

## Courses available for customised delivery

## Please contact us: business-academy@herts.ac.uk

Key Business Area	Courses and Workshop areas available
Business Essentials	Fundamentals of Project Management
	The Management of Projects
	Introduction to MS Project
	Creating Value in Projects
	Agile Development for Managers
	Finance for non-financial managers
	CIM L4 Certificate in Professional Digital Marketing
	CIM L6 Diploma in Professional Marketing
Coaching and Mentoring	Coaching in the Workplace
	Management Coaching
	Create a Mentoring Culture
	How to Be a Mentor
	CMI L5 Certificate in Management Coaching & Mentoring
Leadership	You as a Leader
	You and the Team
	Responsible Leadership
	Thinking Strategically
	Being Creative and Entrepreneurial
	Leading Cultural Change
	Social Enterprise Leadership Foundation (SELF)
	Collaborative Governance
People Management	Developing the Effective Manager
	Creating High Performing Teams
	Management Coaching
	Managing Difficult People
	Managing Change
	Building Resilience: Managing Work-Life Balance

Personal Effectiveness	Developing Confidence and Credibility
	Build Better Relationships
	Assertiveness in the Workplace
	Personal Impact - Creating your own brand
	Power and Politics in the Workplace
	Effective Networking
Productivity Skills	Be Time-Smart
	Effective Delegation
	SMART Planning
	Creative Thinking - Better Decisions
	Building and Writing a Business Plan
	Presenting With Impact
	Get, Keep and Grow Customers using Social Media
The HR Professional	Successful Recruitment and Selection
	Sustainable Talent Management
	Implementing Psychometric Assessments
Understanding Consulting	Running a Consultancy Project
	Becoming an Effective Consultant
	Critical Thinking and Problem-Solving
	Understanding Market Research
	Statistics/Getting Started with Stats