

The third parties the University of Hertfordshire may share your information with are:

Third Party	Description
Enquiry/applicant management (Hobsons)	To manage the communications with enquirers, applicants and students
Finance (Technology One, Sage archive)	To manage the financial accounts of students
HR records (Core HR, Ceridian archive)	To manage staff HR records and research students
Reading lists (Talis)	To manage a student's reading
LCS Helpdesk out-of-hours (NorMan)	To manage queries to the LCS Helpdesk
Learning environment (Canvas)	To provide students and staff with access to learning resources
Marketing emails (DotMailer)	To send bulk emails for marketing purposes
Lecture capture (Panopto)	To store and provide access to lecture recordings
Library management (Koha)	To manage borrowing from the library
Module feedback (Evasys)	To provide feedback on courses
Occupational health (Cohort)	To manage staff and students who need Occupational Health support and assessments
Office 365 (Microsoft)	To provide access to the Office 365 suite of software
Online exam proctoring (ProctorExam, ProctorU)	To supervise online exams remotely
Plagiarism detection (Turnitin)	To check student compliance with plagiarism regulations
Relationship management (Raiser's Edge)	To manage interactions with alumni and development contacts
Research supervision (RSMS)	To manage research students
Security incidents (Concept)	To record any security incidents on campus
Software and information resources (various) – separate list	To provide access to learning resources and software
UH website (Squiz Matrix)	To manage data capture via an online form
Study Abroad (MoveOn)	To manage students who are spending a period of study abroad
STA International	To manage the University's debt collection process

Student financial advice (Black Bullion)	To provide access to online financial advice resources
Western Union	To provide our students with payment mechanisms from overseas
NSS	To allow the National Student Survey to be run
Parking permits (First Parking)	To manage permits to park on campus
Student Loan Company	To provide necessary information for students to get their loans
Students' Union (MSL)	To enable communications between students at the Students' Union
UCAS/GTTR	To manage the UCAS and GTTR application process
Border Agency and UKVI	To ensure the University complies with immigration legislation
Local councils (Council tax rebate)	To facilitate students to claim a council tax rebate
Transport for London	To provide our students with discounted travel
DLHE return	To facilitate the DLHE survey
HESA and HESES student return	To provide the government return on University of Hertfordshire students
Professional registration bodies (eg NMAS, SWAS, HPC)	To provide the registration information for specific students
Degree apprenticeship and other sponsors	To manage degree apprenticeships
Criminal record checks - DBS (Atlantic Data)	To ensure that specific staff and students are allowed to practice
Online training courses (IHASCO & Marshall's)	To deliver online H&S and other training
Customer service survey tool (Insight NPS)	To assess the quality of service received
Personality testing assessment (OPP Assessment)	To enable individuals to assess themselves (MBTI) and plan development
Survey tool (Jisc Online Surveys)	To conduct surveys
Website chatbot (Greenwood Campbell)	To gather information from enquirers on the website