

# Online Distance Learning Courses Fees and Finance Policy 2026/2027

(Academic Year – 1<sup>st</sup> August 2026 to 31<sup>st</sup> July 2027)

The information in this document has been extracted from the 2026/27 Tuition Fee Policy (available on <https://ask.herts.ac.uk/tuition-fees-and-funding-policy>) and is only relevant to students registered on Online Distance Learning courses. Therefore, no rights can be derived from the contents of this document.

**Version 2**

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## 1 INTRODUCTION

The purpose of this document is to outline details of our tuition fee policy for students studying on our distance learning courses in the 2026/2027 academic year. This policy is updated annually to reflect revisions in institutional policy agreed by the University's Board of Governors and amendments to fee levels. The detailed policy set out in this document is agreed by the University's Fees and Bursary Committee.

The University sets its fees in line with government policies and submits a return each year to the Office for Students (<https://www.officeforstudents.org.uk/>) to help promote fair access to higher education.

Starting a university course is a big decision and a great investment in your future. It is also a big financial commitment, so it is important to be aware of the cost of tuition and other essential rules such as when fees must be paid, or when you might be entitled to a refund.

All students are personally liable for the payment of their tuition fees relating to their studies, unless your offer letter expressly informs you otherwise. If payment is to be made by a third party, i.e. Student Finance England, employer or other sponsor, or by parent or guardian, then it is the responsibility of the student to ensure this is arranged before any payments are due.

The University can provide advice and support if things go wrong or if students get into financial difficulties; our contact details and other useful information can be found at the end of this document.

The Hertfordshire Students' Union also provides impartial advice and support to our students regarding financial matters.

References to 'University (and 'UH') throughout this document are to the University of Hertfordshire.

Joanne Coward  
Academic Registrar  
October 2025

## 2 ONLINE DISTANCE LEARNING FEES FOR STUDENTS ENTERING IN 2026/2027

Online Provision refers to the University courses which at the time of initial application by the student are advertised as being online courses, which means that they are designed to be delivered, taught and assessed via web-based learning. Online Provision does not refer to any programme which was intended to be campus based and due to circumstances has been amended to be delivered wholly or partly online.

These fees vary depending on the academic year in which the student began the course and are for courses stated in this section only.

IMPORTANT – the fees quoted in sections 2.1 and 2.2 below exclude repeat/ re-assessment fees. Those fees are detailed in section 2.3.

### 2.1 Undergraduate Fees

Course	Home		International	
	Full Fee per level (120 credits)	Modular Fee*	Full Fee per level (120 credits)	Modular Fee*
Business Administration UG (standalone modules)	N/A	£945	N/A	£ 945
BA (Hons) Business Administration (Levels 4, 5 & 6 – available part-time)	£7,560	£945	£7,560	£ 945
BA (Hons) Business Administration (Top Up) (Level 6 only – available part-time)	£7,560	£945	£7,560	£ 945
Business and Sport Management UG (standalone modules)	N/A	£945	£7,560	£ 945
BSc (Hons) Business and Sport Management (Levels 4, 5 & 6 – available part-time)	£7,560	£945	£7,560	£ 945
BSc (Hons) Computer Science (Levels 4, 5 & 6 – available part-time only)	£7,560	£945	£7,560	£ 945
BSc (Hons) Computer Science (Top Up) (Level 6 only – available part-time or full-time)	£7,560	£945	£7,560	£945
BSc (Hons) Information Technology (Levels 4, 5 & 6 – available part-time only)	£7,560	£945	£7,560	£945
BSc (Hons) Information Technology (Top Up) (Level 6 only – available part-time or full-time)	£7,560	£945	£7,560	£945

\*Modular fees are quoted per 15-credit module, however some courses run 30-credit modules. Therefore, modules could charge £945 if 15 credits and £1,890 if 30 credits. Please refer to the **Programme Specification** to check the number of credits you will be studying. You can request a copy from [online-degrees@herts.ac.uk](mailto:online-degrees@herts.ac.uk)

**Example:** for a student doing the full BA (Hons) Business Administration Online programme over 5 years, the full programme will cost £22,680 and will be charged on a semester basis as follow:

<b>Level</b>	<b>Years</b>	<b>Semester</b>	<b>Credits</b>	<b>Cost</b>
Level 4	Year 1	Sem. A	30	£945 x 2 = £1890
Level 4	Year 1	Sem. B	30	£945 x 2 = £1890
Level 4	Year 2	Sem. A	30	£945 x 2 = £1890
Level 4	Year 2	Sem. B	30	£945 x 2 = £1890
Level 5	Year 3	Sem. A	30	£945 x 2 = £1890
Level 5	Year 3	Sem. B	30	£945 x 2 = £1890
Level 5	Year 4	Sem. A	30	£945 x 2 = £1890
Level 5	Year 4	Sem. B	30	£945 x 2 = £1890
Level 6	Year 5	Sem. A	45	£945 X 3 = £2835
Level 6	Year 5	Sem. B	45	£945 X 3 = £2835
Level 6	Year 5	Sem. C	30	£945 X 2 = 1890

## 2.2 Postgraduate Fees

Course	Home/EU/International	
	Full Course Fee**	Modular Fee* per 15-credits
Master of Science Advanced Computer Science	£11,310 <i>(for 180 credits)</i>	£945
Master of Science Artificial Intelligence	£11,310 <i>(for 180 credits)</i>	£945
Master of Science Cyber Security	£11,310 <i>(for 180 credits)</i>	£945
Master of Science Software Engineering	£11,310 <i>(for 180 credits)</i>	£945
Master of Science Data Science and Analytics	£11,310 <i>(for 180 credits)</i>	£945
Master of Science Computer Science	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Computer Science with Data Analytics	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Computer Science with Artificial Intelligence	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Computer Science with Cyber Security	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Computer Science with Software Engineering	£10,320 <i>(for 180 credits)</i>	£860
Global Executive Master of Business Administration	£12,855 <i>(for 180 credits)</i>	£1,070
Global Executive Master of Business Administration with Behavioural Data Science	£12,855 <i>(for 180 credits)</i>	£1,070
Global Executive Master of Business Administration with Artificial Intelligence	£12,855 <i>(for 180 credits)</i>	£1,070
Global Executive Master of Business Administration with Cyber Security	£12,855 <i>(for 180 credits)</i>	£1,070
Global Executive Master of Business Administration with Algorithmic Marketing	£12,855 <i>(for 180 credits)</i>	£1,070
Global Executive Master of Business Administration with Sustainability	£12,855 <i>(for 180 credits)</i>	£1,070
Master of Science Management	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Psychology (Conversion)	£10,320 <i>(for 180 credits)</i>	£860
Master of Science Social and Organisational Psychology	£11,310 <i>(for 180 credits)</i>	£945
Master in Public Health	£12,855 <i>(for 180 credits)</i>	£1,070
Master of Public Health - Leadership in Public Health Practice	£12,855 <i>(for 180 credits)</i>	£1,070
Master of Arts in Creature and Character Animation	£11,310 <i>(for 180 credits)</i>	£945

Master of Arts in Global Film and Television	£11,310 (for 180 credits)	£945
Master of Arts in Literature and Culture	£11,310 (for 180 credits)	£945

\*Modular fees are quoted per 15-credit module, however some courses run 30-credit or 60-credit modules. Therefore, modules could charge £945 if 15 credits and £1890 if 30 credits for example. Please refer to the **Programme Specification** to check the number of credits you will be studying. You can request a copy from [online-degrees@herts.ac.uk](mailto:online-degrees@herts.ac.uk)

For certain online postgraduate students who are invoiced on a termly, rather than on an annual basis, your final invoice will be adjusted to ensure that you are charged the correct amount for your course overall. This could result in either a slight reduction or an increase in the price of your final module.

**Example:** for a student doing the MSc Computer Science with Data Analytics Online programme part-time over 2 years, the full programme will cost £10,320 and will be charged on a semester basis as follows:

Level	Years	Semester	Credits	Cost
Level 7	Year 1	Sem. A	30	£860 X 2 = £1,720
Level 7	Year 1	Sem. B	30	£860 X 2 = £1,720
Level 7	Year 1	Sem. C	30	£860 X 2 = £1,720
Level 7	Year 2	Sem. A	30	£860 X 2 = £1,720
Level 7	Year 2	Sem. B	30	£860 X 2 = £1,720
Level 7	Year 2	Sem. C	30	£860 X 2 = £1,720

### 2.2.1 Repeat Fees

The original tuition fees stated in sections 2.1 and 2.2 above cover the first attempt at the module and any re-sit assessments that do not require re-enrolment on the module (i.e. referred/ deferred assessments).

Students required to re-enroll on a module must pay the full modular fee.

**IMPORTANT** – In some instances, students whose tuition fee payment is usually made by a third party (i.e. The Student Loans Company (SLC), employer or other sponsor, or by a parent or guardian) may need to self-fund any re-sits that require re-enrolment. Students are advised to check with their source of funding whether their repeat fees will be made by the third party or not.

### 2.3 Accredited Prior Learning

The University will charge you in the following way for prior learning,

- Accredited prior experiential learning (APEL) will be charged at 50% of the modular fee.
- Accredited prior credited learning (APCL) will not be charged.

Please note – APCL is typically where an individual has gained University credits at a different institution and then transfers to the University of Hertfordshire. APEL is where an individual's work experience would make them exempt from having to undertake certain modules on a programme.

## 3 FEE AND PAYMENT INFORMATION

### 3.1 Calculating tuition fees

Tuition fees are payable each semester, on a modular basis. The level of tuition fee payable by you will depend on the number of credits studied each semester.

Modular fees quoted on the website and in section 2 above are per 15-credits. To calculate the fee payable per semester, you must refer to their **Programme Specification** (available through the [Course page](#) on our website) which contains module options and credits. As guidance:

- a full-time student is typically expected to study 60 credits per semester
- a part-time student is typically expected to study 30 credits per semester – however where possible some students may choose to study more or less than the expected 30-credits.

### 3.2 Other tuition related costs

The University tries to keep any additional costs to a minimum. However, some courses may require additional software. You will be advised about any additional costs in the **Programme Specification** (shared as part of the **Offer Letter**). The **Programme Specification** details these costs and whether they are a mandatory or optional part of the course.

### 3.3 Payment of tuition fees

The fee payable will be included in your **Offer Letter** and confirmed each semester through a Notification of Fees correspondence to you.

#### 3.3.1 Payment schedule

##### Undergraduate Payment Schedule

You may pay your fees in one of the following ways:

- a) 100% payment before registration (i.e. full fee per level/ course)
- b) 100% payment per semester (i.e. full modular fee)
  - For study within semester A (Sep-Jan) – Friday, 11<sup>th</sup> September 2026
  - For study within semester B (Jan-Jun) – Friday, 8<sup>th</sup> January 2027
  - For study within semester C (Jun-Sep) – Friday, 7<sup>th</sup> May 2027

c) Tuition Fee Instalment plan\* – the plan will be set-up as follows:

	<b>Four instalments</b>	<b>Three instalments</b>	<b>Two instalments</b>
<b>SEM A</b>	25% due on/before 1 <sup>st</sup> Aug 2026 25% due on/before 1 <sup>st</sup> Sept 2026 25% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026	50% due on/before 1 <sup>st</sup> Sept 2026 25% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026	75% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026
<b>SEM B</b>	25% due on/before 1 <sup>st</sup> Dec 2026 25% due on/before 1 <sup>st</sup> Jan 2027 25% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027	50% due on/before 1 <sup>st</sup> Jan 2027 25% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027	75% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027
<b>SEM C</b>	25% due on/before 1 <sup>st</sup> Apr 2027 25% due on/before 1 <sup>st</sup> May 2027 25% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027	50% due on/before 1 <sup>st</sup> May 2027 25% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027	75% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027

*\* An instalment plan can only be entered into when a student provides a valid debit or credit card for recurring card payments. You will need to set up a new instalment plan each semester to ensure that card details and course fees are still valid. It is the student's responsibility to set up a new plan each Semester. If a plan is breached, a new plan will not be offered.*

## Postgraduate Payment schedule

You may pay your fees in one of the following ways:

- d) 100% payment within a week of registration (i.e. full fee per programme)
- e) 100% payment per semester (i.e. Full payment for the credits/modules completed during a semester is due either during or by the end of that semester)

Tuition Fees are due in advance of each semester of study. The deadlines for each semester will be as follows:

- f) For study starting 14<sup>th</sup> Sept 2026- Pay by 1<sup>st</sup> Nov 2026
- g) For study starting 9<sup>th</sup> Nov 2026-Pay by 9<sup>th</sup> Jan 2027
- h) For study starting 18<sup>th</sup> Jan 2027- Pay by 6<sup>th</sup> Mar 2027
- i) For study starting 16<sup>th</sup> Mar 2027- Pay by 16<sup>th</sup> May 2027
- j) For study starting 25<sup>th</sup> May 2027- Pay by 11<sup>th</sup> July 2027
- k) For study starting 20<sup>th</sup> Jul 2027- Pay by 5<sup>th</sup> Sept 2027
- l) Tuition Fee Instalment plan\* – the plan will be set-up as follows:

Module Start between	Four instalments	Three instalments	Two instalments
<b>1<sup>st</sup> Sep-31<sup>st</sup> Oct 2026</b>	25% due on/before 1 <sup>st</sup> Aug 2026 25% due on/before 1 <sup>st</sup> Sept 2026 25% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026	50% due on/before 1 <sup>st</sup> Sept 2026 25% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026	75% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026
<b>1<sup>st</sup> Nov-31<sup>st</sup> Dec 2026</b>	25% due on/before 1 <sup>st</sup> Oct 2026 25% due on/before 1 <sup>st</sup> Nov 2026 25% due on/before 1 <sup>st</sup> Dec 2026 25% due on/before 1 <sup>st</sup> Jan 2027	50% due on/before 1 <sup>st</sup> Nov 2026 25% due on/before 1 <sup>st</sup> Dec 2026 25% due on/before 1 <sup>st</sup> Jan 2027	75% due on/before 1 <sup>st</sup> Dec 2026 25% due on/before 1 <sup>st</sup> Jan 2027
<b>1<sup>st</sup> Jan-28<sup>th</sup> Feb 2027</b>	25% due on/before 1 <sup>st</sup> Dec 2026 25% due on/before 1 <sup>st</sup> Jan 2027 25% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027	50% due on/before 1 <sup>st</sup> Jan 2027 25% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027	75% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027
<b>1<sup>st</sup> Mar-30<sup>th</sup> Apr 2027</b>	25% due on/before 1 <sup>st</sup> Feb 2027 25% due on/before 1 <sup>st</sup> Mar 2027 25% due on/before 1 <sup>st</sup> Apr 2027 25% due on/before 1 <sup>st</sup> May 2027	50% due on/before 1 <sup>st</sup> Mar 2027 25% due on/before 1 <sup>st</sup> Apr 2027 25% due on/before 1 <sup>st</sup> May 2027	75% due on/before 1 <sup>st</sup> Apr 2027 25% due on/before 1 <sup>st</sup> May 2027
<b>1<sup>st</sup> May-30<sup>th</sup> June 2027</b>	25% due on/before 1 <sup>st</sup> Apr 2027 25% due on/before 1 <sup>st</sup> May 2027 25% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027	50% due on/before 1 <sup>st</sup> May 2027 25% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027	75% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027
<b>1<sup>st</sup> Jul-31<sup>st</sup> Aug 2027</b>	25% due on/before 1 <sup>st</sup> Jun 2027 25% due on/before 1 <sup>st</sup> Jul 2027 25% due on/before 1 <sup>st</sup> Aug 2027 25% due on/before 1 <sup>st</sup> Sep 2027	50% due on/before 1 <sup>st</sup> Jul 2027 25% due on/before 1 <sup>st</sup> Aug 2027 25% due on/before 1 <sup>st</sup> Sep 2027	75% due on/before 1 <sup>st</sup> Aug 2027 25% due on/before 1 <sup>st</sup> Sep 2027

*\* An instalment plan can only be entered into when a student provides a valid debit or credit card for recurring card payments. You will need to set up a new instalment plan each semester to ensure that card details and course fees are still valid. It is the student's responsibility to set up a new plan each Semester. If a plan is breached, a new plan will not be offered.*

### New Students

Please be aware that payments will not be required until your student registration is fully completed. The first fee statement will be issued within one month of starting your first module, and payment for the credits gained during the first semester is due by the end of that semester.

### 3.3.2 Payment methods

#### a) Self-funding students

Fees can be paid online, by banker's draft, credit card or debit card (pounds sterling). For details of how to pay follow the link: <https://www.herts.ac.uk/study/fees-and-funding/managing-your-finances/payments>

A payment plan can be set-up via the payment portal available on <https://www.herts.ac.uk/study/fees-and-funding/payments> or you may make payments via <https://landing-pages.flywire.com/landing/hertspayments>

#### b) Student Loans Company funding students (undergraduate and postgraduate)

The University accepts no responsibility for any errors or omissions made regarding Student Loan Company (SLC) funding. In all circumstances, you are strongly advised to check your funding position with Student Finance England (SFE) or your relevant awarding body. Help with SLC funding application can be provided by the Student Funding and Financial Support team (email: [funding@herts.ac.uk](mailto:funding@herts.ac.uk) Tel: +44 (0)1707 284800).

**Undergraduate students<sup>1</sup>** – If you are a Home student applying for SLC funding, please ensure that you have provided the Student Funding and Financial Support team at [funding@herts.ac.uk](mailto:funding@herts.ac.uk) with your Student Support Number. Once your application has been fully approved and you have returned all requested evidence and your declaration to SFE (or your relevant awarding body) the University will release your tuition fee loan payments accordingly. If for any reason you are assessed as ineligible for SLC funding, or your funding is withdrawn, you will be liable for your tuition fees.

**Postgraduate students<sup>1</sup>** – If you are a Home student applying for SLC funding, please ensure that you have provided the Student Funding and Financial Support team ([funding@herts.ac.uk](mailto:funding@herts.ac.uk)) with your Student Support Number. Once your application has been fully approved, you have returned all requested evidence and your declaration to SFE and are fully registered onto your programme the University will confirm your attendance which will release your payments directly to you. Please contact Student Account Management [finance-tuition@herts.ac.uk](mailto:finance-tuition@herts.ac.uk) if you wish to discuss your payment options. To make a payment to the University of Hertfordshire, please refer to section 3.3.2 above.

### **c) NHS funded students**

Funding of your fees will have already been agreed with your NHS employer, so you do not need to take any further action. Please note that the funding will only cover the first attempt at the module and students will be required to self-fund any repeats (see section 2.3 above).

If your studies are being funded by your Trust, information such as your attendance and performance (including module grades) may be shared with your employer.

**IMPORTANT** – Information on attendance, performance (including module grades) and serious cases of academic or other dishonesty (for example plagiarism) may be made available to your employer, and, where appropriate, any relevant professional body and/or regulatory body. This information is required in order to meet our contractual requirements with the relevant NHS funding authority.

### **d) Employer-sponsored (Non-NHS)**

If an employer or other sponsor is paying your tuition fees you will need to provide a completed and signed sponsor form during registration. . **Unless your offer letter expressly informs you otherwise, you will be liable for your fees if the sponsor does not provide the form or if your sponsor does not pay your fees.** The sponsor form can be found at <https://www.herts.ac.uk/study/fees-and-funding/fee-information/when-to-pay-tuition-fees/sponsored-fees>

Fees can be paid online, credit card or debit card (pounds sterling). For details on how to pay follow the link <https://www.herts.ac.uk/study/fees-and-funding/payments>

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<sup>1</sup>The Government confirmed that EU students commencing study from 2021/22 would no longer be able to access the same financial arrangements as Home students. They would no longer be entitled to home fee status or financial support from Student Finance England. Any EU students that commenced their studies prior to 1st January 2021, are excluded from this change and will retain their existing fee package for the duration of their course. However, there may be circumstances where the fee package will not be retained if a student transfers onto another course or changes their mode of study. Students are advised to check with Student Funding and Financial Support before making any changes. Further information and support regarding this change can be found from UKCISA.

### 3.4 Fee liability dates

The University policy on fee refunds applies to full-time and part-time students where the student withdraws or temporarily suspends studies

When processing a request for a refund of tuition fee the University may, at its discretion, withhold an additional element of the module fees to cover the cost of resources or materials that have been supplied.

The following fee liability and refund entitlement dates apply to Online Distance Learning students only.

<b>Semester Start</b>	<b>Fee Liability</b>
<b>Sept start</b>	No fee liability prior to <b>5th Oct 2026</b> Fee liability is 25% from <b>5th Oct 2026</b> Fee liability is 50% from <b>19th October</b> Fee liability is 100% from <b>5th Nov 2026</b>
<b>Nov start</b>	No fee liability prior to <b>1st Dec 2026</b> Fee liability is 25% from <b>1st Dec 2026</b> Fee liability is 50% from <b>21st Dec 2026</b> Fee liability is 100% from <b>11th Jan 2027</b>
<b>Jan start</b>	No fee liability prior to <b>8th Feb 2027</b> Fee liability is 25% from <b>8th Feb 2027</b> Fee liability is 50% from <b>22nd Feb 2027</b> Fee liability is 100% from <b>16th Mar 2027</b>
<b>Mar start</b>	No fee liability prior to <b>6th Apr 2027</b> Fee liability is 25% from <b>6th Apr 2027</b> Fee liability is 50% from <b>27<sup>th</sup> Apr 2027</b> Fee liability is 100% from <b>23rd May 2027</b>
<b>May start</b>	No fee liability prior to <b>14th Jun 2027</b> Fee liability is 25% from <b>14th Jun 2027</b> Fee liability is 50% from <b>28th Jun 2027</b> Fee liability is 100% from <b>19th Jul 2027</b>
<b>Jul start</b>	No fee liability prior to <b>9th Aug 2027</b> Fee liability is 25% from <b>9th Aug 2027</b> Fee liability is 50% from <b>23rd Aug 2027</b> Fee liability is 100% from <b>13th Sept 2027</b>

### 3.5 Implications for students who withdraw, take a study break etc.

You will be liable for your tuition fees for the entire semester of study unless you formally notify the University that you wish to withdraw, defer, or apply for a temporary suspension of their studies.

Withdrawing from a course is a big decision and you are advised to seek as much advice as possible before taking this step. Further details can be found at <https://ask.herts.ac.uk/withdrawing-from-university>. The fee liability will be calculated from the date of the receipt by the University of the Withdrawal Form.

**Example:** *a full-time student who started their course in Semester A and withdraws on the 6<sup>th</sup> October 2026 will be liable for 25% of their Semester A 2026/2027 fees. The student will be entitled to a partial refund, if a payment has been made that is greater than the revised liability amount following withdrawal. Using the same example, a student whose fee is £3460, and who has paid the full amount for the semester at the point of withdrawal, would be entitled to a refund of £2595 (i.e. £3460 x 25% = £865 amount due; £3460 - £865 = £2595 amount refundable).*

The University will contact students who are entitled to a refund within 28 days of receiving the completed Withdrawal Form.

Where fees have been paid by way of tuition fee loan, the University will contact Student Finance England (or other UK funding body) to advise them of the change which will also impact on the student's maintenance entitlement.

Where fees have been paid by a sponsor, e.g. employer, the University will charge the sponsor a fee for the year based on the fee liability dates.

If a student requests to temporarily suspend their studies and then subsequently resumes their studies, the fee liability would also be in line with the liability dates in Section 2.4 above.

**Example:** *if a student commences study in 2026/2027, "rests" after the 1<sup>st</sup> liability date, they will pay 25% of their Semester A 2026/2027 fees. If they recommence in a subsequent semester in the academic year 2026/2027 or in the academic year 2027/2028, they will have to pay the full tuition fee again.*

### 3.6 Implications for students who submit Exceptional Circumstances (formerly Serious Adverse Circumstances)

If you apply for an assignment extension or deferral of a module through 'Exceptional Circumstances' you will be fully liable for the full modular fee in the semester that you first enroll on the module(s). Should a deferral be awarded, you may restart the module free of charge at the next available opportunity.

More details on Exceptional Circumstances is available on <https://ask.herts.ac.uk/exceptional-circumstances>

### 3.7 Sanctions for non-payment of tuition fees

The University encourages any student unable to pay their tuition fees to contact the University's Student Finance team ([finance-tuition@herts.ac.uk](mailto:finance-tuition@herts.ac.uk)) to discuss a payment plan or alternative sources of funding.

However, if a student has not paid the applicable instalment of their tuition fees within 28 days of the liability date, or has not made alternative arrangements which are acceptable to the University, the University may (without affecting any other right or remedy available to it) do one or more of the following:-

- (i) withdraw the facilities of StudyNet and Canvas, which will prevent the student from accessing study materials, submitting assignments or registering for award ceremonies;
- (ii) withdraw the student from the course;
- (iii) bar the student from returning in the following semester;
- (iv) bar the student from attending his/her graduation ceremony;
- (v) refuse to provide results or confer a University award

The University may also take more formal steps to recover any unpaid tuition fees, such as engaging a debt collection agency and/or commencing legal proceedings. If it does so, the University reserves the right to require the student to pay in addition any costs and expenses (including legal costs) reasonably incurred by the University in recovering the unpaid sums. The University also reserves the right to charge the student interest on the unpaid sums on a daily basis at an annual interest rate of 2% above the base lending rate of HSBC Bank plc until all outstanding sums and interest are paid.

The University will withhold results from students in debt but may issue such results in non-standard format to enable students to undertake any referred/deferred assessment.

Any sanctions will be lifted as soon as the student's debt has been cleared in full.

Students who have withdrawn or applied to temporarily suspend their studies will still be contacted to pay any outstanding debt. Students will not be entitled to resume their studies or apply to study a new course until all outstanding debt has been cleared in full.

Please refer to the University policy and regulations SA13 'Schedule of Sanctions and Penalties' and SA14 'Student Withdrawal Regulations', [www.herts.ac.uk/about-us/corporate-governance/uprs](http://www.herts.ac.uk/about-us/corporate-governance/uprs)

## 4 DISCOUNTS APPLICABLE TO ONLINE DISTANCE LEARNING COURSES

### 4.1 UH Alumni Discount

The UH Alumni Discount is a discount available to graduates studying a full-time or part-time Postgraduate degree, provided they have graduated from an undergraduate degree awarded by the University or the former Hatfield Polytechnic.

Details	UH Graduate Scholarship	Remarks
Full-time Taught Master's Degree	20% discount on normal fee	Discount applies for year 1 only
Part-time Taught Master's Degree	20% discount on normal fee	Discount applies to years 1 and 2

#### 4.1.1 Procedures

- (i) To claim the UH Alumni Discount, the student must be a graduate of the University, from an undergraduate programme.
- (ii) The UH Alumni Discount will be given to students who are paying the full cost of the tuition fee from their own resources (including a Postgraduate loan from the Student Loans Company). **Fees paid by the student's family do not count as sponsorship.**
- (iii) A student who has only undertaken a preparatory course is not eligible for the UH Alumni Discount.
- (iv) Research students are not eligible for the UH Alumni Discount.
- (v) Students on Graduate Diploma in Law, PGCE and other vocational and professional courses are also not eligible for the UH Alumni Discount.

Please see the following link for the full terms and conditions:

<https://www.herts.ac.uk/study/fees-and-funding/financial-support/scholarships-grants-bursaries>

### 4.2 UH & UK Partner Staff

There is a full remission of fees for staff undertaking part-time courses of study. This covers individuals employed with one year's continuous service by the University. The remission of fees does not, however, apply to students of the University who may be employed in any capacity by the University. The fee remission is subject to conditions as detailed at: <https://herts365.sharepoint.com/sites/Pensions-and-benefits/SitePages/Financial-benefits.aspx#staff-tuition-fee-waiver>

There is a 50% fee remission applicable to staff of the University's wholly owned subsidiary companies and/or UK Partner Organisations.

## 5 CONTACT DETAILS

If you have a specific query and are unable to find the answers, then you can also email any of the following contacts:

[finance-tuition@herts.ac.uk](mailto:finance-tuition@herts.ac.uk) – for fee, invoicing, debt queries

[funding@herts.ac.uk](mailto:funding@herts.ac.uk) – any Student Loans Company/Student Finance England questions

[payus@herts.ac.uk](mailto:payus@herts.ac.uk) – to make a payment or if you are having difficulties doing so

[SRE@herts.ac.uk](mailto:SRE@herts.ac.uk) – Student Registration and Enrolment, fee waiver, fee category queries

[advice@hertfordshire.su](mailto:advice@hertfordshire.su) – advice and support from the Hertfordshire Students' Union

[online-degrees@herts.ac.uk](mailto:online-degrees@herts.ac.uk) – for all other general queries

## 6 VERSION CONTROL

Section	Amendment	Date
3.4	Updated fee liability dates section amended to Mar and May 27 entrants start.	02.06.2026