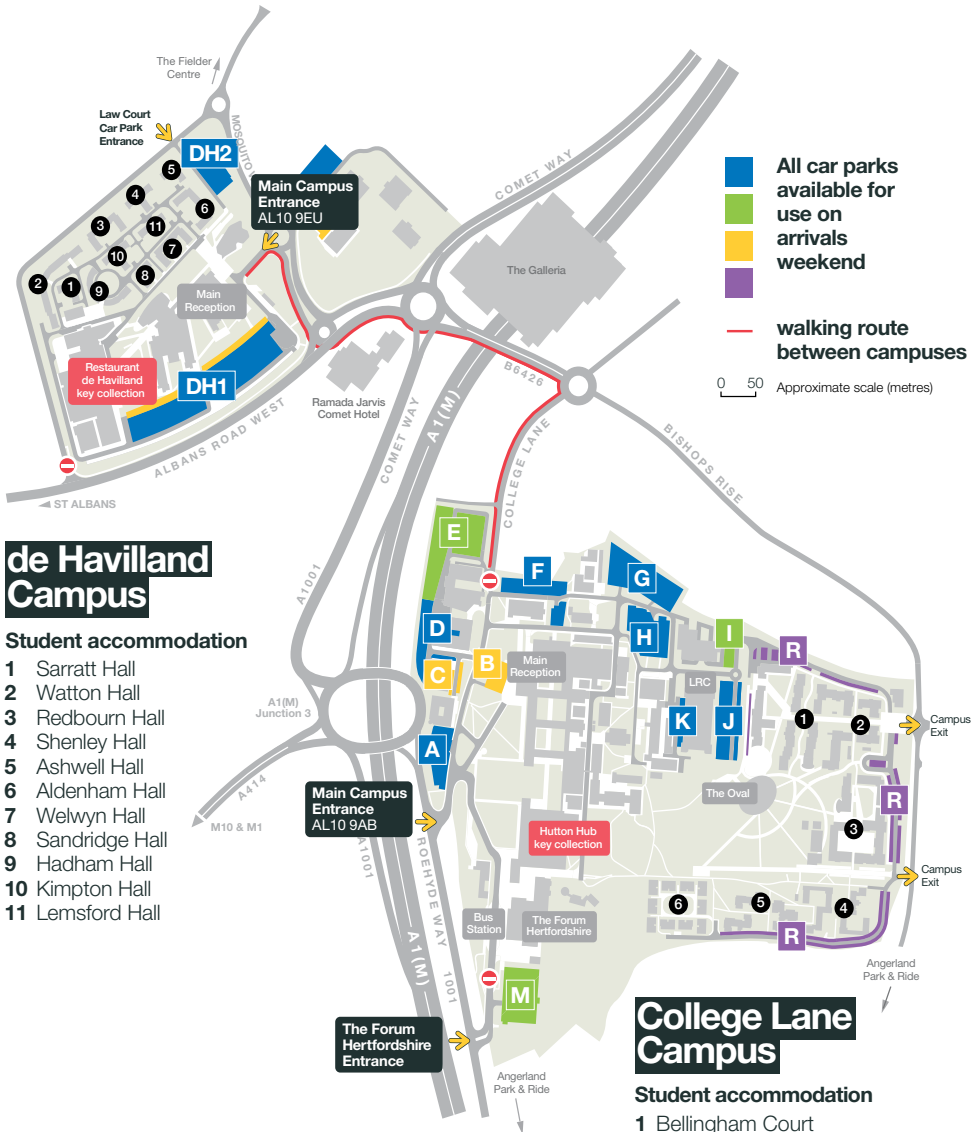
Come on over to the Forum Restaurant on our College Lane Campus or to Restaurant de Havilland at the de Havilland Campus where we will be serving all-day breakfast and lunch between 08:30 and 16:30. If you prefer just a snack, Subway and Starbucks are open in the Forum and Cafe Moot in the Law Court building from 08:30.

Welcome to Herts

Finally, we'd just like to say a big welcome to the University. We hope you'll find Hertfordshire a friendly, lively, supportive student community you love being part of.



Your campus map.



de Havilland Campus

Student accommodation

- 1 Sarratt Hall
- 2 Watton Hall
- 3 Redbourn Hall
- 4 Shenley Hall
- 5 Ashwell Hall
- 6 Aldenham Hall
- 7 Welwyn Hall
- 8 Sandridge Hall
- 9 Hadham Hall
- 10 Kimpton Hall
- 11 Lemsford Hall

College Lane Campus

Student accommodation

- 1 Bellingham Court
- 2 Spalding Court
- 3 Maclean Court
- 4 Newton Court
- 5 Schofield Court
- 6 Telford Court