

# Race equality charter application form

Name of institution: University of Hertfordshire Level of award application: Bronze Renewal

Main contact for the application and contact details:

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List of Acronyms Us	ed in the Application	
AB	Academic Board	
ACE	Assessment Centre Experience	
ADsAQ	Associate Deans Academic Quality	
ADsLT	Associate Deans Learning and Teaching	
ADR	Associate Deans Research	
AP	Action Plan	
APP	Access and Participation Plan	
AProf	Associate Professor	
AS	Associate Professor  Athena Swan	
ASAC	Academic Standards Audit Committee	
BAG-IAP		
	BAME Awarding Gap Institutional Action Plan	
BAME	Black, Asian, Minority Ethnic	
BBSTEM	Black British Professionals in STEM	
B&H	Bullying and Harassment	
BHM	Black History Month	
Bk	Benchmark	
BLM	Black Lives Matter	
BoG	Board of Governors	
BSAs	BAME Student Advocates	
BSN	BAME Staff Network	
BStSWG	BAME Staff Success Working Group	
BSSWG	BAME Student Success Working Group	
CAQA	Centre for Academic Quality Assurance	
CATE	Collaborative Teaching Excellence Award	
CE	Careers and Employment	
CEG	Chief Executives Group	
CfP	Compassion Focussed Pedagogy	
CIO	Chief Information Officer	
COM	Computer Science	
CPD	Continuing Professional Development	
CPO	Community Partnership Office	
CSP	Community Safety Partnership	
CTA	School of Creative Arts	
DC	Doctoral College	
DLP	Diversifying Leadership Programme	
DOS	Dean of Students SBU	
DVC	Deputy Vice Chancellor	
EBD	Enterprise and Business Development SBU	
ECR	Early Career Researcher	
EDI	Equality, Diversity and Inclusion	
EDIT	Equality, Diversity and Inclusion Team	
EDU	School of Education	
ECS	Engineering and Computer Science	
ECWG	Engagement and Communication Working Group (SAT)	
EIA	Equality Impact Assessment	
EO	Equality Office	
EPG	Ethnicity Pay Gap	
LIO	Lumbity I ay Oap	

ESEC Education and Student Experience Committee EST Estates SBU FE Further Education FHEA Fellow of Higher Education Academy FIN Finance SBU FTC Fixed Term Contract GA Graduate Attributes GO Graduate Outcomes GPG Gender Pay Gap HBS Hertfordshire Business School HC Herts Constabulary HCC Herts Constabulary HCC Herts Constabulary HEA Higher Education Academy HEI Higher Education Academy HEI Higher Education Academy HEI Higher Education Academy HEI Higher Education Academy HREI Haman Resources Excellence in Research HRBP HR Business Partner HREIR Human Resources SBU HSK School of Health and Social Work HSU Hertfordshire Students' Union HUM School of Humanities ICC Inclusive Curriculum Checklist ICF Inclusive Curriculum Framework ICHC Inclusive Curriculum Framework ICHC Inclusive Curriculum Framework ICHC Inclusive Teaching Workshop JE Job Evaluation KPI Key Performance Indicator LCS Library and Computer Services SBU LME Line Managers Essentials LMS School of Life and Medical Sciences L&T Learning and Teaching LOD Learning and Teaching LOD Learning and Teaching LOD Learning and Teaching LOT Office of Students OVC Office of Students OVC Office of Students PGR Post Graduate Research PMP Project Management Plan	ERGN	Employment Renumeration and Nominations Committee		
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PGR Post Graduate Research PGT Post Graduate Taught PL Programme Leader PMP Project Management Plan	PG	Postgraduate		
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PL Programme Leader PMP Project Management Plan	PGR			
PL Programme Leader PMP Project Management Plan	PGT	Post Graduate Taught		
PMP Project Management Plan				
	PMP	· ·		
<u> </u>	PRES	Postgraduate Research Experience Survey		

PSS	Professional and Support Staff	
Pulse2020	Pulse staff survey from 2020	
RC	Research Committee	
RDF	Researcher Development Framework	
RDG	Researcher Development Group	
RDP	Researcher Development Programme	
REC	Race Equality Charter	
REG	Academic Registry SBU	
RECSTAS	REC Staff Survey	
RECSTUS	REC Student Survey	
REPO	Race Equality Project Officer	
RO	Research Office	
SAS	Schools Administration Service	
SAT	Self-Assessment Team	
SBU	Strategic Business Unit	
SCO	School Community Organiser	
SEG	School Executive Group	
SIP	Student Information and Planning	
SMT	Senior Management Team	
S&R	Secretary and Registrar	
SP	Strategic Plan	
SPECS	School of Physics Engineering and Computer Science	
SPMG	Student Performance and Monitoring Group	
SREC	Senior Race Equality Champion	
SSDWG	Staff Success and Data Working Group (SAT)	
SSWG	Student Success Working Group (SAT)	
StAR	Student Administration Review	
SWG	Submission Working Group (SAT)	
SU	Student's Union	
TED	Team for Equality and Diversity	
TEF	Teaching Excellence Framework	
ToR	Terms of Reference	
TTL		
TUPE	Transition to Leadership  Transfer of Undertokings (Protection of Employment)	
TUPE	Transfer of Undertakings (Protection of Employment)	
UB	Regulations Unconscious Bias	
UG		
UH	Undergraduate University of Hertfordshire	
VA	Value Added	
VC	Vice Chancellor	
VCE	Vice Chancellor Vice Chancellors Executive	
VL		
VLE	Visiting Lecturers Virtual Learning Environment	
	Virtual Learning Environment	
WASS	Widening Access and Student Success	

Word Count		
Institution Application	Bronze Renewal	This Submission
Word Limit (Allowance 14000, structural changes 750, Covid-19 impact 750, exceptional circumstances 1,000)	16500	16,492
Letter of endorsement		1,096
2. The self-assessment process		1,489
Institution and local context		1,178
4. Staff profile		4,035
<ol><li>Academic staff: recruitment, progression and development</li></ol>		2,353
<ol><li>Professional and support staff: recruitment, progression and development</li></ol>		794
7. Student pipeline		4,482
8. Teaching and learning		1,065
9. Any other information		0

#### SECTION 1: LETTER OF ENDORSEMENT FROM THE VICE CHANCELLOR

Race Equality Charter Manager Equality Challenge Unit 7<sup>th</sup> Floor, Queens House 55/56 Lincoln's Inn Fields London WC2A 3LJ



#### Dear Dr Gilligan,

I am proud to endorse the University of Hertfordshire's REC application, which is the result of collective and sustained effort within academic Schools and professional departments. I can confirm that the information presented in this application (including qualitative and quantitative data) is an honest and accurate representation of the institution.

Despite the Government's very recent report on Race and Ethnic Disparities (March 2021), it is clear from our analysis that we need to address structural and institutional processes that disadvantage certain groups and need to create an inclusive culture for BAME students and staff to succeed. Our 2020-2025 Strategic Plan communicates our absolute intent to advance race equality with three clear key performance indicators (KPIs):

- Increase senior BAME staff to 16% by July 2025
- Increase BAME teaching staff to 25% by July 2025
- Decrease BAME awarding gap by 50% by July 2025

We achieved a Bronze REC award in 2015 but due to challenges between 2016-2019, including turnover of staff leading to changes in REC leadership and the lack of a formal EDI governance structure, limited progress was made (particularly relating to staff actions) resulting in an unsuccessful 2019 renewal submission.

Progress relating to students was maintained with the establishment of our BAME Student Success Working Group (June 2016). Through the group we invested in activities including the OfS collaborative project, which led to widespread engagement in inclusive teaching workshops and the embedding of requirements for data analysis and action planning at the programme level. Our BAME Student Advocate programme has enabled a better understanding of BAME student experiences and empowered students to challenge our practice, leading to change. The Advocates have received institution-wide recognition and inspired other universities to set up similar programmes.

Despite the development of resources and guidance, staff frequently asked what they could specifically do to reduce the awarding gap. We therefore launched the BAME Awarding Gap Institutional Action Plan (BAG-IAP) in September 2020. The BAG-IAP focuses on activities to help reduce the awarding gap and cross-references the University's Access and Participation Plan targets, Strategic Plan KPIs, and aligns directly with the UG attainment milestones within the REC action plan. Recent data from 2019/20 evidence that this hard work is beginning to pay off, with a five-percentage point reduction in the gap.

To ensure we maintain momentum on all aspects of race equality, we have made embedded change within our strategic Equality, Diversity and Inclusion (EDI) governance and decision-making, including:

- Establishing a strategic EDI Board, chaired by the Deputy Vice-Chancellor (DVC) and Secretary and Registrar (S&R), which reports directly to the Chief Executive's Group (CEG) and Board of Governors (BoG).
- Completing the roll-out of EDI teams (EDITs) across all academic and professional departments, where Race Equality Champions alongside Athena SWAN Champions and others promote and enhance a broader and more intersectional focus of EDI issues.
- The REC has been made a standing item on agendas for EDITs and REC actions are localised into EDI Action Plans, thereby ensuring a whole University approach.
- As Chair of CEG, I have ensured the Committee regularly receives staff diversity monitoring data to increase awareness around our efforts to increase the diversity of our staff body.
- As Chair of Academic Board, I have made the BAME Awarding Gap a standing agenda item ensuring discussion at every meeting.

The establishment of EDITs (chaired by the Head of SBU) has resulted in much greater engagement at SBU level and significant improvement in ownership of local actions and expectations. All Heads of SBU have fully engaged in the REC process and identified actions for their areas.

Key staff-related challenges over the next three years include creating greater equity in opportunities for progression, increasing diversity within senior roles and addressing differentials in recruitment of BAME staff particularly within specific professional and academic Strategic Business Units (SBUs).

I also recognise that race equality cannot be advanced or embedded without strong and visible commitment from senior leaders. Several developments highlight the priority we are placing on this:

• For the first time, the promotion of EDI was integrated as a key part of the new DVC's job description.

- The University's S&R has become the new Race Equality Champion, working closely with the BAME Staff Network.
- In September, we commenced our BAME Mentoring/Reverse Mentoring schemes. All members of CEG volunteered as mentors and each member of the Vice-Chancellor's Executive, including myself, are being reversementored by a BAME colleague.
- In October, the University launched the most impressive series of Black History Month events to date, many of which I chaired or attended, along with fantastic attendance from members of CEG and BoG.

I would like to thank SAT members and individuals across the institution for shaping, and proactively driving forward, this important priority. I know that there are continuing challenges for us, however, I am confident that together we will continue to make a difference.

**Professor Quintin McKellar** 

Vice-Chancellor

Statements of support from the Deputy Vice-Chancellor and Secretary and Registrar, are now provided in lieu of statements from each Head of Strategic Business Unit (8 Deans and 9 Directors of Professional Departments) which is requested in sections 4 and 5

As Deputy Vice-Chancellor I am responsible for overseeing the delivery of our academic provision at the University and have line management responsibility for the Pro Vice-Chancellors concerned with education and student experience and research, and for the Deans of School. I co-chair the University's EDI Board with the Secretary and Registrar.

In my role I seek to ensure that all areas of our activity are informed by, and promote a positive commitment to, race equality. From de-colonising our curriculum and taking active steps to addressing the awarding gap for our BAME students, to actively developing initiatives that support the recruitment and promotion of BAME academic staff, I am proud to work with colleagues across the institution to reduce race-related inequalities.

Mannew Weart

Professor Matthew Weait BA(Hons), MA, MPhil, DPhil, FAcSS Deputy Vice-Chancellor

As Secretary & Registrar my remit covers most Departments other than our academic Schools. Each of these Departments have an EDIT which has analysed their own staff data and developed action plans. Their progress and challenges feed into our newly established EDI Strategy Board that I Co-Chair with the Deputy Vice-Chancellor. The EDI Strategy Board has the ability to expedite progress and pool resources, and where there are institutionally wide issues, we can bring those actions together to be corporately owned.

As the University's senior champion for race equality I have developed a strong working partnership with the co-chairs of our Staff BAME Network. I am challenging race inequality wherever I see it and advocating for BAME issues within the University. I intend to continue to develop as an ally and provide senior allyship for BAME colleagues across the University. Part of that role is to ensure that appropriate resources are made available to support delivery of the actions within this plan and our institutional strategic plan.

S. Harrison-Barker

Sharon Harrison-Barker, Secretary & Registrar

#### Additional Word Count and Data Note

Where possible, several tables present ethnicity using Asian, Black, Chinese, Mixed, Other, Refused, Unknown and White. However, for some data tables due to small ethnic cohort sizes, Asian, Black, Chinese, Mixed and Other are grouped and labelled BAME. The following academic years have been provided for staff and students:

Staff	Students
2017/18	2016/17
2018/19	2017/18
2019/20	2018/19

#### Student data

Attainment data for 2019/20 is included in sections 7d and 7e however 2019/20 data was not available for other data sets at the time of writing.

#### Staff data

Staff tables are benchmarked internally against academic year 2014/15 to demonstrate full depth of changes achieved since the last REC submission during 2015. Sector benchmarking refers to Advance HE reports unless otherwise specified (e.g. HESA).

NB. Staff table profiles are calculated using combined totals for UK with Non-UK. Advance HE reports were therefore recalculated to match our profiles. Appropriate subjects were also extracted, grouped and calculated to provide meaningful sector comparisons for Schools/Professional SBUs. Staff data has been analysed using Tableau (data visualisation software) with percentages rounded to whole numbers. Rounding means that sometimes the table may not appear to add up to 100% when in fact they do.

We will build further intersectional analyses moving to interrogate based on further protected characteristics such as disability.

Due to UH having 17 academic and professional SBUs, an overview statement from each Dean/Head was not possible due to word count (quotes and school SBU specific action plans provided). However, a thorough consultation process for the resubmission was conducted at a local level (See Figure 1 in Section 4a.1).

#### **Student/Staff Survey**

Please note that unfortunately we are unable to provide a comparison with response rates from the surveys conducted in 2015. These were lost because of staff leaving the University. Although the 2018 survey results will have just surpassed the two-year period of validity, Advance HE confirmed that since this was a resubmission during a one-year grace period that the survey would not need to be re-run. Instead, they agreed we could enhance the narrative with other university-wide surveys and recent focus group findings which you will find detailed in section 2c.

## SECTION 2: THE SELF-ASSESSMENT PROCESS

#### Word count 1,489

## **Section 2a: Description of the self-assessment team**

SAT was established in 2014:

- Chaired by the S&R, also the SREC responsible for leading and reporting on progress.
- Membership reviewed in January 2020, allowing for diverse range of backgrounds (Tables 2a.1 and 2a.2).
- Members drawn from all grades across UH, selected on role or involvement as representatives in SBU's, networks etc.
- Some members volunteered (interest in race equality) which is encouraged.

Table 2a.1: Characteristics of SAT composition

Members			
Staff	92% (34)	Students' Union	8% (3)
BAME	35% (13)	White	65% (24)
Men	35% (13)	Women	65% (24)
Staff-only			
Academic	28% (10)	Professional	72% (26)
UH8 and below	39% (14)	UH9 and above	61% (22)
Full-time	87% (32)	Part-time	13% (4)
Permanent	91% (33)	Fixed term	9% (3)

Time allocation for the REC was considered as part of individual staff workloads within SBU's. For most members this comprised an allocation to cover attendance at SAT meetings. For members with organisational and writing responsibilities, additional allocations were made (e.g. HR EDI Working Group, see section 4b).

Table 2a.2: Members of the SAT

Name	Job Role/Department	REC Contribution/Role
Responsibility – Accountability –	osition to change policy/pr Some responsibility for ra Accountable for targets a	ractice ace equality within their role associated with race equality acerns of other staff and/or students
Susan Akhtar		Interest in EDI, co-Chair of BAME Staff Network. Member of SSDWG.  Responsibility / Representation
Abigail Anjorin	Student Success Advisor  – Equality and Diversity/	EDU BAME Champion, member of BSSWG. Working to purposefully and collaboratively bring equity and personal/community success across the School.  Responsibility / Representation
Naomi Banton	Housing Manager (DOS)	Responsible for welfare and discipline of all students in Halls accommodation and team of Resident Assistants. Updates Student Code of Conduct in Halls. Staff recruitment and training. Representation
Professor Helen Barefoot	Deputy Director of LTIC (OVC)	Chair of University's BSSWG and REC Student Success Working Group. Determined to reduce awarding gap and ensure race equality across the Institution.  Authority / Responsibility / Accountability

Name	Job Role/Department	REC Contribution/Role
Evans Bhobho	Programme Academic Quality Administrator – (REG)	Former Race Equality Project Officer, member of BSSWG. Passionate about promoting equality and development of a workplace culture in which everyone can thrive.  Representation
Penny Carey	Dean of School (HLS)	Member of SSDWG, reports on REC at Deans' Forum. Chair of HLS EDIT. Vision to promote EDI in every aspect of the School's work.  Authority / Accountability / Responsibility
Catherine Cashin	Assistant Director of HR (HR)	Offers expertise as HR practitioner, Chair of HR Race Equality Working Group and SSDWG. Coaching a BAME colleague.  Authority / Accountability / Responsibility
Debbie Chillingworth	HR Project Officer (HRIS)	Supports presentation of staff data; involved in EDI projects and member of HR EDIT.  Responsibility
Chizoma Okaro	Director of HR (HR)	Responsible, with my team, for ensuring a healthy mix of different people from varied backgrounds/life experiences work within the University. Should reflect wider society and enhances experience of our students.  Authority / Accountability / Responsibility
Natasha Crump	Campaigns and Policy Advisor (SU)	Coordinates all SU campaigns, collaborates with teams within the University on projects specifically for BAME students. Member of ECWG. REC submission experience at previous HEI.  Representation
	Head of Corporate Services/Deputy Secretary and Registrar (OVC)	Line management responsibility for EO. Personal and corporate responsibility for ensuring BAME-related functions and objectives are embraced and embedded across the wider University. Chair of SWG.  Authority / Responsibility / Accountability
Dr Peter D'Sena	Learning and Teaching Specialist (OVC)	Longstanding interest in decolonising the curriculum in the discipline of history. Involved in curriculum development for the National Curriculum and several of HEIs. Member of SSWG.  Responsibility / Representation
Dr David Ford	Chief Information Officer/ Chair of EDIT (LCS)	Responsible for LCS, providing support services for learning and teaching, research and administration, ensuring they are appropriate for all. Chair of departmental EDIT.  Authority / Responsibility / Accountability
		Part of EO team. Helps coordinate REC submission process and action planning. Lead application reviewer and member of SWG and SSDWG.  Responsibility
Sharon Harrison- Barker	Secretary and Registrar (OVC)	Responsible for People Strand of University's Strategic Plan. Chair of REC SAT and Athena Swan SAT. Co-Chair of EDI Board. Senior Champion for Race Equality across the University and OVC.  Authority / Responsibility / Accountability
Phil Healey	Dean of School – Creative Arts (CTA)	Passionate about EDI and advancing it in the School. Aim to celebrate culture and differences across the spectrum, through the creative arts, to transform lives and provide opportunities for success.  Authority / Accountability / Responsibility
Mohammed Ilyas	Head of Equality, Diversity and Inclusion (OVC)	Passionate about EDI, 25 years of experience in the field. Driven by life experiences, social justice, and inequality to make a real difference. Member of SWG, strategic lead for REC work.

Name	Job Role/Department	REC Contribution/Role
		Authority / Responsibility / Accountability
Karthik Kumar Bonkur	President of the SU (SU)	Represents the diverse student body at UH. Supports the work to engage BAME students in line with our strategy. Member of BSSWG.
		Responsibility / Representation
Samantha Kelly	Head of Communications (MCM)	Chair of ECWG. Responsible for internal/external communications at the University to many audiences including staff and students. Led delivery of REC staff/student focus groups.  Responsibility / Accountability
	Reader in	Drive to promote, encourage and deliver greater EDI for
Dr Pandelis Kourtessis	Communication Networks / Associate Dean (Research) (ECS)	the benefit of research students and staff in the School.  Representation / Responsibility / Accountability
•	Postdoctoral Research Fellow (PAM)	PAM representative responsible for promoting greater EDI in the School.  Representation
Mnna I AMATT	Assistant Head - Careers and Employment (EBD)	Works with colleagues to promote race equality, especially in relation to teaching/support activities for students and graduates. Also focuses on employment outcomes, acting to ensure good outcomes for all.  Responsibility / Representation
Professor Anne Murphy	Dean of School (HUM)	Committed to advancing EDI in School and across disciplines we represent. Working to reduce awarding gaps evident in our subjects and ensure opportunities for progression/success for BAME students and colleagues.  Authority / Responsibility / Accountability
Lucy O'Shea	Data and Evaluation Officer (OVC)	Responsibility for race equality within role. WASS team works to ensure success for all students, in addition to improving awareness of inequalities across the institution. Member of SSWG.  Responsibility
Steve Owen	Head of Student Services (SU)	SU representative, member of SSWG. Leads SU work around BAME awarding gap including data analysis and training student leaders about it. Monitors and promotes engagement with BAME students.  Responsibility / Representation
INICK PAGE	Business Information Officer (REG)	Collated student data for REC submission. On a personal level, finds the whole discussion about the awarding gap and the wider underlying causes behind it fascinating.  Responsibility
Dr Sham Qayyum	Lecturer (HLS)	Involved in race-related research and teaching. Member of SSDWG, BSSWG, Decolonising the Curriculum Working Group. Alternate lead for HLS EDIT. Board member of Hertfordshire Equality Council.  Responsibility / Representation
Aamani Rehman	Equality and Diversity Officer (OVC)	Works within EO to support professional SBU's. Keen interest in projects with students and awarding gap. Member of ECWG.  Responsibility
Dr Tim Sands	Principal Lecturer MSc Programme Lead (LMS)	Interest in ensuring that BAME students have equality of opportunity and that we work towards reducing awarding gaps. Member of SSDWG.  Representation
Anna Scott	HR Project Officer (Compliance Team) (HR)	Works closely with EO and supports REC work within HR. Member of HR Race Equality Working Group and SSDWG.

Name	Job Role/Department	REC Contribution/Role
		Responsibility
Judy St John	CATS Programme Manager and Student Success Tutor (HBS)	Programme Leader, BSSWG member and co-Chair of BAME Staff Network. Member of EDI Board. Passionate about EDI and committed to reducing BAME awarding gap. Responsibility / Representation
Shantel Thomas	Senior Lecturer in Social Work (HSK)	Co-Chair of BAME Network, member of HSK awarding gap strategic group and EDI board. Passionate about student progression, diversifying curriculum and reducing the awarding gap between black and white students.  Responsibility / Representation
Derek Victor	Assistant Director Property & Development (Estates)	Represents Estates, Chair of Estates BAME Action Group that is now merging with EDIT. Ensures that UH Diversity requirements are considered during procurement of external contractors and consultants.  Responsibility / Representation
Lisa Walker	Clerk to the SAT (OVC)	Provides admin support to the SAT.  Responsibility
Julia Warrener	Deputy Dean (HSK)	Chair of Equality, Wellbeing, Inclusivity Committee (including Athena Swan). BAME Awarding-Gap Strategy Sub-Group Chair. Current School representative on REC SAT. Authority / Responsibility / Accountability
Karen Withers	Assistant Director of HR (Business Partnering, Policy and Employee Suppo rt) (HR)	Ensures staff policies are written to comply with/promote good practice in line with Equality Act and that in leading/managing/supporting staff, leaders are aware of/able to implement appropriate EDI practices.  Authority / Accountability / Responsibility
Dr Jennifer Young	Principal Lecturer in Biochemistry (LMS)	Shares responsibility for delivery of UG programme to cohort of nearly 700 students. Works to engender inclusivity and cooperative working across scientific disciplines to underpin student skills as graduates.  Representation

## Section 2b: The self-assessment process

Between 2015-2019 the SAT met fourteen times (average attendance of 15). Since January 2020, it has met monthly (average attendance of 25).

Table 2b.1: Meetings of SAT

Date	Attendees	ndees Outcomes/Items Discussed	
31/07/2015	Unknown	<ul> <li>Celebration of successful award</li> <li>Consider post-award recommendations/AP</li> <li>Sub-group formation</li> </ul>	
17/09/2015	12	<ul><li>Composition of SAT moving forward</li><li>AP/reflection of feedback</li></ul>	
10/11/2015	Unknown	<ul><li>Discussion of actions/progress</li><li>Review/refine action plan</li></ul>	
02/12/2015	12	<ul> <li>Discuss issues relating to staff profile, career progression and development</li> <li>SAT objectives and accountability</li> </ul>	
2016-2018	N/A	Gap in formal SAT meetings explained below table	

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Date	Attendees	Outcomes/Items Discussed
		Institutional submission review
30/07/2018	18	Review of Data Collection Exercise, AP
		Examination of RECSTUS
		Advance HE workshop held
12/09/2018	15	<ul> <li>Plans for future themed SATs to allow people to share</li> </ul>
12/03/2010	13	views, such as "What does race mean to you?"
		Coordination of BHM
		AP review/update
01/10/2018	20	BSN review
		Discussion of BAME Leadership programme
		HR staff data update
06/11/2018	25	Final report consolidation
		BSN update
		Presentation/management of data     Communication       Communication
11/12/2018	23	Staff/student surveys live      Staff/student surveys live
11/12/2010	23	<ul> <li>BSN meeting with managers</li> <li>Data presentation to CEG (reducing BAME awarding</li> </ul>
		Data presentation to CEG (reducing BAME awarding gap)
		Decision to aim for Bronze
19/02/2019	27	Staff/student data review
10/02/2010	_,	Timeline set for first full draft
		Submission section updates, data updates/amendments
10/04/2019	27	Survey comment analysis
4.4/05/0040	47	Staff/student data discussion
14/05/2019	17	Surveys, possible actions
00/00/0040	40	Application draft completed, discussion of sections
20/06/2019	16	Drafting of AP
07/2019-		SAT meetings on hold due to final submission
01/2019	N/A	preparation and recruitment of new leads following
01/2020		departures in EO
		REC submission feedback
14/01/2020	21	Assess AP  BONG # 1
		BSN feedback  By (BNR)
		Project Management Plan (PMP) presentation
		<ul><li>Working Group Chairs' feedback/progress</li><li>Submission feedback</li></ul>
25/02/2020	23	Agreed PMP
		HR feedback on AP
31/03/2020	7	Working Group updates
01/00/2020	•	Working Group updates/progress
30/04/2020	31	AP2015
00,01,2020		Advance HE Workshops
		Working Group updates/progress
00/00/0000	00	• AP2015
22/06/2020	29	Staff/Student surveys
		COVID-19 impact on BAME staff/students
30/07/2020	22	Working Group updates/progress
30/01/2020		• AP2015
08/09/2020	23	Working Group updates/progress
00/00/2020	20	Action Planning (sections 4-8)
		Terms of Reference review/approval
20/10/2020	29	Working Groups updates/progress
		Promotion round data by ethnicity

Date	Attendees	Outcomes/Items Discussed		
01/12/2020	29	<ul> <li>Focus Group findings</li> <li>Working Group updates/progress</li> <li>Items outstanding in submission</li> <li>Tackling Racial Harassment Education Report</li> <li>PMP</li> </ul>		
13/01/2021	36	<ul> <li>Working Group updates/progress</li> <li>Action Planning (sections 4-8)</li> <li>Items outstanding in submission</li> </ul>		

#### Following the successful award in 2015:

- Decision was taken to facilitate implementation of AP via smaller subgroups who would meet regularly throughout each year (Student Data Group, Staff Data Group, Survey Group). Membership was diverse, including staff/students from different ethnic backgrounds and both SAT/non-SAT members.
- Work was progressed via email correspondences, interactions, and consultation between group members.
- Unfortunately, due to the informal nature of sub-groups, record-keeping did not provide exact meeting dates and details between 2016-2018 until these were formally re-configured in January 2020 (see Table 2b.3 below).
- In 2017, a REPO was appointed to coordinate a BAME awarding gap project. He also helped prepare the 2019 REC application (AP2b.1).
- Regular reviews of progress were made by HoEDI, SAT Chair, BSN and REPO, who met to take forward issues, ideas and feedback from SAT members and sub-groups.
- Agendas/minutes of SAT meetings circulated via email, stored on University's internal drive.

In the interest of transparency, we explain the gaps in SAT meetings and progress:

- Between 2016-2018 no formal EDI governance structure or reporting processes were in place to ensure accountability for staff-focused race equality work across departments, despite BAME KPIs (student work has progressed). This led to lack of SBU-level engagement and understanding of local involvement/expectations.
- The EO coordinate and lead on the REC, there has been significant staffing changes in the team (Table 2b.2), inevitably impacting continuity and progress against the 2015 Action Plan (AP2015). Changes affected REC leadership, resulting in loss of expertise and indepth local awareness of race equality work at critical stages in the lead up to the 2019 application deadline.

Table 2b.2: EO staffing changes

Job title	REC Role	Reason for leaving	Start/leaving date
EDI Officer	Submission support	Work/life balance, reduce commute	Jun 2004-Aug 2018
HoEDI	REC pilot lead and strategic REC lead	Concentrate on PhD	Dec 2012-Feb 2018
Athena Swan Officer (now Senior EDI Officer)	Submission coordination, SAT support	Secured new position, career progression	Oct 2016-Mar 2021, maternity leave Jun 2018- Mar 2019
REPO	Submission support	End to externally funded project FTC	Jul 2017-Dec 2019
HoEDI	Strategic REC lead	Secured new position	Oct 2018-Aug 2019
EDI Officer	SAT support	Relocation closer to family	Oct 2018-Aug 2019
EDI Officer	ECWG support	Secured new position, career progression	Jan 2020-Mar 2021
HoEDI	Strategic REC lead	N/A	Jan 2020-present

To address the issues above, the following steps have been taken:

- The HoEDI physically sits within OVC and attends senior strategic meetings.
- Athena Swan Officer has been promoted with additional responsibility for Charter Marks including the REC.
- Commitment to additional resource (AP2b.1) to support the REC.

We were deeply disappointed to have been unsuccessful with our 2019 renewal. However, we have fully taken on board feedback and addressed the gaps in this submission. The key areas outlined by the panel were:

- Insufficient demonstration of progress from previous award.
- Limited self-assessment/data analysis.
- Insufficient analysis of quantitative data.
- AP not SMART enough.
- Limited evidence of faculty-level involvement.

We acknowledge that we have not made as much progress as we had hoped; however, this is not due to lack of commitment and over the last 18 months there has been a clear shift with a renewed commitment to REC principles and ensuring progress.

## Progress:

Positively, January 2020 marked a turning point in REC leadership, and EDI governance. Numerous initiatives have successfully been established with mechanisms in place to continue to progress and impact race equality through a whole-institutional approach:

- New HoEDI and EDI Officer commenced employment (January 2020).
- New DVC commenced employment (March 2020). EDI (including REC) were included as a significant element in the DVC's portfolio.
- REC submission and AP are prioritised as a key objective for UH, specifically the VCE, HoEDI, EO and all SBUs.
- S&R appointed as SREC (September 2020), a significant step to advance REC progress and embed this across UH. She also liaises and consults regularly with the BSN.
- Officially launched our BAG IAP (September 2020), complementing our REC AP (See Section 8).
- Significant improvement in structure, reporting and consistency of Working Groups with four formally re-established (January 2020) to take forward required actions in preparation for 2021 submission (Table 2b.3). Clear expectation for each member of SAT to commit and contribute to one group. This has worked well with regular meetings taking place and progress reports at each SAT. The EO also met monthly with Chairs to provide additional support, share best practice, and ensure expected progress was being made.

Table 2b.3: Work	king Group meetings
Dates	Outcomes/Items Discussed
Staff Success and	Data Working Group (SSDWG)
Number of member	s: 11
Attendance at meet	ings: ranged from 5-10 members
	<ul> <li>Overview of conversation with Advance HE, submission template,</li> </ul>
	tables/chart, staff data access
26 Mar 2020	Review of 2015/19 RECM APs
	Discuss/assign tasks/responsibilities
	Developed SSDWG MS Team platform
	HR project timelines
13 May 2020	Working group plan review
	Updated tables/progress
2 Jun 2020	Data tables/inclusion of 19/20 data
	Shared responsibilities document
	Key findings document/Section 5
1 Jul 2020	Data team meeting with EO
	Discussed equal pay report/BLM
	HRBPs review data/liaise with SBU Heads
40 1 1 0000	Section 6     Section 6
	SBU Head contributions     Head contributions
16 Jul 2020	Update on EDITs, HRBP data/SBU quotes     Wand accept/southers
	Word count/content     Plans for your DEC CAT.
	Plans for next REC SAT  Mask manufactures
	Mock panel organisation  Plane for 2010/20 data inclusion
28 Jul 2020	<ul> <li>Plans for 2019/20 data inclusion</li> <li>Presentation for REC SAT</li> </ul>
	<ul> <li>Discussed deadlines/timeframes, gap analysis reporting</li> <li>Preparation for REC SAT</li> </ul>
7 September 2020	Word count cull
7 September 2020	Draft action plan shared for review/comment
14 Sept 2020	Staff action plan items
22 Sept2020	Data tables/analysis
22 3 <del>c</del> pi2020	SMARTen actions
23 Sept 2020	<ul> <li>Draft comments/recommendations, rephase text</li> </ul>
29 Sept 2020	AP review
13 Oct 2020	Discussed programme leaders, future @&OD meeting
20 Oct 2020	Discussed programme readers, ruture @ &OD meeting     Discussed section 5
20 Oct 2020	Project timeline
	REC preparation for Advance HE peer-review
28 Oct 2020	Chased outstanding actions
	Benchmarking tables shared
	Update on activities/next steps
30 Nov 2020	Approach to review/act upon mock panel/peer-review feedback
7 Dec 2020	Mock panel feedback review
17 Dec2020	Action planning
6 Jan 2021	Next steps, sections 4-6 review
7 Jan 2021	Professional staff promotions discussion
11 Jan 2021	Integration of survey findings
Juli 2021	- magnation of our by infamigo

Student Success Working Group (SSWG)  Number of members: 8 initially, reduced to 7 on 31st May when individual left University					
	tings: ranged from 6-8 members				
6 Apr 2020	<ul> <li>Confirmation of data sets</li> <li>Identification of outstanding data</li> <li>2019 feedback review</li> <li>Identification of actions</li> </ul>				
24 Apr 2020	<ul> <li>Task review</li> <li>UG admissions/continuation data</li> <li>Identification of actions</li> </ul>				
26 May 2020	<ul><li>Task review</li><li>UG awards/employment data</li><li>Identification of actions</li></ul>				
16 Jun 2020	<ul><li>Task review</li><li>PGT data</li><li>Identification of actions</li></ul>				
30 Jun 2020	<ul> <li>Task review</li> <li>PGR data</li> <li>Identification of actions</li> </ul>				
24 Jul 2020	Finalisation of sections 7-8				
Offline working	Feedback, section 8 finalisation				
Aug-Oct	Updated UG awards data with 2019/20 data				
15 Dec 2020	Detailed work on AP (sections 7-8)				

Number of membe	Communication Working Group (ECWG) rs: 11 tings: ranged from 4 to 11 members
29 Jun 2020	<ul><li>Project timeline</li><li>Introduction to topic guides</li></ul>
6 Jul 2020	<ul><li>Organisation of focus groups (size, number, budget etc.)</li><li>Tasks required</li></ul>
13 Jul 2020	<ul> <li>Task review</li> <li>Focus group recruitment</li> <li>Budget/meeting frequency review</li> </ul>
20 Jul 2020	Task identification/review
17 Aug 2020	Focus groups finalisation
7 Sept 2020	Task identification/review, next steps
21 Sept 2020	Project timeline, task review
19 Oct 2020	Focus group findings
23 Nov 2020	<ul><li>Proposed actions arising from focus groups</li><li>REC SAT presentation preparation</li></ul>
30 Nov 2020	Feedback/finalisation of REC SAT presentation

<b>Submission Writi</b>	ng Group (SWG)
Number of membe	
Attendance at mee	tings: ranged from 2-3 members
8 Apr 2020	• PMP
	Drafting progress
6 Aug 2020	• PMP
	Drafting progress, next steps
	Section responsibility document/deadlines
24 Sept 2020	Developed SWG timeline
	Mock panel preparation
	Assign responsibility for initial full section reviews
11 Nov 2020	Advance HE peer-review preparation
	Update on ongoing reviews/progress
	Presentation for Dec SAT
19 Jan 2021	Discussion of Advance HE peer-review meeting follow-up
	Clarify responsibilities for final section reviews
28 Jan 2021	Run through sections 2-3 comments
29 Jan 2021	Run through sections 5-6 comments
18 Feb 2021	Discussion of all sections – comments/updates
	Word cull
25 Feb 2021	Discussion of all sections – comments/updates
	Word cull
	Adjusted timescales
4 Mar 2021	Section 2 comments
	Word counts
	Timeline

#### **Progress:**

Enhancements to EDI Governance have been significant to ensure EDI is embedded and mainstreamed across UH. Importantly, this has helped to clearly outline accountability (see changes in Figures 2b.2-3 below):

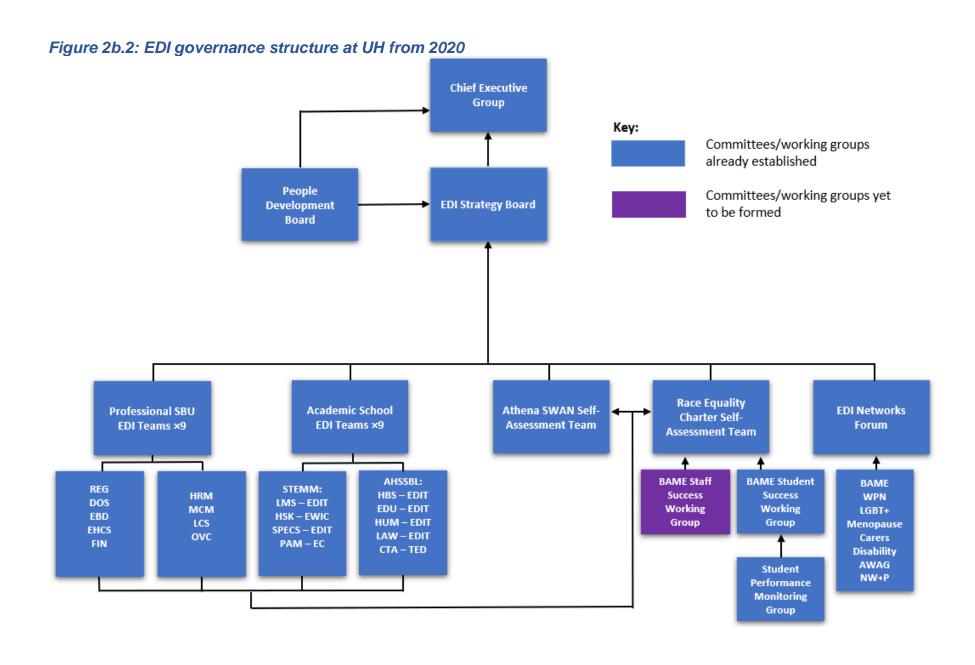
- REC SAT is now better positioned to influence centrally and ensure actions are implemented across UH. Reports to newly established Strategic EDI Board, co-chaired by S&R and DVC, allowing a direct reporting line to CEG and BoG. BSN co-Chairs are standing members.
- A new EDI strategy is being developed and EDITs have been established in all SBUs. Members are briefed on the REC, including commitments and expectations from each SBU. ToR have been revised to incorporate all EDI work including REC. SBU-level REC actions are being incorporated into each SBU EDI AP for implementation and to ensure appropriate local-level engagement.
- All Schools have working groups to address the BAME awarding gap (feed into EDITs).
- REC SAT MS Teams platform set up to enable virtual shared working/ documents, updating on progress.

#### **ACTION**

**AP2b.1:** Recruit a degree apprentice to Equality Office to support implementation of REC action plan.

**Chief Executive** Group People Development Board **Professional SBU Race Equality Academic School** Athena Swan Self-Charter Self-EDI Teams ×2 EDI Teams x9 **Assessment Team** (HRM/LCS) **Assessment Team** AHSSBL: **BAME Student** STEMM: HBS - EDIT Success LMS - EDIT EDU - EDIT Working HSK - EWIC HUM - EDIT Group ECS - EDIT LAW - EDIT PAM - EC CTA - TED Student Performance Monitoring Group

Figure 2b.1: EDI governance structure at UH prior to January 2020



## Section 2c: Involvement, consultation and communication

## **Progress:**



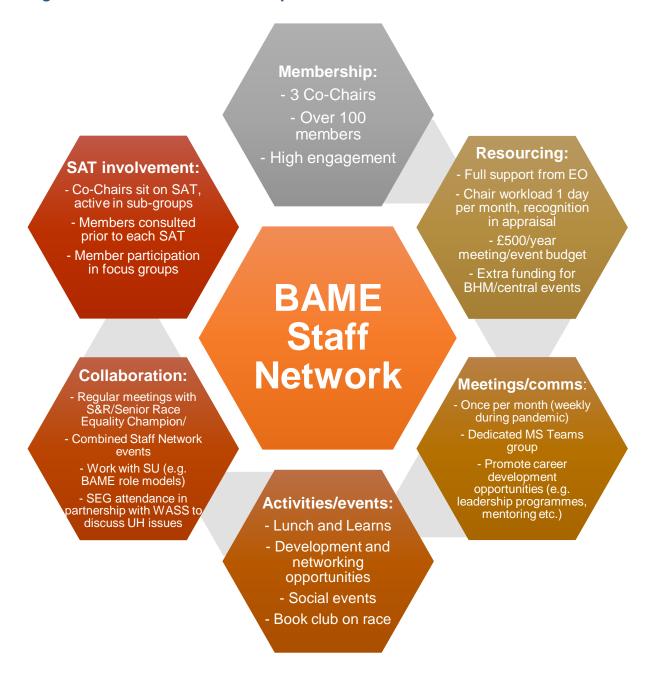
**AP2015(5)**: BSN established in 2016, an essential part of our consultation and engagement platform. One of the most engaged and highly active networks, providing BAME staff (professional and academic) a safe space to speak, share information, ideas, and networking opportunities.

BSN has been instrumental in advancing race equality and contributing towards the REC. It played a crucial role in promoting the surveys and focus groups amongst their members and BAME staff across the University. The network will also help to ensure actions are delivered over the next three years (see Figure 2c.1).

"We are incredibly pleased to have the support of senior management, more recently the Race Equality Champion, which gives us a direct platform to drive change here at UH and to discuss any pertinent issues raised by our members at our monthly meetings."

**BAME Staff Network** 

Figure 2c.1: BAME Staff Network profile and activities



## REC surveys (Dec 2018-Jan 2019)

The EO, Communications teams, SU and Schools utilised numerous channels to promote the REC surveys including University-wide e-mails, staff and student intranets, university magazine, BSAs, BSSWG and the BSN.

The increased response rates can be attributed to various initiatives to build trust and openness through the BSN, BSAs, increase in training around UB and Cultural Awareness, and concerted effort to encourage and increase disclosure in diversity monitoring declarations etc.

"Promoting the REC survey to students was an important and positive experience. I engaged in meaningful and informative conversation with minority students as they felt comfortable speaking about their experiences. I emphasized the importance of their voice with regards to representation, inclusion, and identity in impacting change at the university."

**BAME Student Advocate 2018** 

A thematic model was created to analyse survey data and shared with sub-groups. Further intersectional analyses were undertaken by MCM and EO in relation to nationality and ethnic groupings. Findings were discussed at SAT meetings and used to formulate actions (AP2c.1).

Although we are pleased with the increase in staff/student responses, they fell below our 40% target. (AP2c.2).

## **REC Staff Survey (RECSTAS)**

#### **Progress:**

Since previous survey:

- Overall response rate increase of 35% (649, up from 484) (26.5% of total staff)
- 68% increase in responses from BAME staff (104, up from 62) (22.3% of total BAME staff)

Table 2c.1: RECSTAS respondents

Respondents	No. % of respondents		Total number of staff	% of all staff	
White	457	70.4%	1918	19%	
BAME	104	15.9%	466	4%	
Prefer not to say	50	7.7%	41	2%	
Not known	38	5.9%	22	2%	
Total	649	100%	2447	27%	

Table 2c.2: RECSTAS BAME respondents by ethnic group

Ethnic group	No.	No. % of BAME % of total respondents		Total Number of staff	% of all staff	
Asian	23	22.1%	3.5%	171	5%	
Black	34	32.7%	5.2%	132	7%	
Chinese, Mixed, Arab, and Other	47	45.2%	7.2%	163	10%	
Total	104	100%	15.9%	466	22%	

Table 2c.3: RECSTAS respondents by ethnicity and UK/Non-UK

UK/Non-UK	BAME		White		Not known/Prefer not to say		Grand Total	
	No.	%	No.	%	No.	%	No.	%
UK	76	16%	383	78%	31	6%	490	75.5%
Non-UK	22	24%	63	69%	6	7%	91	14%
Not known/Prefer not to say	6	9%	11	16%	51	75%	68	10.5%
Total	104	49%	457	163%	88	88%	649	100%

## **REC Student Survey (RECSTUS)**

#### **Progress:**

**AP2015(3)**: implemented to engage students due to low response rates in 2014. We've seen success through the SU and BSAs who promoted the survey in all Schools through face-to-face interaction with students, social media and contacted academic staff directly to encourage student participation. Response rates:

- Increased 532% from 54 to 341 (1.4% of total students)
- 926% increase from BAME students (from 19 to 195) (1.5% of total BAME Students)

Table 2c.4: RECSTUS respondents

Tubic Ec.T. INEO	Table 20.4. NEOOTOO respondents								
Respondents	No.	% of respondents	Total Number of students	% of all students					
White	105	30.8%	10,754	0.4%					
BAME	195	57.2%	13,123	0.8%					
Prefer not to say	16	4.7%	-	-					
Not known	25	7.3%	405	0.1%					
Total	341	100%	24,282	1.3%					

Table 2c.5: RECSTUS respondents by ethnic group

rable 20.5. REG3103 respondents by ethnic group								
Ethnic group	No.	% of BAME respondents	% of all students					
Asian	40	20.5%	4,183	0.3%				
Black	90	46.2%	3,992	0.7%				
Chinese, Mixed, Arab, and Other	65	33.3%	4,948	0.5%				
Total	195	100%	13,123	1.5%				

Table 2c.6: RECSTUS respondents by UK/Non-UK

UK/Non-UK	BAME		White		Not known/Prefer not to say		Grand Total	
	No.	%	No.	%	No.	%	No.	%
UK	141	58%	77	32%	25	10%	243	100%
Non-UK	46	60%	27	35%	4	5%	77	100%
Not known/Prefer not to say	8	38%	1	5%	12	57%	21	100%
Total	195	57%	105	31%	41	12%	341	100%

Table 2c.7: Further consultation with staff and students used to inform actions

Table 2c.7: Further consultation with staff and students used to inform actions					
Consultation	Target	Response rates	Details/findings		
	group				
Engaging Heads of SBU's on Local REC Actions	Heads of SBU's	100%	Aim – agree localised actions to address findings		
Focus groups (Sept/Oct 2020) to further explore issues arising from the staff/student 2018 REC survey	Staff and students	Staff group 1: 10 (5 BAME) Staff group 2: 6 (All BAME) Student group 1: 3 (1 BAME) Student group 2: 8 (All BAME) Student group 3: 7 (All BAME)	<ul> <li>External facilitator from BAME background</li> <li>Aim:</li> <li>Further explore survey findings</li> <li>Understand experience of racial and/or religious stereotyping students and staff have experienced</li> <li>Understand barriers and challenges to representation and progression of BAME staff and students</li> <li>Generate ideas and solutions that could help to address some of the challenges and barriers discussed</li> <li>See Table 2c.8 below highlighting findings</li> </ul>		
Student Voice It! campaign (Nov 2020)	Students	Total student responses: 3.8% of total student population.  Response rate: 49% White 48% BAME 3% Prefer not to say	Positive findings: "I am proud to be a Herts student" question  • 88.9% BAME agreed (377)  • 80% White agreed (340)  "I have the opportunity and feel safe to share my opinion at Herts"  • 82.1% BAME agreed (348)  • 78.6% White agreed (334)  (No comparator, questions used from 2020)		
Pulse survey (Nov 2020)	Staff	Total staff responses: 1,531 BAME - 10% (150) White - 63% (958) Prefer not to say - 28% (423)	<ul> <li>Response rate increase - 60% (2019) to 62% (2020)</li> <li>Engagement score increase - 66% (2019) to 72% (2020)</li> <li>Overall 'Safe to speak up' question increased from 43% (2019) to 49% (2020) agree/ strongly agree. Proportionally BAME respondents to this question increased from 37% (2019) to 54% (2020)</li> </ul>		

Consultation	Target group	Response rates	Details/findings
Working from Home survey (May 2020)	Staff	Total staff responses: 1254 (9.3% BAME)  Total focus groups: 4 Total participants: 64 (8%/No.5 BAME)	<ul> <li>Aimed to find out how staff were adapting to new working environments</li> <li>Follow-up focus groups run Nov/Dec 2020</li> <li>No ethnicity differences indicated</li> </ul>
NSS (Jan-Apr 2020)	Students	Total student responses: 2,832 (54% BAME) Response rate: 72% (70% BAME vs. 75% White)	Student satisfaction score:  BAME - 82.31% (up from 81.39% in 2019)  White - 81.92% (down from 85.35% in 2019)  I have the opportunity and feel safe to share my opinion at Herts  82.1% BAME agreed (348)  78.6% White agreed (334)
Face-to-face paper surveys (Feb 2019)	Students	Total students involved: 128 (94.5% BAME)	<ul> <li>Led/administered by BSAs</li> <li>Aim - obtain more detailed information about student feelings, perceptions, opinions</li> </ul>

Regular engagement and collaboration take place with various stakeholders and local community groups (see section 3C).

Table 2c.8: Key issues arising from the REC Survey/Focus Groups

Sta	aff	Students
•	Culture not fully inclusive/Lack of wider cultural competence (AP2c.3)	<ul> <li>University's role in supporting and encouraging integration (AP2c.3)</li> <li>Fostering understanding of different cultures (AP2c.3)</li> </ul>
•	Lack of safe spaces and clarity around process to report racism or race-related issues (See Section 3 & AP2c.5)	Academic staff not reflecting student (majority BAME) community (See Section 5)
•	Improved reporting options (See Section 3)	Safe environment to speak about race-related issues (Section 3 & AP2c.5)
•	Perceived lack of BAME senior representation (See Section 5)	Reporting (racial incidents) and accountability (See Section 3)
•	Limited progression opportunities for professional staff (See Section 6)	Low awareness of BSA's (See Section 7)
•	Lack of clarity/ transparency (progression, recruitment, pay etc.	Ways to decolonise the curriculum     (See Section 8)
(	(See Sections 5&6))	Concerns around anonymous marking (See Section 8)

"We need to promote greater representation into our senior leadership, this would be a strong message to prospective applicants and would be more representative of our student body".

**BAME Student, Focus Group 2020** 

"What I love about Hertfordshire is it is a very ethnically diverse place, compared to other Universities. I know a lot of my friends don't have any people of colour as friends because their University is so dominantly white that the likelihood of them finding someone who is a person of colour is very unlikely".

White Student, Focus Group 2020

"I've had students assume, because I'm an international student from UAE originally, half Indian half Sri-Lankan, that it's ok to look at me and make fun of my accent that comes from my race, and I had a student of the same ethnic background do this, and it's very upsetting".

Academic Member of Staff (BAME), Focus group 2020

"If we truly want to be an inclusive university, there should be more tolerance for people from other cultures. This is not the case at the moment. I would suggest some awareness raising campaigns but not only focusing on people from different races but from different cultures".

Professional Member of Staff (White), Focus Group 2020

#### **Progress:**

A key area that we have actioned is in response to the 8.7% of BAME students who disagreed that UH is committed to inclusive practices and 4.1% of BAME students who felt that they are not treated equally by academic staff because of their ethnicity or race, e.g. through further UB training for staff (Section 5b) and inclusive curriculum workshops (Section 8).

#### **External submission review**

We organised two external review exercises: (1) Mock panel consisting of volunteers from four other HEI's; (2) Advance HE peer-review.

Table 2c.9: Details of external submission reviews

University	Reviewer role	
Mock panel: Nov-Dec 2020		
University of Surrey	Academic Lead for Equality, Diversity and Inclusion, School of Health Sciences	
London School of Hygiene and Tropical Medicine	Equality, Diversity and Inclusion Manager	
Royal Holloway, University of London	E&D Coordinator	
De Montfort University	Head of Equality and Diversity	
Advance HE peer review: Dec 2020-Jan 2021		
University College London	Athena Swan Manager and Vice Chair of the Higher Education Race Action Group	

#### **ACTIONS**

**AP2c.1:** Enhance intersectional analysis of survey data via PGR student funded project opportunity.

AP2c.2: Increase overall staff and student REC survey response rates.

**AP2c.3:** Increase Cultural Competence across institution.

**AP2c:4:** Reform and strengthen communication to raise more targeted awareness on BAME success, projects, events and prospects.

AP2c.5: Provide regular engagement and feedback opportunities for staff and students to discuss race-related concerns and issues in a safe space.

#### Section 2d: Future of the self-assessment team

The SAT will continue to be chaired by the S&R, meeting every 2-3 months to oversee delivery of the AP. Membership will be reviewed annually to ensure representation across UH, including robust student representation (AP2d.1). The SSWDG will become the BStSWG overseeing staff actions (AP2d.2). The SSWG will be absorbed into the established BSSWG where REC is a standing item. Work of the ECWG will be embedded within wider communications strategies.

Overall responsibility for advancing the AP rests with the DVC, S&R and HoEDI (See reporting structure in 2C). Delivery of the AP is delegated across the institution to individual departments who will provide regular reports at SAT meetings to monitor progress on how the AP is being delivered at the local level. The role of REC Champions will need to be clearly defined (AP2d.3).

The drafting of future applications will be led by the HoEDI, working closely with the SAT, sub-groups, EDITs and EDI Board therefore ensuring collaborative responsibility across the institution.

#### **ACTIONS**

**AP2d.1:** Invite student representatives (UG/PG) ensuring greater student representation on the SAT

**AP2d.2:** Establish BAME Staff Success Working Group to regularly assess progress relating to REC action plan, staff KPIs and performance measures, and strengthen accountability.

**AP2d.3:** Clearly embed roles and workload allocation for REC Champions moving forward.

## **SECTION 3: INSTITUTION AND LOCAL CONTEXT**

#### Word count 1,178

## Section 3a: Overview of your institution

UH is a leading post-92 HE Institution (Alliance Group) with practitioner-influenced research and teaching. We have 24,282 (54% BAME) students (2018/19) and international students account for 12% of the UG and 25% of the PG population. Six of our Schools have a BAME student population exceeding 50%. We estimate that approximately 30-35% of our new UK-domiciled UG students are the first in their family to attend university.

Out of 2,447 substantive staff, all Non-UK make up 14% (344, 2019/20) and all BAME staff account for 468 (19%, 2019/20 UK and Non-UK), an increase of 6% (13%, 2014/15).

UH is based in Hatfield, Hertfordshire, just 25 minutes by train from London. UH spans across two main campuses less than a kilometre apart: College Lane and de Havilland. A network of pathways, cycle routes and shuttle buses connect the sites. There is a smaller site in the Hertfordshire countryside, our Bayfordbury Campus, which includes an Observatory and Sciences Field Centre that play an integral part in teaching and research.

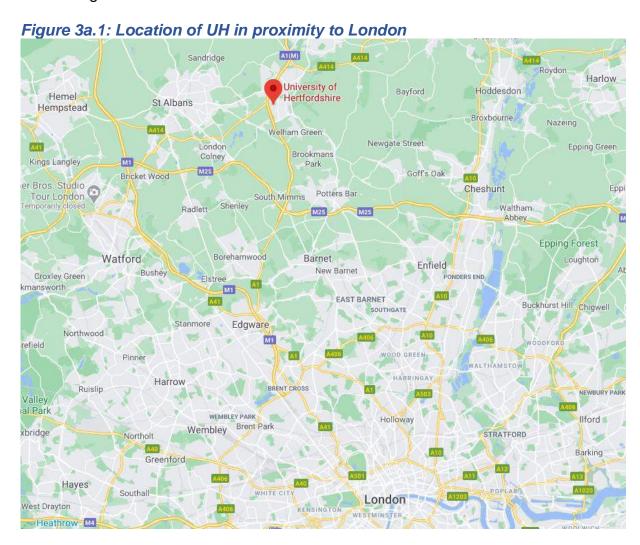


Figure 3a.2: College Lane (left) and de Havilland (right) Campuses





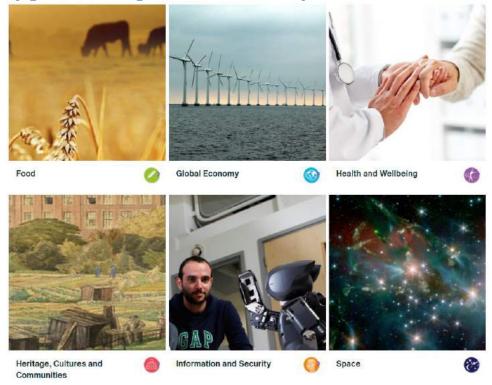
Figure 3a.3: Bayfordbury Campus



Our vision is to transform lives by finding and powering potential, providing people with the opportunity to succeed whatever their background. This is supported by our challenging and progressive Strategic Plan 2020-25, which places People as the centre strand, with EDI embedded in each of the core strands. Our objectives are based on offering opportunity, building community and embracing flexibility in a friendly, collegiate and enterprising environment where the positive transformation of the lives of our students is our core purpose.

UH achieved a Gold ranking in the TEF in 2018 and our research is focused across six themes.

Figure 3a.4: Research themes reflecting our interdisciplinary strength in some of the key global challenges of the 21st century



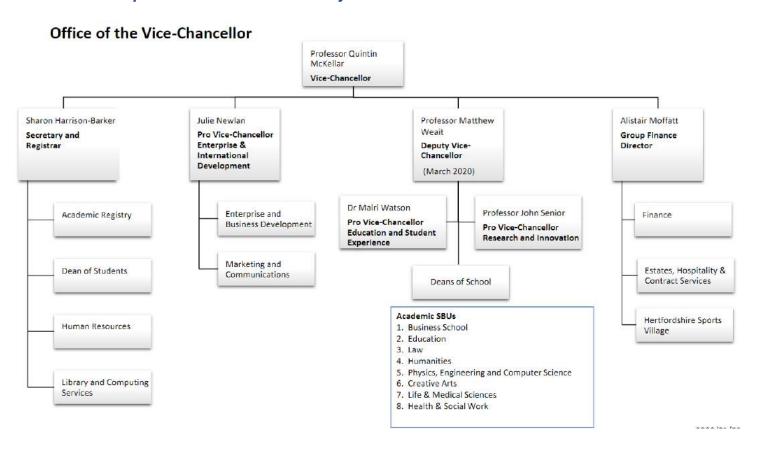
We were one of eight institutions in the UK to have successfully attained a REC Bronze award in the pilot in 2015 and have committed to continuing our work in this area, having identified the achievement of REC objectives as key within the People strand of our SP. Three of our Strategic Equality Objectives are also centred around race:

- Increase senior BAME staff (UH9 and above) to 16% (from 13%) by 2025
- Increase BAME teaching staff to 25% (from 19%) by 2025
- Reduce the BAME awarding gap by half by 2025 (Baseline 2019/20 18% target 9%)

Our EDI objectives are being reviewed and an overarching EDI Strategy developed. These objectives frame and underpin our SP and Board-level KPIs. This will further strengthen the commitment to our recently launched BAG-IAP (See Section 8) and REC AP.

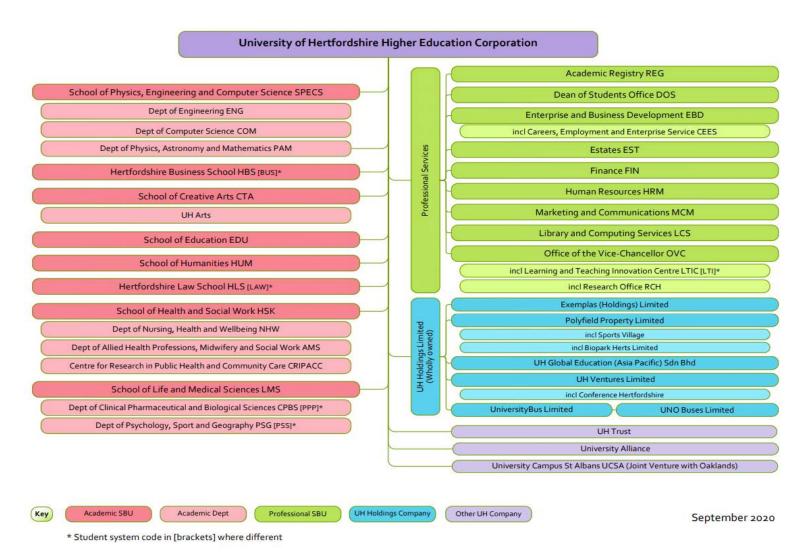
UH has 17 SBU's including eight academic Schools that report directly to the VC (Figures 3a.5-6).

Figure 3a.5: Senior leadership structure of the University



<sup>&</sup>lt;sup>1</sup> Please note that the Schools of Engineering and Technology and Computer Science merged in 2019 to form the School of Engineering and Computer Science (ECS). In 2020, the School of Physics, Astronomy and Mathematics joined ECS to form the School of Physics, Engineering and Computer Science (SPECS). Data for ECS and PAM and included separately in this application to correspond with the three-year period.

Figure 3a.6: SBU and academic Schools structure



# **Celebrating diversity**

We regularly celebrate the diversity of our community and have hosted BHM events since 2010 in partnership with external stakeholders.

# Figure 3a.7: Images from BHM 2020

# **Black History Month**



An authoristy with a worlderfully diverse attalient population. Seek tribbsy Month is an expertent part of our academic year. It gives us an opportunity to pause, reflect, sam, and broader our understanding and challenge ourselves when to come to the beliefs to knowledge we may have amount black hollory and culture. Beyond October, our talk and eludents are encouraged and supported to seek opportunities to learn and explore Black Hotory, as we know that understanding it is the first step or dentifying and enaclasing unconscious bee, calling out rection, being an ally and understanding the full meaning behind the black Lises Matter movement.

This year, despite the neith choice on face to have events due to COVE-19, we haded a range of engaging, varied and educational unline events and initiatives for staff, students and achoors throughout October.

Activist, tap after and author Akias opened Black History Month at the University of Herifordahre, and a variety of other events happened throughout the month including genel decades on legacy and overcoming betters, and uncomfortable consersations, unline ant sofibitums, poetry reading, cookery classes, workshops and more.





## Black Lives Matter

Our role in addressing issues of race and ethnic discrimination is key – the knowledge we produce and share, and the way we operate, can contribute towards achieving the change that is necessary.

Find out more

#### Resources to explore

As part of our ongoing commitment to helping staff and students broaden their understanding and knowledge of black history, we provide resources, reading lists and materials to support formal and personal study.

Further your understanding

Figure 3a.8: Sample of BHM events 2020

Welcome week: #8lack(sHere

Date	Time	Event	Read more
t-E1 October	Throughout the month	Other Shancase UH Art Collection - Black Artists Highlights	Event now closed
1 31 October	Aquatie throughout the month	Octavia Collectivi's Rachel Long Poetry Naubings	Event new closed
2 October	18.50-20.30	Triders Minite Black History Month Di Sessors	Event now dosed
5 October	17.00 18.80	Akala: Black History Month keytota speech	Event now dosed
6 October	18.80-20.30	Triblett Micital Study History Month DI Selecone	Event now closed
7 October	1400-1530	A Whole few World: A leynote speech from David Konotey Ahulu	Event now dosed
T Ortober	19.00 20.10	Student And Cooking Show (metagram Uve)	Frent now dosed
6 October	17.00-18.30	Black Hillory and Experiences: Untold Nurratives	Event now dosed
#Ortober	14.00-15.30	How to be artially workstrap	Event new dosed
9 October	10:00 11:30	How to be at ally workshop	Event now stood
9 October	14.00 15.30	Hove to be an ally workthop	Event now stood
9 October	18.80 20.80	Trident Media: Black History Month Co Sessions	Event now closed

Representation week: #BlackIsDiverse

Date	T-	Event	Read more
12 October	1200 1400	The Black History We Aren't Taught in School	Bust now doted
13 October	1200-1500	From the Windouth Generation to Granwick work, colour bars and trade unions	Event now dosed
13 October	18:30:25:20	Trideret Media: Black History Month Dr. Sestions	Evert now closed
14 October	1800-1400	Black History Month Lightning Talks	Event now dosed
14 October	17.00-18.80	Black in Academia and Industry	Event now dosed
14 October	1900-2030	Student led Cooking Show (Instagram Live)	Event now dosed
15 October	1200-1500	Race and Ethnicity in the British film industry between the wars.	Purit now dosed
16 October	12:00-13:00	Decolonising the Business School and Decolonising the Curriculum	Event now dosed
Hi October	1500 1400	Legacy and overcoming banfers: panel discussion	Event now dozed
16 October	17:00 11:00	Black History Month Cutz	Event new stocked
16 October	18.30-20.40	Trideret Media: Stack History Month Di Sespons	Event rank closed

UH issued a statement from the VC in response to the BLM movement and provided resources for students and staff (Figures 3a.9-10).

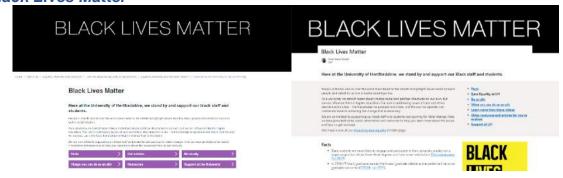
Figure 3a.9: Public message to University in light of the Black Lives Matter movement

Levelling the playing field: Vice-Chancellor's message to staff and students



By Professor Quintin McKellar CBE, Vice-Chancellor and CEO of the University of Hertfordshire

Figure 3a.10: External webpage (left) and staff intranet (right) resources for Black Lives Matter



Focus groups highlighted the progress UH has made in developing an inclusive culture, however, more can be done to increase Cultural Competence across the institution (AP2c.3).

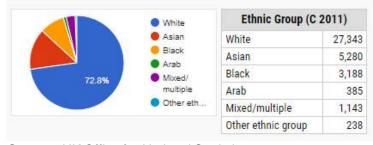
"An excellent programme of events, very informative, educational and bringing all our community together".

Member of Staff (White)

# Section 3b: Overview of the local population and context

Hatfield has a larger proportion of BAME people of British nationality (27.2%) than wider Hertfordshire (19.2%). At 19%, the percentage of BAME staff at UH is on par with Hertfordshire, higher than across the UK (12%) but lower than Hatfield.

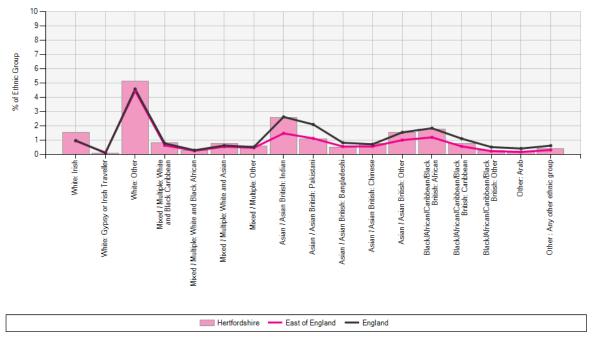
Figure 3b.1: Ethnic breakdown of population of Hatfield



Source: UK Office for National Statistics

Figure 3b.2: Ethnic breakdown of population in Hertfordshire

Ethnicity (other than White British)\* of those living in Hertfordshire at 2011 (%)



Source: Office for National Statistics, 2011 Census, Table KS201EW.

A large population of our students live locally both on and off campus. There are 3,519 students living on campus (60% BAME), the highest proportion of these students are Asian.

#### **Our Community**

Like the rest of the country, racial tensions have also increased in Hertfordshire.

- Reports of racially motivated crimes to Hertfordshire Police increased by 83% between 2011/12 and 2019/20.
- Between 1 April and 22 September 2020, 837 people reported hate crimes to police, compared to 804 in the same period last year, a rise of 4.1%.

Although tensions in the local Welwyn/Hatfield area were heightened during the pandemic, UH received only two formally reported incidents during the initial stages of lockdown that were dealt with swiftly.

The DOS regularly meets with HC and HCC to monitor hate crime and racial tensions within the county but also to raise awareness across the University. UH hosts three Third-Party Reporting centres and encourages students and staff to report incidents.

<sup>\*</sup>The White British ethnic category includes those who classify themsleves as "White: English / Welsh / Scottish / Northern Irish / British"

Figure 3b.3: Image and poster from a joint hate crime awareness event in

October 2019 between UH and Herts Constabulary



Responses from the RECSTAS highlighted lack of clarity on the process for reporting racism or race-related issues **(AP3b.1)**. An anonymous online 'Report and Support' form was launched in October 2020 for students and staff to anonymously report or seek advice from an adviser if they have witnessed or experienced an incident (including race-related incidents) they feel uncomfortable with. To date, 50 reports have been received (none race-related).

"There is a lack of awareness in terms of reporting race related or EDI issues."

Member of Staff (BAME), Focus Group 2020

The focus groups also highlighted the need for safe spaces to discuss race related issues (AP3b.2), reporting and accountability (AP3b.3).

"I know we have groups specifically for BAME, but a space for specific BAME support for those kind of issues (subtle, nuanced issues of race than harassment as such."

BAME Student, Focus Group 2020

Students also pointed out that mental health and well-being issues are often not discussed in many of the cultures in which BAME students are raised (AP3b.2).

"Some cultures still see mental health as a taboo subject, one not to be discussed, certainly not something you seek help for."

**BAME Student, Focus Group 2020** 

"It would be nice if we had focus on promotion in BAME groups about accessing health and wellbeing, perhaps through talks, events or posters, to address the specific issues and challenges that people from BAME groups face about accessing wellbeing because of their culture."

**BAME Student, Focus Group 2020** 

#### COVID-19

UH has taken a 'people first' approach to supporting staff and students amidst the pandemic. Several guidance documents and toolkits were produced to assist managers in supporting their staff, ensuring needs are being met.

The DOS worked collaboratively with various teams including the SU/EO to ensure students were supported:

- Face-to-face (where safe) and online mental health support/counselling offered to students 24/7.
- Over 4000 calls made via zoom, Teams, mobile, or face-to-face to students in isolation or quarantine every day.
- Remote welfare checks and off-campus house visits carried out, including distribution of DOS Care Packages and supermarket vouchers. Over 80% of the students benefiting from this support were BAME.

The University made £122,874 available to the COVID-19 Relief Fund, launched in March 2020 to support with the hardship students faced amidst the pandemic:

- 628 students applied to Phase 1 (March-May 2020); 402 students received bursary (64% acceptance rate).
- Overseas students made up 44% of students awarded (compared to making up only 15% of student body).
- BAME students accounted for 74% (versus 55.5% in student population).

#### **Community Engagement**

The CPO and DOS engage with students through several activities.

Table 3b.1: CPO student engagement activities

CPO Activity	Details	Partnership(s)
Evening community initiatives	<ul> <li>Organised during darker months</li> <li>Visits to student/non-student properties to provide home safety information</li> </ul>	Herts Constabulary
Support WHBC's Community Safety Partnership (CSP) 'Crucial Crew'	<ul> <li>Safety and wellbeing awareness event</li> <li>Reaches over 6,500 young people from Welwyn/Hatfield</li> </ul>	Welwyn Hatfield Borough Council
Facilitation of Community Forum Meetings	<ul> <li>Held at University twice per year for students, community groups, statutory agencies, local Residents' Associations</li> <li>Focus on joint working opportunities</li> <li>Tackle issues that may affect certain groups</li> </ul>	Community groups, statutory agencies, Residents' Associations
Tackle rogue landlord and property scams	<ul> <li>Ongoing trend in students from BAME backgrounds targeted</li> <li>Particularly affects International students</li> <li>Through strong partnership, CPO provided students with support/guidance</li> </ul>	Welwyn Hatfield Borough Council and Trading Standards

# Table 3b.2: DOS activities

Table 3b.2: DOS ac	tivities
Activity/provision	Description
Student Wellbeing Video	Recently created Ensured involvement of actors from BAME backgrounds to challenge stigma sounding mental health within BAME community
Breaking Mad: Black Student and Staff Mental Health Workshop	<ul> <li>Discussions about cultural stigma/historical barriers to accessing Mental Health services in black community</li> <li>Guidance on how to talk about mental health, plus how to access support</li> <li>12 attendees, very positive feedback</li> </ul>
Active Students	Free activities, benefits wellbeing     61% of involved students have been BAME  HertSquad Active Students
Faiths Fair	<ul> <li>Annual event</li> <li>Faith societies hold stalls to promote diverse faith activities on campus</li> </ul>
The Key/de Havilland Multi-Faith Space	<ul> <li>University's multi-faith and multi-cultural centre</li> <li>Hosts activities associated with range of faith communities</li> </ul>
Chaplaincy Team	<ul> <li>Links with Welwyn Hatfield Interfaith Group</li> <li>Engage with student societies</li> <li>Recent video: 'Feeding Your Faith in Covid-19 Times – A Jewish/Christian/Muslim discussion'</li> </ul>
International Café	Social drop-in session     Draws students from range of backgrounds
Orientation programme for international students	<ul> <li>Mix of home/international students</li> <li>Important benefits for student integration, more settled transition period</li> <li>Peer-to-peer support</li> </ul>

International Student Support Officer's events and campaigns

- Run throughout academic year
- Plans and executes events, activities and campaigns aimed at all students to encourage social integration



We recognise the need to engage local BAME groups to advance race equality (AP3b.4).

#### Staff and student recruitment

- Roughly half of all staff recruitment derives from local Herts/Beds areas.
- Larger proportion of academic staff recruited from outside Herts/Beds.
- Opposite for professional staff, though recruitment outside Herts/Beds has increased. Limited opportunities to recruit professional roles internationally as outlined in the Map (Figure 3b.5).
- Trends consistent across BAME/White ethnicities.
- Across all geographical areas, since 2014/15 BAME staff recruitment increased (Charts 3b.1-2.).
- Non-UK staff recruited from 120 countries around the world (Figures 3b.4 and 3b.5).

UH is committed to diversifying recruitment and several actions are discussed in Section 5a.

Table 3b.3: All recruitment applications received locally/other areas by ethnicity

Postcode grouped	Ethnicity (group)	2017/18	2018/19	2019/20
Herts/Beds	BAME	15%	18%	17%
	White	34%	32%	31%
	Not disclosed	1%	1%	0%
	Total	50%	51%	48%
Other areas	BAME	24%	22%	25%
	White	23%	24%	25%
	Not disclosed	3%	2%	2%
	Total	50%	49%	52%
Grand Total		100%	100%	100%

Table 3b.4: All recruitment applications received locally by ethnicity

Postcode grouped	Ethnicity (group)	2017/18	2018/19	2019/20
Herts/Beds	BAME	29%	36%	35%
	White	69%	62%	64%
	Not disclosed	2%	2%	1%
<b>Grand Total</b>		100%	100%	100%

Chart 3b.1: Academic applications received locally by BAME/White (not disclosed hidden)

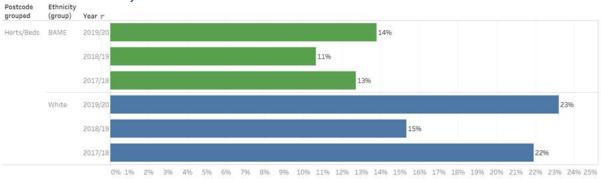


Table 3b.5: Academic applications received from other areas

Postcode grouped	Ethnicity (group)	2017/18	2018/19	2019/20
Other areas	BAME	41%	41%	42%
	White	37%	39%	36%
	Not disclosed	4%	4%	3%
	Total	83%	84%	81%
<b>Grand Total</b>		100%	100%	100%

Chart 3b.2: Professional staff applications received locally by BAME/White (not disclosed hidden)

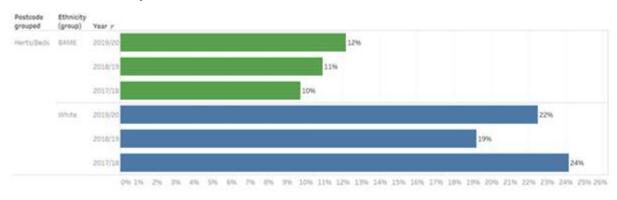


Table 3b.6: Professional applications receive from other areas

Postcode grouped	Ethnicity (group)	2017/18	2018/19	2019/20
Other areas	BAME	15%	13%	17%
	White	16%	17%	20%
	Not disclosed	1%	1%	1%
	Total	33%	31%	38%
<b>Grand Total</b>		100%	100%	100%

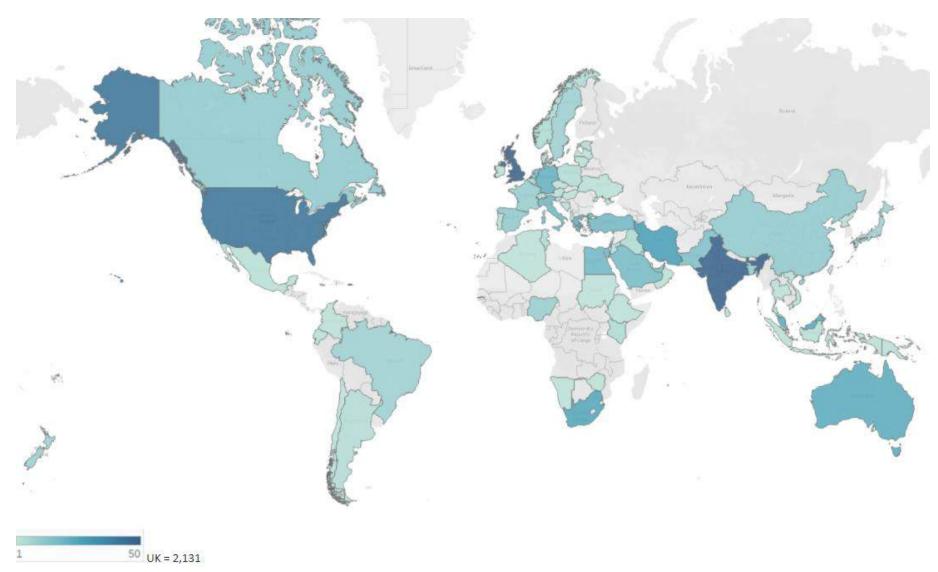
Most of our students come from various areas in the south and Greater London area of the UK. We also recruit students from over 120 different countries around the world (Figure 3b.4).

UH has a long-standing partnership with four FE Colleges in the County. The Consortium colleges provide extended and foundation degrees with progression routes to UH, and the percentage of BAME students in the cohorts has been steady over the past three years, although they are less represented than White students. This is particularly true for BAME females, who are the least represented in progressing cohorts (AP3b.5).

Table 3b.7: Numbers of students entering university after extended/foundation degrees at Consortium colleges by ethnicity and gender.

	20	16	20	017	20	18	20	)19
	N	%	N	%	N	%	N	%
BAME Men	44	24%	38	26%	36	21%	38	27%
Non-BAME Men	55	30%	45	31%	47	27%	39	27%
BAME Women	24	13%	20	14%	29	17%	22	15%
Non-BAME Women	58	32%	44	30%	56	33%	44	31%
Unknown Women	3	1%	-	-	3	2%	-	-
Total	183	100%	147	100%	171	100%	143	100%

Figure 3b.4: Examples of countries where UH recruits academic staff (2019/20)





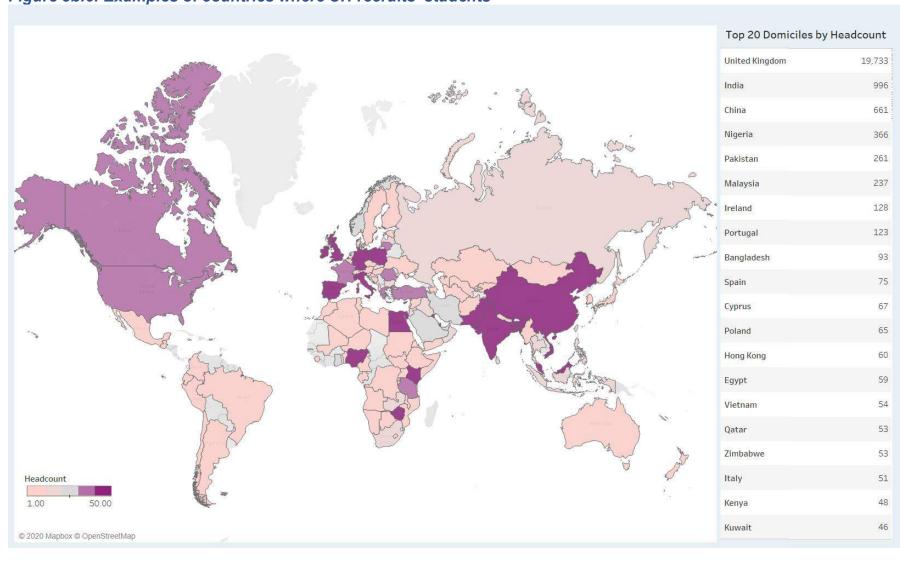


Figure 3b.6: Examples of countries where UH recruits' students

#### **ACTIONS**

**AP3b.1:** Improve, monitor, and raise awareness of processes for reporting race-related issues.

**AP3b.2:** Create a safe space programme to be developed and launched for September 2022.

AP3b.3: Increase and improve accountability when handling complaints

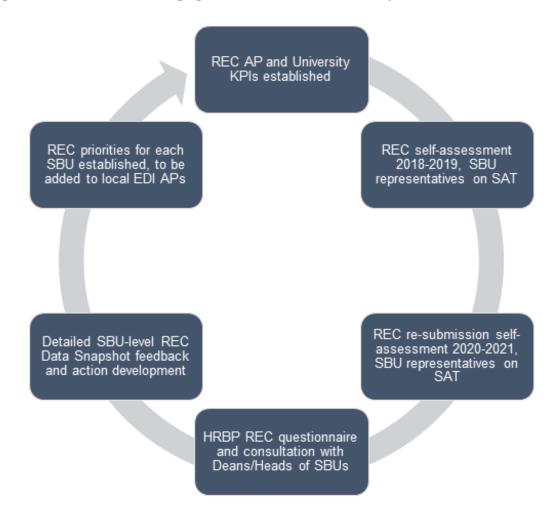
**AP3b.4:** Increase engagement and opportunities for collaborative projects with ethnic minority community groups across Hertfordshire.

AP3b.5: Engage with Consortium colleges to investigate and address lower representation of BAME women in progressing cohorts.

# **SECTION 4: STAFF PROFILE**

## Word Count 4,035

Figure 4a.1: SBU REC engagement and consultation process 2015-2021



#### Section 4a: Academic staff

Staff profile benchmarking takes place by:

- ensuring applicant and joiner ethnicity data is recorded
- using HESA staff profiles to benchmark to HEIs and census data to benchmark against Hertfordshire populations
- equal and ethnicity pay gap reports monitors academic BAME staff roles and salaries
- monthly and annual reporting monitor against equality objectives/KPIs by reporting to BoG/ ERGN, VCE, CEG, People/ EDI Boards, Deans/ Heads of SBU.

# **Academic staff data: Overall institutional profile**

Table 4a.1: Academic overall institutional three-year profile by nationality and ethnicity - compared to 2014/15 UH benchmark data

				2014/15 - Benchmark		2017/18		2018/19		2019/20	
UK/Non-UK	Ethnicity (group)	Ethnicity Groups	FTE	96	FTE	96	FTE	96	FTE	96	
UK	White	White	617.3	65%	642.9	61%	618.0	60%	634.9	6096	
		Total	617.3	65%	642.9	61%	618.0	60%	634.9	60%	
	BAME	Asian	34.5	496	45.0	496	55.9	596	61.7	696	
		Black	22.2	296	32.1	396	39.7	496	43.2	496	
		Chinese	21.6	2%	29.2	3%	29.8	3%	30.7	3%	
		Mixed	7.5	196	17.1	296	18.7	296	15.3	196	
		Other	15.0	296	24.0	296	21.3	296	21.0	296	
		Total	100.8	1196	147.4	14%	165.4	16%	171.9	16%	
	Not	Refused	18.3	296	10.2	196	11.8	196	15.0	196	
disclosed	disclosed	Unknown	37.2	496	27.1	3%	9.3	196	2.0	096	
		Total	55.5	696	37.3	496	21.1	2%	17.0	2%	
	Total		773.7	82%	827.5	79%	804.5	78%	823.8	78%	
Non-UK	White	White	129.4	14%	162.9	16%	154.3	15%	159.5	15%	
		Total	129.4	1496	162.9	16%	154.3	15%	159.5	15%	
	BAME	Asian	15.0	2%	13.4	196	18.6	296	23.9	296	
		Black	8.7	196	9.8	196	15.8	296	16.8	296	
		Chinese	8.6	196	17.2	2%	17.4	296	20.7	296	
		Mixed			2.0	096	2.0	096	4.6	096	
		Other	4.0	096	5.0	096	7.7	196	6.7	196	
		Total	36.3	496	47.4	5%	61.5	6%	72.7	796	
	Not	Refused	4.5	096	2.0	096	3.0	096	6.0	196	
	disclosed	Unknown	4.1	096	6.8	196	3.0	096	1.0	096	
		Total	8.7	1%	8.8	1%	6.0	196	7.0	196	
	Total		174.4	1896	219.0	21%	221.8	22%	239.2	22%	
<b>Grand Total</b>			948.1	100%	1,046.6	100%	1,026.3	100%	1,063.0	100%	

23% BAME academics in 2019/20, higher than sector (Bk17%, HESA 2018/19).

Table 4a.2: Percentage increase in FTE for Asian, Black and Chinese academic staff by nationality

		2014/15	2019/20	Increase
		FTE	FTE	%
	Asian	34.5	61.7	79%
UK	Black	22.2	43.2	95%
	Chinese	21.6	30.7	42%
	Asian	15	23.9	59%
Non-UK	Black	8.7	16.8	93%
	Chinese	8.6	20.7	141%

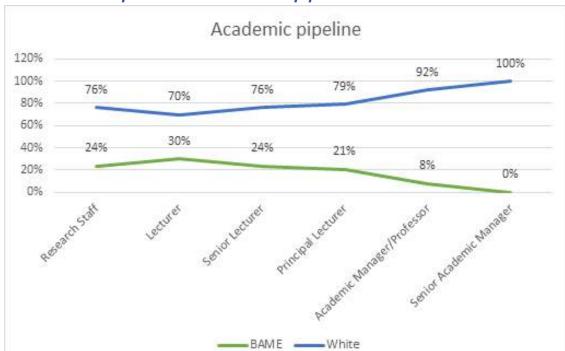


Chart 4a.1: Snapshot of UH academic pipeline

Table 4a.3: Pay and grading structure for Academic/Research salaried staff at UH

BAME --- White

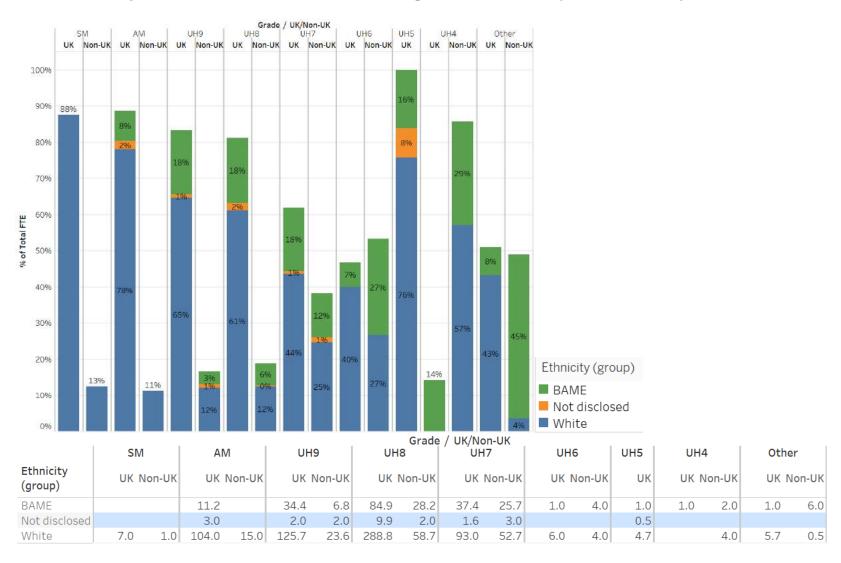
Grade	Academic Posts	Research Posts
Senior Manager (SM)	Deans of School	
Academic	Academic Managers including	Senior Academic manager
Manager/Professor	Heads of Department/Associate	(Professor)
AM1-AM5	Deans	
UH9	Principal Lecturer/Associate	Reader/Associate Professor
	Professor (Learning &	(Research)
	Teaching/Enterprise)	
UH8	Senior Lecturer	Senior Research Fellow
UH7	Lecturer	
UH6	N/A	Research Fellow
UH5	N/A	Research Assistant
UH4	N/A	

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Table 4a.4: Academic grades by nationality and ethnicity

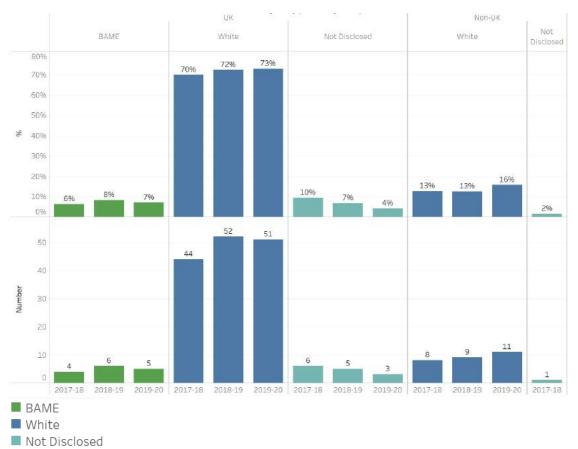
								Ye	ar / Ul	K/Non-U	K						
		201	4/15 - E	Benchma	ırk		2017	7/18			2018	3/19			2019	9/20	
	· · · · · · · · · · · · · · · · · ·	UH		Non-		UH	-	Non-		UK		Non-		UK		Non-	
Grade SM	Ethnicity (group) BAME	FTE 2.0	% 0%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
SIVI	Not disclosed	2.0	0%														
	White	6.0	1%			9.0	1%	1.0	0%	7.0	1%	1.0	0%	7.0	1%	1.0	0%
AM	BAME	9.0	1%			11.0	1%	1.0	0%0	11.4	1%	1.0	0%0	11.2	1%	1.0	090
Alvi	Not disclosed	14.1	1%	1.0	0%	6.2	1%			4.0	0%			3.0	0%		
	White	82.7	9%	10.6	1%	96.5	9%	15.1	1%	99.5	10%	15.0	1%	104.0	10%	15.0	1%
UH9	BAME	19.1	2%	10.0	170	25.7	2%	13.1	170	28.0	3%	4.0	0%	34.4	3%	6.8	1%
UHS	Not disclosed	11.7	1%	2.4	0%	5.7	1%	1.0	0%	3.0	0%	1.0	0%	2.0	0%	2.0	0%
	White	151.8	16%	21.5	2%	134.2	13%	22.1	2%	128.4	13%	19.1	2%	125.7	12%	23.6	2%
UH8	BAME	53.9	6%	18.4	2%	75.6	7%	21.1	2%	86.8	8%	23.7	2%	84.9	8%	28.2	3%
0110	Not disclosed	19.3	2%	2.0	0%	19.1	2%	3.0	0%	9.0	1%	3.0	0%	9.9	1%	2.0	0%
	White	287.4	30%	56.6	6%	289.4	28%	60.4	6%	274.8	27%	59.1	6%	288.8	27%	58.7	6%
UH7	BAME	13.5	1%	7.9	1%	30.9	3%	19.3	2%	35.2	3%	23.8	2%	37.4	4%	25.7	2%
0117	Not disclosed	5.9	1%	1.3	0%	5.8	1%	4.8	0%	4.4	0%	2.0	0%	1.6	0%	3.0	0%
	White	63.3	7%	23.7	3%	83.0	8%	50.1	5%	86.9	8%	48.5	5%	93.0	9%	52.7	5%
UH6	BAME	03.3	7 70	6.0	1%	03.0	670	2.0	0%	1.0	0%	5.0	0%	1.0	0%	4.0	0%
0110	Not disclosed	1.0	0%	2.0	0%			2.0	0 70	1.0	0 70	5.0	0 70	1.0	0 70	4.0	0 70
	White	8.8	1%	8.0	1%	11.8	1%	5.2	0%	7.0	1%	6.1	1%	6.0	1%	4.0	0%
UH5	BAME	1.0	0%	1.0	0%	3.8	0%	1.0	0%	2.0	0%	0.1	170	1.0	0%	4.0	070
0113	Not disclosed	0.3	0%	1.0	0 70	0.3	0%	1.0	0 70	0.5	0%			0.5	0%		
	White	7.3	1%	2.5	0%	8.1	1%	5.5	1%	5.6	1%			4.7	0%		
UH4	BAME	2.3	0%	2.5	0 70	0.1	170	1.0	0%	5.0	170	2.0	0%	1.0	0%	2.0	0%
0114	Not disclosed	0.8	0%					1.0	0 70			2.0	0 70	1.0	0 70	2.0	0 70
	White	3.5	0%	2.0	0%	1.0	0%	2.0	0%			4.0	0%			4.0	0%
Other	BAME	5.5	0 70	3.0	0%	0.4	0%	3.0	0%	1.0	0%	3.0	0%	1.0	0%	6.0	1%
Juliel	Not disclosed	0.5	0%	3.0	0 70	0.4	0%	5.0	0 70	0.2	0%	5.0	0 70	1.0	0 70	0.0	170
	White	6.5	1%	4.5	0%	9.9	1%	1.5	0%	8.9	1%	1.5	0%	5.7	1%	0.5	0%
Grand 7		773.7	82%		18%		79%	219.0	21%		78%	221.8	22%	823.8	78%	239.2	22%

Chart 4a.2: Proportion of BAME/White academics in grades for 2019/20 (numbers below)



<sup>\*</sup> BAME % within 'Other' due to ENT employing 6 Asian researchers through research funded project.

Chart 4a.3: Summary of Professors (who do not take on additional academic management responsibilities) by ethnicity



1\*Source Data: Staff HESA Return 2017-18/2018-19/2019-20

Chart 4a.4: UK Professors by ethnicity (excluding not disclosed)

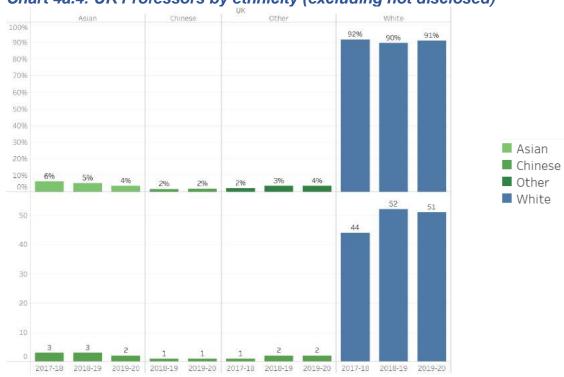


Table 4a.5: UK professors by ethnicity and gender (excluding not disclosed)

		201	7-18	201	8-19	2019	9-20
<b>Ethnicity Band</b>	Gender	N	%	N	%	N	%
BAME	Female	3	6%	3	5%	2	4%
	Male	1	2%	3	5%	3	5%
White	Female	15	31%	18	31%	19	34%
	Male	29	60%	34	59%	32	57%
Grand Total		48	100%	58	100%	56	100%

## Key findings (Tables 4a.2-5 and Charts 4a.1-4):

- Gap between BAME and White Lecturers is 40%, with only 8% BAME Academic Manager/Professors compared to 92% White (Chart 4a.1).
- Asian staff make up largest proportion of staff from an ethnic minority (alike sector) with Non-UK Asian increasing by 59%- linked to research funding changes and by China's positive view of UK experience on CVs. (Table 4a.2).
- Larger proportions of BAME staff at UH6-8 with significant drop at AM (5%BAME compared to 16% White, Chart 4a.2).
- FTE for all groups (both UK/Non-UK) increased. Substantial within grades UH7-UH9 (both UK/Non-UK, Table 4a.2).
- BAME academics (UK/Non-UK) increased across all grades, doubling at UH9 (Table 4a.2).
- UK White Professors comparable with sector (Bk90.9% Advance HE); however, lack of representation within Black and Mixed. (Chart 4a.4).
- Intersectional with gender, BAME (4%) and White (34%) women Professors above benchmark (2.3%BAME/24.9%White). BAME men below benchmark at 5% (Bk6.8%) though numbers increased since 2014/15 (Table 4a.5).

Positive shift is attributed to efforts since 2015 award; achieving KPIs related to increasing number of BAME at UH9 and above to 16% and increasing number of BAME teaching staff to 25% (see sections 5 and 6).

"Since I started with the university there have been many changes and awareness raised regarding race, equality and diversity. I am happy to be working for a university that sees the value in every person and embraces difference".

Member of Staff (BAME), RECSTAS 2018

We continue nominating BAME staff for DLP (See section 5b). The FHEA, SFHEA through our CPD framework and the promotion of post PGCert study on MA education and Doctorate in Education have also impacted stronger UH7/UH8 pipelines (See section 5b for details on PGCert).

## Academic School data: Overall staff profile and by grade

All Schools have an increased BAME profile which has improved since 2015 by 9%. Some Schools have greater challenges such as CTA and EDU. EDU has only seen an increase of 1BAME FTE in the past 5 years (2%).

Challenges in relation to staff profile as well as initiatives and targets are discussed in the relevant School sections below. Accountability will be ensured moving forward through monitoring progress including via the newly established EDI Board (AP4a.1).

"Each School is different, therefore aggregate measures should not be used but instead each school should have KPIs to ensure a diversity of employment, a diversity of examples and reading used in the curriculum and policies created by each School to work towards and ensure greater diversity".

**BAME Student RECSTUS 2018** 

"I perceive my SBU is very diverse and inclusive. I am not aware of any issues".

Member of Staff (BAME), RECSTAS 2018

Table 4a.6: Overview of three-year academic staff profile within each School and grand total for 'All Schools' compared to 2014/15 UH benchmark by ethnicity (staff with unknown/info refused incl. in total staff no, hence % for White/BAME

won't always equal 100%).

	ays equal	2014 Bench		<b>201</b>	7/18	201	8/19	201	9/20
SBU	Ethnicity	FTE	%	FTE	%	FTE	%	FTE	%
	BAME	16	23%	15.6	21%	16.2	25%		
COM*	White	54.3	77%	55.8	76%	46.8	71%		
	Total	70.7	100%	73.4	100%	65.8	100%		
	BAME	23	32%	32.8	40%	38.6	46%		
ENG*	White	40.7	57%	44.6	55%	44.9	54%		
	Total	71.9	100%	81.7	100%	83.5	100%		
	BAME							65.8	42%
ECS*	White							89.1	57%
	Total							156.9	100%
	BAME	1.2	2%	4.8	6%	4.6	6%	5.8	7%
CTA	White	65.6	92%	70.3	88%	70.4	93%	69.9	89%
	Total	71	100%	79.5	100%	76	100%	78.7	100%
	BAME	2	4%	1.6	3%	3.6	7%	3	6%
EDU	White	46.1	91%	45.1	93%	43.3	89%	44.8	91%
	Total	50.7	100%	48.3	100%	48.5	100%	49.4	100%
	BAME	24.7	15%	38.2	23%	44	26%	48	28%
HBS	White	118.6	74%	116.5	69%	113.2	68%	119.4	69%
	Total	160.2	100%	168.2	100%	166.1	100%	173.3	100%
	BAME	6	19%	6.8	18%	11.3	26%	12.8	25%
HLS	White	22.4	69%	27.4	74%	30.7	69%	37.3	72%
	Total	32.3	100%	36.9	100%	44.2	100%	51.7	100%
	BAME	21.5	11%	31.2	16%	32.3	18%	29.9	16%
HSK	White	159.2	84%	158.8	82%	148.7	82%	156.8	83%
	Total	189.9	100%	193.7	100%	182.1	100%	188.7	100%
	BAME	3.9	6%	5.9	8%	6.2	9%	7.2	11%
HUM	White	53.2	87%	65	89%	59	89%	61.2	89%
	Total	61.5	100%	73.4	100%	66.2	100%	68.4	100%
	BAME	31.8	17%	49.9	22%	59.2	25%	61.2	26%
LMS	White	141.1	78%	176.1	76%	169.3	72%	165.7	71%
	Total	181.9	100%	231.4	100%	233.9	100%	231.8	100%
	BAME	7	12%	8	13%	10.9	18%	10.9	17%
PAM	White	45.6	78%	46.5	77%	46.1	77%	50.4	78%
	Total	58.1	100%	60.2	100%	60	100%	64.3	100%
A	BAME	137.1	14%	194.8	19%	226.9	22%	244.6	23%
All Schools	White	746.7	79%	805.7	77%	772.3	75%	794.4	75%
SCHOOLS	Total	948.1	100%	1,046.6	100%	1,026.3	100%	1,063.0	100%

\*Data Note: data reflect merger to create School of ECS (discussed below) Schools VLs comprise 20.7% BAME. Data included are only for substantive staff; positive progress is underway via review of the VL process to ensure opportunity to convert to substantive.

# **Progress:**

Our records demonstrate active implementation of policy to support converting VL to fractional posts generating movement from 0% (2018/19) BAME VL conversions to 30% (2019/20) along with additional Schools (100% increase).

# School of Engineering and Computer Science (ECS)

In 2019 School of ENT merged with COM to form ECS. The merger provided opportunities/stronger industry partnerships and growth in degree apprenticeships. PAM also joined ECS in August 2020 to form SPECS. They are now separate Departments within the wider School. Data for ECS and PAM are presented separately as data monitoring for SPECS did not start until after the 3-year period.

Table 4a.7: Three-year profile of academic staff in COM/ENG/ECS compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - mark	201	7/18	2018	3/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
COM	UK	BAME	10.0	14%	12.6	17%	12.2	19%		
		White	35.2	50%	32.5	44%	28.3	43%		
	Non-UK	BAME	6.0	8%	3.0	4%	4.0	6%		
		White	19.1	27%	23.3	32%	18.6	28%		
	Total		70.7	100%	73.4	100%	65.8	100%		
ENG	UK	BAME	18.0	25%	21.0	26%	23.8	29%		
		White	27.7	38%	28.9	35%	29.2	35%		
	Non-UK	BAME	5.0	7%	11.8	14%	14.8	18%		
		White	13.0	18%	15.7	19%	15.7	19%		
	Total		71.9	100%	81.7	100%	83.5	100%		
ECS	UK	BAME							40.0	26%
		White							52.8	34%
	Non-UK	BAME							25.8	16%
		White							36.3	23%
	Total								156.9	100%
Grand 7	Total		142.6	100%	155.1	100%	149.3	100%	156.9	100%

Table 4a.8 Three-year profile of academic staff in COM/ENG/ECS compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

	,				BAI	ИE							Wh	ite			
		2014/ Bench		2017	/18	2018	/19	2019	/20	2014, Bench		2017	/18	2018	/19	2019	/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
COM	SM									1.0	1%	1.0	1%				
	AM			1.0	1%	1.2	2%			8.5	12%	8.5	12%	6.5	10%		
	UH9	2.0	3%	5.0	7%	3.0	5%			14.6	21%	10.0	14%	7.0	11%		
	UH8	7.0	10%	7.6	10%	11.0	17%			17.0	24%	20.1	27%	19.1	29%		
	UH7	3.0	4%	2.0	3%	1.0	2%			4.7	7%	10.0	14%	12.0	18%		
	UH6	2.0	3%							6.0	8%	2.2	3%	0.3	0%		
	UH5									1.5	2%	3.0	4%				
	Other	2.0	3%							1.0	1%	1.0	1%	2.0	3%		
	Total	16.0	23%	15.6	21%	16.2	25%			54.3	77%	55.8	76%	46.8	71%		
ENG	SM	1.0	1%									1.0	1%	1.0	1%		
	AM	3.0	4%	3.0	4%	3.0	4%			4.0	6%	6.6	8%	7.0	8%		
	UH9	3.0	4%	1.0	1%	3.0	4%			8.3	11%	6.0	7%	4.3	5%		
	UH8	9.0	13%	12.8	16%	16.6	20%			13.8	19%	14.0	17%	17.0	20%		
	UH7	5.0	7%	12.0	15%	13.0	16%			7.0	10%	9.8	12%	10.0	12%		
	UH6	1.0	1%	1.0	1%	1.0	1%			0.6	1%	5.2	6%	4.6	6%		
	UH5									2.0	3%						
	Other	1.0	1%	3.0	4%	2.0	2%			5.0	7%	2.0	2%	1.0	1%		
	Total	23.0	32%	32.8	40%	38.6	46%			40.7	57%	44.6	55%	44.9	54%		
ECS	SM															1.0	1%
	AM							4.2	3%							12.8	8%
	UH9							9.8	6%							15.1	10%
	UH8							30.8	20%							35.6	23%
	UH7							15.0	10%							20.0	13%
	UH6															3.6	2%
	Other							6.0	4%							1.0	1%
	Total							65.8	42%							89.1	57%

# **Key findings:**

#### **ENG**

- Year-on-year increase in BAME, particularly Non-UK (continues as part of ECS). UK BAME is double sector with Non-UK lower than sector (Bk14.8% UK/52.7% Non-UK). UKVI rules influence appointments.
- Increase of BAME at UH7/8, but not yet at higher grades. Vacancy management protocols have encouraged replacing for example a UH9 departure with one or two lower-graded Lecturers.

#### COM

- Slight increase in UK BAME, Non-UK numbers fluctuated.
- % of BAME UK in COM is higher than sector whereas Non-UK is lower (Bk15.4% UK/41.5% Non-UK).
- Pipeline has been developed at UH7 and two BAME staff were promoted to UH8 roles (compared to one White).

#### **ECS**

- As a combined School, ECS has 42% BAME staff (compared to 66.3% BAME student body).
- Positively, overall promotion data for 2019/20 following merger are proportionate to staff make-up (40%BAME versus 60%White, see Section 5d).

"The newly formed School of Physics, Engineering & Computer Science (SPECS) is fully committed to advancing equality. SPECS is in the fortunate position to identify best practice from a diverse wealth of experience, enabling implementation of mechanisms that aid achieving our equality ambitions".

Dean of School (SPECS)

#### **ACTIONS**

**SPECS AP1:** Increase staff awareness and engagement with race equality work **SPECS AP2:** Increase representation of BAME teaching staff across all Departments.

**SPECS AP3:** Support BAME staff progression and aim to achieve parity of BAME and White staff at senior levels (UH9 and above) particularly in highest levels of research seniority.

# School of Physics, Astronomy and Mathematics (PAM)

# Table 4a.9 Three-year profile of academic staff in PAM compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

				l/15 - nmark	201	7/18	2018	3/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
PAM	UK	BAME	4.0	7%	4.0	7%	4.9	8%	5.9	9%
		White	29.1	50%	26.0	43%	27.6	46%	31.9	50%
	Non-UK	BAME	3.0	5%	4.0	7%	6.0	10%	5.0	8%
		White	16.5	28%	20.5	34%	18.5	31%	18.5	29%
	Total		58.1	100%	60.2	100%	60.0	100%	64.3	100%
Grand '	Total		58.1	100%	60.2	100%	60.0	100%	64.3	100%

# Table 4a.10 Three-year profile of academic staff in PAM compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAI	ME							Wh	ite			
		2014/ Benchi		2017	/18	2018	/19	2019	/20	2014, Bench		2017	7/18	2018	3/19	2019	/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
PAM	SM									1.00	2%						
	AM	1.00	2%	1.00	2%	1.00	2%	1.00	2%	8.00	14%	9.95	17%	10.80	18%	14.05	22%
	UH9	1.00	2%	2.00	3%	2.00	3%	3.00	5%	9.00	15%	6.90	11%	6.70	11%	8.70	14%
	UH8	3.00	5%	2.00	3%	2.00	3%	1.00	2%	11.00	19%	13.50	22%	12.10	20%	11.10	17%
	UH7	1.00	2%	2.00	3%	2.90	5%	3.90	6%	13.60	23%	13.10	22%	13.50	22%	14.50	23%
	UH6	1.00	2%	1.00	2%	2.00	3%	2.00	3%	2.00	3%	2.00	3%	2.00	3%	1.00	2%
	UH5									1.00	2%					1.00	2%
	UH4					1.00	2%										
	Other											1.00	2%	1.00	2%		
	Total	7.00	12%	8.00	13%	10.90	18%	10.90	17%	45.60	78%	46.45	77%	46.10	77%	50.35	78%

#### **Key findings:**

- Lack of ethnic diversity within physics in sector, reflected in PAM where 17% are BAME (compared to 43.1% BAME students).
- UK BAME increased to 9%, slightly above sector (Bk7.7%). Non-UK numbers fluctuated and remain below sector (Bk27%).

 White staff at AM level have increased. BAME numbers unchanged but increased at UH7 and UH9.

The School supports inclusion e.g. a staff member attended launch of BBSTEM University Alliance and lobbied SMT to join (AP4a.2).

"The Associate Dean Research & Enterprise an active SAT member captures, disseminates and liaises with the Deputy Dean of School (EDIT chair) to action recommendations and feedback key objectives. SPECS has made significant progress championing equality through the conversations and support of the SAT".

Dean of School (PAM)

# School of Health and Social Work (HSK)

Table 4a.11: Three-year profile of academic staff in HSK compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	•	2017	7/18	2018	3/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
HSK	UK	BAME	17.5	9%	25.8	13%	26.9	15%	25.5	14%
		White	146.1	77%	147.2	76%	138.6	76%	145.3	77%
	Non-UK	BAME	4.0	2%	5.4	3%	5.4	3%	4.4	2%
		White	13.1	7%	11.6	6%	10.1	6%	11.5	6%
	Total		189.9	100%	193.7	100%	182.1	100%	188.7	100%
Grand To	otal		189.9	100%	193.7	100%	182.1	100%	188.7	100%

Table 4a.12: Three-year profile of academic staff in HSK compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAN	ΛE							Wh	ite			
		2014, Bench		2017	/18	2018	/19	2019	/20	2014, Bench		2017	//18	2018	/19	2019	/20
SBU	Grade	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
HSK	SM											1.0	1%	1.0	196	1.0	196
	AM									13.8	7%	16.0	8%	15.6	9%	15.7	8%
	UH9			1.0	1%	2.0	196	3.0	2%	32.1	17%	29.5	15%	28.6	16%	24.8	13%
	UH8	19.7	10%	24.4	13%	26.3	14%	24.4	13%	96.5	51%	98.7	51%	95.1	52%	104.6	55%
	UH7	0.8	096	5.0	3%	4.0	2%	2.5	196	12.2	6%	12.0	6%	6.8	4%	9.2	5%
	UH6	1.0	196							2.4	196	0.6	0%	0.6	0%	1.0	196
	UH5			0.8	0%					1.4	1%	1.0	1%	1.0	1%	0.5	0%
	UH4									0.8	0%						
	Total	21.5	11%	31.2	16%	32.3	18%	29.9	16%	159.2	84%	158.8	82%	148.7	82%	156.8	83%

#### **Key findings:**

- UK BAME increased to 14% (2019/20), almost twice sector (Bk7.3%).
- Non-UK 2% (2019/20) remains marginally below sector (Bk2.6%).
- Compared to students (48.6%), staff are not representative (staff overall 16% BAME).
- BAME increased within UH7/UH8 but decreased in 2019/20, attributed to 2 FTE moving centrally to REG.

- UH9 increased via internal promotion.
- No AM/SM BAME staff.

#### **ACTIONS**

**HSK AP1:** Concentrate on staff engagement and further opportunities to participate in conversations about race and White privilege across the School with promotion of key materials.

**HSK AP2:** Increase representation of BAME teaching staff to 25%. **HSK AP3:** Increase senior BAME staff (UH9 and above) to 16%.

Figure 4a.2: EDI activities in HSK



# School of Life and Medical Sciences (LMS)

Table 4a.13: Three-year profile of academic staff in LMS compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - imark	201	7/18	2018	3/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
LMS	UK	BAME	25.8	14%	44.9	19%	50.5	22%	49.2	21%
		White	121.8	67%	141.9	61%	137.3	59%	138.9	60%
	Non-UK	BAME	6.0	3%	5.0	2%	8.7	4%	12.0	5%
		White	19.3	11%	34.2	15%	32.0	14%	26.8	12%
	Total		181.9	100%	231.4	100%	233.9	100%	231.8	100%
Grand	Total		181.9	100%	231.4	100%	233.9	100%	231.8	100%

Table 4a.14: Three-year profile of academic staff in LMS compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAI	ΜE							Wh	ite			
		2014/ Benchi		2017	/18	2018	/19	2019	/20	2014, Bench		2017	7/18	2018	/19	2019	/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
LMS	SM	1.0	1%									1.0	0%	1.0	0%	1.0	0%
	AM	3.0	2%	3.0	1%	3.2	1%	3.0	1%	22.2	12%	21.2	9%	26.0	11%	26.2	11%
	UH9	7.3	4%	11.7	5%	12.0	5%	12.4	5%	44.5	24%	40.4	17%	38.9	17%	37.4	16%
	UH8	12.2	7%	16.1	7%	18.8	8%	19.0	8%	49.0	27%	58.6	25%	52.4	22%	54.1	23%
	UH7	3.0	2%	13.7	6%	18.2	8%	18.8	8%	11.3	6%	33.0	14%	33.8	14%	30.7	13%
	UH6	1.0	1%			3.0	1%	3.0	1%	4.5	2%	5.0	2%	4.8	2%	4.4	2%
	UH5	2.0	1%	4.0	2%	2.0	1%	1.0	0%	2.1	1%	8.9	4%	3.4	1%	3.2	1%
	UH4	2.3	1%	1.0	0%	1.0	0%	3.0	1%	4.7	3%	3.0	1%	4.0	2%	4.0	2%
	Other			0.4	0%	1.0	0%	1.0	0%	2.8	2%	5.0	2%	5.0	2%	4.6	2%
	Total	31.8	<b>17</b> %	49.9	22%	59.2	25%	61.2	26%	141.1	78%	176.1	76%	169.3	72%	165.7	71%

#### **Key findings:**

- Increase in BAME from 17% to 26%, above sector (Bk16.1%). 59.7%
   BAME students, means further work needed.
- UK BAME significantly above (Bk7.6%) and Non-UK below (Bk8.5%) benchmarks. Positively, FTE for both nearly doubled since 2014/15.
- Between 2016/17-2018/19, Non-UK BAME numbers fluctuated due to funding limitations within Toxicology Research Centre.
- BAME staff at UH9 increased by 5.1 FTE since 2014/15 (1% increase towards KPI target).
- Significant increases in BAME FTE in UH7-9. Result of School's fair recruitment practices where data show success rates for BAME/White were equal from 2018-2020 (see Section 5a).

# **ACTIONS**

LMS AP1: Increase BAME staff representation through targeting discipline-specific trends.

LMS AP2: Foster culture shift in openness to talking about EDI in the School.

LMS AP3: Increase senior BAME staff (UH9 and above) to 26%.

Figure 4a.3: EDI activities in LMS

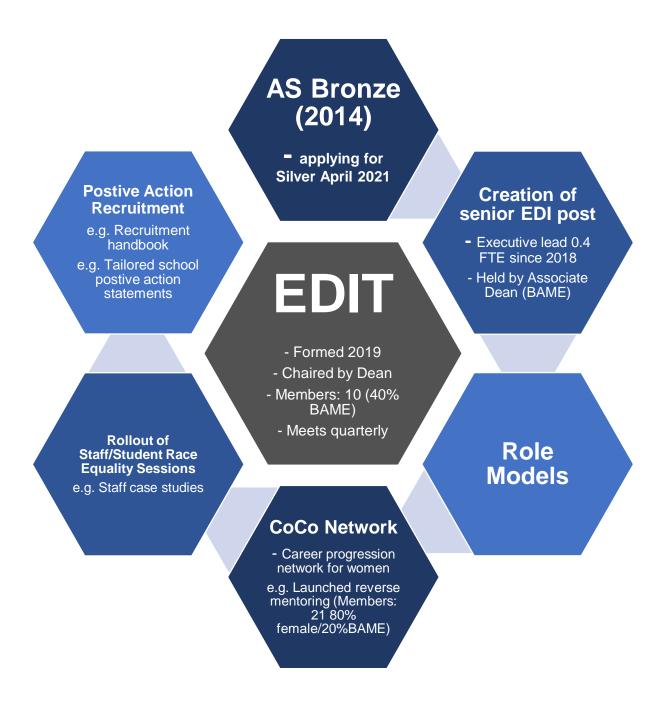


Figure 4a.4: First issue of the LMS Spotlight on Our Community Newsletter



# School of Creative Arts (CTA)

Table 4a.15: Three-year profile of academic staff in CTA compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - nmark	201	7/18	2018	8/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
CTA	UK	BAME	1.2	2%	4.8	6%	4.6	6%	5.2	7%
		White	56.1	79%	61.1	77%	61.0	80%	60.9	77%
	Non-UK	BAME							0.6	1%
		White	9.5	13%	9.2	12%	9.4	12%	9.0	11%
	Total		71.0	100%	79.5	100%	76.0	100%	78.7	100%
Grand	Total		71.0	100%	79.5	100%	76.0	100%	78.7	100%

Table 4a.16: Three-year profile of academic staff in CTA compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAI	ΛE			White								
SBU	Grade	State of the state of the state of	2014/15 - Benchmark		2017/18		2018/19		2019/20		2014/15 - Benchmark		2017/18		2018/19		)/20
		FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
CTA	SM									1.00	1%	2.00	3%	1.00	1%	1.00	196
	AM									8.20	12%	12.20	15%	12.70	17%	12.70	16%
	UH9	1.00	1%	1.00	1%	1.00	1%	1.00	196	11.25	16%	10.30	13%	11.40	15%	10.60	13%
	UH8			2.60	3%	2.60	3%	3.20	4%	35.95	51%	30.85	39%	31.55	42%	32.80	42%
	UH7	0.20	0%	1.20	2%	1.00	1%	1.60	2%	8.21	12%	14.90	19%	13.70	18%	12.80	16%
	Other									1.00	1%						
	Total	1.20	2%	4.80	6%	4.60	6%	5.80	7%	65.61	92%	70.25	88%	70.35	93%	69.90	89%

# **Key findings:**

• Increase UK BAME 2% to 7%, above sector (Bk5.4%).

- Despite Non-UK BAME increase, remains below sector (Bk2.8%).
   Unlikely to change due to lack of PhD requirements in the field reducing opportunities to provide Visa sponsorships for Non-UK staff.
- No BAME within UH8 (2014/15) increased to 4% (2019/20).

#### **ACTIONS**

**CTA AP1:** Embed diversity in School recruitment practices including shortlisting and interview panels.

**CTA AP2:** Support the advancement of BAME VLs to embed representation in the classroom.

CTA AP3: Enhance visibility and celebrate the achievements of BAME staff.

Figure 4a.5: EDI activities in CTA

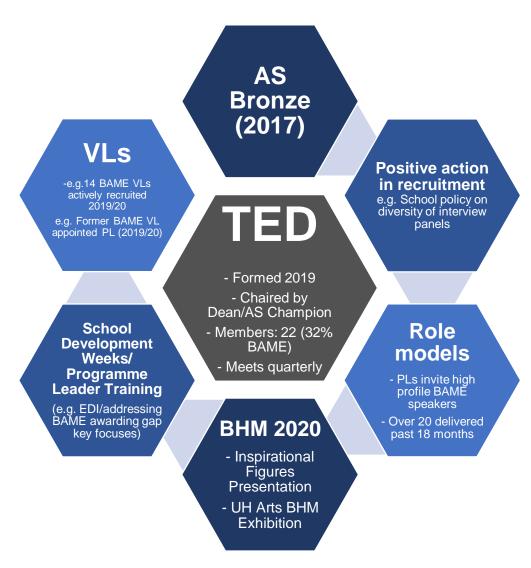


Figure 4a.6: Black History Month digital showcase highlighting Black artists in the UH Art Collection



# School of Humanities (HUM)

Table 4a.17: Three-year profile of academic staff in HUM compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - imark	2017	7/18	2018	B/ <b>1</b> 9	2019/20	
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
HUM	UK	BAME	3.5	6%	4.5	6%	4.5	7%	3.5	5%
		White	40.1	65%	49.1	67%	42.1	64%	45.1	66%
	Non-UK	BAME	0.4	1%	1.4	2%	1.7	3%	3.7	5%
		White	13.1	21%	15.9	22%	16.9	26%	16.1	24%
	Total	61.5	100%	73.4	100%	66.2	100%	68.4	100%	
Grand Total			61.5	100%	73.4	100%	66.2	100%	68.4	100%

Table 4a.18: Three-year profile of academic staff in HUM compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

, ,																			
					BA	ΜE			White										
		2014/15 - Benchmark				2017/	18	2018	/19	2019	/20	2014/ Bench		2017	/18	2018	/19	2019	/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%		
HUM	SM									1.00	2%	1.00	1%	1.00	2%	1.00	1%		
	AM									7.00	11%	11.00	15%	11.50	17%	10.20	15%		
	UH9	1.00	2%	1.00	1%	3.00	5%	2.00	3%	11.31	18%	15.85	22%	12.10	18%	11.80	17%		
	UH8	2.50	4%	3.00	4%	1.00	2%	1.00	1%	21.60	35%	17.30	24%	13.20	20%	11.80	17%		
	UH7	0.40	1%	1.90	3%	2.20	3%	4.20	6%	8.98	15%	16.90	23%	19.00	29%	26.20	38%		
	UH6									0.30	0%	1.00	1%	0.80	1%				
	UH5									1.80	3%	0.70	1%	1.20	2%				
	Other									1.20	2%	1.20	2%	0.20	0%	0.20	0%		
	Total	3.90	6%	5.90	8%	6.20	9%	7.20	11%	53.19	<b>87</b> %	64.95	89%	59.00	89%	61.20	89%		

# **Key findings:**

- Non-UK BAME increased from 1% to 5%, slightly lower than sector (Bk6.5%) due to recruiting to support increased Media students in 2019/20 (following positive action recruitment).
- UK BAME reduced marginally to 5% however remains comparable to sector (Bk5.4%).
- Promotion within BAME from UH8 to UH9, result of more focus on staff development and encouraging internal promotion.
- BAME representation at UH7 increased significantly.
- When compared to the students in HUM 48.6% (18/19), staff are not representative (staff overall 10% BAME).

Dean is acutely aware that low staff turnover makes it difficult to increase BAME representation. There are significantly fewer applications from BAME candidates. Improvement in success rates in 2019/20 is positive and although numbers are small, success rates are very different for White/BAME candidates in previous years.

# **ACTIONS**

**HUM AP1**: Review, improve and innovate School recruitment practices.

**HUM AP2:** Support the advancement of BAME VL staff to create a better balance in the classroom.

HUM AP3: Enhance visibility and celebrate the achievements of BAME staff.

Figure 4a.7: EDI activities in HUM

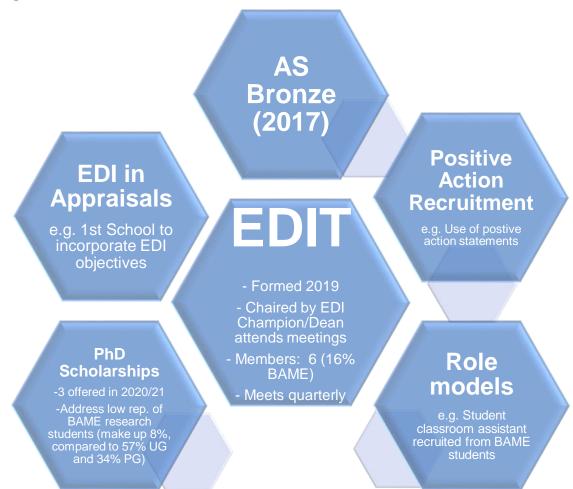
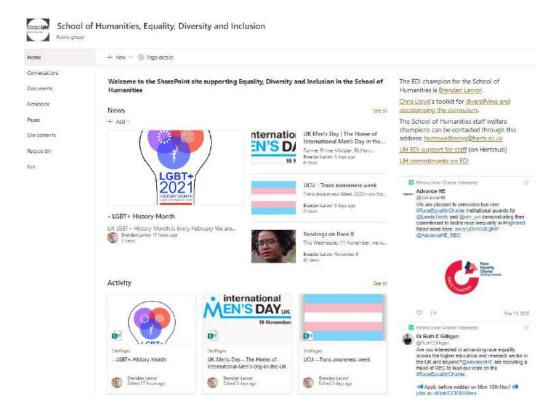


Figure 4a.8: HUM EDI SharePoint site



# School of Education (EDU)

Table 4a.19: Three-year profile of academic staff in EDU compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - nmark	201	7/18	201	8/19	2019/20	
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
EDU	UK	BAME	2.0	4%	1.6	3%	2.6	5%	2.0	4%
		White	45.1	89%	42.1	87%	40.3	83%	40.8	83%
	Non-UK	BAME					1.0	2%	1.0	2%
		White	1.0	2%	3.0	6%	3.0	6%	4.0	8%
	Total		50.7	100%	48.3	100%	48.5	100%	49.4	100%
Grand Total			50.7	100%	48.3	100%	48.5	100%	49.4	100%

Table 4a.20: Three-year profile of academic staff in EDU compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAI	ΜE	White										
		2014/15 - Benchmark		2017/18		2018/19		2019/20		2014/15 - Benchmark		2017/18		2018/19		2019	/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
EDU	SM									1.00	2%	1.00	2%	1.00	2%	1.00	2%
	AM									7.70	15%	4.40	9%	5.60	12%	5.40	11%
	UH9									8.00	16%	10.00	21%	8.20	17%	10.20	21%
	UH8	2.00	4%	1.60	3%	3.60	7%	3.00	6%	27.37	54%	22.71	47%	21.50	44%	23.80	48%
	UH7									1.00	2%	6.00	12%	7.00	14%	4.00	8%
	UH6									1.00	2%	1.00	2%				
	Other															0.44	1%
	Total	2.00	4%	1.60	3%	3.60	7%	3.00	6%	46.07	91%	45.11	93%	43.30	89%	44.84	91%

## **Key findings:**

- 4% UK BAME remains below sector (Bk5.3%); however Non-UK BAME with 2% is only slightly below the sector (Bk2.5%).
- Ofsted requires teaching experience in a UK school resulting in lower likelihood to recruit non-UK applicants.
- BAME staff at UH8 increased from 4% to 6%. BAME Champion to consult on ITE recruitment and retention initiatives, including recruiting new BAME Visiting Teachers by reaching out to partner schools/networks.
- Compared to students in EDU of 22.1% (18/19), staff not representative (staff overall 6% BAME).

## **ACTIONS**

**EDU AP1:** Review, monitor and enhance School recruitment practices.

**EDU AP2:** Broaden awareness and engagement of staff with race equality work across the School.

EDU AP3: Enhance visibility and celebrate the achievements of BAME staff.

**Bronze** (2016)- Chaired by AS Champion/Assoicat e Dean Positive action - Members: 14 (7% recruitment BAME) - Use of postive action statements Meets quarterly, - Diversify recruitment panels - Evaluating impact Role of anonymous shortlisting

models

-Invited further BAME VL staff and speakers to increase representation

Figure 4a.9: EDI activities in EDU

"It is our moral imperative, striving towards eliminating race inequality. Education is about maximising human potential, wellbeing & shaping society. EDU reduced the BAME awarding gap to 12% focussing on causes of racial inequality, providing staff challenge and development days. Our BAME champion is tasked with determining further local actions".

**Dean of School (EDU)** 

#### Hertfordshire Business School (HBS)

Table 4a.21: Three-year profile of academic staff in HBS compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

			2014 Bench	/15 - ımark	201	7/18	2018	8/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
HBS	UK	BAME	14.8	9%	25.4	15%	27.1	16%	29.8	17%
		White	97.8	61%	93.0	55%	87.0	52%	86.1	50%
	Non-UK	BAME	9.9	6%	12.8	8%	16.9	10%	18.2	11%
		White	20.8	13%	23.5	14%	26.2	16%	33.3	19%
	Total	160.2	100%	168.2	100%	166.1	100%	173.3	100%	
Grand '	and Total			100%	168.2	100%	166.1	100%	173.3	100%

Table 4a.22: Three-year profile of academic staff in HBS compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

		Ï			BAN	ΛE							Wh	ite			
		2014, Bench		2017	/18	2018	/19	2019	/20	Z014/ Bench		2017	/18	2018	/19	2019	/20
SBU	Grade	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
HBS	SM									1.0	196	1.0	1%	1.0	1%	1.0	1%
	AM	2.0	1%	3.0	2%	3.0	296	3.0	2%	12.9	8%	20.5	12%	17.8	11%	18.9	11%
	UH9	3.8	2%	3.0	2%	6.0	4%	10.0	6%	32.3	20%	26.4	16%	27.3	16%	26.2	15%
	UH8	15.9	10%	24.3	14%	25.1	15%	24.9	14%	59.9	37%	58.6	35%	52.1	31%	52.6	30%
	UH7	3.0	2%	7.9	5%	8.9	5%	10.1	6%	12.5	8%	8.8	5%	13.8	8%	20.7	12%
	Other					1.0	196					1.2	196	1.2	1%		
	Total	24.7	15%	38.2	23%	44.0	26%	48.0	28%	118.6	74%	116.5	69%	113.2	68%	119.4	69%

#### **Key findings:**

- Year on year increase in diversity.
- BAME UK increased by 8%, now higher than sector (Bk10.8%).
- Non-UK BAME increased by 5% but lower than sector (Bk16.7%).
- 28% BAME (2019/20), comparable to sector (Bk27.5%). BAME increased positively within UH7/UH8, and at UH9 and above increased from 6% to 8%. Staff promoted within School to PL (UH9).
- Compared to students in HBS of 70.4% (18/19), staff not representative (staff overall 28% BAME).

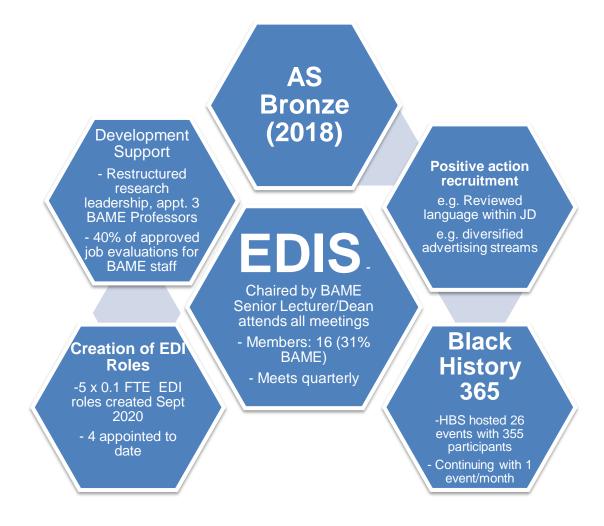
#### **ACTIONS**

**HBS AP1:** Continue to increase BAME staff representation.

HBS AP2: Increase senior BAME staff (UH9 and above) to 28%.

HBS AP3: Ensure broader engagement of staff with race equality work.

Figure 4a.10: EDI activities in HBS



#### Hertfordshire Law School (LAW)

Table 4a.23: Three-year profile of academic staff in LAW compared to 2014/15 UH benchmark by nationality and ethnicity (not disclosed records hidden)

				/15 - nmark	201	7/18	2018	3/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
HLS	UK	BAME	4.0	12%	2.8	8%	8.3	19%	10.8	21%
		White	18.4	57%	21.4	58%	26.8	61%	33.3	64%
	Non-UK	BAME	2.0	6%	4.0	11%	3.0	7%	2.0	4%
		White	4.0	12%	6.0	16%	3.9	9%	4.0	8%
	Total		32.3	100%	36.9	100%	44.2	100%	51.7	100%
Grand	rand Total			100%	36.9	100%	44.2	100%	51.7	100%

Table 4a.24: Three-year profile of academic staff in LAW compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BA	ME							Wh	iite			
		2014, Bench		2017	/18	2018	/19	2019	/20	2014 Bench		2017	/18	2018	3/19	2019	/20
SBU	Grade	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
HLS	SM											1.00	3%	1.00	2%	1.00	2%
	AM									1.00	3%	1.30	4%	1.00	2%	3.00	6%
	UH9									2.00	6%	1.00	3%	3.00	796	4.50	9%
	UH8	1.00	396	2.30	6%	3.50	8%	5.80	11%	11.85	37%	15.45	42%	19.85	45%	21.15	41%
	UH7	5.00	16%	4.50	12%	7.80	18%	7.00	14%	7.50	23%	8.60	23%	5.80	13%	7.60	15%
	Total	6.00	19%	6.80	18%	11.30	26%	12.80	25%	22.35	69%	27.35	74%	30.65	69%	37.25	72%

#### **Key findings:**

- UK BAME increased to 21% (2019/20), above sector (Bk8.1%) and increased further in 2020/21 to 27.39%.
- Non-UK BAME decreased to 4%, below sector (Bk6.8%). Decrease due to Non-UK population size remaining static whilst volume of staff overall increased.
- Since expanding advertising streams and removing Unconscious Bias language BAME UH7/UH8 increased.

#### **ACTIONS**

**HLS AP1:** Continue to increase BAME academic staff representation.

HLS AP2: Increase senior BAME staff (UH9 and above) to 16%.

HLS AP3: Ensure broader engagement of staff with race equality work.

Figure 4a.11: EDI activities in HLS



Figure 4a.12: HLS BAME Women in Law Event



#### **Contract type**

#### **Permanent vs. Fixed-Term**

Table 4a.25: Institution-level proportions of academic contract types (permanent and FTC) by nationality and BAME/White (not disclosed records hidden)

				enchmar		v=no	2017				2018				2019		
		Perma	nent	FTC	8	Perma	nent	FT	9	Perma	nent	FT		Perma	nent	FT	9
UK/Non-UK	Ethnicity (group)	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
UK	BAME	94.9	94%	5.9	696	133.4	91%	14.0	9%	146.5	89%	18.9	11%	154.6	90%	17.3	10%
	White	571.4	93%	45.9	796	577.4	90%	65.5	10%	560.1	91%	58.0	9%	577.6	9196	57.4	9%
Non-UK	BAME	28.3	78%	8.0	22%	33.4	70%	14.0	30%	40.8	66%	20.7	34%	50.0	69%	22.7	31%
	White	106.3	82%	23.1	1896	119.0	73%	43.9	27%	119.5	77%	34.8	23%	130.6	82%	28.9	18%
<b>Grand Total</b>		860.7	91%	87.3	9%	902.6	86%	143.9	14%	889.8	87%	136.4	13%	932.3	88%	130.7	12%

UK BAME increased from 94.9 FTE (Perm)/5.9 FTE (FTC) in 2014/15 to 154.6 FTE (Perm)/17.3 FTE (FTC) in 2019/20. BAME FTC staff increased to 10% but remain on par with UK White FTC at 9% FT (2019/20).

Proportion of FTCs is relatively even between UK BAME and UK White staff with a dip during 2018/19 (Table 4a.25). Permanent contracts for Non-UK BAME staff declined.

Permanent contracts are offered where possible. The reduction over increased staff levels appears to be an anomaly due to:

- more research posts resulting from successful applications and awards in LMS (from 7FTC 2014/15 to 19FTC 2019/20) and restructures with several vacancies covered by FTC pending an outcome.
- increase in FTCs to maintain the SAS (see Section 6).

FTC staff have equal access to development and recruitment opportunities. Leaver feedback is now identifiable by contract type to understand better ways to support this population (see AP4a.3).

#### Full-time vs. Part-time

Table 4a.26: Academic full time/part time contracts by ethnicity profile

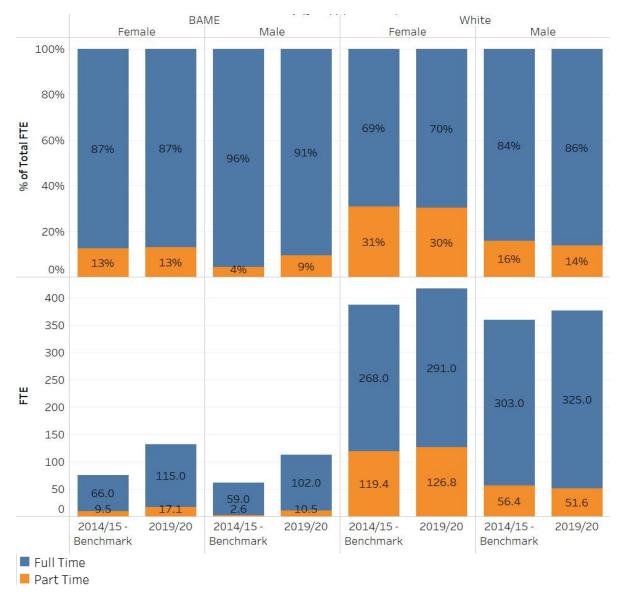
					Ye	ar			
		2014/ Benchr		2017/	/18	2018	/19	2019	/20
FT/PT	<b>Ethnicity Groups</b>	FTE	%	FTE	%	FTE	%	FTE	%
Full	White	571.0	60%	621.0	59%	593.0	58%	616.0	58%
Time	Asian	46.0	5%	53.0	5%	65.0	6%	75.0	7%
	Black	27.0	3%	37.0	4%	51.0	5%	57.0	5%
	Chinese	28.0	3%	42.0	4%	43.0	4%	46.0	4%
	Mixed	7.0	1%	15.0	1%	16.0	2%	17.0	2%
	Other	17.0	2%	25.0	2%	24.0	2%	22.0	2%
	Refused	15.0	2%	6.0	1%	11.0	1%	16.0	2%
	Unknown	31.0	3%	25.0	2%	9.0	1%	3.0	0%
	Total	742.0	78%	824.0	79%	812.0	79%	852.0	80%
Part	White	175.7	19%	184.7	18%	179.3	17%	178.4	17%
Time	Asian	3.5	0%	5.4	1%	9.5	1%	10.6	1%
	Black	3.9	0%	4.9	0%	4.5	0%	3.0	0%
	Chinese	2.2	0%	4.4	0%	4.2	0%	5.4	1%
	Mixed	0.5	0%	4.1	0%	4.7	0%	2.9	0%
	Other	2.0	0%	4.0	0%	5.0	0%	5.7	1%
	Refused	7.9	1%	6.2	1%	3.8	0%	5.0	0%
	Unknown	10.3	1%	8.9	1%	3.3	0%		
	Total	206.1	22%	222.6	21%	214.3	21%	211.0	20%
Grand T	Total	948.1	100%	1,046.6	100%	1,026.3	100%	1,063.0	100%

Table 4a.27: Full time and part time academic proportions by nationality and ethnicity

			201	4/15 - E	Benchm	ark				2019	9/20		
		U	K	Non	-UK	To	tal	U	K	Non	-UK	To	tal
FT/PT	Ethnicity	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
Full	BAME	91.0	17%	34.0	23%	125.0	18%	151.0	24%	66.0	32%	217.0	26%
Time	White	459.0	83%	112.0	77%	571.0	82%	475.0	76%	141.0	68%	616.0	74%
	Total	550.0	100%	146.0	100%	696.0	100%	626.0	100%	207.0	100%	833.0	100%
Part	BAME	9.8	6%	2.3	12%	12.1	6%	20.9	12%	6.7	27%	27.6	13%
Time	White	158.3	94%	17.4	88%	175.7	94%	159.9	88%	18.5	73%	178.4	87%
	Total	168.1	100%	19.7	100%	187.8	100%	180.8	100%	25.2	100%	206.0	100%

- UK BAME FT increased from 91 FTE (2014/15, 17%) to 151 FTE (2019/20, 24%) above sector average (Bk11.3% Advance HE).
- Non-UK BAME FT almost doubled from 34 (2014/15 23%) to 66 FTE (2019/20 32%) on par with sector average (Bk 31.8%).
- UK BAME PT increased from 9.8 FTE (2014/15, 6%) to 20.9 FTE (2019/20, 12%) above sector average (Bk 9.1%).
- Non-UK BAME increased from 2.3 FTE (2014/15, 12%) to 6.7 FTE (2019/20, 27%) similar to sector average (Bk 28.8%).





**Chart 4a.5** outlines greater BAME proportionality for both Male and Female on FT contracts. Action identified to better understand trends and determine whether by profession, choice, culture or constraint **(AP4a.3)**.

#### Key findings (Table 4a.26/27 and Chart 4a.5):

- Increase in FT contracts across all groups with increase of 5 FTE (Other) and 30 (Black).
- Small increase in FTE for BAME PT except Black who reduced from 3.9 FTE (2014/15) to 3 FTE (2019/20).
- Proportionally BAME are more likely to be employed FT.
- Overall fewer BAME than White work PT (men and women) (AP4a.2).
- Over twice as many White women compared to BAME women work PT.

- The gap between the number of BAME and White men working PT has narrowed, BAME men increased to 9% (2019/20)/white men reduced to 14%.
- There are more BAME women than men on FT contracts, and this is opposite for White staff.

Table 4a.28: Proportion of academic part time contracts by ethnicity and job

type

			201	14/15			2019	9/20			Varia	nce	
Category	Job Type	ВА	ME	W	hite	ВА	ME	Wh	ite	BAI	ME	Wh	ite
		FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
	Academic Manager/Professor	0.0	0%	18.2	10%	0.2	1%	16.0	8%	0.2	1%	-2.2	-2%
Part time	Principal Lecturer	2.1	17%	23.7	13%	2.2	8%	23.6	12%	0.1	-9%	-0.1	-1%
academic	Senior Lecturer	7.7	62%	100.1	55%	17.1	62%	98.3	51%	9.4	0%	-1.8	-4%
contracts	Lecturer	2.4	19%	25.4	14%	6.9	25%	39.6	21%	4.5	6%	14.2	7%
Contracts	Research Staff	0.3	2%	15.6	9%	1.2	4%	15.5	8%	0.9	2%	-0.1	0%
	Totals	12.5	100%	183.0	100%	27.6	100%	193.0	100%	15.1		10.0	

Largest increase in academic PT contracts within Lecturer and Senior Lecturer with a positive variance between 4.5 to 9.4 FTE (2019/20).

#### **Academic staff turnover**

Table 4a.29: Turnover rates for academic staff by nationality and ethnicity

			2017-18			2018-19			2019-20	
Nationality	Ethnicity	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %
UK	Asian	49	6	12%	59	4	7%	70	3	4%
	Black	36	1	3%	39	2	5%	45	5	11%
	Chinese	29	0	0%	31	1	3%	32	3	9%
	Mixed	17	2	12%	23	1	4%	21	4	19%
	Other	23	1	4%	27	4	15%	26	4	15%
	BAME	154	10	6%	179	12	7%	194	19	10%
	White	768	47	6%	777	59	8%	767	69	9%
	Total	922	57	6%	956	71	7%	961	88	9%
Non-UK	Asian	14	2	14%	17	2	12%	22	1	5%
	Black	10	1	10%	13	2	15%	17	2	12%
	Chinese	18	3	17%	21	3	14%	23	1	4%
	Mixed	2	1	50%	2	0	0%	4	1	25%
	Other	6	2	33%	7	0	0%	8	0	0%
	BAME	50	9	18%	60	7	12%	74	5	7%
	White	173	21	12%	174	28	16%	173	13	8%
	Total	223	30	13%	234	35	15%	247	18	7%
<b>Grand Total</b>		1145	87	8%	1190	106	9%	1208	106	9%

<sup>\*</sup>Turnover calculated as number of leavers divided by the average of staff at beginning/end of year as a percentage

- Numbers of FTCs influence turnover.
- UK BAME increased from 10 (6%) to 19 (10%) whereas Non-UK decreased from 9 (18%) to 5 (7%).
- UK Black largest increase from 1-5 (3%-11%). UCEA sector academic median turnover reported 2019 is 8%, slightly below academic turnover rate of 9%.
- Non-UK leavers reduced in part due to initiatives in place to support staff through Brexit policy changes.

Table 4a.30: Turnover rate for School by nationality and ethnicity

			2017-18			2018-19			2019-20	
SBU	Ethnicity	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %
	BAME	5	0	0%	6	2	33%	6	0	0%
Creative Arts	White	85	4	5%	89	5	6%	90	8	9%
	Total	90	4	4%	94	7	7%	96	8	8%
	BAME	2	0	0%	3	0	0%	4	0	0%
Education	White	53	1	2%	52	2	4%	53	1	2%
	Total	55	1	2%	55	2	4%	57	1	2%
Engineering &	BAME	45	6	13%	53	2	4%	62	6	10%
Computer	White	101	14	14%	101	15	15%	96	7	7%
Science	Total	146	20	14%	154	17	11%	158	13	8%
Llookh O Coolol	BAME	33	2	6%	35	3	9%	34	6	18%
Health & Social Work	White	196	10	5%	193	7	4%	190	14	7%
	Total	229	12	5%	228	10	4%	224	20	9%
Hertfordshire	BAME	42	2	5%	49	1	2%	53	1	2%
Business	White	147	9	6%	143	14	10%	143	10	7%
School	Total	189	11	6%	191	15	8%	196	11	6%
Hertfordshire	BAME	9	2	22%	11	1	9%	13	3	23%
Law School	White	33	4	12%	35	6	17%	40	3	8%
Law Scriooi	Total	42	6	14%	45	7	16%	53	6	11%
	BAME	7	0	0%	8	0	0%	9	1	11%
Humanities	White	73	5	7%	76	13	17%	71	9	13%
	Total	80	5	6%	83	13	16%	80	10	13%
Life & Medical	BAME	52	6	12%	64	7	11%	73	7	10%
Sciences	White	203	13	6%	211	16	8%	207	26	13%
Sciences	Total	255	19	7%	275	23	8%	280	33	12%
Physics	BAME	9	1	11%	10	3	30%	12	0	0%
Astronomy &	White	52	8	15%	52	9	17%	53	4	8%
Maths	Total	61	9	15%	62	12	19%	65	4	6%
Grand Total		1147	87	8%	1187	106	9%	1209	106	9%

#### **Table 4a.30**

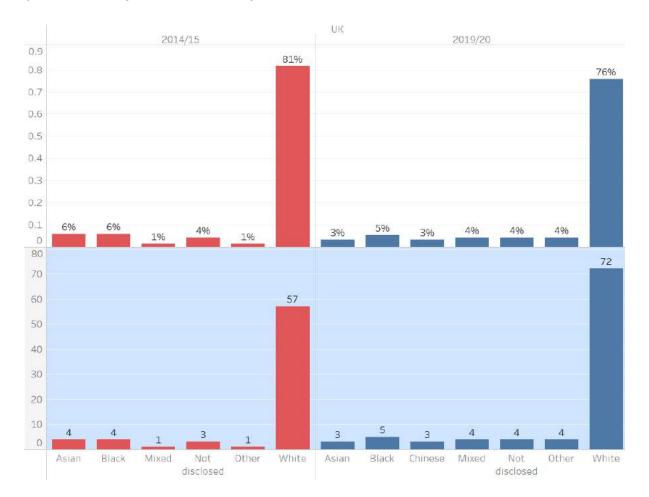
- Compared to 2017/18, HLS has highest level of BAME leavers however low BAME representation means small numbers of leavers creates higher % turnover (2019/20 with 3 BAME leavers 23%).
- HSK have highest increase in BAME leavers from 2 (6% 2017/18) to 6 (18% 2019/20). One retired, the others resigned of which 2 were UK Black. Enhanced exit questionnaire process now in place (See AP4a.4).

Table 4a.31: Proportion of academic leavers by nationality and ethnicity (2019/20)

Nationality	Ethnicity	y	All staff (inc. leavers)	Leavers 19/20	Proportion of leavers
UK	White		704	69	10%
	BAME	Asian	65	3	5%
		Black	48	5	10%
		Chinese	34	3	9%
		Mixed	19	4	21%
		Other	25	4	16%
		BAME Total	191	19	10%
	Refused		19	4	21%
	Unknowr	1	2		0%
	UK Tota	I	916	92	10%
Non-UK	White		172	13	8%
	BAME	Asian	25	1	4%
		Black	19	2	11%
		Chinese	22	1	5%
		Mixed	6	1	18%
		Other	7		0%
		BAME Total	78	5	6%
	Refused	1	6		0%
	Unknowr	1	1		0%
	Non-UK	Total	257	18	7%

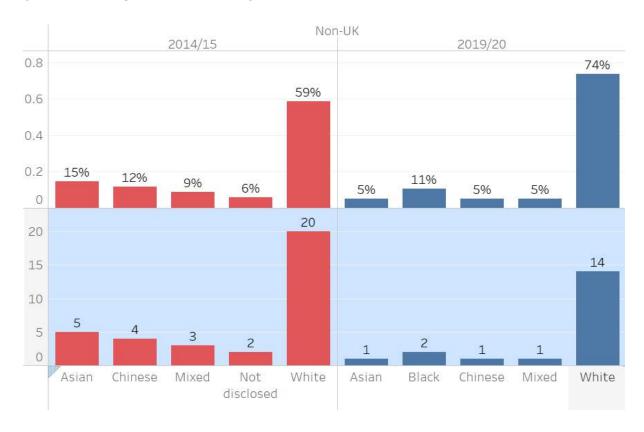
- In 2019/20, BAME and White leavers both 10%. Although Mixed (21% UK and 18% Non-UK) and Refused (21%) have highest level of UK and Non-UK leavers, proportionally reasons submitted do not suggest an issue.
- On investigation leavers largely from STEM Schools using FTCs; however, there were two resignations and one settlement agreement.

Chart 4a.6: Proportion of UK academic leavers by nationality and ethnicity (2019/20 compared to 2014/15)



 Minimal differences to level of UK BAME leavers for 2019/20 compared to 2014/15.

Chart 4a.7: Proportion of Non-UK academic leavers by nationality and ethnicity (2019/20 compared to 2014/15)



- Non-UK BAME reduced since 2014/15, particularly Asian leavers from 5 (2014/15, 15%) to 1 (2019/20, 5%).
- Although White Non-UK reduced to 14, the overall proportion increased to 74% (2019/20).

Table 4a.32: Academic reasons for leaving by BAME/White (numbers)

				•		Ethnicity	, ,	Year				
				BAME						White		
		2017/18		2018/19		2019/20		2017/18		2018/19		2019/20
		Leavers by		Leavers by		Leavers by		Leavers by		Leavers by		Leavers by
Leaving Reason	Ν	Proportion	Z	Proportion	N	Proportion	Z	Proportion	N	Proportion	N	Proportion
Death							3	4%				
Dismissal - Misconduct									1	1%		
Dismissal - Redundancy									1	1%	1	1%
Early Retirement							1	1%			1	1%
End Of Fixed Term Contract	2	10%	3	16%	6	25%	8	11%	16	17%	13	15%
Other	1	5%			1	4%	1	1%	4	4%		
Resignation	17	81%	14	74%	13	54%	39	54%	56	60%	51	59%
Resignation On Grounds III Health							1	1%				
Retirement			1	5%	1	4%	10	14%	9	10%	12	14%
Settlement Agreement	1	5%	1	5%	3	13%	9	13%	7	7%	8	9%
Grand Total	21	100%	19	100%	24	100%	72	100%	94	100%	86	100%

59%:5N White give resignation as reason for leaving, whereas 25%:6N BAME give end of FTC as well as (13%:3N) settlement agreement (an increase of 2).

Since November 2020 the Exit Questionnaire (target RR 80%) moved online with further diversity monitoring questions to allow indepth analysis by PCs (AP4a.4).

#### **Progress:**

**AP2015(14)** was to monitor leavers data by ethnic profile, which was not possible previously. UH is now able to capture data by PC's and the information is monitored in standard reporting on a quarterly basis.

#### **ACTIONS**

**AP4a.1:** Monitor SBU progress against REC priorities and targets to ensure accountability via EDI Board, addressing issues where required.

AP4a.2: Become a member of the Black British Professionals in STEM University Alliance.

AP4a.3: Better understand BAME staff and contract type (action continuing from AP2015 Action 13 which sought to undertake further analysis of BAME part-time –and fixed-term staff).

AP4a.4: Report findings on BAME academic and professional staff leaving reasons.

#### Section 4b: Professional and support staff

Academic staff initiatives and process in 4a apply also to professional staff.

#### Professional staff data: Overall institutional profile

Table 4b.1: Institutional level professional staff by nationality and ethnicity

		2014/2 Benchn		2017/	18	2018/	19	2019/	20
UK/Non-UK =	Ethnicity Groups	FTE	% FTE	FTE	% FTE	FTE	% FTE	FTE	% FTE
UK	White	791.6	75%	811.7	73%	788.4	77%	794.0	78%
	Asian	55.2	5%	68.5	6%	64.3	6%	65.1	6%
	Black	36.2	3%	45.3	4%	43.6	4%	38.9	4%
	Chinese	11.0	1%	11.5	1%	9.0	1%	7.6	1%
	Mixed	19.3	2%	24.2	2%	26.4	3%	26.8	3%
	Other	3.6	0%	3.0	0%	3.8	0%	3.8	0%
	Refused	25.7	2%	24.6	2%	20.9	2%	17.7	2%
	Unknown	26.9	3%	22.3	2%	3.9	0%	0.3	0%
	Total	969.5	92%	1,011.1	91%	960.3	94%	954.1	94%
Non-UK	White	55.2	5%	70.0	6%	42.4	4%	43.7	4%
	Asian	5.5	1%	11.5	1%	11.1	1%	9.1	1%
	Black	6.6	1%	8.0	1%	6.6	1%	6.4	1%
	Chinese	3.5	0%	1.0	0%	0.3	0%	1.3	0%
	Mixed	3.5	0%	3.0	0%	3.0	0%	3.4	0%
	Other	2.5	0%	2.6	0%	1.0	0%	1.0	0%
	Refused	4.9	0%	1.9	0%				
	Unknown	1.3	0%	3.5	0%	0.3	0%	0.3	0%
	Total	83.1	8%	101.6	9%	64.7	6%	65.1	6%
Grand Total		1,052.6	100%	1,112.7	100%	1,025.0	100%	1,019.3	100%

BAME 16% in 2019/20 (14%UK/2%Non-UK), higher than sector for UK (Bk6%) and lower for Non-UK (Bk3.2%).

Table 4b.2: Percentage increase/decrease in FTE for Asian, Black, Chinese and mixed ethnicity by nationality (Percentages rounded to whole numbers)

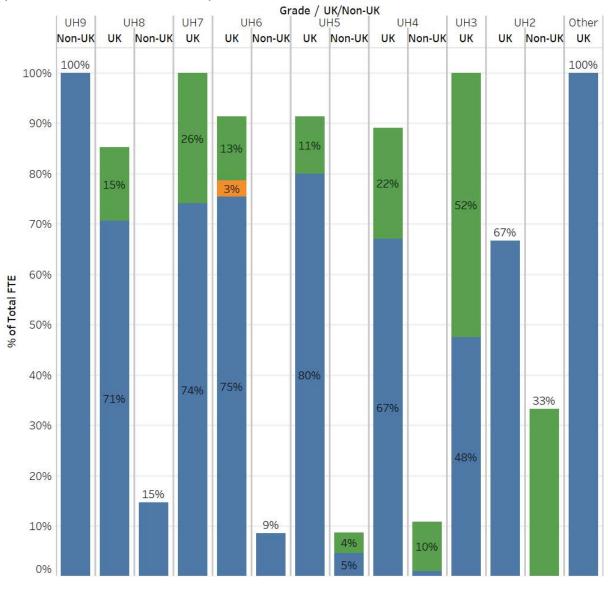
		2014/15	2019/20	Increase/ Decrease
		FTE	FTE	%
	Asian	55.2	65.1	18%
UK	Black	36.2	38.9	7%
UK	Chinese	11	7.6	-31%
	Mixed	19.3	26.8	39%
	Asian	5.5	9.1	65%
Non-UK	Black	6.6	6.4	-3%
NOII-UK	Chinese	3.5	1.3	-63%
	Mixed	3.5	3.4	-3%

Visas tend to be prioritised for academic appointments.

Table 4b.3: Professional staff profile at institutional level by grade, nationality and ethnicity

		201	4/15 - B	enchmark	6		2017	/18			2018/	19			2019	/20	
		UK	Ī	Non-L	JK	UK	I	Non-L	IK	UK		Non-UK		UK		Non-Ul	<
Grade	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
SM	BAME									1.0	0%			1.0	0%		
	White	6.0	1%			9.0	1%			8.0	1%			8.0	1%		
AM	BAME	6.0	1%			5.6	1%			5.6	1%			7.4	1%	1.0	0%
	White	26.7	3%			29.5	3%			26.8	3%			25.5	2%		
UH9	BAME	2.0	0%	1.0	0%	4.0	0%	1.0	0%	5.0	0%	1.0	0%	6.0	1%	1.0	0%
	Not disclosed	1.0	0%	1.0	0%	1.0	0%			1.0	0%			1.0	0%		
	White	39.4	4%	2.0	0%	40.9	4%	2.0	0%	40.7	4%	2.0	0%	42.7	4%	3.0	0%
UH8	BAME	18.0	2%	3.0	0%	22.6	2%			21.5	2%			19.5	2%		
	Not disclosed	11.6	1%			10.4	1%			8.4	1%			7.6	1%		
	White	111.1	11%	8.0	1%	102.0	9%	8.4	1%	111.9	11%	5.2	1%	100.7	10%	3.6	0%
UH7	BAME	11.6	1%	1.0	0%	21.5	2%	1.0	0%	18.9	2%	2.0	0%	17.7	2%		
	Not disclosed	2.0	0%			3.0	0%			1.3	0%			1.3	0%		
	White	82.6	8%	5.7	1%	100.8	9%	6.0	1%	99.0	10%	7.0	1%	105.1	10%	7.7	1%
UH6	BAME	23.4	2%	0.5	0%	32.9	3%	0.9	0%	29.7	3%	1.0	0%	32.9	3%	2.0	0%
	Not disclosed	13.2	1%			10.8	1%			6.8	1%			5.8	1%		
	White	137.1	13%	10.2	1%	153.9	14%	11.2	1%	154.9	15%	10.8	1%	165.6	16%	12.4	1%
UH5	BAME	25.4	2%	2.0	0%	34.1	3%	6.0	1%	32.6	3%	5.5	1%	31.1	3%	3.5	0%
	Not disclosed	8.4	1%	1.0	0%	7.8	1%			5.0	0%			2.0	0%		
	White	191.7	18%	4.2	0%	186.7	17%	11.3	1%	199.9	19%	9.1	1%	195.4	19%	7.7	1%
UH4	BAME	17.8	2%	6.5	1%	17.2	2%	8.4	1%	18.5	2%	7.9	1%	20.3	2%	10.3	1%
	Not disclosed	8.9	1%			6.1	1%										
	White	123.5	12%	5.3	1%	128.7	12%	10.6	1%	107.5	10%	5.5	1%	113.6	11%	6.3	1%
UH3	BAME	4.6	0%	3.0	0%	4.5	0%	3.0	0%	3.0	0%	1.0	0%	2.0	0%		
	Not disclosed	1.3	0%			0.8	0%			1.0	0%						
	White	42.5	4%	4.0	0%	38.4	3%			30.4	3%			26.7	3%	1.0	0%
UH2	BAME	10.0	1%	4.0	0%	7.2	1%	4.3	0%	4.0	0%	2.0	0%	1.6	0%	2.0	0%
	Not disclosed	4.2	0%	3.0	0%	2.8	0%	1.5	0%	1.0	0%						
	White	25.2	2%	15.4	1%	19.3	2%	20.5	2%	4.0	0%	1.0	0%	6.0	1%	2.0	0%
UH1	BAME							1.0	0%								
	Not disclosed	0.5	0%			1.5	0%	0.9	0%								
	White	0.3	0%														
Other	BAME	6.5	1%	0.6	0%	2.8	0%	0.5	0%	7.3	1%	1.6	0%	2.7	0%	1.4	0%
	Not disclosed	1.6	0%	1.3	0%	2.6	0%	3.0	0%	0.3	0%	0.3	0%	0.3	0%	0.3	0%
	White	5.3	1%	0.3	0%	2.4	0%	1787 F	\$400 PERSON	5.4	1%	1.8	0%	4.7	0%	nasiti Ta	0.0505050
Grand 1		969.5	92%	83.1		1,011.1	91%	101.6	9%	960.3	94%	64.7	6%	954.1	94%	65.1	6%

Chart 4b.1: Proportion of BAME/White professional grades for 2019/20 (Table with numbers below)



Ethnicity (group)

BAME
Not disclosed
White

	SM	AM	1	UH9	T	UH8	1	UH7	1	UH	/ UK/No	in-uk UHS	5	UH	4	UH3		ина	2	Othe	er :
Ethnicity (group)	UK	UK N	on-UK	UK N	lon-UK	UK N	on-UK	UK N	on-UK	UK 1	Jon-UK	UK N	lon-UK	UK N	lon-UK	UK N	on-UK	UKN	lon-UK	UK N	Jon-UK
BAME	1.0	7.4	1.0	5.0	1.0	19.5		17.7		32.9	2.0	31,1	3.5	20.3	10.3	2.0		1.6	2.0	2.7	1.4
Not disclosed				1.0		7.6		1.3		5.8		2.0								0.3	0.3
White	8.0	25.5		42.7	3.0	100.7	3.6	105.1	7.7	165.6	12.4	195.4	7.7	113.6	6.3	26.7	1.0	6.0	2.0	4.7	

#### **Key findings:**

- Largest increase in Asian and Mixed. Investigation into reduction of UK/Non-UK Chinese concluded no concerns (Table 4b.2).
- UK Asian FTE doubled at UH9 and above due to 2 promotions, recruiting 2 senior staff. Representation of BAME has improved at UH9.
- Black professionals haven't increased and are spread between UH4-UH8.
- Table 4b.3 reduction in FTE at UH8 and below between 2017/18
   2018/19 (in Asian/Black), 82% due to outsourcing Hospitality.
- Most BAME staff are recruited between UH4-UH8 with higher BAME representation in Other/UH2 (includes student placements and resident assistants).

"The staff should be representative of the student body, and it isn't currently".

Member of Staff (BAME), RECSTAS 2018

Considering diverse student population, we continue to use positive action to increase BAME professionals, including target for UK BAME staff in student-facing roles (AP4b.1).

#### Professional staff Schools data: Overall staff profile and by grade

StAR was initiated in November 2018 with 200 in-scope staff (including 20 BAME) receiving 121 consultations, application and interview training. These staff moved to REG in May 2020. Schools reduced by 103.3 FTE and REG increased by 108.6 FTE (see figures by ethnicity in REG section below).

This change affects presentation of data as not directly comparable. We will monitor this information and develop actions if required not least as the pandemic has changed workflows (see AP4a.1).

Table 4b.4: Overview of three-year professional staff profile within each School and variance to 2014/15 UH benchmark by ethnicity (where values in Schools do not add up to 100% this is due to information not disclosed)

		2014/15 - I	Benchmark	201	7/18	201	8/19	201	9/20	Variance t	to 2014/15
SBU	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
COM	BAME	1.0	11%	1.0	14%	1.6	25%				
	White	8.0	87%	6.3	86%	4.8	75%				
	Total	9.2	100%	7.3	100%	6.4	100%				
ENG	BAME	4.0	16%	5.0	17%	6.0	23%				
	White	18.5	73%	22.3	74%	19.6	74%				
	Total	25.5	100%	30.3	100%	26.6	100%				
ECS	BAME							3.0	14%	-2.0	-13%
	White							19.2	86%	-7.3	-73%
	Total							22.2	100%	-12.5	
CTA	BAME	5.0	16%	5.0	10%	4.0	8%	4.6	12%	-0.4	-3%
	White	24.6	78%	41.5	86%	42.1	89%	31.5	85%	7.0	7%
	Total	31.6	100%	48.5	100%	47.1	100%	37.1	100%	5.6	
EDU	BAME	1.8	8%	2.9	13%	3.0	15%	1.4	13%	-0.4	5%
	White	19.3	84%	16.3	74%	15.3	76%	8.8	80%	-10.5	-4%
	Total	23.1	100%	22.0	100%	20.1	100%	11.0	100%	-12.1	
HBS	BAME	8.0	28%	7.7	26%	5.9	22%	4.0	26%	-4.0	-2%
	White	18.4	65%	20.0	67%	19.8	74%	11.2	74%	-7.2	9%
	Total	28.4	100%	29.7	100%	26.8	100%	15.2	100%	-13.2	
HLS	BAME	2.0	27%	1.0	13%	1.8	25%	1.0	25%	-1.0	-2%
	White	5.5	73%	5.5	73%	5.5	75%	3.0	75%	-2.5	2%
	Total	7.5	100%	7.5	100%	7.3	100%	4.0	100%	-3.5	

HSK	BAME	5.0	11%	6.5	14%	6.3	13%	2.0	12%	-3.0	1%
	White	39.6	85%	38.4	84%	41.5	87%	14.4	88%	-25.1	2%
	Total	46.4	100%	45.7	100%	47.8	100%	16.4	100%	-29.9	
HUM	BAME	1.0	9%	2.0	19%	2.6	26%			-1.0	-9%
	White	10.0	91%	8.4	81%	7.4	74%	3.8	100%	-6.2	9%
	Total	11.0	100%	10.4	100%	10.0	100%	3.8	100%	-7.2	
LMS	BAME	12.2	18%	15.9	19%	21.0	27%	17.3	30%	5.1	12%
	White	51.7	77%	61.0	75%	55.1	70%	40.5	70%	-11.2	-7%
	Total	67.4	100%	81.5	100%	78.7	100%	57.8	100%	-9.6	
PAM	BAME	0.6	10%	1.1	17%	1.1	13%	0.6	7%	0.0	-3%
	White	5.2	90%	5.3	83%	7.2	87%	7.7	93%	2.4	3%
	Total	5.8	100%	6.4	100%	8.3	100%	8.3	100%	2.4	
All Schools	BAME	40.6	16%	48.0	17%	53.3	19%	33.9	19%	-6.7	3%
	White	200.8	78%	225.0	78%	218.4	78%	140.2	80%	-60.6	1%
	Total	255.9	100%	289.3	100%	279.2	100%	175.9	100%	-80.0	

<sup>\*</sup>Schools with more BAME academic staff and students (e.g. HBS, HLS, LMS) have higher % of BAME professionals. Exceptions are ECS and HSK, though FTE is small in many Schools. CTA acquired the UH Arts team during the period.

#### Professional SBU staff data: Overall staff profile and by grade

EDI teams were expanded to professional SBUs in 2019. Each SBU had dedicated workshop for development of EDI action plans with race equality prioritised.

<sup>\*</sup>Data Note: Due to large number of professional SBUs, only a sample of SBU profiles included, however all SBU action plans are included within AP

Table 4b.5: Overview of three-year staff profile within each professional SBU and variance to 2014/15 UH benchmark by ethnicity (not disclosed records hidden)

			l/15 - hmark	201	7/18	2018	8/19	2019	9 /20	Varian 2014	
SBU	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
	BAME	9.2	15%	10.3	22%	16.2	28%	10.1	19%	0.9	4%
DOS	White	49.5	81%	35.6	75%	40.9	71%	42.2	80%	-7.3	-1%
	Total	61.4	100%	47.3	100%	57.7	100%	52.8	100%	-8.6	0%
	BAME	5.6	10%	7.6	14%	16.6	21%	19.4	23%	13.8	13%
EBD	White	47.5	87%	44.3	79%	60	77%	63.9	76%	16.4	-11%
	Total	54.4	100%	56.2	100%	77.9	100%	84.6	100%	30.2	0%
	BAME	18	15%	21.9	19%	4	10%	3	7%	-15	-8%
EST	White	89.9	77%	86.8	75%	36.9	90%	41.3	93%	-48.6	16%
	Total	117	100%	115.5	100%	40.9	100%	44.3	100%	-72.7	0%
	BAME	9.3	18%	10.6	17%	9.4	16%	10.6	18%	1.3	0%
FIN	White	43.6	82%	50.7	81%	50.3	84%	47.1	82%	3.5	0%
	Total	52.9	100%	62.2	100%	59.7	100%	57.7	100%	4.8	0%
	BAME	3.6	10%	7.6	22%	7.6	19%	6.6	19%	3	9%
HR	White	29.2	84%	24.1	70%	32.4	81%	27.7	81%	-1.5	-3%
	Total	34.6	100%	34.4	100%	39.9	100%	34.3	100%	-0.3	0%
	BAME	31.6	17%	31.5	17%	30.5	17%	30.2	17%	-1.4	0%
LCS	White	136.2	73%	135.5	75%	136.8	77%	137.7	77%	1.5	4%
	Total	187.7	100%	181.5	100%	178.3	100%	178.9	100%	-8.8	0%
	BAME	6	10%	9	14%	5	9%	4	7%	-2	-3%
MCM	White	51.3	85%	54.4	82%	49.8	88%	51.5	91%	0.2	6%
	Total	60.3	100%	66.4	100%	56.8	100%	56.5	100%	-3.8	0%

			l/15 - hmark	201	7/18	201	8/19	2019	9 /20	Varian 2014	
SBU	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
	BAME	8.8	11%	13.7	14%	13.7	15%	15	18%	6.2	7%
OVC	White	66.5	86%	81.4	84%	74.5	83%	65.4	81%	-1.1	-5%
	Total	77	100%	96.8	100%	90.2	100%	81.3	100%	4.3	0%
	BAME	14.3	9%	18.5	11%	12.8	9%	30.6	12%	16.3	3%
REG	White	132.3	87%	143.9	88%	130.8	91%	220.5	87%	88.2	0%
	Total	151.5	100%	163.1	100%	144.3	100%	252.9	100%	101.4	0%
	BAME	106.4	13%	130.6	16%	115.8	16%	129.5	15%	23.1	2%
All Professional SBU's	White	645.9	81%	656.6	80%	612.4	82%	697.4	83%	51.5	2%
0000	Total	796.7	100%	823.4	100%	745.8	100%	843.3	100%	46.6	0%

Findings outlined in SBU sections and progress monitored via **AP4a.1**. Sector benchmarks used for professional SBUs:

- UK BAME 6.1%
- Non-UK BAME 3.2%
- Total BAME 9.3%

<sup>\*</sup>Data Note: Calculated based on Advance HE statistical report 2020 grouping professional staff totals to perform comparator benchmark to match UH table formatting

#### Office of the Dean of Students (DOS)

Table 4b.6 Three-year profile of professional staff in DOS compared to 2014/15 UH benchmark by nationality, BAME/White (not disclosed records hidden)

			2014 Bench	,	201	7/18	2018	8/19	201	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
DOS	UK	BAME	7.5	12%	9.8	21%	14.6	25%	8.7	17%
		White	48.2	78%	35.6	75%	36.8	64%	37.2	70%
	Non-UK	BAME	1.6	3%	0.5	1%	1.6	3%	1.4	3%
		White	1.3	2%			4.1	7%	5.0	9%
	Total		61.4	100%	47.3	100%	57.7	100%	52.8	100%

Table 4b.7 Three-year profile of professional staff in DOS compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAI	ME							Wh	ite			
		2014/ Bench		2017	/18	2018	/19	2019	/20	2014, Bench		2017	/18	2018	8/19	2019	9/20
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
DOS	SM					1.00	2%	1.00	2%			1.00	2%				
	AM									1.00	2%	1.00	2%	1.00	2%	1.00	2%
	UH9							1.00	2%	1.00	2%	1.00	2%	1.00	2%	1.00	2%
	UH8	1.00	2%	1.00	2%	2.00	3%	1.00	2%	3.00	5%	3.00	6%	2.00	3%	1.00	2%
	UH7			1.95	4%	2.32	4%	1.02	2%	4.10	7%	5.43	11%	7.10	12%	10.81	20%
	UH6	1.80	3%	2.98	6%	2.00	3%	2.00	4%	12.77	21%	9.48	20%	10.30	18%	6.90	13%
	UH5			1.00	2%					2.57	4%	2.01	4%	3.45	6%	3.77	7%
	UH4									12.24	20%	4.54	10%	6.51	11%	7.31	14%
	UH3	1.00	2%							7.91	13%	7.68	16%	6.30	11%	9.30	18%
	UH2									1.00	2%						
	UH1									0.34	1%						
	Other	5.38	9%	3.38	7%	8.92	15%	4.05	8%	3.57	6%	0.43	1%	3.24	6%	1.08	2%
	Total	9.18	15%	10.31	22%	16.24	28%	10.08	19%	49.50	81%	35.57	75%	40.91	71%	42.17	80%

#### **Key findings:**

- BAME fluctuated with increase of UK BAME from 12% to 17%.
   Influences include recruitment of FTC students as Resident Assistants (3-year contracts, 'Other' category) and BAME counsellors impacted numbers reducing UK BAME FTC from 10% to 6%.
- Permanent UK BAME increased from 2% to 10%.
- BAME well-represented at UH8 and above, compared to White but less so at UH7 and below.

DOS provides a wide range of services for students and diverse representation is important to reflect the student body.

"DOS support students through many mechanisms such as: support to study, counselling, disability, SNA support, mental health and adjustments. Ensuring students have the skills to succeed and the core foundations for life beyond University. Our SBU and EDIT are committed to ensuring students have equality of opportunity".

**Dean of Students** 

#### **ACTIONS**

**DOS AP1:** Audit and if necessary, improve recruitment practices and reinforce diversity of shortlisting and interview panels to improve success rates for BAME applicants.

**DOS AP2:** Utilise positive action and targeted recruitment to attract more BAME staff at UH7 and below (excluding 'Other).

**DOS AP3:** Bring about wider awareness and engagement of staff with race equality work across the SBU.

#### Figure 4b.1

#### **EDIT**

- Formed June 2020
- Chaired by Dean
- Held bi-monthly
- Members: 12 (24% Black, 8% Irish Traveller, 8% Indian)

#### **Recruitment and Progression**

- Counselling service BAME rep. across all roles for 1st time
- BAME rep. across all student support teams
- 1 BAME staff promoted from UH8 to UH9

#### Department of Estates (EST)

Table 4b.8: Three-year profile of professional staff in EST to 2014/15 UH benchmark by nationality, BAME/White (not disclosed records hidden)

			2014 Bench		201	7/18	2018	8/19	2019	9/20
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
EST	UK	BAME	13.0	11%	12.6	11%	2.0	5%	2.0	5%
		White	73.5	63%	62.2	54%	36.9	90%	40.3	91%
	Non-UK	BAME	5.0	4%	9.3	8%	2.0	5%	1.0	2%
		White	16.4	14%	24.7	21%			1.0	2%
	Total		117.0	100%	115.5	100%	40.9	100%	44.3	100%

Table 4b.9: Three-year profile of professional staff in EST compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BAN	ΛE							WH	ite			
		2014, Bench		2017	//18	2018	/19	2019,	/20	2014, Bench		2017	/18	2018	/19	2019	1/20
SBU	Grade	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96
EST	SM									1.00	1%	1.00	1%	1.00	2%	1.00	2%
	AM	1.00	1%	1.00	1%	1.00	2%	1.00	2%	2.00	2%	2.00	2%	2.00	5%	2.00	5%
	UH9			1.00	1%	1.00	2%	1.00	2%	6.00	5%	5.00	4%	4.00	10%	4.00	9%
	UH8	1.00	1%	1.00	1%					6.76	6%	2.95	3%	5.78	14%	5.95	13%
	UH7	1.00	1%							3.80	3%	6.00	5%	4.00	10%	5.00	11%
	UH6			0.85	1%					6.35	5%	6.60	6%	3.00	7%	4.00	9%
	UH5	1.00	196	2.00	2%					13.52	12%	6.73	6%	7.33	18%	7.33	17%
	UH4	4.00	3%	4.00	3%	1.00	2%	1.00	2%	5.54	5%	13.77	12%	3.00	7%	3.00	7%
	UH3	4.00	396	4.51	4%	1.00	2%			17.36	15%	9.77	8%	6.77	17%	9.00	20%
	UH2	6.00	5%	6.50	6%					26.58	23%	33.01	29%				
	UH1			1.00	1%												
	Other									1.00	196						
	Total	18.00	15%	21.86	19%	4.00	10%	3.00	7%	89.91	77%	86.83	75%	36.89	90%	41.28	93%

#### **Key findings:**

- Reduction in BAME since 2014/15 due to outsourcing Catering. Affected staff consulted and offered face-to-face interviews with language support.
- Despite low representation, 2 BAME staff hold posts at UH9/AM-levels.

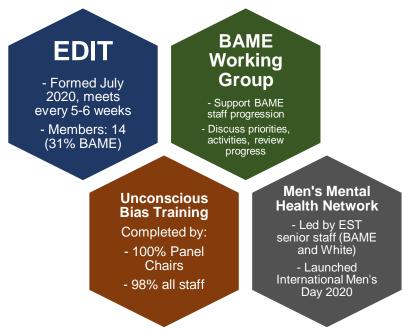
#### **ACTIONS**

**EST AP1:** Increase BAME staff representation to 19%.

**EST AP2:** Continue supporting new and existing BAME staff with self-development and promotion.

**EST AP3:** Organise inclusive opportunities to raise staff cultural awareness of BAME issues, increase engagement and encourage understanding and tolerance of differences.

Figure 4b.2: EDI activities in EST



#### **Department of Finance (FIN)**

"Finance is committed to REC: monitoring data, using diverse interview panels, encouraging staff to engage with the issues, and complete Unconscious Bias training. Our SBU has an active member on the SAT".

**Group Finance Director** 

#### Human Resources (HR)

Table 4b.10: Three-year profile of professional staff in HR compared 2014/15 UH benchmark by nationality, BAME/White (not disclosed records hidden)

			2014/15 - Benchmark		2017	7/18	2018	3/19	2019/20	
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
HR	UK	BAME	3.6	10%	6.6	19%	7.6	19%	5.6	16%
		White	27.7	80%	23.6	69%	31.9	80%	27.2	79%
	Non-UK	BAME			1.0	3%			1.0	3%
		White	1.5	4%	0.5	1%	0.5	1%	0.5	1%
	Total		34.6	100%	34.4	100%	39.9	100%	34.3	100%

Table 4b.11: Three-year profile of professional staff in HR compared to 2014/15 benchmark by grade and BAME/White (not disclosed records hidden)

, , , , , , , , , , , , , , , , , , , ,												,									
					BAI	ΜE							Wh	ite							
		2014/ Bench		2017/18		8 2018/19		2019/20		2014/15 - Benchmark		2017/18		2018/19		2019	)/20				
SBU	Grade	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%				
HR	SM									1.00	3%	1.00	3%	1.00	3%	1.00	3%				
	AM			1.00	3%	1.00	3%	1.00	3%	3.20	9%	1.00	3%	1.00	3%	1.00	3%				
	UH9											0.80	2%	2.80	7%	0.80	2%				
	UH8	1.00	3%	3.60	10%	2.00	5%	2.00	6%	6.75	20%	5.00	15%	6.55	16%	5.55	16%				
	UH7									2.81	8%	2.60	8%	4.61	12%	5.07	15%				
	UH6	1.60	5%			1.00	3%			6.20	18%	2.81	8%	3.81	10%	3.81	11%				
	UH5					1.00	3%	0.40	1%	2.19	6%	4.20	12%	5.01	13%	3.80	11%				
	UH4	1.00	3%	3.00	9%	2.57	6%	3.17	9%	7.05	20%	6.71	20%	6.99	17%	6.71	20%				
	UH3													0.60	2%						
	Total	3.60	10%	7.60	22%	7.57	19%	6.57	19%	29.20	84%	24.12	70%	32.37	81%	27.74	81%				

#### **Key findings:**

- BAME % fluctuated, aligns with UH average though FTE decreased.
- Headcount increased in 2018/19 following structural changes to create L&OD team.
- 1 BAME staff member recruited to AM October 2017, progressing to Director (SM-level) January 2021.

"As Director of HR my team's commitment to EDI is demonstrated in our drive to improve the lived experiences of our staff and students; inclusion and belonging becoming more than just bywords thus moving beyond diversity. The advancements in recruiting, supporting and developing underrepresented groups and our initiatives are testimony to that work"

#### **ACTIONS**

**HRM AP1:** Attract BAME candidates for all advertised posts and seek consistency across interview stage of recruitment.

**HRM AP2:** Increase awareness and engagement with race equality to support both representation and the HR work programme.

**HRM AP3:** Continue to actively develop and support BAME staff including through mentoring.

#### Figure 4b.3: EDI activities in HR

#### **EDIT**

- Formed January 2020, meet once per month
- •Members: 10 (30% BAME)
- Discussions around BLM, faith calendar, safe to speak up, mocroaggressions etc.

# Career progression support

- Following UH Master's, 2 BAME staff gained internal/external promotions
- •Two BAME staff supported with secondments
- · Local mentoring scheme introduced
- •CIPD Fellowship (AM BAME colleague)

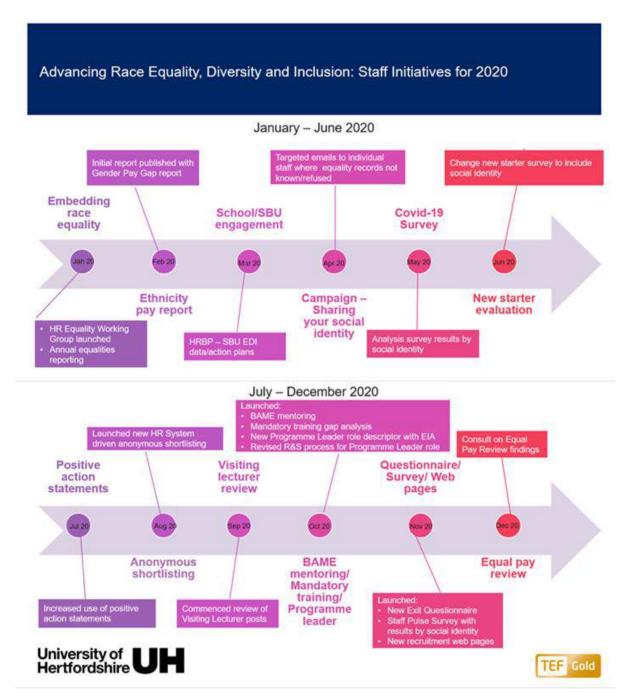
## Pay-related projects

- Ethnicity Pay Gap report (now 2nd year)
- Equal Pay Audit 20/21
- Audit of Grades (no issues between BAME/White by gender identified)

# Collaboration with BAME Staff Network

- Co-organised events (e.g. ethnicity pay gap sessions)
- •HR invited to network meetings
- · Co-Chair spoke to department about network/Q&A

Figure 4b.4: HR 2020 timeline for HR Working Group EDI actions



#### **Progress:**

**AP2015(9,10,17)** focused on importance of self-declaration of PC's, conducting a data audit and improving data. HR developments include:

Targeted campaign encouraging staff to disclose data on PC's. Non-disclosed records reduced from 5% (2014/15) to 2% (2019/20), below sector average for academics (Bk8% HESA, 2018/19) and professionals (Bk5% HESA, 2018/19).

#### **Monitoring KPI's**

- Since 2019, online dashboards produced with results of staff surveys by ethnicity/gender.
- Developed in-house forecasting tool designed to identify changes that impact local staff profiles. HRBP's use to aid conversations with Deans/Heads of SBUs to create local APs to achieve KPI's.

"The visual data we are now getting makes it so much easier to see the current benchmark position, and to set realistic targets and goals for my SBU" - Dean (White)

Figure 4b.5: Senior BAME staff grades UH9 and above



"I am committed to helping achieve targets for inclusivity. LCS was the first Professional SBU EDIT, building on the academic skills model, working with our staff to improve opportunities for all. I am particularly keen to see LCS help make an impact on BAME student achievement gap".

**Chief Information Officer** 

#### Marketing and Communications (MCM)

Table 4b.12: Three-year profile of professional staff in MCM to 2014/15 benchmark by nationality, BAME/White (not disclosed records hidden)

			2014/15 - Benchmark		2017	7/18	2018	8/19	2019/20	
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%
MCM	UK	BAME	4.0	7%	9.0	14%	4.0	7%	3.0	5%
		White	44.3	73%	50.4	76%	49.4	87%	50.5	89%
	Non-UK	BAME	2.0	3%			1.0	2%	1.0	2%
		White	7.0	12%	4.0	6%	0.4	1%	1.0	2%
	Total	60.3	100%	66.4	100%	56.8	100%	56.5	100%	

Table 4b.13: Three-year profile of professional staff in MCM compared to 2014/15 benchmark by grade and BAME/White (not disclosed records hidden)

					BAN	ΛE				White								
	Grade	2014/15 - Benchmark		2017//18		2018/19		2019/20		2014/15 - Benchmark		2017/18		2018/19		2019	/20	
SBU		FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	FTE	96	
MCM	SM											1.00	2%	1.00	2%	1.00	2%	
	AM									1.00	2%	2.00	3%					
	UH9	1.00	296	1.00	2%					2.00	396	3.00	5%	5.00	996	4.20	796	
	UH8	1.00	2%	2.00	3%					11.75	19%	10.75	16%	10.40	1896	10.80	19%	
	UH7	2.00	3%	2.00	396					12.71	21%	11.21	17%	8.30	15%	7.30	13%	
	UH6			4.00	6%	4.00	796	4.00	796	8.00	13%	17.41	26%	17.01	30%	17.22	30%	
	UH5	1.00	2%							10.81	18%	2.00	3%	3.00	5%	2.00	496	
	UH4									3.00	596	6.00	9%	4.10	796	7.00	12%	
	UH3									1.00	2%							
	UH2	1.00	2%			1.00	296			1.00	296	1.00	2%	1.00	2%	2.00	496	
	Total	6.00	10%	9.00	14%	5.00	9%	4.00	7%	51.26	85%	54.36	82%	49.81	88%	51.52	91%	

#### **Key findings:**

- Decrease of 4 BAME due to transfer of International Marketing into EBD.
- BAME under-represented in SBU.
- 1 BAME staff member participating in BAME Mentoring Scheme (Director of EBD as mentor).
- 2 BAME staff progressed to higher-grade roles outside of SBU.

#### **ACTIONS**

**MCM AP1:** Audit and, if necessary, improve recruitment practices and reinforce diversity of shortlisting and interview panels to improve success rates for BAME applicants in MCM.

**MCM AP2:** Utilise positive action and targeted recruitment to attract more BAME applicants.

MCM AP3: Increase engagement, understanding and openness amongst all MCM staff around race equality.

#### Figure 4b.7: EDI activities in MCM

EDIT

- Formed June 2020
- Chaired by Director, held monthly
- 31% BAME membership

Actions

- EDI one of key business plan objectives for SBU
- EDI Action Plan agreed
- Planning more team resources for race/BAME issues

Media

- Ensure communications visually/tonally inclusive of all diverse groups (including BAME)
- Led REC ECWG

BHM

- Actively supported whole event programme
- Already planning for next year to take lead/facilitating role

#### Office of the Vice Chancellor (OVC)

Table 4b.14 Three-year profile of professional staff in OVC to 2014/15 UH benchmark by nationality, BAME/White (not disclosed records hidden)

			2014 Bench	/15 - imark	2017	7/18	2018	8/19	2019/20		
SBU	UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	
OVC	UK	BAME	7.8	10%	12.7	13%	11.7	13%	13.0	16%	
		White	60.2	78%	73.0	75%	64.9	72%	57.8	71%	
	Non-UK	BAME	1.0	1%	1.0	1%	2.0	2%	2.0	2%	
		White	6.3	8%	8.4	9%	9.6	11%	7.6	9%	
	Total	77.0	100%	96.8	100%	90.2	100%	81.3	100%		

### Table 4b.15 Three-year profile of professional staff in OVC compared to 2014/15 UH benchmark by grade and BAME/White (not disclosed records hidden)

					BA	ME							Wh	ite			
	Grade	2014/15 - Benchmark		2017/18		2018	2018/19 2019		/20	2014/15 - Benchmark		2017/18		2018/19		2019	/20
SBU		FTE	%	FTE	96	FTE	%	FTE	96	FTE	%	FTE	96	FTE	%	FTE	96
OVC	SM									2.00	3%	3.00	3%	3.00	3%	3.00	4%
	AM	1.00	1%	1.00	1%	1.00	1%	2.00	2%	2.80	4%	5.60	6%	4.80	5%	4.40	5%
	UH9			1.00	1%	2.00	2%	1.00	1%	6.50	8%	6.00	6%	5.00	6%	6.80	8%
	UH8	3.00	4%	2.00	2%	2.00	2%	3.00	4%	14.17	18%	14.03	14%	12.71	14%	8.71	11%
	UH7			5.00	5%	3.00	3%	1.30	2%	12.78	17%	18.75	19%	18.70	21%	16.12	20%
	UH6			2.70	3%	1.70	2%	4.11	5%	13.29	17%	14.46	15%	13.71	15%	14.92	18%
	UH5									9.07	12%	11.82	12%	11.48	13%	6.40	8%
	UH4	1.00	1%	2.00	2%	3.00	3%	2.00	2%	3.81	5%	4.10	4%	3.10	3%	3.10	4%
	UH3											0.60	1%				
	UH2	2.00	3%			1.00	1%	1.60	2%	1.00	1%	3.00	3%	1.00	1%	1.00	1%
	Other	1.80	2%							1.10	1%			1.00	1%	1.00	1%
	Total	8.80	11%	13.70	14%	13.70	15%	15.01	18%	66.51	86%	81.36	84%	74.50	83%	65.45	81%

#### **Key findings:**

- BAME FTE and % of BAME increased (both UK and Non-UK) since 2014/15.
- In 2019 People Development and Change team moved to HR.

"If we truly want to be an inclusive university, there should be more tolerance for people from other cultures. I would suggest some awareness raising campaigns but not only focusing on people from different races but from different cultures. It's about being treated as an individual rather than population segment."

**Professional Member of Staff (White) Focus Group 2020** 

"OVC is proactively leading on many initiatives which are now showing impact. The SMT along with the BoG fully participated in BHM which involved many successful events with positive feedback. There is a real shift in the determination and commitment to continue our race equality journey".

Deputy Secretary and Registrar

#### **ACTIONS**

**OVC AP1:** Take proactive steps to increase BAME recruitment as vacancies arise. **OVC AP2:** Commitment to proactively encourage and support BAME staff within their career development to more senior roles.

**OVC AP3:** Continue to increase awareness and engagement of OVC staff with race equality work.

Figure 4b.8: EDI activities in OVC

### EDIT

Formed in July 2020 Held bi-monthly

Chaired by Dep. S&R BAME Staff Network invited to attend

13 Members (39% BAME)

## Staff Engagement

Increases in staff attending events e.g. BHM

Senior Management mentoring/reverse mentoring

All staff - race equality appraisal objectives

## Support for Career Progression

2 staff x DLP places

1 BAME staff - from UH9 to AM

BAME staff mentoring

#### **Contract Type**

#### **Permanent vs. Fixed-Term**

Table 4b.16: Institution level proportions of professional contract types (permanent and FTC) by nationality and BAME/White (not disclosed records hidden)

		201	L4/15 - E	Benchmark			2017	//18			2018	3/19		2019/20			
		Permar	Permanent FTC			Permai	Permanent FTC		Permanent		FTC		Permanent		FTC		
UK/Non-UK	Ethnicity (group)	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
UK	BAME	100.3	80%	25.0	20%	131.3	86%	21.2	14%	123.4	84%	23.7	16%	127.9	90%	14.3	10%
	White	749.2	95%	42.4	5%	754.8	93%	56.9	7%	722.2	92%	66.2	8%	739.8	93%	54.2	7%
Non-UK	BAME	17.5	81%	4.1	19%	22.0	84%	4.1	16%	16.0	73%	6.0	27%	15.8	75%	5.4	25%
	White	47.3	86%	7.8	14%	58.8	84%	11.2	16%	32.8	77%	9.6	23%	36.5	84%	7.2	16%
Grand Total		967.7	92%	84.9	8%	1,013.1	91%	99.6	9%	915.9	89%	109.0	11%	937.7	92%	81.6	8%

• UK BAME with permanent contracts increased by 27.6 FTE from 80% to 90% (above Bk8.4%) and FTCs reduced by 10.7 FTE to 10% (below Bk1.8%). Some staff recruited to conversion opportunities.

#### Full-time vs. part-time

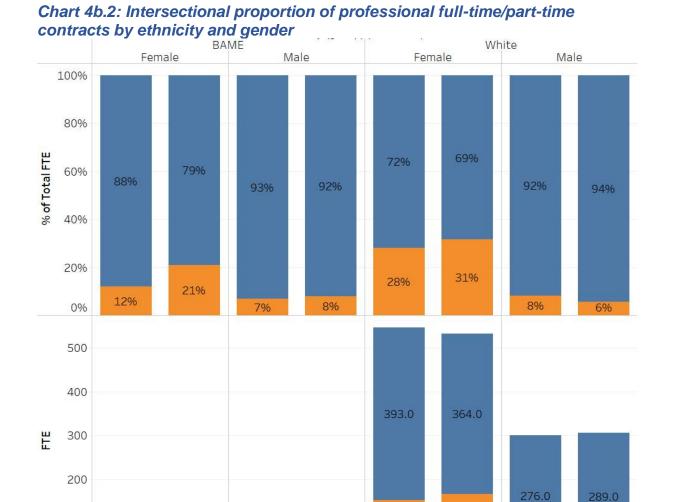
Table 4b.17: Professional full-time/part-time contracts by ethnicity

					Ye	ar			1
		2014/ Benchr		2017	/18	2018	/19	2019	/20
FT/PT	<b>Ethnicity Groups</b>	FTE	%	FTE	%	FTE	%	FTE	%
Full	White	669.0	64%	688.0	62%	640.0	62%	653.0	64%
Time	Asian	55.0	5%	67.0	6%	64.0	6%	64.0	6%
	Black	38.0	4%	48.0	4%	39.0	4%	36.0	4%
	Chinese	14.0	1%	12.0	1%	9.0	1%	8.0	1%
	Mixed	20.0	2%	23.0	2%	26.0	3%	25.0	2%
	Other	5.0	0%	4.0	0%	4.0	0%	4.0	0%
	Refused	26.0	2%	22.0	2%	19.0	2%	15.0	1%
	Unknown	20.0	2%	21.0	2%	3.0	0%		
	Total	847.0	80%	885.0	80%	804.0	78%	805.0	79%
Part	White	177.8	17%	193.6	17%	190.8	19%	184.7	18%
Time	Asian	5.7	1%	13.1	1%	11.4	1%	10.2	1%
	Black	4.9	0%	5.3	0%	11.2	1%	9.3	1%
	Chinese	0.5	0%	0.5	0%	0.3	0%	0.9	0%
	Mixed	2.8	0%	4.2	0%	3.4	0%	5.2	1%
	Other	1.1	0%	1.6	0%	0.8	0%	0.8	0%
	Refused	4.7	0%	4.6	0%	1.9	0%	2.7	0%
	Unknown	8.2	1%	4.8	0%	1.1	0%	0.5	0%
	Total	205.6	20%	227.7	20%	221.0	22%	214.3	21%
Grand 1	otal	1,052.6	100%	1,112.7	100%	1,025.0	100%	1,019.3	100%

Table 4b.18: Full time and part time professional proportions by nationality and ethnicity

			2014/15 - Benchmark						2019/20					
		U	K	Non	-UK	To	Total		K	Non-UK		Total		
FT/PT	Ethnicity	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%	
Full	BAME	113.0	15%	19.0	28%	132.0	16%	120.0	16%	17.0	33%	137.0	<b>17</b> %	
Time	White	620.0	85%	49.0	72%	669.0	84%	619.0	84%	34.0	67%	653.0	83%	
	Total	733.0	100%	68.0	100%	801.0	100%	739.0	100%	51.0	100%	790.0	100%	
Part	BAME	12.3	7%	2.6	30%	15.0	8%	22.2	11%	4.2	30%	26.4	13%	
Time	White	171.6	93%	6.2	70%	177.8	92%	175.0	89%	9.7	70%	184.7	87%	
	Total	183.9	100%	8.8	100%	192.7	100%	197.2	100%	13.9	100%	211.0	100%	

- UK BAME FT minor increase from 113 FTE (2014/15, 15%) to 120 FTE (2019/20, 16%) above sector average (Bk 10.8%).
- Non-UK BAME FT reduced from 19 FTE (2014/15 28%) to 17 FTE (2019/20 33%) but remains above sector average (Bk 26%).
- UK BAME PT increased from 12.3 FTE (2014/15, 7%) to 22.2 FTE (2019/20, 11%) above sector average (Bk 9%).
- Non-UK BAME PT minor increase from 2.6 FTE (2014/15, 30%) to 4.2 FTE (2019/20, 30%) and remains below sector average (Bk 36.2%).



167.4

2019/20

2014/15 -

Benchmark

2019/20

153.1

2014/15 -

Benchmark

#### **Key findings:**

100

0

Full TimePart Time

2014/15 -

Benchmark

82.0

2019/20

 BAME/White men work FT and PT within similar proportions (Bk18.4% of male professional staff, Advance HE 2018/19).

2014/15 -

Benchmark

- Greater decrease within FT female BAME (88% to 79% 2019/20) than White females (72% to 69% 2019/20).
- White females have greater proportion of PT contracts compared to white men and both BAME women and men.
- Female BAME PT have risen by 9% (from 11.3 to 21.7 FTE 2019/20).

2019/20

- Staff are more likely to be offered a professional role on a FT basis.
- Flexible working can be requested after 26 weeks and there are longterm job-sharing arrangements in place.

Table 4b.19: Proportion of professional part time contracts by ethnicity and job

type

			201	4/15			201	9/20			Varia	nce	
Category	Job Type	BAME		White		BAME		White		BAME		White	
			%	FTE	%	FTE	%	FTE	%	FTE	%	FTE	%
	Senior Professional Manager			4.7	3%	0.4	2%	3.5	2%		2%	-1.3	-1%
	Professional Manager/Specialist			22.5	13%	0.5	2%	28.6	15%		2%	6.1	3%
Part time	Senior Administrative	2.5	17%	32.7	18%	4.3	16%	56.0	30%	1.8	0%	23.3	12%
professional	Administrative	6.3	42%	93.6	53%	14.1	53%	83.2	45%	7.8	11%	-10.4	-8%
contracts	Technical Staff	1.8	12%	11.7	7%	2.1	8%	11.8	6%	0.3	-4%	0.1	0%
	Other Professional Support	4.4	29%	12.5	7%	5.0	19%	1.6	1%	0.6	-10%	-10.8	-6%
	Totals	15.0	100%	177.8	100%	26.4	100%	184.7	100%	11.4		6.9	

Most BAME professional PT contracts are administrative roles increasing from 6.3FTE to 14.1 FTE (2019/20).

Recent BAME focus groups did not raise concerns over lack of flexible working. Trends will be investigated further through BSN (AP4a.3).

# **Professional staff turnover**

Table 4b.20: Turnover rates for professional staff by nationality and ethnicity

			2017-18			2018-19			2019-20	
Nationality	Ethnicity	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %
UK	Asian	51	6	12%	50	11	22%	54	9	17%
	Black	50	8	16%	47	15	32%	46	21	46%
	Chinese	8	1	13%	7	4	57%	5	0	0%
	Mixed	23	3	13%	23	7	30%	24	4	17%
	Other	5	3	60%	4	3	75%	5	0	0%
	BAME	137	21	15%	131	40	31%	134	34	25%
	White	668	79	12%	665	107	16%	701	74	11%
	Total	805	100	12%	796	147	18%	835	108	13%
Non-UK	Asian	6	0	0%	6	5	83%	5	2	40%
	Black	14	2	14%	10	7	70%	9	0	0%
	Chinese	1	1	100%	0	0	0%	1	0	0%
	Mixed	4	1	25%	3	1	33%	3	0	0%
	Other	2	1	50%	2	2	100%	0	0	0%
	BAME	27	5	19%	21	15	71%	18	2	11%
	White	61	12	20%	50	38	76%	39	13	33%
	Total	88	17	19%	71	53	75%	57	15	26%
Grand Total		893	117	13%	867	200	23%	892	123	14%

\*Note: Turnover calculated as number of leavers divided by the average of staff at beginning/end of year as a percentage

Turnover is 14% above sector median average of 11.1% (UCEA, 2019) and below private/public sector organisations 18.8% median (Survey by XpertHR quoted in UCEA report 2019). Most significant increase is UK Black professionals increase from 8 (16%) to 21 (46%). This reflects an increase in FTCs for the SAS.

Table 4b.21: Turnover rates for SBU by nationality and ethnicity

			2017-18			2018-19			2019-20	
SBU	Ethnicity	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %	Average Staff	Leavers	Turnover rate %
	BAME	20	1	5%	17	5	29%	26	6	23%
Academic Registry	White	155	17	11%	152	22	14%	199	20	10%
	Total	175	18	10%	169	27	16%	225	26	12%
Dean of Students	BAME	29	8	28%	30	8	27%	33	17	52%
Office	White	48	8	17%	51	4	8%	56	12	21%
Office	Total	77	16	21%	81	12	15%	89	29	33%
Enterprise and	BAME	9	1	11%	13	2	15%	19	2	11%
Business	White	49	9	18%	57	8	14%	67	4	6%
Development	Total	58	10	17%	70	10	14%	86	6	7%
	BAME	26	2	8%	14	24	171%	4	0	0%
Estates	White	95	20	21%	66	69	105%	40	3	8%
	Total	121	22	18%	80	93	116%	44	3	7%
	BAME	13	1	8%	13	3	23%	12	4	33%
Finance	White	60	4	7%	59	4	7%	57	8	14%
	Total	73	5	7%	72	7	10%	69	12	17%
	BAME	8	2	25%	8	1	13%	8	2	25%
Human Resources	White	27	4	15%	33	1	3%	36	5	14%
	Total	35	6	17%	41	2	5%	44	7	16%
library and	BAME	33	3	9%	33	2	6%	32	1	3%
Library and Computing Services	White	148	9	6%	152	7	5%	153	12	8%
Compating Services	Total	181	12	7%	185	9	5%	185	13	7%
Marketing and	BAME	11	4	36%	7	8	114%	5	0	0%
Marketing and Communications	White	58	12	21%	57	17	30%	55	10	18%
Communications	Total	69	16	23%	64	25	39%	60	10	17%
Office of The Vice	BAME	15	4	27%	14	2	14%	16	4	25%
Office of The Vice- Chancellor	White	92	8	9%	88	13	15%	78	13	17%
Criancenoi	Total	107	12	11%	102	15	15%	94	17	18%
Grand Total		896	117	13%	864	200	23%	896	123	14%

<sup>•</sup> Professional SBU's with increased BAME leavers are REG (increased from 1-6, 5%-23%); DOS (8-17, 28%-52%); and FIN (1-4, 8%-33%) (AP4a.4).

Table 4b.22: Professional staff leavers by nationality and ethnicity compared to 2014/15 UH benchmark data

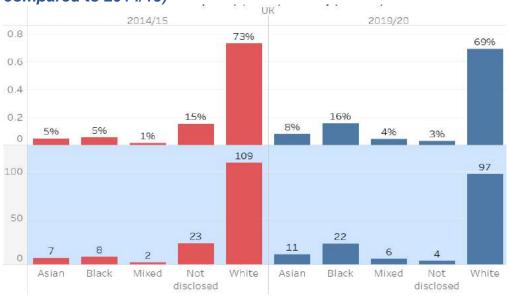
		iiiiark uala				Υe	ear			
				14/15 chmark	20	17/18	20	18/19	20	19/20
Nationality	Ethnicity		N	%	N	%	N	%	N	%
UK	White		109	66%	100	67%	129	52%	97	58%
	BAME	Asian	7	4%	6	4%	14	6%	11	7%
		Black	8	5%	8	5%	15	6%	22	13%
		Chinese			1	1%	4	2%		
		Mixed	2	1%	3	2%	7	3%	6	4%
		Other			3	2%	3	1%		
		BAME Total	17	10%	21	14%	43	17%	39	23%
	Refused		4	2%	2	1%	3	1%	4	2%
	Unknown		19	12%	4	3%	7	3%		
	UK Total		149	90%	127	85%	182	73%	140	84%
Non-UK	White		10	6%	13	9%	43	17%	17	10%
	BAME	Asian	1	1%			7	3%	4	2%
		Black	3	2%	2	1%	7	3%	2	1%
		Chinese	1	1%	1	1%	1	0%		
		Mixed			1	1%	1	0%	2	1%
		Other			1	1%	2	1%	2	1%
		BAME Total	5	3%	5	3%	18	7%	10	6%
	Refused	1			1	1%	2	1%		
	Unknown		1	1%	3	2%	4	2%		
	Non-UK Total		16	10%	22	15%	67	27%	27	16%
Grand Total			165	100%	149	100%	249	100%	167	100%

Since 2014/15 professional BAME leavers increased, UK BAME from 10% to 23%. Note that 10 of the UK BAME Black leavers included end of FTC for Resident Assistants (3-year cycle posts).

Table 4b.23: Proportion of professional leavers by nationality and ethnicity (2019/20)

Nationality	Ethnicit	y	All staff (inc. leavers)	Leavers 19/20	Proportion of leavers
UK	White		891	97	11%
	BAME	Asian	76	11	14%
		Black	61	22	36%
		Chinese	8		0%
		Mixed	33	6	18%
		Other	4		0%
		BAME Total	181	39	22%
	Refused		22	4	18%
	Unknow	า	0		0%
	UK Tota	I	1,094	140	13%
Non-UK	White		61	17	28%
	BAME	Asian	13	4	31%
		Black	8	2	24%
		Chinese	1		0%
		Mixed	5	2	37%
		Other	3	2	67%
		BAME Total	31	10	32%
	Unknow	า	0		0%
l	Non-UK	Total	92	27	29%

Chart 4b.3: Proportion of UK professional staff leavers by ethnicity (2019/20 compared to 2014/15)



UK professional staff leavers has increase of Black staff leaving from 8 (2014/15, 5%) to 22 (2019/20, 16%).

Increase maybe impacted by enhanced ethnicity reporting where 'not disclosed' has reduced from 23 (2014/15, 15%) to 4 (2019/20, 3%).

Chart 4b.4: Proportion of Non-UK professional staff leavers by ethnicity (2019/20 compared to 2014/15)

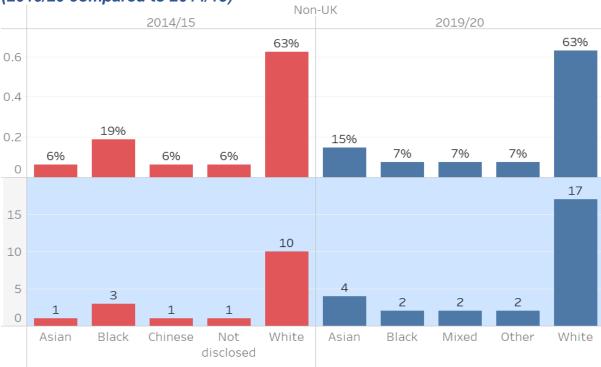


Table 4b.24: Professional staff reasons for leaving by BAME/White (numbers)

rable 1812 1. Professional staff f						Ethnic		Year				
				BAME						White		
		2017/18		2018/19		2019/20		2017/18		2018/19		2019/20
		Leavers by		Leavers by		Leavers by		Leavers by		Leavers by		Leavers by
Leaving Reason	Ν	Proportion	Z	<b>Proportion</b>	Z	Proportion	N	Proportion	Ν	Proportion	Ν	Proportion
Death							1	1%			3	3%
Dismissal - Legal Bar			1	2%								
Dismissal - Misconduct			1	2%					2	1%		
Dismissal - Redundancy							1	1%	2	1%	2	2%
Dismissal-Capability(Inc IIIh)					2	4%	3	3%	3	2%	3	3%
Early Retirement							1	1%	1	1%		
End Of Fixed Term Contract	11	42%	9	15%	17	35%	14	12%	7	4%	10	9%
Other	1	4%	1	2%	1	2%			1	1%		
Resignation	13	50%	30	49%	29	59%	72	64%	82	48%	64	56%
Resignation On Grounds III Health							1	1%	1	1%		
Retirement			1	2%			17	15%	18	10%	19	17%
Settlement Agreement	1	4%	2	3%			3	3%	7	4%	13	11%
TUPE Transfer			16	26%					48	28%		_
Grand Total	26	100%	61	100%	49	100%	113	100%	172	100%	114	100%

Most Black leavers stated their reason for leaving as resignation. Proportionally, TUPE (BAME 26%/White 28%) and Resignations (BAME 59%/White 56%) are on a par for BAME and White leavers.

#### **Key findings:**

- UK BAME leavers increased to 25% in 2019/20, higher than sector at 10.67% (UCEA, 2019) impacted in part by SAS FTCs. Spike in BAME staff turnover during 2018/19 due to outsourcing hospitality (Table 4b.21).
- In 2019/20 (Table 4b.21), UK BAME staff from Asian (17%), Black (46%) and Mixed (17%) had higher leaving rate than White (11%). Proportional figures for Non-UK Asian (40%) also higher than Non-UK White (33%). N.B. very low cohort sizes can appear to have large fluctuations within proportional percentages (AP4b.2).
- Non-UK BAME turnover decreased to 11%, comparable to sector average.
- Staff turnover in several SBUs has been higher than White (Table 4b.22). Although the calculations appear higher this is due to the turnover calculation being performed individually for each SBU rather than at UH level and does not correlate directly to sector benchmark. Following SBUs impacted by:
  - DOS Support BAME students through Resident Assistant posts on one-year FTCs impacting turnover rates
  - EST Business decision to outsource Hospitality (24 Hospitality BAME staff transferred)
  - MCM redistribution of staff

#### **ACTIONS**

**AP4b.1:** Increase BAME professional staff in student-facing roles to 25%. **AP4b.2:** Investigate higher leaving rates for BAME professional staff and seek to reduce rates to be comparable with White staff.

#### **Section 4c: Grievances and disciplinaries**

## **Progress:**

Implemented **AP2015(15)** to monitor grievances/disciplinaries by PC's, which allowed presentation of the data below.

Table 4c.1: Collated number of grievances for 2016-20 by ethnicity

Ethnicity	Number of Grievances	%
White	20	69%
BAME	5	17%
Not disclosed	4	14%
Total	29	100%

<sup>\*</sup>Data Note: Data are grouped together from 2016-2020 due to small numbers.

"I feel I can approach line managers about an issue, but taking it any further, I would be hesitant to do that because it would cause some tension with my colleagues and it would be a long, drawn out process. I would weigh up, for my own mental health, whether or not I want to go through this. Because you still have to work with that person, so it would be uncomfortable."

Member of Staff (BAME), Focus Group 2020

"I am not always comfortable discussing race issues with colleagues although my manager is easy to speak with about it."

Academic Member of Staff (BAME), Focus Group 2020

Table 4c.2: Collated number of disciplinaries for 2016-20 by ethnicity

Ethnicity	Number of Disciplinaries	%
White	22	63%
BAME	3	9%
Not disclosed	10	29%
Total	35	100%

- Grievances: 1 recorded as race-related (3%), following investigation was concluded to be unfounded.
- Disciplinaries: 1 allegation of racist behaviour (3%), resulted in formal sanction.

Table 4c.3: Collated number of bullying and harassment reports for 2016-20 by ethnicity

Ethnicity	Number of Bullying and Harassment reports	%
White	13	72%
BAME	5	28%
Not disclosed	0	0%
Total	18	100%

- No race-related complaints received under B&H.
- Complaints investigated by team of trained staff 17% BAME.

"We've grown up, we speak our mind but that might be taken in the wrong manner. Whereas there might be white staff going through some bullying, but they won't speak up. We do, culturally we've been brought up to speak up."

Member of Staff (BAME), Focus Group 2020

Table 4c.4: Intersectional breakdown of Trained Investigators by ethnicity and gender

Nationality	Ethnicity	Gender	N	%
UK	Asian or Asian British - Indian	Female	1	8%
	Black or Back British - African	Female	1	8%
	Total - BAME		2	17%
	White - British	Female	5	42%
		Male	3	25%
	Total		10	83%
Non-UK	Other White Background	Female	2	17%
	Total		2	17%
Grand Total	12	100%		

# UH's 'Dignity and Respect', B&H' policy:

- Reviewed in 2020 (included BAME HRBP). Support provided through:
- Dignity and Respect (D&R) Advisors (3 BAME, 7 White)
- Consultation with the EO
- Mediation
- Confidential interviews
- Investigation

"Managers need training on how to tackle and handle racism when the issue is raised."

Academic Member of Staff (BAME), RECSTAS 2018

Figure 4c.1: UH Bullying and Harassment information leaflet



#### **ACTIONS**

AP4c.1: Review how we monitor and report race-related B&H complaints.

**AP4c.2:** To recruit additional investigators increasing diversity and ensure racial harassment training incorporated for all.

AP4c.3: Take positive action to influence the increase in Board/Committee membership as term of office ends and vacancies arise.

# **Section 4d: Decision-making boards and committees**

Membership of committees by virtue of posts held by members and set out in ToR. Low representation of BAME at senior levels correlates to low representation of BAME on some committees.

"There needs to be more inclusive culture at the top of the institution. Too many senior management meetings seem to be mainly white men."

Academic Member of Staff (White), RECSTAS 2018

BAME reverse mentoring provides mechanism to ensure BAME issues addressed within committees (See Section 5b).

#### **Progress:**

From December 2020, all decision-making committees subject to audit of PC's to monitor diversity. This was put in place as part of **AP2015(16)**.

## **Chief Executive Group (CEG)**

Table 4d.1: CEG by ethnicity and gender

		2	2014/15 -						
Ethnicity	Gender	Вє	enchmark	2	017/18	20	18/19	20	19/20
BAME	Female	1	4%	1	4%	1	4%	1	4%
	Male	1	4%						
Unknown	Male	2	9%						
White	Female	6	26%	9	36%	10	40%	11	46%
vviiite	Male	13	57%	15	60%	14	56%	12	50%
Grand total		23	100%	25	100%	25	100%	24	100%

BAME not well-represented, CEG widening membership to Deputy's to address balance. Good gender balance and succession planning in place. Heads of SBU consider succession planning in appraisals (BAME staff in particular) should vacancy arise in CEG.

Race-related initiatives/ topics discussed in CEG: Racial Injustice, BAME Mentoring/Reverse Mentoring, Allyship/ Privilege, Staff Network Senior Champions, EDI KPIs, EDI Annual Reports and BHM.

## **Board of Governors (BoG)**

Table 4d.2: BoG by ethnicity and gender

Ethnicity	2014/15 Benchmark		Gender	:	2017/18		2018/19		2019/20	
DAME	2	13%	Female			1	6%	3	17%	
BAME		1370	Male			1	6%	2		
White	13		6	33%						
vvriite	13	0170	Male	7	44%	7	44%	7	39%	
Not Disclosed			Female	2	12%					
NOT DISCIOSED			Male	4	25%					
Grand total	15	100%		16	100%	16	100%	18	100%	

<sup>\*</sup>Records not fully maintained for 2014/15 – Intersectional data now collected for all decision-making boards

BAME staff proportionally represented on BoG at 28%. Term of office ceased for 4 Governors during 2018/19. External recruitment agency used to increase diversity. Allowed recruitment of 2 BAME, 1 White Female Chair.

Example of BAME events attended by BoG: BHM Keynote Speech, How to be an Ally, Decolonising the Curriculum, Overcoming Barriers and Black in Business.

BoG engaged more with BHM than ever before, attending/facilitating several BHM events. Seven attendees were White, and one facilitator was BAME.

## **Research Committee (RC)**

Table 4d.3: Research Committee by ethnicity and gender

Ethnicity	nnicity 2014/15 Benchmark		Gender	2017/18		2018/19		2019/20	
DAME	2	8%	Female	3	13%	3	11%	1	4%
BAME		070	Male	2	8%	1	4%		0%
White	23	88%	Female	10	42%	11	41%	11	44%
vvriite	23	00%	Male	9	38%	12	44%	13	52%
Not disclosed	1	4%							
Grand total	26	100%		24	100%	27	100%	25	100%

<sup>\*</sup>Records not fully maintained for 2014/15 – Intersectional data now collected for all decision-making boards

BAME staff on RC decreased from 5 in 2017/18 to 1 in 2019/20, due to:

- Change of LMS ADoS (Research) in 2019/20, from BAME/Male to White/Male.
- Vacancy exists for PGR, previously held by a BAME/Female. Invitations for expressions of interest included PGR student rep forum, mainly BAME membership.

Since October 2020, RC includes rep from EO and agenda item to discuss EDI progress relating to research.

#### **Academic Board**

Table 4d.4: Academic Board by Ethnicity and gender

Ethnicity	2014/15 Benchmark		Gender	201	7/18	2018/19		2019/20	
DAME	2	8%	Female	2	8%	4	15%	5	19%
BAME	2	070	Male	2	8%			1	4%
White	20	80%	Female	9	35%	13	48%	10	37%
vvriite	20	00%	Male	13	50%	10	37%	11	41%
Not disclosed	3	12%							
Grand total	25	100%		26	100%	27	100%	27	100%

<sup>\*</sup>Records not fully maintained for 2014/15 - Intersectional data now collected for all decision-making boards

BAME staff increased 16% to 23%. Deputy Director of LTIC encouraged 2 BAME colleagues to stand for election for AB who were successful.

## **Education and Student Experience Committee (ESEC)**

Table 4d.5: Education and Student Experience Committee by ethnicity and gender

Ethnicity	2014/15 Benchmark		Gender	201	7/18	201	8/19	201	9/20
DAME	5	120/	Female	4	14%	3	11%	2	8%
BAME	5	13%	Male	1	4%	1	4%	1	4%
Mhito	22	0.40/	Female	17	61%	15	55%	12	50%
White	32	84%	Male	5	18%	7	26%	8	33%
Not disclosed	1	3%	Male	1	3%	1	4%	1	4%
Grand total	38	100%		28	100%	27	100%	24	100%

<sup>\*</sup>Records not fully maintained for 2014/15 - Intersectional data now collected for all decision-making boards

BAME colleagues decreased slightly on ESEC from 18% to 12%.

Table 4d.6: Examples of race-related initiatives/topics discussed in ESEC

Item/activity	Details
Student data analysis	Non-continuation attainment data by ethnicity Actions re. differentials between White/BAME students identified
School Education and Student Experience Action Plan	School APs reviewed, aim to reduce BAME awarding gap
BAME Student Success Working group	Working group reports to every ESEC Reports on events e.g. BAME careers event, launch of BAME Institutional AP

## People Board (PB)

Table 4d.7: PB by ethnicity and gender

Ethnicity	Gender	201	7/18	201	8/19	201	9/20	
BAME	Female	3	8%	3	9%	3	10%	
	Male			1	3%	1	3%	
White	Female	23	64%	21	62%	17	59%	
vvriite	Male	10	28%	9	26%	8	28%	
Grand total		36	100%	34	100%	29	100%	

PB established 2016/17, chaired by S&R. Good representation of BAME. See Table 4d.8 below for examples of race-related work during this period.

Table 4d.8: Examples of race-related topics discussed in PB

Item/activity	Details
Strategic Plan – KPI's (including for EDI)	Discussed quarterly
EDI Annual Reports	Discussed annually
Equality Office update	Update as standing item e.g. Senior Staff Network Chairs
Getting started with the Race Equality Charter workshop	Delivered by Advance HE in August 2018
Black History Month 2020	Steering group re. programme of events
Student-focused discussions	HEFCE Catalyst bid to reduce differential in BAME degree attainment BAME Student Advocates speakers 2017/18 BAME Student Success Working group BAME Careers Conference
HREiR	Surveys (CROSS/PIRLS)

Table 4d.9: EDI Board (EDIB)

Ethnicity	Gender	201	9/20
BAME	Female	7	28%
BAINE	Male	3	12%
White	Female	9	36%
vvriite	Male	6	24%
Grand total		25	100%

EDIB formed October 2020, provides strategic oversight and management of UH EDI programme Ensures EDI principles embedded across UH and diverse colleagues voice at strategic level (e.g. BAME Network Co-Chairs are members). REC SAT feeds directly to EDIB and direct link to CEG (see Table 4d.1).

Table 4d.10: School Senior Executive Groups (SEGs)

School	Ethnicity	Gender	N	%
CTA	BAME	Female	1	6%
	White	Female	5	31%
		Male	10	63%
	Total		16	100%
EDU	Not disclosed	Female	1	7%
	White	Female	12	86%
		Male	1	7%
	Total		14	100%
HBS	BAME	Female	2	9%
	Not disclosed	Male	1	4%
	White	Female	15	65%
		Male	5	22%
	Total		23	100%
HLS	BAME	Female	2	11%
	White	Female	13	68%
		Male	4	21%
	Total		19	100%
HSK	White	Female	5	83%
		Male	1	17%
	Total		6	100%
HUM	BAME	Female	1	5%
		Male	1	5%
	White	Female	15	68%
		Male	5	23%
	Total	'	22	100%
SPECS	BAME	Male	1	11%
	White	Female	2	22%
		Male	6	67%
	Total	1	9	100%

Table 4d.11: SBU Senior Management Team (SMT)

SBU	Ethnicity	Gender	N	%
DOS	BAME	Female	2	40%
	White	Female	3	60%
	Total	·	5	100%
EBD	White	Female	3	100%
	Total		3	100%
EST	BAME	Male	1	20%
	White	Female	3	60%
		Male	1	20%
	Total		5	100%
FIN	BAME	Female	1	14%
	White	Female	3	43%
		Male	3	43%
	Total		7	100%
HR	BAME	Female	1	33%
	White	Female	1	33%
		Male	1	33%
	Total	<u> </u>	3	100%
LCS	BAME	Male	1	14%
	White	Female	2	29%
		Male	4	57%
	Total		7	100%
MCM	White	Female	3	100%
	Total		3	100%
OVC	BAME	Female	1	9%
		Male	1	9%
	White	Female	7	64%
		Male	2	18%
	Total		11	100%
REG	BAME	Female	1	14%
	White	Female	5	71%
		Male	1	14%
	Total		7	100%

## **Section 4e: Equal pay**

# Table 4e.1: Ethnicity by salary range benchmarking – academic

Ethnicity by Salary Range Benchmarking - Academic & Research Staff (excluding unknown ethnicity)
Alliance Group

Source HESA Data 2018-19 (Heidiplus)

				Salary Rang	e 2018-19		
Provider name	Ethnicity (basic)	Above £61,618	E45,892 and £61,168	Between £34,189 and £45,892	Between £25,482 and £34,189	Between £19,202 and £25,482	Less than £19,202
Birmingham City University	Black and Minority Ethnic	1%	9%	8%	1%	0%	0%
	White	5%	44%	26%	4%	2%	0%
Coventry University	Black and Minority Ethnic	1%	7%	15%	4%	0%	
	White	10%	27%	28%	7%	0%	
Kingston University	Black and Minority Ethnic	2%	12%	8%	0%		
	White	14%	46%	17%	1%	0%	
Leeds Beckett University	Black and Minority Ethnic	2%	10%	2%	096		
	White	12%	65%	1096	096		
Oxford Brookes University	Black and Minority Ethnic	1%	7%	5%	196	0%	
	White	14%	43%	25%	396	196	
Teesside University	Black and Minority Ethnic	1%	6%	7%	2%	196	
	White	10%	48%	18%	4%	4%	
The University of Brighton	Black and Minority Ethnic	1%	6%	3%	0%		
	White	14%	57%	18%	1%	0%	
The University of Central	Black and Minority Ethnic	2%	4%	696	1%		
Lancashire	White	10%	41%	33%	3%		
The University of Greenwich	Black and Minority Ethnic	196	12%	996	3%		
	White	1196	41%	19%	3%	0%	
University of Hertfordshire	Black and Minority Ethnic	1%	10%	8%	2%	096	
	White	13%	41%	21%	4%	1%	
University of South Wales	Black and Minority Ethnic	1%	3%	6%	1%	0%	
	White	11%	45%	31%	1%	1%	0%
University of the West of	Black and Minority Ethnic	1%	6%	5%	2%		
England, Bristol	White	11%	47%	23%	5%	0%	

BAME academic and research salaries comparable to sector showing largely paid salary ranges £34,189 to £61,168. Senior BAME staff fall between 1-2% of HEIs.

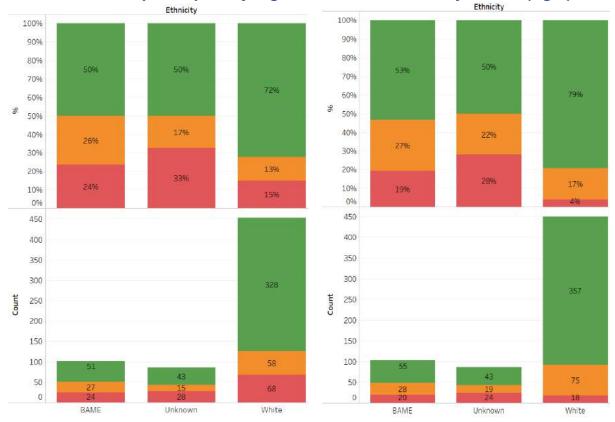
## Table 4e.2: Ethnicity by salary range benchmarking – professional

Source HESA Data 2018-19 (Heidiplus)

				Salary Rang	e 2018-19		
Provider name	Ethnicity (basic)	Above £61,618	£45,892 and £61,168	Between £34,189 and £45,892	Between £25,482 and £34,189	Between £19,202 and £25,482	Less than £19,202
Birmingham City University	Black and Minority Ethnic	096	1%	5%	12%	9%	3%
	White	2%	4%	17%	27%	15%	5%
Coventry University	Black and Minority Ethnic	096	2%	4%	7%	996	4%
	White	396	8%	15%	19%	22%	8%
Kingston University	Black and Minority Ethnic	196	3%	6%	8%	3%	1%
	White	596	11%	30%	25%	6%	0%
Leeds Beckett University	Black and Minority Ethnic	096	096	2%	496	2%	2%
	White	2%	6%	24%	37%	15%	6%
Oxford Brookes University	Black and Minority Ethnic	096	1%	3%	5%	3%	196
	White	496	7%	24%	32%	15%	5%
Teesside University	Black and Minority Ethnic	096	096	1%	196	196	1%
	White	396	6%	18%	27%	25%	16%
The University of Brighton	Black and Minority Ethnic	096	096	1%	3%	2%	196
	White	2%	6%	19%	41%	18%	7%
The University of Central	Black and Minority Ethnic		096	1%	2%	5%	2%
Lancashire	White	2%	6%	16%	25%	32%	9%
The University of Greenwich	Black and Minority Ethnic	196	3%	5%	9%	496	196
	White	396	10%	20%	29%	13%	2%
University of Hertfordshire	Black and Minority Ethnic	096	2%	2%	696	496	2%
	White	396	10%	12%	36%	19%	496
University of South Wales	Black and Minority Ethnic	096		0%	196	196	0%
	White	396	8%	26%	27%	29%	5%
University of the West of	Black and Minority Ethnic	096	096	1%	4%	2%	1%
England, Bristol	White	2%	6%	18%	42%	17%	7%

BAME non-academic salaries largely comparable to sector showing staff are paid in salary ranges £19,202 to £34,189. Across sector BAME staff are under-represented at salary range £34,189 and above.

Chart 4e.1: All staff responses to RECSTAS questions: The University has a fair and transparent pay system (left) and staff at the University of Hertfordshire are paid equitably regardless of their ethnicity or race (right)



To meet equal pay requirements UH utilises:

- Regulatory GPG report (annually).
- Voluntary EPG report, produced from 2020 (annually).
- Business as usual Equal pay audit report (Full PC calculations completed April 2020) and discussed jointly with RTUs.
- HR use the same dataset for the GPG and EPG reports to allow for intersectional comparisons. The latest reports include 3,220 staff (2,449 White, 630 BAME, 141 refused/unknown).

Figure 4e.1: Extract of online EPG report

Rate of pay	Mean (average) %	Median (middle) %
Hourly rate of pay	15.12	11.49
Bonus pay paid	37.72	0.00

#### Proportion of white and BAME paid a bonus

Ethnicity	2019 %
BAME	53.88
White	70.73

Figure 4e.1 Bonus pay paid of 37.72% (mean) is high, similar to first year of reporting for GPG of 35% (mean) which has since reduced to 17.24% (mean).

Figure 4e.2: Ethnicity Pay Gap report by quartile

Breakdown by quartile band 2019

Quartile band	White	%	BAME	%	Refused/unknown	%	Total
Lower	570	71	210	26	25	3	805
Lower Middle	598	74	157	20	52	6	807
Upper Middle	604	75	165	21	35	4	804
Upper	677	84	98	12	29	4	804
Grand total	2,449	76	630	20	141	4	3,220
			A # # # # 1			.,-	

EPG exists in mean/median hourly rates of pay and mean bonus pay. These findings support KPI to increase BAME representation at UH9 and above. Findings presented to BSN June 2020.

#### SBU actions identified:

- Developing and retaining existing BAME staff by reviewing current processes and adding specific appraisal question into staff survey.
- BAME mentoring scheme for 20 individuals/year at UH4 and above (action 6, 2015AP), Reverse Mentoring scheme where 10 staff linked with 10 members of VCE and BoG.
- Increase provision for Advance HE DLP.
- Working in partnership with key stakeholders eg BSN, Trade Union.

#### **Equal pay audit (EPA)**

EPA covered all PCs, followed process outlined by Joint Negotiating Committee for HE Staff (JNCHES, 2018, UCEA website).

<sup>\*</sup>Data Note: EPA calculations broken down using Vertical and Horizontal segregation (see Tables 4e.3 and 4e.4 below).

Table 4e.3: Vertical segregation - Average basic pay excluding refused and unknown

Vertical Segregation	BAME	WHITE	BAME as % of WHITE
Academic staff	Avg. basic pay	Avg. basic pay	Equal pay gap
SM		£85,355.88	N/A
AM5		£82,772.10	N/A
AM4	£76,564.00	£78,668.43	3%
AM3	£72,932.67	£71,625.57	-2%
AM2	£66,197.00	£68,040.44	3%
AM1	£62,570.33	£63,574.34	2%
UH09	£55,674.94	£56,947.87	2%
UH08	£46,504.42	£47,652.64	2%
UH07	£36,976.20	£37,172.39	1%
Other		£93,162.60	N/A
Professional & Manageri	al staff		
VCE		£154,447.50	N/A
SM	£79,378.00	£88,256.00	10%
AM5	£84,324.00	£84,324.00	0%
AM4	£78,115.50	£79,150.00	1%
AM3		£71,899.00	N/A
AM2	£67,230.33	£67,751.67	1%
AM1		£63,842.36	N/A
UH09	£56,781.83	£56,724.67	0%
UH08	£46,960.33	£45,968.67	-2%
Other		£95,000.00	N/A

Most significant gap is SM (10%) for Professional & Managerial. Investigation identified that certain specialist roles required market sector salary matching impacting equal pay gap.

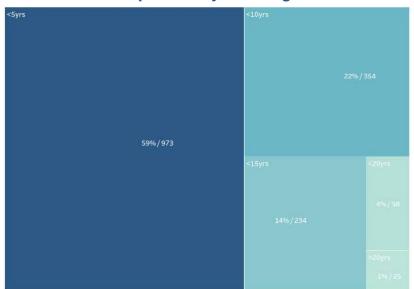
Table 4e.4: Horizontal segregation - Average basic pay excluding refused and unknown

Horizontal Segregation	1		
Professional staff			
UH07	£36,203.45	£36,536.39	1%
UH06	£30,508.75	£31,001.49	2%
UH05	£25,962.57	£26,216.48	1%
UH04	£22,611.93	£22,589.67	0%
UH03	£19,217.00	£20,120.29	4%
UH02	£17,026.83	£16,953.80	0%
NMW	£15,838.62	£15,838.60	0%
Research staff			
AM1		£61,537.33	N/A
UH09		£59,393.25	N/A
UH08	£45,780.00	£45,837.55	0%
UH07	£35,848.50	£36,455.14	2%
UH06	£29,967.38	£30,421.50	1%
UH05	£25,527.00	£25,397.71	-1%
UH04	£21,617.67	£22,540.75	4%
Technical staff			
UH09		£59,828.00	N/A
UH08	£45,892.00	£47,284.50	3%
UH07	£38,460.00	£38,040.00	-1%
UH06	£31,577.00	£31,883.67	1%
UH05	£26,687.67	£26,044.38	-2%
UH04	£22,155.50	£22,041.21	-1%
UH03	£20,675.00	£19,202.00	-8%

Chart 4e.2: BAME profile of years on grade



Chart 4e.3: White profile of years on grade



BAME community 72% with up to 5 years' service on grade (compared to 59% White).



Chart 4e.4: Professional staff bar salary points by BAME/White

Both BAME and White professionals regularly move through bar points. Professional BAME have higher levels than overall professional BAME community at bar points 33, 38 and 41 with more than 5 years' service. This indicates not moving through the salary bar point.

2015AP Action 12 related to initiating a project to track staff career journeys. Equal Pay analysis generated greater understanding of barriers to career journeys such as bar points. Ensuring both BAME and women progress through the bar may contribute towards positive impact on future EPG and GPG calculations whilst supporting career journeys (see AP4e.1).

"I joined the institution in 2011 and I have been in the same role all those years. And I just feel like I haven't been able to progress as I would like to. I've seen people progressing within my department while I'm still always in the same role. And I've tried but still..."

Member of Staff (BAME), Focus Group 2020

Figure 4e.3: UH Pay and Grading Structure from 1st August 2019

	Profess	sional Sta	ff Career Pa	thway		New Single Pay Spine		- 1	Academic Ca	areer Pathwa	ay	
scp	£				£	scp	£		281	on.	£	scp
0.000	850		UH9	50	60,905	50	60,905	50	Principal		1000	2000
			1,750,750	49	59,135	49	59,135	49	Lecturer			
			Bar	48*	57,418	48	57,418	48	200.0.0.			
			Dai	47	55,750	47	55,750	47	UH9			
				46	54,131	46	54,131	46	0110			
				45	52,560	45	52,560	45				
44	51,034	UH8		44	51,034	44	51,034	44		Senior	51.034	44
43	49,553	OHO	- 31		31,004	43	31,034		-22	Lecturer	49,553	43
<u>42</u>	48,114					42				Lecturer	48,114	42
41*	46,718	Bar				41				UH8	46,718	41
40	45,361	Dai				40				UNO	45,361	40
39	44,045					39					44,045	39
	100	Bar				38					42,792	38
38* 37	42,792 41,526	Ddl				37					42,792	37
36	40,322		UH7	36	40,322	\$ \$2.13	40 222	36	Loctures		40,322	
30	40,322		UH/	35	39,152	36 35	40,322 39,152	35	Lecturer UH7	-	40,322	36
					110000000000000000000000000000000000000	34	V17000000000000000000000000000000000000	34	UHI			
			D.	34	38,017	Y 33.75	38,017					
			Bar	33*	36,914	33	36,914	33				
				32	35,845	32	35,845	32				
20	22 707	Dice		31	34,804	31	34,804	31		HUC CON	22 707	20
30	33,797	UH6	- 1	30	33,797	30	33,797	30		UH6 (incl	33,797	30
29	32,817					29 28				ResB)	32,817	29
28	31,866	Dec									31,866	28
27*	30,942	Bar				27					30,942	27
26	30,046					26					30,046	26
25	29,176					25					29,176	25
24	28,331		11115	20	07.544	24	07.544	00	11675		28,331	24
			UH5	23	27,511	23	27,511	23	UH5			
				22	26,715	22	26,715	22				
				21	25,941	21	25,941	21				
10	24 404	1824		20	25,217	20	25,217	20		LULA Con I	04.404	40
19	24,461	UH4		19	24,461	19	24,461	19		UH4 (incl	24,461	19
18	23,754					18				ResA)	23,754	18
17	23,067	_				17					23,067	17
16*	22,417	Bar				16					22,417	16
15	21,814					15					21,814	15
14	21,236	- 1	444.46	40	65.555	14					21,236	14
			UH3	13	20,675	13						
				12	20,130	12						
			Bar	11*	19,612	11						
				10	19,133	10						
	72.2			9	18,709							
8	18,342	UH2				8						
7	18,009					7						
6*	17,682	Bar				6						
5	17,361			90	2017-01-21	5						
			UH1	4	17,046							
						3						
						2						

<sup>\*</sup> Applies to Professional Staff only - The asterisk denotes the point at which a Bar applies - progression will be subject to agreed criteria being satisfied through job evaluation.

# **ACTIONS**

**AP4e.1:** Address high levels of long service for BAME professional staff remaining at bar salary scale points (review will also include White staff in same situation).

#### SECTION 5: ACADEMIC STAFF: RECRUITMENT, PROGRESSION AND DEVELOPMENT

## Word count 2,353

UK/ Non-UK nationality data not recorded in application process, therefore not included in 5a and 6a. Non-collection helps to reduce bias in line with anonymous shortlisting. Our UKVI employment compliance process checks successful candidates only.

Table 5a.1: Academic staff applications, shortlisted and success by ethnicity

Category	Year	Ethnicity	No. applied	% of applications	No. shortlisted	% of shortlisted	No. successful	% successful
		BAME	1271	49%	221	39%	57	31%
	2019/20	White	1229	47%	314	55%	112	62%
	2019/20	Not disclosed	94	4%	31	5%	13	7%
		Total	2594	100%	566	100%	182	100%
_		BAME	1020	47%	207	39%	61	33%
arch	2018/19	White	1040	48%	311	58%	110	60%
ese:	2010/19	Not disclosed	105	5%	17	3%	12	7%
Academic & Research		Total	2165	100%	535	100%	183	100%
jic }		BAME	1241	48%	232	37%	54	27%
qen	2017/18	White	1220	47%	351	56%	126	64%
Aca	2017/10	Not disclosed	127	5%	40	6%	17	9%
		Total	2588	100%	623	100%	197	100%
	2014/15 - Benchmark	BAME	644	33%	122	24%	27	15%
		White	1202	62%	350	69%	135	76%
		Not disclosed	85	4%	32	6%	16	9%
		Total	1931	100%	504	100%	178	100%

## Progress:

- Applications from BAME individuals almost doubled Since 2014/15.
- Partly due to conscious efforts made through PAS's in recruitment and diversifying recruitment imagery (AP2015(11).
- PAS's encouraging individuals from under-represented groups are utilised and tailored according to local contexts.

Table 5a.2: Academic staff proportional success rates by ethnicity

Year	Ethnicity	App. to shortlisted	Shortlisted to success	App. to success
	BAME	17%	26%	5%
2019/20	White	26%	36%	9%
	Not disclosed	33%	42%	14%
	BAME	20%	30%	6%
2018/19	White	30%	35%	11%
	Not disclosed	16%	71%	11%
	BAME	19%	23%	4%
2017/18	White	29%	36%	10%
	Not disclosed	31%	43%	14%
	BAME	19%	22%	4%
2014/15 - UH	White	29%	39%	11%
Bk	Not disclosed	38%	50%	19%

- Across all years BAME applicants are less likely to be shortlisted.
- Shortlisted BAME candidates increased by 4% overall.
- Applications to success gap narrowed between BAME and White applicants from 7% in 2014/15 to 4% 2019/20.

Table 5a.3: Institution-level academic recruitment stages by ethnicity for 2019/20 compared to 2014/15 UH benchmark

Category	Ethnicity	2014/15	2019/20	Variance	% Increase/ Decrease
Applied	White	1202	1229	27	2%
	Asian	285	567	282	99%
	Black	133	329	196	147%
	Chinese	99	123	24	24%
	Mixed	69	103	34	49%
	Other	58	149	91	157%
	Refused	32	58	26	81%
	Unknown	53	36	-17	-32%
Total		1931	2594	663	34%
Shortlisted	White	350	314	-36	-10%
	Asian	53	86	33	62%
	Black	26	68	42	162%
	Chinese	16	25	9	56%
	Mixed	15	22	7	47%
	Other	12	20	8	67%
	Refused	9	14	5	56%
	Unknown	23	17	-6	-26%
Total		504	566	62	12%
Successful	White	135	112	-23	-17%
	Asian	8	19	11	138%
	Black	9	16	7	78%
	Chinese	4	11	7	175%
	Mixed	2	10	8	400%
	Other	4	1	-3	-75%
	Refused	5	2	-3	-60%
	Unknown	11	11	0	0%
Total		178	182	4	2%

 Overall increase in applications, shortlisting and success rates for all non-White groups. See AP5a.1-5 for actions and initiatives.

"Each School is different and has a different level of diversity. Therefore, each SBU should its own KPIs to ensure a diversity of employment, a diversity of examples and reading used in the curriculum, and policies created by each head of SBU to work towards and ensure greater diversity."

Academic Member of Staff (BAME), RECSTAS 2018

Table 5a.4: Summary of 2019/20 School recruitment stages (left) and success rates (right) by ethnicity (unknown records hidden)

		No.	% of	No.	% of	No.	%
School	Ethnicity	applied	applications	shortlisted	shortlisted	successful	successful
	BAME	14	23%	4	17%	0	0%
CTA	White	44	73%	17	74%	5	83%
	Total	60		23		6	
	BAME	368	76%	37	56%	12	43%
ECS	White	99	20%	26	39%	15	54%
	Total	486		66		28	
	BAME	30	27%	7	17%	1	25%
EDU	White	80	73%	34	83%	3	75%
	Total	110		41		4	
	BAME	217	59%	34	49%	5	28%
HBS	White	137	37%	32	46%	11	61%
	Total	368		69		18	
	BAME	90	50%	15	37%	6	46%
HLS	White	77	43%	21	51%	6	46%
	Total	179		41		13	
	BAME	149	44%	31	30%	8	18%
HSK	White	184	54%	67	66%	32	73%
	Total	338		102		44	
	BAME	187	30%	17	26%	3	27%
HUM	White	405	65%	42	65%	8	73%
	Total	622		65		11	
	BAME	202	51%	42	39%	14	34%
LMS	White	188	47%	62	58%	25	61%
	Total	398		107		41	
	BAME	14	42%	6	38%	2	25%
PAM	White	15	45%	7	44%	4	50%
	Total	33		16		8	

School	Ethnicity	App to shortlist	Shortlist to success	App to success
CTA	BAME	29%	0%	0%
	White	39%	29%	11%
ECS	BAME	10%	32%	3%
	White	26%	58%	15%
EDU	BAME	23%	14%	3%
	White	43%	9%	4%
HBS	BAME	16%	15%	2%
	White	23%	34%	8%
HLS	BAME	17%	40%	7%
	White	27%	29%	8%
HSK	BAME	21%	26%	5%
	White	36%	19%	17%
ним	BAME	9%	18%	2%
	White	10%	19%	2%
LMS	BAME	21%	33%	7%
	White	33%	40%	7%
PAM	BAME	43%	33%	14%
	White	50%	57%	27%

Table 5a.5: Summary of 2018/19 School recruitment stages (left) and success rates (right) by ethnicity (unknown records hidden)

School	Ethnicity	No.	% of	No.	% of	No.	%
3011001	Ellillicity	Applied	<b>Applications</b>	<b>Shortlisted</b>	Shortlisted	Successful	Successful
COM	BAME	87	51%	22	47%	7	39%
	White	71	42%	24	51%	10	56%
	Total	169		47		18	
CTA	BAME	24	20%	4	14%		
	White	93	76%	23	82%	8	89%
	Total	123		28		9	
EDU	BAME	10	17%	4	15%	2	40%
	White	48	83%	23	85%	3	60%
	Total	58		27		5	
ENG	BAME	173	67%	30	57%	8	44%
	White	66	26%	22	42%	10	56%
	Total	257		53		18	
HBS	BAME	380	63%	50	46%	7	30%
	White	199	33%	57	52%	16	70%
	Total	604		109		23	
HLS	BAME	81	43%	18	32%	8	33%
	White	96	51%	38	67%	15	63%
	Total	188		57		24	
HSK	BAME	23	39%	8	32%	3	27%
	White	35	59%	17	68%	8	73%
	Total	59		25		11	
HUM	BAME	57	18%	4	11%		
	White	248	78%	30	86%	9	90%
	Total	318		35		10	
LMS	BAME	150	52%	61	50%	26	49%
	White	133	46%	56	46%	23	43%
	Total	291		122		53	
PAM	BAME	35	36%	6	19%		
	White	51	52%	21	66%	8	67%
	Total	98		32		12	

School	Ethnicity	App to shortlist	Shortlist to success	App to success
СОМ	BAME	25%	32%	8%
	White	34%	42%	14%
CTA	BAME	17%	0%	0%
	White	25%	35%	9%
EDU	BAME	40%	50%	20%
	White	48%	13%	6%
ENG	BAME	17%	27%	5%
	White	33%	46%	15%
HBS	BAME	13%	14%	2%
	White	29%	28%	8%
HLS	BAME	22%	44%	10%
	White	40%	40%	16%
HSK	BAME	35%	38%	13%
	White	49%	47%	23%
HUM	BAME	7%	0%	0%
	White	12%	30%	4%
LMS	BAME	41%	43%	17%
	White	42%	41%	17%
PAM	BAME	17%	0%	0%
	White	41%	38%	16%

Table 5a.6: Summary of 2017/18 School recruitment stages (left) and success rates (right) by ethnicity (unknown records hidden)

School	Ethnicity	No.	% of	No.	Prop. Shortlisted	No.	%
0011001	Lamiloney	Applied	<b>Applications</b>	Shortlisted	by ethnicity	Successful	Successful
COM	BAME	104	54%	16	15%	6	38%
	White	76	39%	26	34%	8	50%
	Total	193		46		16	
CTA	BAME	30	20%	10	33%	2	22%
	White	113	74%	37	33%	5	56%
	Total	152		51		9	
EDU	BAME	14	26%				
	White	38	70%	11	29%	3	100%
	Total	54		12		3	
ENG	BAME	305	69%	80	26%	7	30%
	White	116	26%	39	34%	16	70%
	Total	443		126		23	
HBS	BAME	91	58%	14	15%	5	36%
	White	62	40%	24	39%	9	64%
	Total	156		38		14	
HLS	BAME	54	45%	6	11%	1	13%
	White	59	49%	11	19%	4	50%
	Total	121		21		8	
HSK	BAME	56	35%	15	27%	6	18%
	White	99	62%	53	54%	25	74%
	Total	159		72		34	
HUM	BAME	68	19%	3	4%		
	White	263	73%	38	14%	9	90%
	Total	358		44		10	
LMS	BAME	470	61%	78	17%	26	37%
	White	283	36%	94	33%	40	57%
	Total	776		181		70	
PAM	BAME	49	28%	10	20%	1	10%
	White	111	63%	18	16%	7	70%
	Total	176		32		10	

School	Ethnicity	App to shortlist	Shortlist to success	App to success
СОМ	BAME	15%	38%	6%
	White	34%	31%	11%
CTA	BAME	33%	20%	7%
	White	33%	14%	4%
EDU	BAME	0%	0%	0%
	White	29%	27%	8%
ENG	BAME	26%	9%	2%
	White	34%	41%	14%
HBS	BAME	15%	36%	6%
	White	39%	38%	15%
HLS	BAME	11%	17%	2%
	White	19%	36%	7%
HSK	BAME	27%	40%	11%
	White	54%	47%	25%
HUM	BAME	4%	0%	0%
	White	14%	24%	3%
LMS	BAME	17%	33%	6%
	White	33%	43%	14%
PAM	BAME	20%	10%	2%
	White	16%	39%	6%

Trends within Schools (Tables 5a.4-5a.6) are discussed and addressed within SBU actions (Sections 4a/4b).

## **Recruitment process**

Proportionally more BAME/Unknown compared to White disagree with fairness and transparency statements for recruitment and selection. We are addressing staff confidence via **AP5a.1-5a.4**.

Table 5a.7: Academic staff responses to recruitment questions in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
1. The University of	BAME	63.4%/No.19	23.3%/No.7	13.3%/No.4
Hertfordshire has clear and transparent recruitment	White	84.3%/No.155	11.4%/No.21	4.3%/No.8
and selection processes.	Unknown	68.7%/No.11	18.8%/No.3	12.5%/No.2
2. Internal candidates are	BAME	53.3%/No.16	26.7%/No.8	20%/No.6
encouraged to apply for vacancies or promotions	White	79.3%/No.146	14.1%/No.26	6.6%/No.12
fairly and transparently irrespective of their ethnicity or race.	Unknown	68.7%/No.11	0%	31.3%/No.5
3. Applicants are selected	BAME	60%/No.18	13.3%/No.4	26.7%/No.8
and employed based on merit irrespective of their	White	83.8%/No.154	12%/No.22	4.3%/No.8
ethnicity or race.	Unknown	56.3%/No.9	12.5%/No.2	31.2%/No.5

Vacancies are advertised online with additional media, campaigns and agency involvement who are briefed to include diversity of candidate pools. Internal only vacancies are minimised, but where deployed they require action to ensure consistency of fair access to roles.

#### **Progress:**

- New starter surveys implemented in 2018/19 (four cohorts to date, 16%-53% BAME), no disparity of responses between BAME and White starters. Feedback indicated applicants want detailed information prior to applying for a post. Therefore, relaunched external recruitment website, highlighting our commitment to EDI (Figure 5a.1).
- February 2021, extensive information uploaded on staff intranet 'Recruitment Toolkit' to aid managers in embedding EDI in all aspects of the recruitment process, including:
  - Writing inclusive job adverts
  - Targeted advertising
  - Positive action (what it is, when and how to use it, template statements)
- Stage two of enhancing recruitment materials, will include further case studies from BAME staff and identifying increased avenues for targeted advertising see AP5a.4.

Figure 5a.1: Revised recruitment pages on external website



#### Jobs and vacancies at the University of Hertfordshire

We have career opportunities for individuals who enjoy being innovative and want to excel.

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Figure 5a.2: UH recruitment process

Panel Chair training

- •Mandatory: R&S, Compliance Essentials, EDI Essentials, Unconscious Bias
- Encouraged: Cultural Awareness

Select panel members

- •Recruiting manager decides composition of panel based on post level
- •Should ensure mix of gender, age, ethnicity
- Training recommended for all panellists

Shortlisting panel

- •Ideally, same colleagues as interview panel but not essential
- ·Access to applications only, not PC's

Interview

- Guidance stresses consistency, note-taking, linking to criteria
- •Reminds that gender, ethnic origin, personal circumstances, disability etc. must not be factor in appointment decisions
- •Notes submitted to HR, can be reviewed if bias concerns

Recruitment process embeds diversity and mandatory training for panel chairs. HR and staff networks regularly part of panels. Mandatory diversity on panels for teaching and senior posts is being introduced with a similar expectation for all other roles (AP5a.1).

HR now updating policy, process and guidance to introduce a scheme similar to UCL's 'Fair Recruitment Specialist Initiative' to reinforce commitment and ensure training. (AP5a.2).

#### **Interview Panel Chairs**

Table 5a.8: Trained academic interview Panel Chairs (BAME vs White) 2019/20

SBU	Number of Trained Chairs	Number attended Unconscious Bias	% BAME Trained Chairs	% White Trained Chairs	% Chairs completed Unconscious Bias
Creative Arts	1	0	0%	100%	0%
Education	2	1	0%	100%	50%
Engineering & Computer Science	19	16	53%	47%	84%
Health & Social Work	22	17	5%	95%	77%
Hertfordshire Business School	21	17	29%	71%	81%
Hertfordshire Law School	6	4	0%	100%	67%
Humanities	7	6	0%	100%	86%
Life & Medical Sciences	43	25	19%	81%	58%
Physics Astronomy & Maths	7	7	14%	86%	100%
Total	128	93	20%	80%	73%

- Under representation of BAME staff regardless of School staff profile.
- Diversity in interview panels programme will provide BAME representation via a trained pool of staff (AP5a.3).
- Mandatory training records being reviewed by HR to identify gaps and frequency of (refresher) training will be increased (AP5a.3).

"I don't feel like there was anything... any barriers. I even felt quite happy at the interview, I had two Greek ladies and a white man interview me and I didn't feel like 'oh god, I might be seen as different', it was quite nice I didn't feel bad at all."

Member of Staff (BAME), Focus Group 2020

# Unconscious Bias

Include a variety of people in recruitment processes.

Take your time during decision-making processes.

Fully assess each candidate's capabilities and keep an open mind.

Avoid comparing one candidate to another and assess each against the criteria.

Justify your assessments with varied evidence.

Be honest with yourself. It's okay to have biases—we all do.

Compare and collate ideas with others in the panel.

# **Progress:**

- AP2015 Anonymous Shortlisting implemented in August 2020. Name and address details not shared with recruiting managers.
- Applicants can upload supporting documents (containing identifiable information), effectiveness of this process will be monitored and the voluntary removal of personal information in documents considered for academic applicants (AP5a.4).

#### **ACTION**

**AP5a.1:** Amend Recruitment and Selection policy to mandate/ make expected diversified interview, shortlisting and presentation panels.

AP5a.2: Develop a UH Fair Recruitment Specialist programme to help diversify interview panels.

**AP5a.3:** Continue to increase the number of staff undertaking Unconscious Bias training across all SBUs, specifically focusing on 100% completion for interview Panel Chairs.

**AP5a.4:** Monitor and, if necessary, enhance the effectiveness of current processes and recent recruitment and selection developments on increasing the number of BAME applicants/staff.

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#### **Section 5b: Training**

HR manages staff training and works with SBUs to review and reduce training gaps related to EDI and UB.

Key areas arising from the RECSTAS include:

- Increase staff development opportunities
- Lack of career progression
- Set clearer career pathways
- Offer a BAME mentoring scheme

During 2019/20, 82% of all staff attended some form of CPD (20% BAME, proportionate to overall representation).

Figure 5b.1: Outline of leadership development provision from team leader to senior manager

Grade		Lead	ership develop	ment	
SM		Line manager essentials •New/experienced		Senior Leader Masters •Senior leaders	Coaching/ Mentoring •All managers
AM		•Supervisors •Managers		-defilor feathers	•CPD
UH9		•Leaders	Chartered Manager Degree •Managers		
UH8	Transition to		•Heads of Departments •Operations		
UH7	leadership •New to role		Managers		
UH6	•Team leaders •Senior administrators				
UH5					

Targeted development is reviewed by each SBU. Intranet provides detailed course content, including iHasco/ Linked-In Learning. EDI included in TTL and LME as well as recruitment and appraisal workshops.

Table 5b.1: Academic attendance on leadership and management development compared to 2014/15 UH benchmark by nationality, ethnicity and gender (not disclosed records excluded)

					1		Ye	ar	1		
				2014 (Bench		201	7-18	201	8-19	2019	9-20
Nationality F	Ethnicity Band	Gender 2	N	%	N	%	N	%	N	%	
UK	BAME	Female		42	13%	26	8%	47	15%	31	18%
		Male		8	3%	3	1%	17	6%	5	3%
		Total		50	16%	29	9%	64	21%	36	21%
	White	Female		166	52%	137	42%	115	37%	90	52%
		Male		55	17%	77	23%	76	25%	31	18%
		Total		221	69%	214	65%	191	62%	121	70%
	Total			271	85%	243	74%	255	83%	157	91%
Non-UK	BAME	Female		3	1%	2	1%	22	7%	1	1%
		Male		4	1%	4	1%	1	0%	3	2%
		Total		7	2%	6	2%	23	7%	4	2%
	White	Female		32	10%	76	23%	17	6%	4	2%
		Male		10	3%	3	1%	14	5%	7	4%
		Total		42	13%	79	24%	31	10%	11	6%
	Total			49	15%	85	26%	54	17%	15	9%
<b>Grand Total</b>				320	100%	328	100%	309	100%	172	100%

Lower levels of participation by male BAME academics (also lower compared to male BAME professional staff). In part due to attendance on women-only Aurora programme and associated internal conferences (see Table 5b.4 below). **AP5b.1** feedback will support increasing BAME male participation.

#### **Progress:**

BAME staff represent 23% (2019/20, Table 5b.1) of completed leadership and management development, up from 18% in 2014/15. Increase achieved by:

- More opportunities for participation in the DLP (five academic staff in 2020, four in 2019, one in 2018).
- Support for Aurora where five BAME women out of 23 (22%) participated from 2017-19 (impact of provision is being reviewed, so no places offered in 2019/20).
- Greater participation with Line Manager Essentials modules (up to 33% BAME).
- Regular opportunities organised and offered by the BAME Staff Network.

We continue to support participation in DLP for academic and professional staff, provide sponsors from SMT, and track career progress of participants. We will offer further targeted training and development opportunities for BAME staff as part of positive action activities (AP5b.1).

Figure 5b.2: Participant experiences in the DLP

"My line manager is very supportive and continuously encourages me to develop throughout my career. Through these encouragements, I am now a member of Academic Board and have completed the Advance HE DLP which has enhanced my sense of empowerment and confidence in leading conversations around race equality." 2019 Delegate.





"The difference about this initiative is that you gain a sponsor who pro-actively advocates for your professional development and career success. The importance of having a sponsor has been crucial to my own development."

2018 Delegate.

Table 5b.2: Academic staff responses to questions relating to managers in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
1. My manager actively	BAME	66.7%/No.20	13.3%/No.4	20%/No.6
encourages staff to take up career development opportunities, irrespective of their ethnicity or race.	White	86.3%/No.158	8.2%/No.15	5.4%/No.10
	Unknown	62.5%/No.10	6.3%/No.1	31.2%/No.5
2. My manager provides	BAME	63.3%/No.19	16.7%/No.5	20%/No.6
equal access to career development opportunities	White	88.6%/No.162	7.1%/No.13	4.3%/No.8
to staff, irrespective of their ethnicity or race.	Unknown	62.5%/No.10	6.3%/No.1	31.2%/No.5

20% BAME staff disagreed with both questions, approx. 15% more than for White. Initiatives such as racial injustice training and embedding BAME mentoring scheme will help target managers specifically.

Table 5b.3: Academics attending Transition to Leadership by ethnic group compared to 2014/15 UH benchmark

	1	179		Yea	ar	19		
	2014 Bench		201	7/18	201	8/19	2019	9/20
Ethnic Group	N	%	Ν	%	Ν	%	Ν	%
White	2	50%	5	100%	2	100%	4	67%
Black							2	33%
Chinese	1	25%						
Other	1	25%						
<b>Grand Total</b>	4	100%	5	100%	2	100%	6	100%

Two Black academics participated in TTL programme 2019/20. Evaluations positive and a refreshed version of the programme is offered to PLs as part of addressing **AP5b.1**.

Table 5b.4: Academic attendance at Leadership Conference 2018: Change and Challenge by ethnicity and gender

				2017-	18		Grand Total	
			Female		Male		Grand Total	
Course Category	Course Name	Ethnicity Band	N	%	N	%	N	%
Conferences	Leadership Conference 2018:	BAME	6	21%	3	10%	9	31%
	Change and Challenge	White	16	55%	4	14%	20	69%
Grand Total			22	76%	7	24%	29	100%

Table 5b.4 - conference run by previous delegates of Aurora (two BAME). Conference for women is taking place in 2021 focused on challenging masculine approaches to leadership in HE with BAME keynote speakers and focused breakout session on key issues for BAME women in academia.

Table 5b.5: Details and feedback received from *Leadership Conference 2018* 

	Details
Attendance	<ul> <li>Optional</li> <li>Open to academic/professional staff</li> <li>31% BAME academic staff</li> </ul>
Keynotes	Four (two BAME leaders)
Feedback	<ul> <li>Keynote: Good to Excellent</li> <li>Conference satisfaction: Good to Excellent</li> </ul>
Anonymous comments	"The quality of the keynote speakers was outstanding."
	"This was one of the best conferences I have been to in a long time."
	"The keynote speakers were the best part of the day for me, really inspiring."

## **Progress:**

Mentoring Scheme agreed by CEG in February 2020:

- Scheme promoted with IAP to all staff in autumn 2020.
- CEG trained as mentors. Three of the mentors are BAME.

# AP2015(6), BAME (Reverse) Mentoring:

- 15 mentoring and 11 reverse mentoring pairs trained, matched and working together.
- First review is planned in April 2021. (AP5b.2)



# Figure 5b.4 Contents from BAME Mentoring Scheme staff intranet page

Figure 5b.5: BAME Mentoring Scheme (left) and Reverse Mentoring Scheme (right) aims

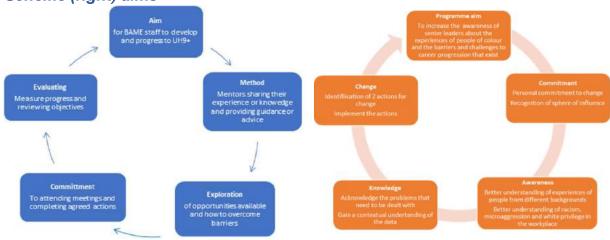
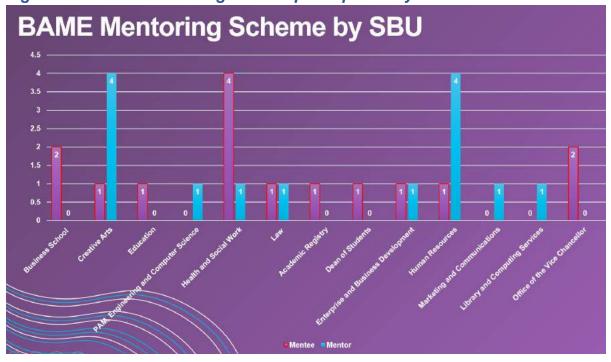
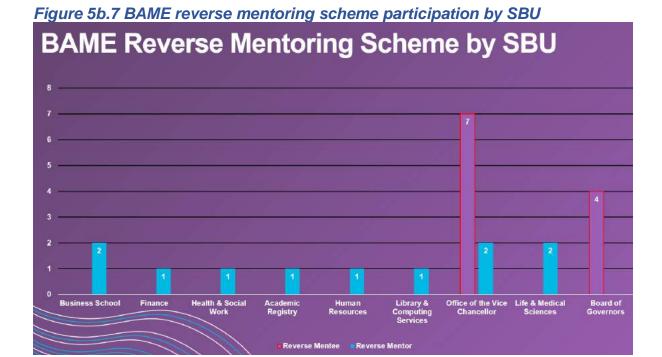


Figure 5b.6 BAME mentoring scheme participation by SBU





# **Academic Training**

Figure 5b.8: Learning Landscape for staff with 3-6 years' experience in HE

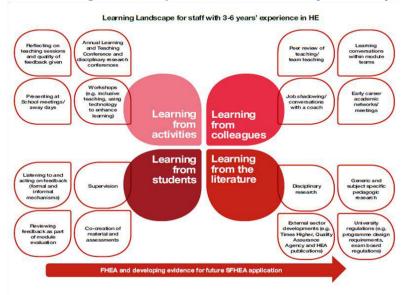
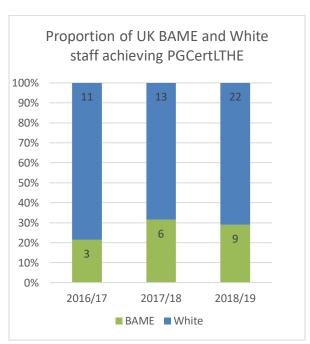
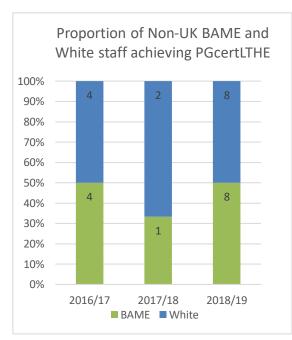


Chart 5b.1: Proportion of staff completing PGCert Learning and Teaching in Higher Education by nationality, ethnicity, year, number and percentage





LTIC provides programmes for academic development and produces a CPD booklet outlining the different 'Learning Landscapes' available to all academics. Chart 5b.1 highlights an increase in the number and diversity of staff on the PGCert programme.

Table 5b.6: Academic fellowships through Advance HE by ethnicity

		2014-	15	2017	2017-18		2018-19		2019-20	
		No.	%	No.	%	No.	%	No.	96	
Associate Fellow	BAME	12	17%	26	24%	32	25%	39	26%	
	White	57	83%	83	76%	96	75%	110	74%	
Fellow	BAME	55	13%	109	19%	121	21%	127	22%	
	White	372	87%	458	81%	458	79%	443	78%	
Senior Fellow	BAME	1	3%	5	8%	6	10%	7	1196	
	White	33	97%	56	92%	52	90%	56	89%	
Principal Fellow	BAME			1	14%					
	White	2	100%	6	86%	8	100%	11	100%	
No HEA	BAME	87	16%	78	16%	99	22%	104	22%	
	White	474	84%	399	84%	350	78%	361	78%	
Grand Total		1,093	100%	1,221	100%	1,222	100%	1,258	100%	

All academic staff are encouraged to apply for FHEA (Table 5b.6) There has been an increase in BAME staff achieving AF, Fellow and SF but not PF (AP5b.3).

PLs development initiative launched in November 2020 can be used to provide evidence for submission for SFHEA. The first cohort have been self-nominated or nominated by Deans (32% of the cohort are BAME higher than UH8/UH9 demographic of 25%).

# **Progress:**

**AP2015(25):** Career Pathways workshops designed and delivered to self-selected academics (22%-50% BAME attendance). Future sessions planned as part of **AP5b.1**. BAME staff attendance proportionally high in last two years.

Table 5b.7: Career Pathways workshop attendance by academics (did not run 2019/20)

	Course Name / Year Academic/Research Career Pathways								
	2016	5/17	2017	7/18	2018/19				
Ethnicity Band	N	%	N	%	Ν	%			
BAME	2	22%	6	50%	2	50%			
White	7	78%	6	50%	2	50%			
Grand Total	9	100%	12	100%	4	100%			

# **EDI training**

Table 5b.8: EDI training provision at UH

Mandatory	Additional				
Equality and Diversity (online module)	Cultural Awareness				
Equality and Diversity Essentials	Dignity and Respect: Dealing with B&H				
Equality and Diversity Essentials for Managers	Disability Awareness				
Unconscious Bias	Racial Justice training				
	Working with International Students – a Shared Experience				
	Workplace Investigations				
	Trans Awareness				

All new starters are pre-booked onto mandatory training. Central induction and intranet provide further details (Table 5b.8).

Table 5b.9: Equality training provision by ethnicity

		31			Year				
	2014-15 UH Benchmark				17-18	2018-19		20	19-20
Ethnici	ty	N	%	N	N %		%	N	%
White		454	83%	316	73%	256	67%	399	72%
BAME	Asian	26	5%	28	6%	41	11%	50	9%
	Black	15	3%	26	6%	24	6%	52	9%
	Chinese	19	3%	26	6%	26	7%	19	3%
	Mixed	1	0%	17	4%	9	2%	18	3%
	Other	23	4%	10	2%	19	5%	13	2%
	BAME Total	84	15%	107	25%	119	31%	152	27%
Refused	b	6	1%	2	0%	3	1%	3	1%
Unknow	Unknown		4 1%		2%	2	1%	1	0%
Grand <sup>1</sup>	Total	548	100%	432	100%	380	100%	555	100%

White participants varied with BAME participants increasing steadily (27% in 2019/20) resulting in HR formally reviewing mandatory training processes particularly for refresher training (Table 5b.9).

# **Progress:**

**AP2015(22):** Provide further intercultural awareness training. Cultural Awareness workshop developed and regularly delivered by EO. (Optional, consistently receives positive feedback).

- New in-house Racial Justice workshop developed and implemented Mar 2021)
- Ally Workshops already regularly delivered.
- Development underway of an in-house Privilege Workshop

#### **Unconscious Bias**

Table 5b.10: Academic staff Unconscious Bias training gap by SBU and ethnicity (2019/20)

and cumicity (2013/20)					
SBU	Total No. of Staff	Number attended	% Completed	% BAME Completed	% White Completed
Creative Arts	99	24	24%	13%	87%
Education	60	25	42%	0%	100%
Engineering & Computer Science	164	96	59%	37%	63%
Health & Social Work	229	163	71%	14%	86%
Hertfordshire Business School	207	74	36%	27%	73%
Hertfordshire Law School	57	27	47%	30%	70%
Humanities	78	60	77%	10%	90%
Life & Medical Sciences	286	111	39%	23%	77%
Physics Astronomy & Maths	68	46	68%	11%	89%
Total	1248	626	50%	20%	80%

"I have had people micro-managing me because of the colour of my skin. I am tired of it. Equality and Diversity training must be made compulsory and repeated every 2-3yrs. Just having this training at the start of employment is just not adequate enough."

Academic Member of Staff (BAME), RECSTAS 2018

"Managers need training on how to tackle and handle racism when the issue is raised."

Academic Member of Staff (BAME), RECSTAS 2018

# **Progress:**

**AP2015(20):** 40% staff to undertake UB training by end of 2015. To date, 50% of academics have completed mandatory UB training (20% BAME) **(See AP 5a.3)**. Since 2019, UB is mandatory for achieving probation and is included in recruitment/appraisal training.

#### **Evaluation**

Participant evaluation takes place using Jisc Online surveys to inform future delivery and content. Participant diversity has been recorded since 2020.

"I genuinely felt that my feedback was taken into consideration and that the focus group was not just a tick box exercise. Thank you for taking the time out of your busy schedules for this."

**Anonymous focus group participant** 

#### **ACTION**

**AP5b.1:** Provide further targeted training and development opportunities for BAME staff as part of positive action efforts.

AP5b.2: Monitor progress and impact of BAME mentoring and reverse mentoring schemes.

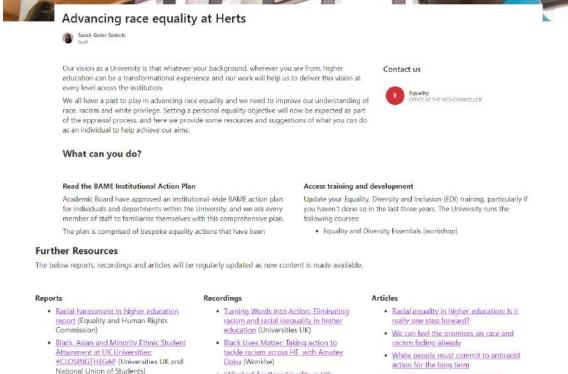
AP5b.3: Increase the percentage of BAME academic staff achieving SFHEA and PFHEA to 20%.

#### Section 5c: Appraisal/development review

Staff undertake annual appraisal and half-year review. Objectives, development needs/targets and achievements are recorded.

- Due to COVID-19, appraisers aware of workload impact of lockdown for staff, specifically researchers and teaching staff (Covid-19 Working from Home survey highlighted an impact on female staff in particular).
- All staff have an equality objective.
- Managers required to confirm development has been discussed.

Figure 5c.1: Snapshot of staff intranet pages to support setting EDI objectives in appraisal



. Ethnicity and the Postgraduate Student Experience Report (Advance HE)

The white elephant in the

- "Allyship" for Race Equality in UK Universities (Dr Arun Verma)
- inequalities in higher education (Higher Education Policy Institute)

   Dismantling Hegemonies and Anti-Blackness in Higher Education symposium (Brunel University London)
  - Tension (Ricardo Barker), a short film centring around institutional racism. unconscious bias and the impact this can have on retention and attainment for BAME students
- action for the long term
- Don't let the pandemic overshadow racial inequalities in higher education
- White academics told to support real change on race
- Inclusive teaching is harder then it looks - but there is a way

Table 5c.1: Academic staff responses by ethnicity to Pulse2020 questions around appraisal

		Strongly agree/ Agree		agree nor		Disagree/ Strongly disagree		Null		Total	
Question	Ethnicity Band	N	%	N	%	N	%	N	%	N	%
I receive regular and constructive	BAME	53.0	70%	13.0	17%	9.0	12%	1.0	1%	76.0	100%
feedback on my performance	Prefer not to say	90.0	43%	57.0	27%	63.0	30%	1.0	0%	211.0	100%
	White	249.0	63%	77.0	19%	68.0	17%	2.0	1%	396.0	100%
	Total	392.0	57%	147.0	22%	140.0	20%	4.0	1%	683.0	100%
I take part in the University's	BAME	57.0	75%	15.0	20%	4.0	5%			76.0	100%
appraisal process including objective setting	Prefer not to say	166.0	79%	22.0	10%	20.0	9%	3.0	1%	211.0	100%
	White	320.0	81%	47.0	12%	26.0	7%	3.0	1%	396.0	100%
	Total	543.0	80%	84 0	12%	50.0	7%	6.0	1%	683.0	100%

Appraisal records are held within SBUs, HR conduct an annual check on completion. Introduced a new 'taking part' question within Pulse2020 to support AP5c.1.

- 70% BAME academics strongly agree/agree compared to 63% white.
- Appraisal is scheduled for formal review during 2021/22 with initial proposals to move to online and include 360 reviews

"My line manager is supportive, but I am very proactive. However, in the department of XX it appears that the appraisal system is not used to identify and truly support staff moving forward in areas that interest them and would ultimately benefit the department." Academic Member of Staff (BAME), RECSTAS 2018

#### **ACTION**

**AP5c.1:** Develop automated system for appraisal completion to ensure accountability and analyse by ethnicity.

AP5c.2: Conduct focus groups with BAME staff to gain insight into potential reasons for lack of participation in appraisal and quality of feedback received.

# **Section 5d: Academic promotion**

"The mere fact that there are hardly any black people at the top level. I think I read yesterday that 65% of the professors at the University of Hertfordshire are male, so there must be barriers, I don't know what these barriers are, but I believe that there are some."

Professional Member of Staff (BAME), Focus Group 2020

Table 5d.1: Successful academic promotions for professor/ reader (former process)

				20	)17-18	201	8-19	20	19-20
Title	Nationality	<b>Ethnicity Band</b>	Gender	N	%	N	%	N	%
Professor	UK	BAME	Male			2	25%		
		White	Female	1	50%	3	38%	1	20%
			Male	1	50%	3	38%	2	40%
	Non-UK	White	Female					1	20%
			Male					1	20%
	Total	•		2	100%	8	100%	5	100%
Reader	UK	Not disclosed	Male	1	20%				
		White	Female					2	67%
			Male	2	40%				
	Non-UK	BAME	Female					1	33%
		Not disclosed	Male	1	20%				
		White	Female	1	20%				
	Total			5	100%			3	100%

<sup>\*</sup> Historical data currently limited to successful applications only.

AProf pathway began in 2017/18 and in 2019/20 an annual Academic Promotions Round introduced. Data includes both 'former' and 'new' processes.

#### Promotions include:

- (Associate) Professorship/Readership pathways
- JE
- Acting into post
- Secondment

Table 5d.2: Successful academic promotion applicants by ethnic group

				<b>7-18</b> es		<b>8-19</b> es		<b>9-20</b> es
Title	Ethnic Group	Gender	Ν	%	Ν	%	Ν	%
Professorship	Asian	Male					1	13%
	Not disclosed	Male					1	13%
	White	Female					3	38%
		Male					3	38%
	Total						8	100%
Associate Professorship	Asian	Male					1	17%
	Chinese	Female	2	12%				
		Male	1	6%				
	Not disclosed	Male					1	17%
	White	Female	7	41%	3	27%	3	50%
		Male	7	41%	8	73%	1	17%
	Total		17	100%	11	100%	6	100%
Readership	White	Female					3	60%
		Male					2	40%
	Total						5	100%

# **Key Findings:**

- No successful Black or Mixed Ethnicity applicants. (AP5d.1)
- White applicants most successful, only two Asian staff successful in 2019/20.
- Schools increasing their pipeline activity to ensure future applicants and hold career workshops to support staff.
- Secondment take-up is proportionate with academic community (BAME 21%; White 79%).

Table 5d.3: Summary of academic promotions (new process)

Tubio duio	T Garminary 0	n academic pr	OTTIOGRATIO	(110		7-18			201	8-19			2019-	20	
					App		ccess		Арр		ccess		Арр		ıccess
Title	Nationality	Ethnicity	Gender	N	%	N	%	N	%	N	%	N	%	N	%
Professor	UK	BAME	Male									4	20%	1	13%
		White	Female									6	30%	3	38%
			Male									5	25%	2	25%
	Non-UK	Not disclosed	Male									1	5%	1	13%
		White	Female									3	15%		0%
			Male									1	5%	1	13%
	Total											20	100%	8	100%
Associate	UK	BAME	Female	5	9%	1	6%	2	7%			1	6%		
Professor			Male	5	9%	1	6%	1	3%			1	6%	1	17%
		Not disclosed	Male	1	2%				0%			1	6%	1	17%
		White	Female	13	24%	4	24%	7	24%	3	27%	6	33%	3	50%
			Male	19	35%	7	41%	13	45%	6	55%	4	22%	1	17%
	Non-UK	BAME	Female	1	2%	1	6%		0%						
			Male	1	2%				0%			1	6%		
		White	Female	5	9%	3	18%	2	7%			3	17%		
			Male	4	7%			4	14%	2	18%	1	6%		
	Total			54	100%	17	100%	29	100%	11	100%	18	100%	6	100%
Reader	UK	BAME	Female									1	11%		
		White	Female									1	11%	1	20%
			Male									3	33%	1	20%
	Non-UK	White	Female									2	22%	2	40%
			Male									2	22%	1	20%
	Total											9	100%	5	100%

<sup>\*</sup>An overlap for processing Professor/Reader applications exists for 2019/20 due to the length of time necessary to obtain references.

Table 5d.4: Success rates by ethnicity/gender - application to Dean's Review stage 2019/20

Promotion Round 2020	Total	Ethn	icity	Ethnicity and gender (F)		Ethnicity and gender (M)		
Success rates		BAME	White	BAME F	White F	BAME M	White M	
Professor	67%	60%	69%	0%	78%	60%	57%	
Reader	67%	100%	63%	100%	100%	0%	40%	
Associate Professor	50%	0%	57%	0%	50%	0%	67%	
Total	61%	50%	63%	0%	65%	50%	56%	

Table 5d.5: Success rates by ethnicity/gender - Dean's Review to interview stage 2019/20

Promotion Round 2020	Total	Ethnicity		Ethnici gend			Ethnicity and gender (M)		
2. Dean support to interview		BAME	White	BAME F	White F	BAME M	White M		
Professor	50%	33%	55%	0%	43%	33%	75%		
Reader	83%	0%	100%	0%	100%	0%	100%		
Associate Professor	75%	0%	63%	0%	75%	0%	50%		
Total	64%	50%	67%	0%	64%	67%	70%		

Table 5d.6: Success rates by ethnicity/gender from application to interview stage/success 2019/20

Promotion Round 2020	Total	Ethn	icity	Ethnicity and gender (F)		Ethnici gende	
3. Application to promotion		BAME	White	BAME F	White F	BAME M	White M
Professor	33%	20%	38%	0%	33%	20%	43%
Reader	56%	0%	63%	0%	100%	0%	40%
Associate Professor	38%	0%	36%	0%	38%	0%	33%
Total	39%	25%	42%	0%	45%	33%	39%

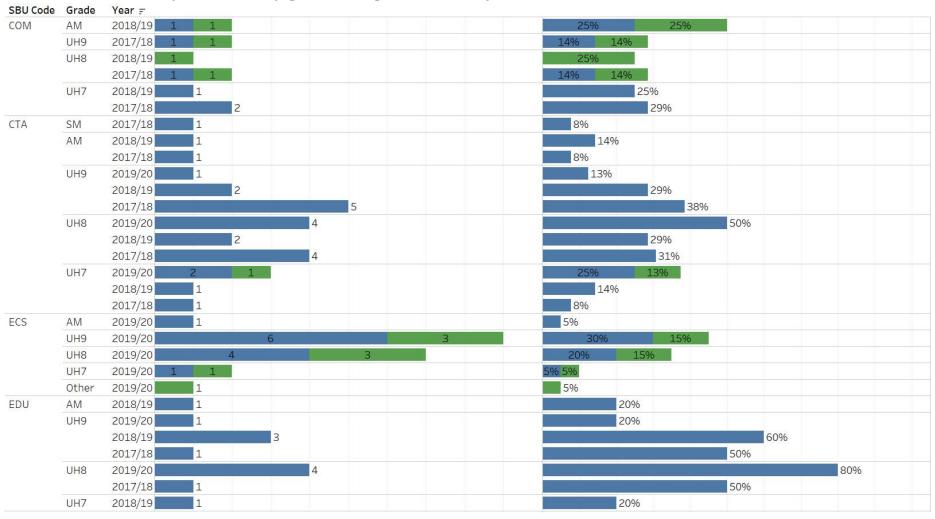
## **Key Findings:**

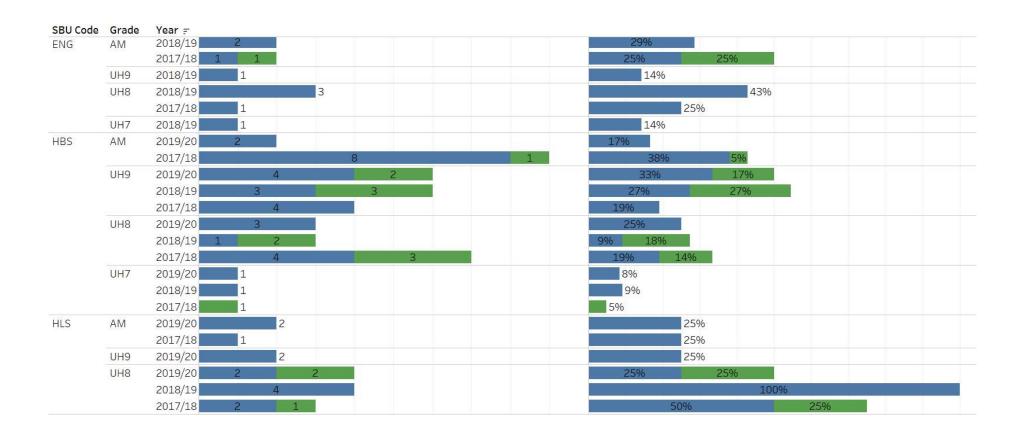
- Applications from BAME are proportionate to academic staff across UH although significantly fewer applications from BAME women (AP5d.1).
- BAME men applications to Dean's Review stage has slightly higher rate of success at professorial level but no applications from BAME staff were supported for AProfs having not met the criteria.
- Gaps arise between BAME and White staff at institutional level, particularly professorial (AP5d.2).

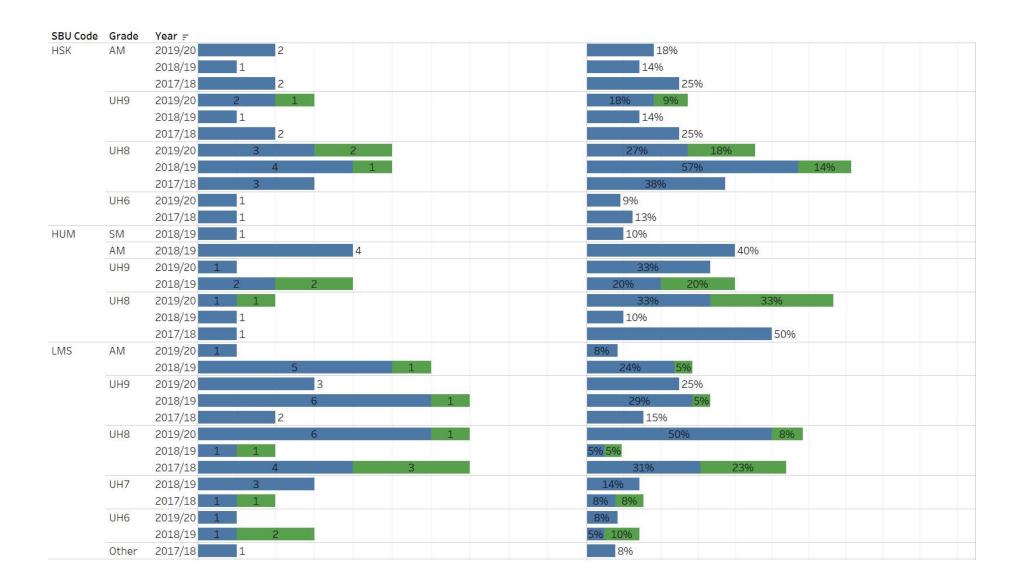
These outcomes identify the need for long term actions to allow progression through development options (see AP5d.3).

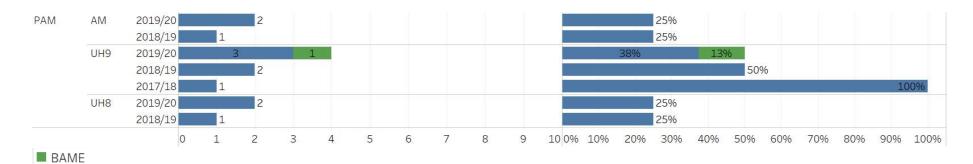
A new mentoring opportunity will be offered to all women from the Network of Women+ Professors for those applying for AProf, Reader and Professor from 2021.

Chart 5d.1: Academic promotions by grade change and ethnicity









White

★Data note: Data reflects internal progression and not recruitment.

# Eligibility and criteria

Table 5d.7: Academic staff feedback in RECSTAS 2018 by ethnicity

Question	Ethnicity	Agree	Neutral	Disagree
My manager encourages	BAME	56.6%/No.17	16.7%/No.5	26.7%/No.8
staff to apply for promotion opportunities equally,	White	6%/No.11	14.8%/No.27	79.2%/No.145
irrespective of their ethnicity or race.	Unknown	39%/No.7	16.7%/No.3	44.5%/No.8

RECSTAS highlighted that proportionally White staff (79.2%) perceived a greater issue regarding equality of promotion opportunities than BAME (26.7%) see AP5d.1.

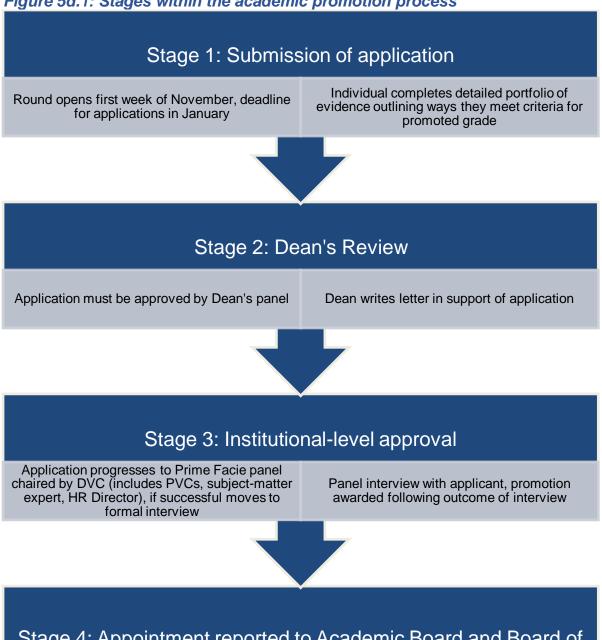
Table 5d.8: Policy criteria for Reader, AProf and Professor applications

	Criteria for a	
	Reader/Assoc. Professor	Professor
1	Contribution by:  Research  L&T  Enterprise  Entrepreneurship  Furtherance of knowledge  Advancements of subject/application to society	Contribution by:  Research  L&T  Entrepreneurship  Business endeavours  Consultancy  Original work  Furtherance of knowledge  Advancements of subject/application to society
2	Standing in the subject or profession	Standing in the subject or profession
3	Academic leadership	Academic leadership

<sup>\*</sup>It is not expected that in any particular case all of these criteria will apply - or apply equally

# **Promotion process**

Figure 5d.1: Stages within the academic promotion process



Stage 4: Appointment reported to Academic Board and Board of Governors

The process requires the justification for unsuccessful candidates to be reviewed by the Director of HR, followed by reporting to CEG.

Table 5d.9: Progression panel representation for 2019/20

Interview for:	Male	Female	BAME	White	Notes		
AP L&T	1	2	1	2			
AP Research	2	1	1	2			
Readers	1	2	1	2			
Professors - First set	3	1		4	Female PVC because female candidate		
	3			3	All male candidates		
	3			3	All male candidates		
	3			3	All male candidates		
Readers	2	1	1	2			
Professors - second set	2	2	1	3			
	3	1		4			
	2	1	1	2			
	3			3	Male candidate		
Consistent panel make up (excluding subject-matter experts)  • DVC (White male) • PVCs (White, 1 male:2 female) • HR (1 White male:1 BAME female)							

Make-up of interview panels varies with each interview to ensure diverse representation to support each candidate, however additional subject matter experts are required which can have a negative impact on the diversity of panels. (Table 5d.9).

#### **Progress:**

AP2015(25) Staff feedback requested clearer information around promotion pathways through formalised support and guidance. RECSTAS also showed a higher proportion of BAME compared to White academics disagreed with various questions around promotion (Table 5d.9). A clear application process was published in [2017] (updated 2019, Figure 5d.2), APs introduced from 2017/18, Career Pathways training in place (see Section 5b), and a review undertaken leading to the following changes in 2019/20:

- Promotion workshops redesigned (2020) to include sessions specifically for BAME (Table 5d.11) and female applicants (delivered by VC/DVC).
- Provision of more robust/detailed feedback.
- School shortlisting must be by panel including minimum one woman and (where possible) BAME representative above applicant grade.
- Promotion panel must have EDI training or refresher in past year.
- Where possible and/or appropriate the institutional panel will ensure it comprises at least a female colleague and/or a BAME colleague.

Figure 5d.2: Academic promotion information available on staff intranet



It is anticipated these changes will increase positive staff responses and help to narrow the gap in success rates. Impact and staff feedback are being closely monitored (AP5d.3).

Table 5d.10: Academic staff responses to promotion questions in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
1. I understand the	BAME	53.3%/No.16	20%/No.6	26.7%/No.8
promotions process and I am clear about the required	White	69.8%/No.127	12.6%/No.23	17.6%/No.32
criteria.	Unknown	33.4%/No.6	5.6%/No.1	61%/No.11
2. There are clear career	BAME	43.3%/No.13	26.7%/No.8	30%/No.9
progression pathways for people in my role	White	58%/No.105	12.2%/No.22	29.8%/No.54
	Unknown	22.3%/No.4	16.7%/No.3	61%/No.11
3. If I apply for promotion, I	BAME	46.7%/No.14	30%/No.9	23.3%/No.7
have an equal chance of success, irrespective of my	White	81.5%/No.149	13.6%/No.25	4.9%/No.9
ethnicity or race.	Unknown	39%/No.7	11.1%/No.2	50.1%/No.9

BAME staff more likely to disagree with highest difference to White staff around applying for promotion.

Table 5d.11: Attendees of BAME academic staff promotion workshop by ethnic group 2019/20

Ethnicity	No. of attendees
Asian or Asian British - Indian	3
Asian or Asian British - Pakistani	1
Black or Black British - African	2
Black or Black British - Caribbean	3
Chinese	4
Mixed - White and Black African	1
Mixed - White and Black Caribbean	1
Other Ethnic Background	1

Table 5d.12: Academic staff - BAME and White promotions by nationality and ethnic group compared to 2014/15 UH benchmark data

		Year									
		2014/15 - Benchmark		2017/18		2018/19		2019/20			
Nationality <b>=</b>	<b>Ethnic Group</b>	FTE	%	FTE	%	FTE	%	FTE	%		
UK	White	43.5	58%	37.8	57%	48.2	65%	43.9	56%		
	Asian	2.0	3%	0.2	0%	2.0	3%	2.0	3%		
	Black	3.6	5%	3.0	5%	1.0	1%	6.0	8%		
	Chinese	2.0	3%	3.0	5%	2.0	3%	2.0	3%		
	Mixed	0.5	1%	0.3	0%	4.0	5%	0.3	0%		
	Refused	1.5	2%	1.0	2%	1.0	1%				
	Unknown	3.0	4%	2.4	4%						
	Other			2.0	3%	1.0	1%				
	Total	56.1	75%	49.7	75%	59.2	80%	54.2	69%		
Non-UK	White	16.4	22%	12.8	19%	8.5	12%	16.4	21%		
	Asian	2.0	3%	1.0	2%	2.0	3%	3.0	4%		
	Black			1.0	2%			1.0	1%		
	Chinese			1.0	2%	3.0	4%	1.8	2%		
	Mixed							0.6	1%		
	Refused			1.0	2%						
	Unknown					1.0	1%				
	Other							1.0	1%		
	Total	18.4	25%	16.8	25%	14.5	20%	23.8	31%		
Grand Total		74.5	100%	66.5	100%	73.7	100%	78.0	100%		

Positively, an increase in Black staff promoted in 2019/20 (8% in 2019/20) with an overall increase for BAME.

Table 5d.13: Academic number (FTE) of BAME/White staff and number of promotions calculating proportion of academic promotions for BAME/White compared to 2014/15 UH benchmark

Academic staff promotions									
Ethnicity	2014-15 Benchmark	2017/18	2018/19	2019/20					
BAME	10.1	11.5	15	17.7					
White	59.9	50.6	56.7	60.3					
Academic staff numbers									
Ethnicity	2014-15 Benchmark	2017/18	2018/19	2019/20					
BAME	139.5	196.8	228.9	246.6					
White	782.0	831.5	797.3	819.9					
Academic staff proportions									
Ethnicity	2014-15 Benchmark	2017/18	2018/19	2019/20					
BAME	7%	6%	7%	7%					
White	8%	6%	7%	7%					

Equal proportions of BAME and White staff promoted in past three years although FTE for BAME staff is more increased. Academic progression rounds will continue to be formally reported.

#### **ACTION**

**AP5d.1:** Actively identify and support BAME staff eligible for promotion to encourage further applications for AProf, Reader and Professor with particular focus on BAME women.

**AP5d.2**: Interrogate success gap by ethnicity between professorial applications submitted by men 2020 promotion round.

AP5d.3: Annually analyse promotion data, success rates and staff feedback by ethnicity and gender to identify impact following promotion review and changes.

# **Section 5e: Research Excellence Framework (REF)**

Table 5e.1: 2014 REF submission breakdown

	All academic staff		Final REF		% of total	
	headcount		headcount		headcount	
	N	%	N	%	%	
Asian Or Asian British - Indian	35	3%	7	3%	20%	
Asian Or Asian British - Pakistani	8	1%	1	0%	12%	
Asian Or Asian British - Bangladeshi	1	0%	0	0%	0%	
Black Or Black British - African	21	2%	4	2%	19%	
Black Or Black British - Caribbean	5	0%	0	0%	0%	
Chinese	41	3%	10	5%	24%	
Mixed - White and Asian	7	1%	3	1%	43%	
Mixed - White And Black African	1	0%	0	0%	0%	
Mixed - White And Black Caribbean	1	0%	0	0%	0%	
Other Asian Background	16	1%	3	1%	19%	
Other Black Background	2	0%	0	0%	0%	
Other Ethnic Background	15	1%	4	2%	27%	
Other Mixed Background	3	0%	1	0%	33%	
Subtotal: BAME	156	12%	33	14%	197%	
White – British	738	63%	110	51%	15%	
White – Irish	33	3%	6	3%	18%	
Other White Background	176	15%	46	21%	26%	
Subtotal: White	947	81%	162	75%	59%	
Information Refused	34	3%	10	5%	29%	
Not Known	39	3%	10	5%	26%	

<sup>\*</sup>Data Noted: 2014 REF data did not capture nationality; this will be available in REF 2021.

#### In REF 2014:

- 14% BAME staff within eligible pool were submitted, above UH baseline of 12%
- Of White staff combined, 17% submitted, whereas for BAME academics combined, 21% submitted.

UH is submitting REF2021 (delayed due to COVID-19) and will consider outcomes for future actions. EIAs are conducted and a preliminary analysis for ethnicity in the first EIA does not indicate bias. Instead, it demonstrates that the participation proportion of BAME academic and research staff is consistent with, or higher than UH as a whole.

# Section 5f: Support given to early career researchers

UH is an active member of Vitae, the global leader in supporting the professional development of researchers. There is a well-established RDG including ECRs and representatives from the EO, HR and Staff Wellbeing. There is good representation in terms of gender and ethnicity in the group.

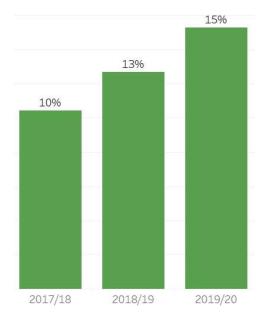
Table 5f.1: RDG membership by ethnicity and gender

	Female		Male		Vacancy		Totals	
Ethnicity	N	%	N	%	N	%	N	%
BAME	4	17%	3	13%		0%	7	29%
White	9	38%	6	25%		0%	15	63%
Not disclosed	1	4%		0%	1	4%	2	8%
Totals	14	58%	9	38%	1	4%	24	100%

## **Progress:**

HREIR AP achieved its target to increase the proportion of BAME research staff at grades UH9 and above by 5% by 2020 (Chart 5f.1). In part due to the introduction of new AProf grades during 2017/18 to support a wider cross section of candidates progressing to UH9.





The RDP is aligned to Vitae's RDF, run by the DC, and is open to PGR students and all research-active staff. The DC promotes the value of difference across L&T and research with EDI considerations included in the handbook.

One of the ECR sessions focuses on 'Imposter Syndrome-Sources and Solutions', examining the role that gender, race and class can have on feelings of fraudulence.

"I feel empowered and ready for challenges"; "Really recommended"; "Expectations exceeded – I learnt so much and had breakthroughs - this session was fabulous."

**Anonymous participant** 

The RO provide induction with 19 (42% BAME) researchers undertaking thus far with and a tailored service to each researcher based on the individual's expertise and experience. ECRs receive support in seeking relevant opportunities for their career stage, introduced to colleague networks and provided bid writing support.

#### **Progress:**

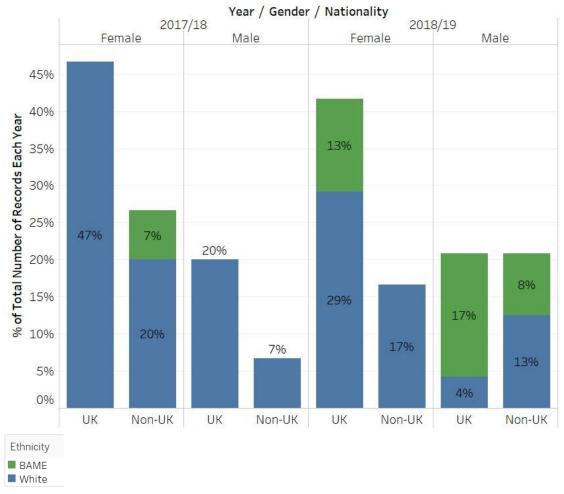
Researchers can bid for funds through Skill Up! awards. Applications actively encouraged in 2018/19 leading to increase in awards offered, including greater equality between genders and a substantial increase in successful applications from BAME individuals (Table 5f.2 and Chart 5f.2).

Table 5f.2: Number of researcher Skill Up! applications awarded intersectional by nationality, ethnicity and gender (Numbers)

			56 P. 1		
Nationality	Ethnicity	Gender	2017/18	2018/19	<b>Grand Total</b>
UK	BAME	Female		3	3
		Male		4	4
	White	Female	7	7	14
		Male	3	1	4
	Total		10	15	25
Non-UK	BAME	Female	1		1
		Male		2	2
	White	Female	3	4	7
		Male	1	3	4
	Total		5	9	14
<b>Grand Total</b>			15	24	39

<sup>\*</sup> The 'Skill Up' was a new initiative introduced in 2017/18; funding was not available in 2019/20.

Chart 5f.2: Percentage of researcher Skill Up! applications awarded intersectional by nationality, ethnicity and gender (Percentages)



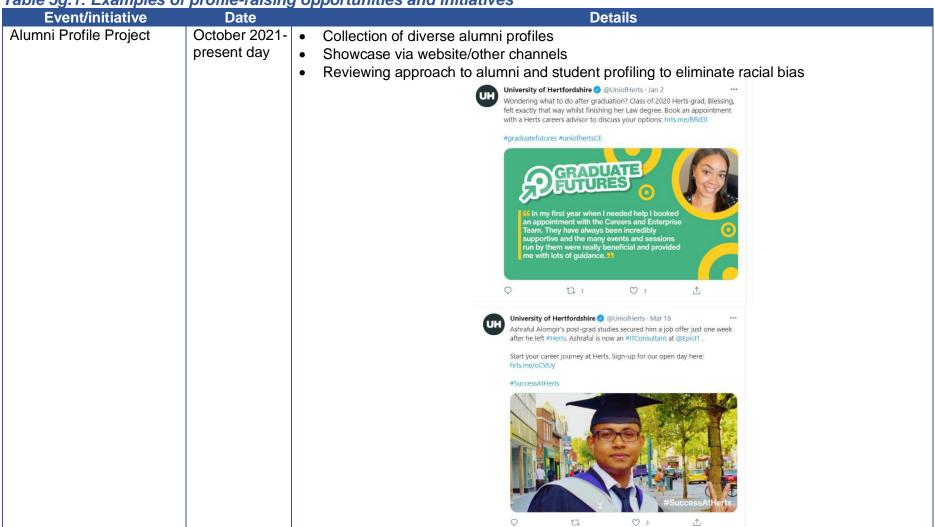
UH participates in several researcher surveys:

- Consistently rated very highly in PRES for all aspects of doctoral training from supervision to research culture.
- Response rates well above national average (61% PRES 2019 against sector 42%) indicating good engagement with community.
- 81% BAME satisfaction.

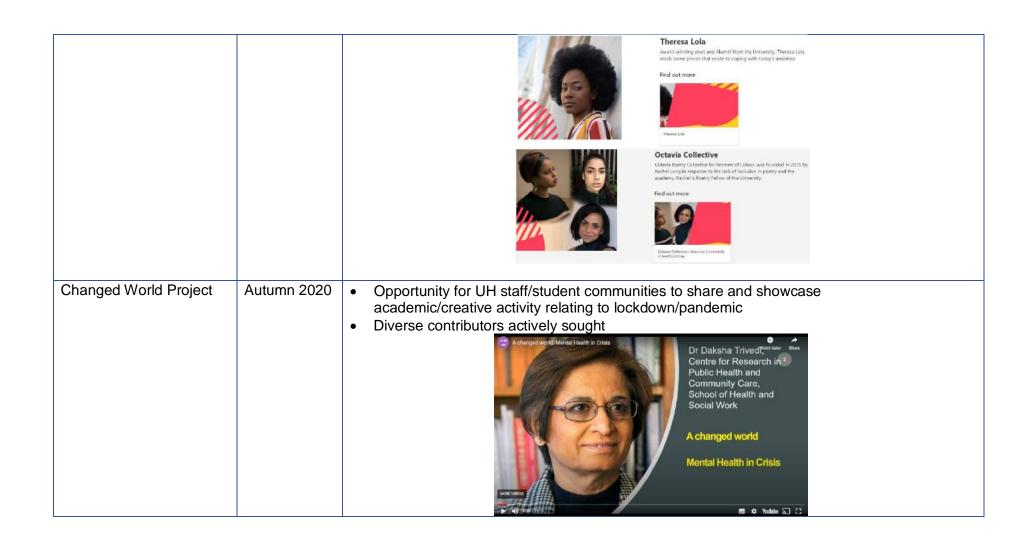
In 2019/20, as part of Doctoral Training Alliance/COFUND Marie Sklodowska-Curie PhD Fellowships, UH recruited six (out of six) BAME individuals to Research Fellow positions. These offered training and development for ECRs to prepare them for industrial employment across the globe in strategically important areas of Applied Biosciences.

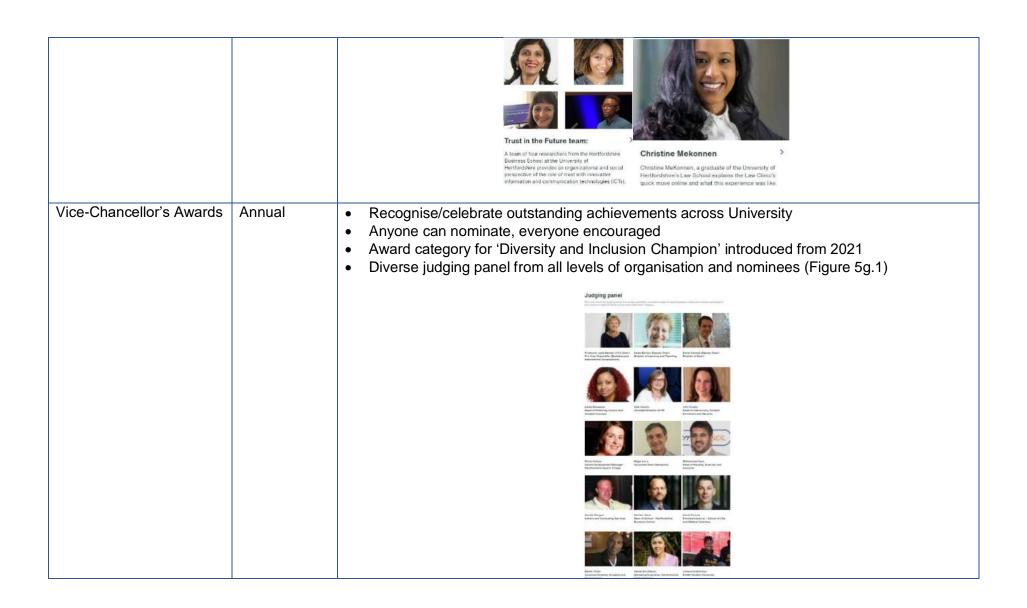
## Section 5g: Profile-raising opportunities

Table 5g.1: Examples of profile-raising opportunities and initiatives



3 111	March 2021- ongoing	<ul> <li>Aim to identify/provide training/support to greater representation of spokespeople from diverse backgrounds to inspire students</li> <li>Securing thought-leadership opportunities in media/seek relevant spokesperson opportunities to raise profile</li> <li>UH joined a new national initiative by University Alliance called the 'Driving academic diversity in our media voices' campaign</li> <li>Actively working to diversify the range of spokespeople at Herts, for our owned channels and for media requests for expert commentary</li> <li>University of Hertfordshire Outriefferts - Mar 8         Meet final year student Rida. Currently studying biomedical engineering, she was the first Muslim international female Student's Union President. Read more about Rida as part of our Internal Women's Day series on our blog.         #Choose To Challenge #IWD2021 htts.me/HapQQ</li> </ul>
	Summer 2020	<ul> <li>Conducted online due to pandemic</li> <li>Month- long celebration of arts, culture, science, technology etc. – through lens of pandemic and how it has changed the world</li> <li>Targeted 50% BAME contributors (reflective of student population)</li> <li>Target not achieved, plans in place to attract diverse participants next year (e.g.</li> </ul>





UHs BAG-IAP (see Section 8) highlights representation, profile-raising, student and staff role models from diverse ethnic backgrounds. Staff and students raise their profiles in many events/ seminars/conferences (Table 5g.1). Academics are allocated 20% of their hours for research and scholarly activity. Many speak at conferences, seminars and guest lectures.

MCM manages UHs media and is responsible for delivering events, executing campaigns etc. The imagery, case studies are carefully selected to represent the diversity of UHs staff and students. EO works closely with MCM and SBUs to organise events.

Schools are encouraged to actively consider the ethnic balance of speakers and chairpersons and have all set an action to ensure this is measured. We will publish guidance to ensure organisers consider diversity as standard within the planning process (AP5g.1). This diversity is expected in Visiting Lecturers too.



# ACTION

**AP5g.1:** Develop guidance around taking inclusivity, diversity and accessibility into account when organising events and speaking opportunities.

# SECTION 6: PROFESSIONAL AND SUPPORT STAFF: RECRUITMENT, PROGRESSION AND DEVELOPMENT

## Word count 794

# **Section 6a: Professional and support staff recruitment**

PSS recruitment follows the same policies and processes as academics (Section 5a). Apprentices are regularly recruited (see Section 6b).

Table 6a.1: Professional staff responses to recruitment questions in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
The University of Hertfordshire has clear	BAME	62%/No.31	18%/No.9	20%/No.10
and transparent recruitment and selection processes.	White	86.2%/No.175	7.4%/No.15	6.4%/No.13
F-333333	Unknown	47.4%/No.9	21.1%/No.4	31.5%/No.6
Internal candidates are encouraged to apply for	BAME	60%/No.30	18%/No.9	22%/No.11
vacancies or promotions fairly and transparently irrespective of their	White	82.1%/No.165	12.4%/No.25	5.5%/No.11
ethnicity or race.	Unknown	36.8%/No.7	21.1%/No.4	42.1%/No.8
3. Applicants are selected and employed based on	BAME	60%/No.30	18%/No.9	22%/No.11
merit irrespective of their ethnicity or race.	White	87.6%/No.178	6.9%/No.14	5.5%/No.11
	Unknown	47.4%/No.9	21.1%/No.4	31.5%/No.6

Table 6a.2: Institutional level professional staff recruitment stages by ethnicity compared to 2014/15 benchmark data

		ver professiona	No.	% of	No.	% of	No.	%
Category	Year	Ethnicity	applied	applications	shortlisted	shortlisted	successful	successful
		BAME	2119	39%	240	28%	44	19%
	2019/20	White	3268	59%	588	68%	164	72%
	2019/20	Not disclosed	112	2%	34	4%	19	8%
		Total	5499	100%	862	100%	227	100%
		BAME	1641	38%	242	26%	46	18%
aff	2018/19	White	2595	60%	632	69%	180	71%
ll st	2010/13	Not disclosed	113	3%	42	5%	28	11%
Professional staff		Total	4349	100%	916	100%	254	100%
Ssic		BAME	1703	34%	252	24%	51	20%
ofe	2017/18	White	3155	63%	758	73%	197	76%
Pro	2017/10	Not disclosed	127	3%	34	3%	12	5%
		Total	4985	100%	1044	100%	260	100%
		BAME	1567	27%	231	25%	62	25%
	2014/15 -	White	4037	71%	688	73%	183	73%
	Benchmark	Not disclosed	96	2%	21	2%	7	3%
		Total	5700	100%	940	100%	252	100%

Table 6a.3: Professional staff success rates by ethnicity

Year	Ethnicity	App. to shortlisted	Shortlisted to success	App to success
	BAME	11%	18%	2%
2019/20	White	18%	28%	5%
	Not disclosed	30%	56%	17%
	BAME	15%	19%	3%
2018/19	White	24%	29%	7%
	Not disclosed	37%	67%	25%
	BAME	15%	20%	3%
2017/18	White	24%	26%	6%
	Not disclosed	27%	35%	9%
	BAME	15%	27%	4%
2014/15 - UH	White	17%	27%	5%
Bk	Not disclosed	22%	33%	7%

Table 6a.4: Institution level professional staff recruitment stages by ethnicity for 2019/20 compared to 2014/15 benchmark data

Category	Ethnicity	2014/15	2019/20	Variance	% Increase/Decrease
Applied	White	4037	3268	-769	-19%
	Asian	866	1152	286	33%
	Black	385	561	176	46%
	Chinese	108	54	-54	-50%
	Mixed	172	239	67	39%
	Other	36	113	77	214%
	Refused	48	54	6	13%
	Unknown	48	58	10	21%
Total	·	5700	5499	-201	
Shortlisted	White	688	588	-100	-15%
	Asian	105	122	17	16%
	Black	76	66	-10	-13%
	Chinese	15	8	-7	-47%
	Mixed	31	28	-3	-10%
	Other	4	16	12	300%
	Refused	13	7	-6	-46%
	Unknown	8	27	19	238%
Total	•	940	862	-78	

Category	Ethnicity	2014/15	2019/20	Variance	% Increase/Decrease
Successful	White	183	164	-19	-10%
	Asian	20	26	6	30%
	Black	24	13	-11	-46%
	Chinese	5		-5	-100%
	Mixed	10	4	-6	-60%
	Other	3	1	-2	-67%
	Refused	3	2	-1	-33%
	Unknown	4	17	13	325%
Total		252	227	-25	

## **Key findings Tables 6a.1-6a.4:**

- BAME PSS taking part in the survey disagree more fair and transparent recruitment process are followed (Table 6a.1), like academic responses.
- In 2014/15 BAME and White PSS success rates were on par however a gap has widened over the past three years with BAME staff less likely to be shortlisted or successful, although applications have increased (Table 6a.2).
- The success rate for Black and Mixed individual has reduced (Table 6a.4).
- Applications increased for all ethnic groups except White and Chinese but the success rate reduced (beyond the 10% reduction expected based on fewer posts (252 to 227) except White and Asian.

There has been a reduction in vacancies partly due to lower staff turnover and University-wide vacancy management practices.

The diversity of staff (especially senior staff) reflecting the student community was highlighted in the REC survey and focus groups.

"I believe that UH values diversity by positively recruiting employees from various backgrounds. I have the dream and hope to climb the ladder here".

Professional Member of Staff (BAME), Focus Group 2020

"Vacancies are often created for a specific person making the application process unfair. I've often observed selection bias where the recruited person is in the image of the panel. Similarly, I've seen people get recruited because they're from an ethnic minority and they were not the best candidate on the day".

**Professional Member of Staff (White), RECSTAS 2018** 

## **Progress**

To address the above findings, UH has put in place anonymous shortlisting, Unconscious Bias training, closer monitoring, increased BAME Chairs and BAME panel diversity (AP5a.1- AP5a.4)

Table 6a.5: Summary of 2019/20 professional recruitment stages (left) and success rates (right) by ethnicity and SBU CTA-HLS (BAME vs White)

		No.	% of	No.	% of	No.	%
SBU	<b>Ethnicity</b>	applied	applications	shortlisted	shortlisted	successful	successful
CTA	BAME	78	22%	8	18%	2	17%
	White	270	77%	35	80%	9	75%
	Total	350		44		12	
DOS	BAME	139	59%	6	21%	2	12%
	White	92	39%	19	66%	11	65%
	Total	237		29		17	
EBD	BAME	325	46%	49	40%	8	27%
	White	364	52%	74	60%	21	70%
	Total	699		124		30	
ECS	BAME	228	39%	17	33%	5	29%
	White	351	60%	32	63%	11	65%
	Total	587		51		17	
EDU	BAME	90	41%	7	18%	1	13%
	White	126	58%	31	79%	6	75%
	Total	218		39		8	
EST	BAME	41	34%	11	26%		0%
	White	80	66%	31	74%	8	100%
	Total	122		42		8	
FIN	BAME	73	59%	20	56%	6	60%
	White	51	41%	16	44%	4	40%
	Total	124		36		10	
HBS	BAME	115	37%	10	33%	4	44%
	White	191	61%	19	63%	4	44%
	Total	315		30		9	
HLS	BAME	85	30%	7	15%	2	22%
	White	199	70%	40	85%	7	78%
	Total	286		47		9	

SBU	Ethnicity	App to shortlist	Shortlist to success	App to success
CTA	BAME	10%	25%	3%
	White	13%	25%	3%
DOS	BAME	4%	33%	1%
	White	21%	58%	12%
EBD	BAME	15%	16%	3%
	White	20%	28%	6%
ECS	BAME	8%	29%	2%
	White	9%	34%	3%
EDU	BAME	8%	14%	1%
	White	25%	19%	5%
EST	BAME	27%	0%	0%
	White	39%	26%	10%
FIN	BAME	27%	30%	8%
	White	31%	25%	8%
HBS	BAME	9%	40%	3%
	White	10%	21%	2%
HLS	BAME	8%	29%	2%
	White	20%	18%	4%

<sup>\*</sup>Data note: Unknown records hidden but included in total

Table 6a.6: Summary of 2019/20 professional recruitment stages (left) and success rates) by ethnicity and SBU HRM-REG (BAME vs White)

SBU		No.	% of	No.	% of	No.	%	SBU	Ethnicity	App to	Shortlist to	App to
Cont.	Ethnicity	applied	applications	shortlisted	shortlisted	successful	successful	OBO	Lumbry	shortlist	success	success
HRM	BAME	137	31%	10	31%	2	40%	LIDM	DAME			
	White	283	65%	19	59%	2	40%	HRM	BAME	7%	20%	2%
	Total	435		32		5			White	7%	11%	1%
HSK	BAME	13			16%	0	0%	HSK	BAME	31%	0%	0%
	White	33			84%	9	100%	IISK				
	Total	46		25		9			White	64%	43%	27%
HUM	BAME	1	5%		7%	0	0%	HUM	BAME	100%	0%	0%
	White	19				3	100%					
	Total	20		14		3			White	68%	23%	16%
LCS	BAME	78				0	0%	LCS	BAME	6%	0%	0%
	White	79				13	93%			220/		
	Total	163		32		14			White	33%	50%	17%
LMS	BAME	99				4	40%	LMS	BAME	12%	33%	4%
	White	144	59%			5	50%		White	15%	23%	4%
14014	Total	246		36		10	224		vviille	1370	2370	4 /0
MCM	BAME	155				0	0%	MCM	BAME	15%	0%	0%
	White	322	64%		62%	16	80%		White	18%	28%	5%
0)/(0	Total	500		92		20	200/					
OVC	BAME White	128 136				10	39% 56%	ovc	BAME	23%	24%	6%
	Total	273	50%	67	52%	18	50%		White	26%	29%	7%
PAM	BAME	10	53%		0%	0	0%	5444				
FAIVI	White	8				0	100%	PAM	BAME	0%	0%	0%
	Total	19		6		4	10076		White	75%	67%	50%
REG	BAME	324	38%		18%	1	5%	REG	BAME	7%	5%	0%
	White	520			79%	4	19%	KEG	DAIVIL			
	Total	859		116		21	.370		White	18%	4%	1%

<sup>\*</sup>Data note: Unknown records hidden but included in total

Table 6a.7: Summary of 2018/19 professional recruitment stages (left) and success rates (right) by ethnicity and SBU COM-HLS (BAME vs White)

		No.	% of	No.	% of	No.	%
SBU	Ethnicity	Applied	<b>Applications</b>	Shortlisted	Shortlisted	Successful	Successful
СОМ	BAME	19	46%	7	41%	3	75%
	White	21	51%	9	53%	1	25%
	Total	41		17		4	
CTA	BAME	74	28%	5	10%		
	White	187	70%	44	86%	12	92%
	Total	267		51		13	
DOS	BAME	75	26%	8	15%		
	White	211	73%		80%	11	92%
	Total	290		55		12	
EBD	BAME	171	42%	28	35%	6	32%
	White	226	56%	51	64%	12	63%
	Total	406		80		19	
EDU	BAME	31	35%	5	25%		
	White	58	65%	15	75%	4	100%
	Total	89		20		4	
ENG	BAME	28	78%	10	71%	3	50%
	White	7	19%	3	21%	3	50%
	Total	36		14		6	
EST	BAME	45	30%	5	12%	2	11%
	White	101	67%	34	81%	14	74%
	Total	151		42		19	
FIN	BAME	92	55%	24	53%	7	50%
	White	72	43%	20	44%	6	43%
	Total	168		45		14	
HBS	BAME	68	35%	5	20%		
	White	126	64%	19	76%	7	88%
	Total	197		25		8	
HLS	BAME	21	29%	3	25%	1	33%
	White	51	71%	9	75%	2	67%
	Total	72		12		3	

SBU	Ethnicity	App to shortlist	Shortlist to success	App to success
COM	BAME 37% 43%		43%	16%
	White	43%	11%	5%
CTA	BAME	7%	0%	0%
	White	24%	27%	6%
DOS	BAME	11%	0%	0%
	White	21%	25%	5%
EBD	BAME	16%	21%	4%
	White	23%	24%	5%
EDU	BAME	16%	0%	0%
	White	26%	27%	7%
ENG	BAME	36%	30%	11%
	White	43%	100%	43%
EST	BAME	11%	40%	4%
	White	34%	41%	14%
FIN	BAME	26%	29%	8%
	White	28%	30%	8%
HBS	BAME	7%	0%	0%
	White	15%	37%	6%
HLS	BAME	14%	33%	5%
	White	18%	22%	4%

\*Data note: Unknown records hidden but included in total

Table 6a.8: Summary of 2018/19 professional recruitment stages (left) and success rates) by ethnicity and SBU HRM-REG (BAME vs White)

		No.	% of	No.	% of	No.	%
SBU	Ethnicity	<b>Applied</b>	<b>Applications</b>	Shortlisted	Shortlisted	Successful	Successful
HRM	BAME	56	40%	9	41%	1	25%
	White	80	58%	13	59%	3	75%
	Total	139		22		4	
HSK	BAME	107	39%	11	18%	1	8%
	White	161	59%	51	82%	12	92%
	Total	273		62		13	
HUM	BAME	13	28%		0%		0%
	White	33	70%	5	100%	1	100%
	Total	47		5		1	
LCS	BAME	65	52%	21	47%	4	29%
	White	55	44%	22	49%	9	64%
	Total	125		45		14	
LMS	BAME	92	39%	12	27%	5	31%
	White	137	58%	31	70%	11	69%
	Total	235		44		16	
MCM	BAME	299	43%	54	30%	7	17%
	White	369	53%	112	62%	25	60%
	Total	691		181		42	
OVC	BAME	43	36%	8	22%	1	8%
	White	69	58%	28	76%	11	85%
	Total	118		37		13	
PAM	BAME	4	18%	1	10%		
	White	15	68%	8	80%	4	80%
	Total	22		10		5	
REG	BAME	338	34%	26	17%	5	11%
	White	616	63%	114	77%	32	73%
	Total	982	dan but included in	149		44	

SBU	Ethnicity	App to shortlist	Shortlist to success	App to success
HRM	BAME	16%	11%	2%
	White	16%	23%	4%
HSK	BAME	10%	9%	1%
	White	32%	24%	8%
HUM	BAME	0%	0%	0%
	White	15%	20%	3%
LCS	BAME	32%	19%	6%
	White	40%	41%	16%
LMS	BAME	13%	42%	5%
	White	23%	36%	8%
MCM	BAME	18%	13%	2%
	White	30%	22%	7%
ovc	BAME	19%	13%	2%
	White	41%	39%	16%
PAM	BAME	25%	0%	0%
	White	53%	50%	27%
REG	BAME	8%	19%	2%
	White	19%	28%	5%

<sup>\*</sup>Data note: Unknown records hidden but included in total

Table 6a.9: Summary of 2017/18 professional recruitment stages (left) and success rates (right) by ethnicity and SBU COM-HLS (BAME vs White)

		No.	%of	No.	% of	No.	%
SBU	Ethnicity	Applied	<b>Applications</b>	Shortlisted	Shortlisted	Successful	Successful
COM	BAME	55	30%	2	14%	1	50%
	White	127	69%	11	79%	1	50%
	Total	185		14		2	
CTA	BAME	81	23%	6	8%		
	White	256	74%	70	88%	13	87%
	Total	348		80		15	
DOS	BAME	54	26%	10	25%	6	38%
	White	149	72%	27	68%	10	63%
	Total	207		40		16	
EBD	BAME	57	45%	12	28%	3	38%
	White	63	50%	30	70%	5	63%
	Total	126		43		8	
EDU	BAME	15	33%	2	33%		
	White	30	67%	4	67%		
	Total	45		6		0	
ENG	BAME	46	64%	23	72%	4	44%
	White	26	36%	9	28%	5	56%
	Total	72		32		9	
EST	BAME	85	30%	23	23%	3	11%
	White	187	67%	70	71%	21	78%
	Total	281		98		27	
FIN	BAME	93	43%	14	33%	1	11%
	White	117	54%	27	64%	8	89%
	Total	218		42		9	
HBS	BAME	11	18%	3	33%	1	33%
	White	46	77%	6	67%	2	67%
	Total	60		9		3	
HLS	BAME	66	33%	2	10%		
	White	135	67%	18	90%	2	100%
	Total	201		20		2	

SBU	Ethnicity	App to shortlist	Shortlist to success	App to success
COM	BAME	4%	50%	2%
	White	9%	9%	1%
CTA	BAME	7%	0%	0%
	White	27%	19%	5%
DOS	BAME	19%	60%	11%
	White	18%	27%	7%
EBD	BAME	21%	25%	5%
	White	48%	17%	8%
EDU	BAME	13%	0%	0%
	White	13%	0%	0%
ENG	BAME	50%	17%	9%
	White	35%	56%	19%
EST	BAME	27%	13%	4%
	White	37%	30%	11%
FIN	BAME	15%	7%	1%
	White	23%	30%	7%
HBS	BAME	27%	33%	9%
	White	13%	33%	4%
HLS	BAME	3%	0%	0%
	White	13%	11%	1%

<sup>\*</sup>Data note: Unknown records hidden but included in total

Table 6a.10: Summary of 2017/18 professional recruitment stages (left) and success rates) by ethnicity and SBU HRM-REG (BAME vs White)

		No.	% of	No.	% of	No.	%
SBU	Ethnicity	Applied	<b>Applications</b>	Shortlisted	Shortlisted	Successful	Successful
HRM	BAME	62	41%	11	31%		
	White	83	55%	21	60%	7	88%
	Total	150		35		8	
HSK	BAME	150	30%	12	15%	1	6%
	White	344	68%	69	84%	16	94%
	Total	504		82		17	
HUM	White	1	100%	1	100%	1	100%
	Total	1		1		1	
LCS	BAME	111	43%	27	34%	4	15%
	White	138	54%	51	64%	22	85%
	Total	257		80		26	
LMS	BAME	60	41%	11	27%	6	35%
	White	79	54%	28	68%	10	59%
	Total	147		41		17	
MCM	BAME	158	40%	34	33%	6	24%
	White	226	58%	65	64%	18	72%
	Total	393		102		25	
OVC	BAME	203	33%	24	19%	8	26%
	White	398	65%	96	77%	19	61%
	Total	617		125		31	
PAM	BAME	2	40%	2	40%	1	100%
	White	3	60%	3	60%		
	Total	5		5		1	
REG	BAME	394	34%	34	18%	6	14%
	White	747	64%	152	80%	37	86%
	Total	1168		189		43	

SBU	Ethnicity	App to shortlist	Shortlist to success	App to success
HRM	BAME	18%	0%	0%
	White	25%	33%	8%
HSK	BAME	8%	8%	1%
	White	20%	23%	5%
HUM	BAME	0%	0%	0%
	White	100%	100%	100%
LCS	BAME	24%	15%	4%
	White	37%	43%	16%
LMS	BAME	18%	55%	10%
	White	35%	36%	13%
MCM	BAME	22%	18%	4%
	White	29%	28%	8%
ovc	BAME	12%	33%	4%
	White	24%	20%	5%
PAM	BAME	100%	50%	50%
	White	100%	0%	0%
REG	BAME	9%	18%	2%
	White	20%	24%	5%

In May 2020 104.6 PSS FTE transferred from Schools to Academic Registry as part of creating the (SAS). Schools continue to have technical and administrative staff.

<sup>\*</sup>Data note: Unknown records hidden but included in total

## **Interview Panel Chairs**

Table 6a.11: Trained professional interview panel chairs (BAME vs White) 2019/20

SBU	No. of Trained Chairs	Number attended UB	% BAME Trained Chairs	% White Trained Chairs	% Chairs completed UB
REG	52	44	8%	92%	85%
DOS	6	3	33%	67%	50%
EBD	38	26	18%	82%	68%
EST	10	10	0%	100%	100%
FIN	16	10	13%	87%	63%
HR	26	19	23%	77%	73%
LCS	41	22	15%	85%	54%
MCM	21	14	0%	100%	67%
OVC	18	13	6%	94%	72%
Total	228	161	12%	88%	71%

Table 6a.11 shows fewer trained BAME Panel Chairs with expected lower numbers in REG, EST and MCM. HR now provide training data to ensure targeted nominations and as part of introducing a fair recruitment process for BAME staff panel participation to be mandated for KPI posts and expected in all vacancies. (AP5a.2)

The review of essential and mandatory training is addressing UB completion with reduced reliance on self-nomination (AP5a.3).

Figure 6a.1: Staff intranet page supporting the Technician Commitment



Technical Staff Project Update - November 2019

Since becoming a founding signatory of the Technician Commitment in May 2017 alongside 34 other universities, UH has made vast progress in each of the four areas of the Technician Commitment; in Visibility, Recognition, Career Development and Sustainability.

## **ACTION**

**AP6a.1:** As part of the Technician Commitment, Schools employing larger numbers of technical staff (HSK, CTA, SPECS) are monitoring recruitment considering the lower shortlisting and success rates for BAME staff.

## **Section 6b: Training**

Table 6b.1: Professional staff attendance on leadership and management development compared to 2014/15 UH benchmark by nationality, ethnicity and gender (not disclosed records excluded)

							Ye	ar			
	Ethnicity Band	/ Gender ½		2014/15 - Benchmark		2017/18		3/19	2019/20		
Nationality =			N	%	N	%	Ν	%	N	%	
UK BA	BAME	Female		47	10%	75	15%	55	12%	6	3%
		Male		7	2%	14	3%	20	4%	15	8%
		Total		54	12%	89	18%	75	16%	21	12%
	White	Female		216	47%	290	60%	291	61%	109	61%
		Male		136	30%	83	17%	80	17%	40	22%
		Total		352	77%	373	77%	371	78%	149	83%
	Total			406	89%	462	95%	446	94%	170	94%
Non-UK	BAME	Female		2	0%	2	0%	1	0%		
		Male		1	0%	1	0%			4	2%
		Total		3	1%	3	1%	1	0%	4	2%
	White	Female		38	8%	12	2%	14	3%	4	2%
		Male		8	2%	9	2%	13	3%	2	1%
		Total		46	10%	21	4%	27	6%	6	3%
	Total			49	11%	24	5%	28	6%	10	6%
Grand Total				455	100%	486	100%	474	100%	180	100%

PSS completed 180 leadership and management development instances during 2019/20 (31% BAME and 62% White). These records do not reflect all instances of online training which is now being addressed. The change in provision in 2019/20 partly reflects a review of training and development and subsequent recruitment.

There was therefore a decrease in female BAME staff attendance from 55 to 6 due to fewer available workshops (AP5b.1). DLP was supported. The new team are running leadership training with focus on the SAS.

Figure 6b.1: Extract from 19/20 Development Directory outlining CPD requirements for new professional staff (first 12 months) and new line managers

CTIVITIES	LITERATURE	SERVICE USERS	COLLEAGUES
entral Induction	HertsHub pages	Staff Survey	Local induction
quality & Diversity	StudyNet pages	NSS results	Induction mentor
ata Protection	UPRs	Feedback	Probation meetings
H systems	Professional websites		
ervice Excellence	Journal articles		
olicy and politics	ON-LINE		
lesearch Office Induction	Equality & Diversity		
lesponsible Research	Health & Safety		
	Unconscious Bias		
	Digital capabilities		
	New line managers -	minimum 10+ CPD davs	
CTIVITIES		minimum 10+ CPD days	COLLEAGUES
	LITERATURE	SERVICE USERS	COLLEAGUES
lanager's essentials (6½)	LITERATURE HertsHub guidance	SERVICE USERS Team meetings	Appraisal
lanager's essentials (6½) ppraiser (½ day)	LITERATURE HertsHub guidance UPRs	SERVICE USERS Team meetings Department events	Appraisal Coach
lanager's essentials (6½) ppraiser (½ day) ecruitment & selection (1)	LITERATURE HertsHub guidance	SERVICE USERS Team meetings Department events Appraisals/1-2-1s	Appraisal Coach Course cohort
lanager's essentials (6½) ppraiser (½ day) ecruitment & selection (1) urora (10 ½ days +	LITERATURE HertsHub guidance UPRs Books	SERVICE USERS Team meetings Department events Appraisals/1-2-1s Staff survey	Appraisal Coach
lanager's essentials (6½) ppraiser (½ day) ecruitment & selection (1) urora (10 ½ days +	LITERATURE HertsHub guidance UPRs Books Journal articles	SERVICE USERS Team meetings Department events Appraisals/1-2-1s	Appraisal Coach Course cohort Colleagues
ACTIVITIES  Manager's essentials (6½) Appraiser (½ day) Accruitment & selection (1) Aurora (10 ½ days + Amentoring)	LITERATURE HertsHub guidance UPRs Books Journal articles Professional websites	SERVICE USERS Team meetings Department events Appraisals/1-2-1s Staff survey	Appraisal Coach Course cohort Colleagues Professional

Table 6b.2: Professional staff responses to questions relating to managers in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
My manager actively	BAME	70%/No.35	10%/No.5	20%/No.10
encourages staff to take up career development opportunities, irrespective of their ethnicity or race.	White	88.7%/No.180	6.9%/No.14	4.4%/No.9
	Unknown	68.4%/No.13	15.8%/No.3	15.8%/No.3
2. My manager provides	BAME	68%/No.34	20%/No.10	12%/No.6
equal access to career development opportunities to	White	90.1%/No.183	6.9%/No.14	3%/No.6
staff, irrespective of their ethnicity or race.	Unknown	68.4%/No.13	26.3%/No.5	5.3%/No.1

The relaunched service offers DLP, BAME (Reverse) Mentoring, UKVI Compliance and bespoke management development programmes. Training is now reviewed with senior SBU managers to ensure staff participation.

"Although, I don't think managers encourage staff to development and progress. I think staff motivating themselves to apply are treated fairly through a transparent recruitment process".

Professional Member of Staff (BAME), RECSTAS 2018

Table 6b.3: Professional staff fellowships through Advance HE by ethnicity

		2014-	15	2017-	18	2018-	19	2019-	20
		No.	96	No.	96	No.	96	No.	96
Associate Fellow	BAME	1	20%	1	33%	1	17%	3	13%
	White	4	80%	2	67%	5	83%	20	87%
Fellow	BAME	1	100%	2	33%	2	33%	6	33%
	White			4	67%	4	67%	12	67%
Senior Fellow	White					1	100%	2	100%
Principal Fellow	White					1	100%	1	100%
No HEA	BAME	161	14%	198	17%	205	18%	192	17%
	White	966	86%	997	83%	943	82%	918	83%
Grand Total		1,133	100%	1,204	100%	1,162	100%	1,154	100%

PSS hold fewer fellowships than academics however staff are actively encouraged to apply where appropriate (AP6b.1).

Table 6b.4: Professional staff attending TTL by ethnic group compared to 2014/15 benchmark data

				Yea	ar			
	2014/15 - Benchmark		2017/18		2018/19		2019/20	
Ethnic Group	N	%	N	%	N	%	N	%
White	28	90%	27	96%	14	67%	8	62%
Asian					2	10%	1	8%
Black	3	10%			2	10%		
Chinese					2	10%	1	8%
Mixed			1	4%	1	5%	2	15%
Refused							1	8%
Grand Total	31	100%	28	100%	21	100%	13	100%

TTL is offered on a bespoke basis as well as self-nomination allowing consideration of inclusivity.

Table 6b.5: Professional staff attendance at Leadership Conference 2018: Change and Challenge by ethnicity and gender

		Ethnicity Band		2017-	18		Grand Total	
			Female		Male		Grand Total	
Course Category Course Name	Course Name		N	%	N	%	N	%
	Leadership Conference 2018:	BAME	9	20%	1	2%	10	22%
	Change and Challenge	White	32	71%	3	7%	35	78%
Grand Total			41	91%	4	9%	45	100%

Programme discussed in section 5b, 22% of professional attendees were BAME.

Table 6b.6: EDI training by ethnicity

					Y€	ear				
			2014-15 UH Benchmark 2017-18 2018-19				18-19	2019-20		
Ethnici	ity	N	%	N	%	N	%	N	%	
White			100%	443	100%	390	100%	577	100%	
BAME	Asian	36	37%	58	46%	33	36%	65	43%	
	Black	14	14%	45	35%	31	34%	44	29%	
	Chinese	7	7%	4	3%	3	3%	9	6%	
	Mixed	32	33%	16	13%	23	25%	32	21%	
	Other	8	8%	4	3%	1	1%	2	1%	
	BAME Total	97	100%	127	100%	91	100%	152	100%	
Refused		8	100%	5	100%	7	100%	10	100%	
Unknov	Unknown		100%	5	100%	4	100%	5	100%	
Grand	Grand Total		100%	580	100%	492	100%	744	100%	

Places available varied partly due to changes in staffing in the EO.

Table 6b.7: Professional staff Unconscious Bias training by SBU and ethnicity (2019/20)

(2010/20)					
SBU	Total No. of Staff	Number attended	% Completed	% BAME Completed	% White Completed
REG	290	207	71%	13%	87%
DOS	79	28	35%	41%	59%
EBD	91	67	73%	22%	78%
EST	45	44	98%	7%	93%
FIN	69	40	58%	23%	77%
HR	41	30	73%	10%	90%
LCS	196	100	51%	14%	86%
MCM	61	40	66%	3%	97%
OVC	91	69	76%	16%	84%
Total	963	625	65%	15%	85%

65% of PSS are recorded as attending with 85% White- see AP5a.3.

These findings in **Tables 6b1-6b7** reflect the staff experience and subsequent changes made to the training model:

- BAME PSS agree more than BAME academic staff to managerial encouragement and equal access, but also disagree proportionally more similarly to academic staff - see AP5d.3 to address this.
- Leadership development programme had a 62% drop in participant numbers (Table 6b.1) in 19/20however there were fewer workshops to attend **AP5b.1**.
- PSS hold fewer FHEAs than academics however staff are encouraged to apply where appropriate **AP6b.1**.
- TTL ran twice in 2019/20 and Table 6b.4 shows that more BAME professional staff have attended these courses recently than 2014/15.

Table 6b.8: Apprenticeships by nationality and ethnicity

Nationality  UK  Non-UK		201	7/18	201	8/19	201	9/20
	Ethnicity	N	%	N	%	N	%
	BAME	1	33%	0	0%	1	8%
UK	White	2	67%	9	100%	9	69%
	Total	3		9		10	
	BAME					0	0%
Non-UK	White					3	23%
	Total	3 9 10 0 0 0 3 23 3					
Grand Total		3	100%	9	100%	13	100%

BAME representation is proportionally much lower in 19/20 which will be taken into consideration when SBUs set targets for converting posts to apprenticeship status.

#### ACTION

**AP6b.1:** Increase the percentage of BAME professional staff in achieving Associate Fellowship to 20%.

## Section 6c: Appraisal/development review

PSS and academic staff have the same appraisal process (see Section 5c).

Table 6c.1: Staff Pulse Survey November 2020 - professional responses by ethnicity

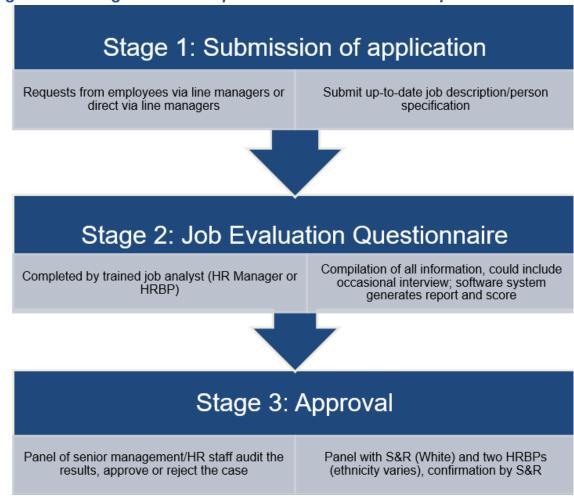
-unincity											
		Stror agree/	0,0	Neit agree disag	nor	Disag Stror disag	ngly	Nul	I	То	tal
Question	Ethnicity Band	N	%	N	%	N	%	N	%	N	96
I receive regular and constructive feedback on my performance	BAME	57.0	77%	10.0	14%	7.0	9%			74.0	100%
	Prefer not to say	108.0	55%	55.0	28%	32.0	16%			195.0	100%
	White	393.0	71%	90.0	16%	68.0	12%	3.0	1%	554.0	100%
	Total	558.0	68%	155.0	19%	107.0	13%	3.0	0%	823.0	100%
I take part in the University's	BAME	54.0	73%	15.0	20%	4.0	5%	1.0	1%	74.0	100%
appraisal process including	Prefer not to say	133.0	68%	34.0	17%	24.0	12%	4.0	2%	195.0	100%
objective setting	White	452.0	82%	70.0	13%	31.0	6%	1.0	0%	554.0	100%
	Total	639.0	78%	119.0	14%	59.0	7%	6.0	1%	823.0	100%

Appraisal records are retained within SBUs. The SPS findings show like academics, BAME PSS report a higher level of feedback received around performance and lower participation rate (see AP5c.1-2). The 'prefer not to say' rate is again high reflecting the introduction of more questions on personal identity and staff not providing to ensure confidentiality of their survey data.

## **Section 6d: Professional and support staff promotions**

PSS have some promotion pathways. Progression is generally through re-grading of a role (Job Evaluation (JE), Figure 6d.1) or appointment to a higher-graded role. Bar progression for PSS was discussed in section 4.

Figure 6d.1: Stages within the professional Job Evaluation process



PSS are supported with career development opportunities sometimes through initially short-term acting up or longer-term restructuring. All vacancies are published on our website. It is difficult therefore to calculate success rates:

Table 6d.1: Professional staff - BAME and White promotions by nationality and ethnicity compared to 2014/15 UH benchmark data

					Year	•			
		2014/15 - Benchmark			18	2018/	19	2019/20	
Nationality =	Ethnic Group	FTE	%	FTE	%	FTE	%	FTE	%
UK	White	52.1	72%	53.3	70%	58.9	79%	78.5	77%
	Asian	5.8	8%	6.9	9%	2.5	3%	8.6	8%
	Black	2.0	3%	2.7	4%	1.2	2%	2.0	2%
	Chinese	1.0	1%	1.0	1%			2.0	2%
	Mixed			2.4	3%	2.0	3%	3.0	3%
	Refused			1.0	1%	2.0	3%	1.0	1%
	Unknown	3.8	5%	4.0	5%	1.0	1%		
	Total	64.7	89%	71.4	93%	67.6	91%	95.1	93%
Non-UK	White	6.0	8%	4.0	5%	6.0	8%	6.5	6%
	Asian	1.0	1%					1.0	1%
	Black			1.0	1%	1.0	1%		
	Mixed	1.0	1%						
	Total	8.0	11%	5.0	7%	7.0	9%	7.5	7%
<b>Grand Total</b>		72.7	100%	76.4	100%	74.6	100%	102.6	100%

Table 6d.2: Professional number of BAME/White staff and number of promotions calculating proportion of promotions for BAME/White compared to 2014/15 benchmark

	Professional staff promotions										
Ethnicity	2014-15 Benchmark	2017-18	2018-19	2019/20							
BAME	10.8	14.1	6.7	16.6							
White	58.1	57.3	64.9	85							
	Professional sta	ff numbers									
Ethnicity	2014/15 -Benchmark	2017/18	2018/19	2019/20							
BAME	147.0	178.7	169.2	163.4							
White	846.8	881.6	830.8	837.7							
	Professional staff	proportions									
Ethnicity	2014/15 -Benchmark	2017/18	2018/19	2019/20							
BAME	7%	8%	4%	10%							
White	7%	6%	8%	10%							

Table 6d.3: Professional staff responses to promotion questions in RECSTAS 2018

Question	Ethnicity	Agree	Neutral	Disagree
1. I understand the promotions	BAME	52%/No.26	12%/No.6	36%/No.18
process and I am clear about the required criteria.	White	69.5%/No.141	13.3%/No.27	17.2%/No.35
	Unknown	42.2%/No.8	31.6%/No.6	26.3%/No.5
2. There are clear career	BAME	36%/No.18	12%/No.6	52%/No.26
progression pathways for people in my role	White	46.2%/No.94	18.2%/No.37	35.6%/No.72
	Unknown	21%/No.4	10.5%/No.2	68.4%/No.13
3. My manager encourages	BAME	58%/No.29	22%/No.11	20%/No.10
staff to apply for promotion opportunities equally,	White	73.8%/No.149	20.3%/No.41	5.9%/No.12
irrespective of their ethnicity or race.	Unknown	52.7%/No.10	21.1%/No.4	26.2%/No.5
4. If I apply for promotion, I	BAME	44%/No.22	30%/No.15	26%/No.13
have an equal chance of success, irrespective of my	White	85.3%/No.173	11.3%/No.23	3.3%/No.7
ethnicity or race.	Unknown	57.9%/No.11	10.5%/No.2	31.6%/No.6

"I am personally determined to progress either in the department or elsewhere e.g. into management but do not feel there is enough option for this or for pay increases. There is no support put in place to support progression and therefore retain good staff!"

Professional Member of Staff (BAME), RECSTAS 2018

"It would be great if there would be more management training and opportunities to support all staff but specifically to those from an ethnic background."

Professional Member of Staff (BAME), RECSTAS 2018

## key findings:

- BAME PSS promotions (Table 6d.1 and 2) increased overall from 14% (2014/15) to 16% (2019/20) with greatest increased success for Mixed (0% to 3%).
- Positively, other than a dip in 2018/19 BAME staff promotions are consistently in line with White staff (Table 6d.2) and were higher in 2017/18.
- Whilst data show proportionate PSS promotions, BAME PSS are consistently more likely to disagree about understanding promotion criteria, clear career pathways, encouragement to apply and chance of success (Table 6d.3).

## **ACTIONS**

**AP6d.1:** Increase understanding of professional promotion process and opportunities and ensure consistency and transparency.

**AP6d.2:** Ensure consistent, structured support and encouragement provided for PSS promotion and assist line managers in fully understanding their role.

**AP6d.3:** Clarify progression pathways for PSS with criteria.

**AP6d.4:** Provide race awareness training for White managers to support BAME PSS staff to apply for roles

AP6d.5: Roll out Reverse Mentoring programme for senior White staff by BAME staff.

## **SECTION 7: STUDENT PIPELINE**

## Word count 4,482

UH has a SPMG which reports directly to ASAC, a committee of the AB. SPMG membership includes:

- Deputy Director of Academic Quality Assurance (chair)
- HoEDI
- Academic Registrar
- Expert statistician
- Director of L&T

SPMG reviews data through a range of protected characteristics (ethnicity, gender, disability, age) and fee status. Regarding ethnicity, SPMG uses the following data sets for monitoring and action planning:

- Offers to application ratios;
- Module passes and failure rates;
- Progression and withdrawal data;
- Good degrees (also presented against entry profile as a value-added metric);
- Academic appeals and complaints.

SPMG's annual report is received by ASAC with key elements discussed at ESEC, AB and CEG to inform action planning. Interim reporting by ASAC includes executive summaries for each school highlighting key points and schools must incorporate appropriate actions in their Annual School Reports.

A working group of ESEC, the BAME BSSWG was formed in June 2016 to consider race-related data and UH wide actions to reduce the BAME awarding gap.

Since March 2017, UH have collaborated with five Universities (led by Kingston) to use a VA metric. Each Institution developed VA dashboards to consider programme level data with the aim of reducing the awarding gap. The VA metric enables consideration of entry qualification allowing a more nuanced understanding of attainment at programme level.

Student data are collected and presented within UH by fee status ('Home/EU' and 'International'). Student pipeline data are presented according to these groups rather than between 'UK and Non-UK' as agreed with AdvanceHE. This decision allows consistency of data presentation and analysis with the previous submission. Data are presented from 2016/17 to 2018/19. Data from 2019/20 was not available at time of writing, except for attainment data which has been included (sections 7d and 7e).

Considering overall student population, there was a decline reflecting the national fall in population of 18-year-olds between 2015-2020 (table 7.1). The proportion of

BAME students has increased for UG, PGT and PGR due to improved recruitment campaigns, inclusive open days (e.g. virtual events and representative student ambassadors) and improved representation within marketing materials and a statement about our commitment to race equality on the UH website. Our data compare favourably with national UK data (AdvanceHE statistical reports) (tables 7.2 - 7.4) and locally where the proportion of BAME people in Hertfordshire is 12.4% (2011 Census).

Table 7.1 Total student population

Table 7.1 Total Student popular			
Students	2016/17	2017/18	2018/19
Total population	24,578	24,402	24,282
Table 7.2 UG BAME population			
UG	2016/17	2017/18	2018/19
UH BAME	53.2%	55.0%	56.3%
National UK BAME	23.9%	24.7%	25.5%
Table 7.3 PGT BAME population	n		
PGT	2016/17	2017/18	2018/19
UH BAME	37.5%	44.0%	48.1%
National UK BAME	22.0%	22.6%	18.1%
Table 7.4 PGR BAME population	on		
PGR	2016/17	2017/18	2018/19
UH BAME	35.0%	38.9%	40.4%

UH has a strong record on UG student access, progression and graduate employability for BAME students. Our biggest challenges are to reduce the awarding gaps between White and BAME students and White and Black students.

16.8%

17.2%

PG student access and achievement is positive for BAME PGT and PGR students but some Schools are less diverse in their PG student populations and will benefit from activities to increase BAME student PG study opportunities.

## **Section 7a: Admissions**

**National UK BAME** 

Compared to the sector, access for BAME students is good and there is limited variation in the applications-to-offers ratios for different ethnic groups.

From 17-18, the UCAS tariff scoring changed therefore direct analysis across 3 years is not feasible (table 7a.1 -tariff data for 2016-17; table 7a.2 -tariff data for 2017-19 using new system). There are no specific trends within ethnic groups across the tariff bands.

23%

Table 7a.1 applications-to-acceptances by ethnicity for Home/EU students according to tariff point 2016/17

				2016-201	7	
Applicant Tariff Band	Ethnic Group (Summary Level)	Sum of Application	Sum of Offer as-at 30 June	Sum of Acceptance	% Apps to Offers	% Offers to Accepts
001-079	White	64	43	8	67%	19%
	Mixed	7	5	2	71%	40%
	Asian	40	29	4	73%	14%
	Black	57	39	6	68%	15%
	Other	9	6	1	67%	17%
	Unknown	5	2	3	40%	150%
080-119	White	105	77	16	73%	21%
	Mixed	16	8	2	50%	25%
	Asian	95	65	18	68%	28%
	Black	100	68	15	68%	22%
	Other	21	13	8	62%	62%
	Unknown	5	2	0	40%	0%
120-179	White	613	458	64	75%	14%
	Mixed	111	70	9	63%	13%
	Asian	427	313	60	73%	19%
	Black	402	271	35	67%	13%
	Other	79	57	17	72%	30%
	Unknown	8	6	2	75%	33%
180-239	White	1439	1152	240	80%	21%
	Mixed	163	137	38	84%	28%
	Asian	821	642	197	78%	31%
	Black	628	475	146	76%	31%
	Other	123	98	30	80%	31%
	Unknown	34	28	12	82%	43%

				2016-20	17	
Applicant Tariff Band	Ethnic Group (Summary Level)	Sum of Application	Sum of Offer as-at 30 June	Sum of Acceptance	% Apps to Offers	% Offers to Accepts
240-299	White	2377	1913	449	80%	23%
	Mixed	254	204	53	80%	26%
	Asian	1068	834	258	78%	31%
	Black	876	647	200	74%	31%
	Other	219	170	55	78%	32%
	Unknown	55	34	14	62%	41%
300-359	White	1885	1533	364	81%	24%
	Mixed	146	113	29	77%	26%
	Asian	804	629	146	78%	23%
	Black	480	341	106	71%	31%
	Other	115	86	30	75%	35%
	Unknown	33	26	10	79%	38%
360-419	White	1324	1004	212	76%	21%
	Mixed	111	89	24	80%	27%
	Asian	560	408	108	73%	26%
	Black	426	265	71	62%	27%
	Other	95	73	23	77%	32%
	Unknown	20	18	3	90%	17%
420-479	White	725	525	150	72%	29%
	Mixed	67	43	10	64%	23%
	Asian	278	205	46	74%	22%
	Black	166	103	24	62%	23%
	Other	58	40	13	69%	33%
	Unknown	3	2	1	67%	50%
480-539	White	130	106	19	82%	18%
	Mixed	15	10	4	67%	40%
	Asian	40	29	6	73%	21%
	Black	21	13	6	62%	46%
	Other	15	10	3	67%	30%
	Unknown	1	0	0	0%	0%
540 plus	White	71	44	11	62%	25%
	Mixed	10	4	0	40%	0%
	Asian	30	20	10	67%	50%
	Black	21	14	4	67%	29%
	Other	12	10	2	83%	20%
	Unknown	2	2	0	100%	0%

Table 7a.2 applications-to-acceptances by ethnicity for Home/EU students according to tariff point 2017/18 and 2018/19 using new tariff point system

				2017-18					2018-19		
Applicant Tariff Band	Ethnic Group (Summary Level)	Sum of Application	Sum of Offer as-at 30 June	Sum of Acceptance	% Apps to Offers	% Offers to Accepts	Sum of Application	Sum of Offer as-at 30 June	Sum of Acceptance	% Apps to Offers	% Offers to Accepts
	White	281	185	35	66%	19%	311	202	61	65%	30%
	Mixed	64	50	10	78%	20%	72	52	14	72%	27%
001-059	Asian	196	130	32	66%	25%	302	221	65	73%	29%
001-039	Black	262	156	35	60%	22%	310	211	63	68%	30%
	Other	45	28	10	62%	36%	59	39	12	66%	31%
	Unknown	13	8	3	62%	38%	10	8	1	80%	13%
	White	352	229	60	65%	26%	484	327	95	68%	29%
	Mixed	76	56	18	74%	32%	79	56	14	71%	25%
060-079	Asian	199	148	46	74%	31%	291	206	102	71%	50%
000-079	Black	226	156	41	69%	26%	307	226	85	74%	38%
	Other	43	31	14	72%	45%	58	50	25	86%	50%
	Unknown	12	8	2	67%	25%	6	5	3	83%	60%
	White	719	534	154	74%	29%	917	722	225	79%	31%
	Mixed	108	82	25	76%	30%	127	103	30	81%	29%
080-099	Asian	399	313	108	78%	35%	551	436	178	79%	41%
000-099	Black	430	314	97	73%	31%	499	390	144	78%	37%
	Other	85	63	26	74%	41%	112	88	34	79%	39%
	Unknown	12	9	2	75%	22%	13	6	2	46%	33%

	White	1012	838	227	83%	27%	969	800	225	83%	28%
100 110	Mixed										32%
	Asian										34%
100-119	Black	478	364	104	76%	29%	366	276	89	75%	32%
	Other	96	81	45	84%	56%	99	79	39	80%	49%
	Unknown	fain         542         416         152         77%         37%         573         458         154         80%           fick         478         364         104         76%         29%         366         276         89         75%           fier         96         81         45         84%         56%         99         79         39         80%           fown         22         16         8         73%         50%         11         9         4         82%           fown         1272         981         261         77%         27%         1196         919         231         77%           feed         158         123         40         78%         33%         105         85         25         81%           feed         158         123         40         78%         33%         105         85         25         81%           feed         158         123         40         78%         33%         105         85         25         81%           feed         158         123         402         119         77%         30%         403         303         79	44%								
	White	1272	981	261	77%	27%	1196	919	231	77%	25%
	Mixed	158	123	40	78%	33%	105	85	25	81%	29%
120-139	Asian	673	537	179	80%	33%	578	453	158	78%	35%
120-139	Black	524	402	119	77%	30%	403	303	79	75%	26%
	Other	131	105	43	80%	41%	88	69	25	78%	36%
	Unknown	16	15	7	94%	47%	18	12	6	67%	50%
	White	1234	1002	255	81%	25%	937	763	178	81%	23%
	Mixed	129	107	27	83%	25%	102	87	27	85%	31%
140-159	Asian	679	546	160	80%	29%	430	332	103	77%	31%
140-159	Black	467	341	101	73%	30%	312	217	65	70%	30%
	Other	109	95	39	87%	41%	83	68	19	82%	28%
	Unknown	18	13	7	72%	54%	17	12	5	71%	42%
	White	1160	880	216	76%	25%	849	643	159	76%	25%
	Mixed	110	93	28	85%	30%	101	84	18	83%	21%
160-179	Asian	592	466	135	79%	29%	387	315	79	81%	25%
100-179	Black	373	268	84	72%	31%	207	155	30	75%	19%
	Other	103	82	26	80%	32%	77	62	13	81%	21%
	Unknown	18	11	5	61%	45%	15	13	6	87%	46%
	White	392	333	64	85%	19%	224	190	40	85%	21%
180-199	Mixed	36	24	6	67%	25%	14	12	2	86%	17%
	Asian	168	122	28	73%	23%	76	55	9	72%	16%

	Black	79	58	9	73%	16%	29	23	7	79%	30%
	Other	38	34	9	89%	26%	22	17	5	77%	29%
	Unknown	7	7	2	100%	29%	4	2	2	50%	100%
	White	242	188	31	78%	16%	138	113	24	82%	21%
	Mixed	15	13	3	87%	23%	11	9	0	82%	0%
200-219	Asian	96	73	7	76%	10%	28	23	5	82%	22%
200-219	Black	37	26	5	70%	19%	9	6	2	67%	33%
	Other	23	20	1	87%	5%	8	6	1	75%	17%
	Unknown	8	6	2	75%	33%	2	0	0	0%	0%
	White	114	93	21	82%	23%	53	45	9	85%	20%
	Mixed	7	5	0	71%	0%	2	2	1	100%	50%
220-239	Asian	31	21	3	68%	14%	12	7	1	58%	14%
220-239	Black	17	10	3	59%	30%	7	7	0	100%	0%
	Other	7	5	3	71%	60%	9	8	1	89%	13%
	Unknown	4	1	0	25%	0%	1	1	0	100%	0%
	White	67	52	5	78%	10%	28	24	4	86%	17%
	Mixed	3	2	0	67%	0%	1	1	0	100%	0%
240-259	Asian	12	7	2	58%	29%	5	3	1	60%	33%
240-259	Black	4	1	0	25%	0%	3	1	1	33%	100%
	Other	0	0	0	0%	0%	2	2	1	100%	50%
	Unknown	2	2	0	100%	0%	0	0	0	0%	0%
	White	21	16	2	76%	13%	9	4	1	44%	25%
	Mixed	1	1	0	100%	0%	1	1	0	100%	0%
260-279	Asian	4	3	0	75%	0%	4	4	2	100%	50%
200-219	Black	0	0	1	0%	0%	3	2	0	67%	0%
	Other	1	1	0	100%	0%	1	1	0	100%	0%
	Unknown	0	0	0	0%	0%	1	1	0	100%	0%

280 plus	White	30	23	6	77%	26%	4	2	1	50%	50%
	Mixed	1	0	0	0%	0%	1	1	0	100%	0%
	Asian	4	4	0	100%	0%	2	2	1	100%	50%
	Black	5	4	1	80%	25%	0	0	0	0%	0%
	Other	0	0	0	0%	0%	0	0	0	0%	0%
	Unknown	0	0	0	0%	0%	0	0	0	0%	0%

## Home/EU admissions

Table 7a.3 compares the applications-to-offers and offers-to-acceptances ratios by ethnicity, irrespective of tariff point. An increase in applications-to-offers ratios is seen for students from all ethnic groups except those who've refused information. Changes which have supported this improvement include:

- Review of role descriptor for 'Admissions Tutor'
- Unconscious bias training requirement for all admissions staff.

Black students consistently have the lowest applications-to-offers ratio although this has increased year-on-year (fig. 7a.1) (AP7a.1).

Table 7a.3 Home/EU Applications to Offers ratios

Ethnicity		2016/17	2017/18	2018/19
Asian/Asian British	Applications to Offers (%)	65	69	73
	Offers to Acceptances (%)	32	40	45
Black/Black British	Applications to Offers (%)	49	57	62
	Offers to Acceptances (%)	36	44	48
Chinese	Applications to Offers (%)	74	78	81
	Offers to Acceptances (%)	28	38	46
Information refused	Applications to Offers (%)	46	43	44
	Offers to Acceptances (%)	26	26	30
Mixed	Applications to Offers (%)	63	68	72
	Offers to Acceptances (%)	34	41	42
Other Ethnic background	Applications to Offers (%)	64	68	72
	Offers to Acceptances (%)	38	44	45
White	Applications to Offers (%)	69	71	72
	Offers to Acceptances (%)	33	67	49

Figure 7a.1 Application to Offer ratios



Focusing on Home/EU Black student applications to offers ratios; all schools have shown improvements over the last 3 years apart from PAM (caution must be taken with PAM data as only 21 applications from Black students (2018/19)) (table 7a.4) (AP7a.3).

UH makes standard offers for students on UG courses in all but 3 Schools. This is an automatic process and does not consider predicted tariff points. If an applicant satisfies the tariff for the programme they are applying to, an offer is generated. CTA, HSK and EDU interview for some of their programmes and it is positive to note the removal of differentials between Black and White students in application to offer ratios in CTA and EDU. Unconscious bias training for admissions tutors, diversity on interview panels (including UH staff/external panel members) and development of group interviews/ activities have contributed to this improvement (AP7a.2). The largest gap between Black and White student application to offer ratios is within HSK (AP7a.1).

Table 7a.4 School Applications to Offers ratios (Home/EU UG)

		Applications to Offers ratio (%)					
School	Ethnicity	2016/17	2017/18	2018/19			
HBS	Black/Black British	77	81	86			
	White	87	92	91			
СТА	Black/Black British	45	50	58			
	White	61	58	58			
ECS	Black/Black British	70	76	83			
	White	82	88	91			
EDU	Black/Black British	54	59	61			
	White	62	62	57			
HSK	Black/Black British	19	26	29			
	White	40	45	49			
HUM	Black/Black British	80	78	87			
	White	90	92	93			
LAW	Black/Black British	85	86	84			
	White	89	93	92			
LMS	Black/Black British	56	62	68			
	White	75	76	77			
PAM	Black/Black British	74	71	71			
	White	88	91	92			

#### International admissions

Application to offer ratios have decreased for International students from mixed heritage backgrounds and other ethnic backgrounds (table 7a.5) (AP7a.4).

Table 7a.5 International Applications to Offers ratios

Ethnicity		2016/17	2017/18	2018/19
Asian/Asian British	Applications to Offers (%)	91	89	90
	Offers to Acceptances (%)	82	84	84
Black/Black British	Applications to Offers (%)	85	75	78
	Offers to Acceptances (%)	69	73	70
Chinese	Applications to Offers (%)	91	91	95
	Offers to Acceptances (%)	90	83	85
Information refused	Applications to Offers (%)	66	67	66
	Offers to Acceptances (%)	14	10	8
Mixed	Applications to Offers (%)	94	92	86
	Offers to Acceptances (%)	87	83	87
Other Ethnic background	Applications to Offers (%)	96	87	81
	Offers to Acceptances (%)	79	76	75
White	Applications to Offers (%)	94	93	91
	Offers to Acceptances (%)	83	89	91

### **ACTIONS**

AP7a.1 Achieve parity in applications to offer ratios for Black students (Also identified as an action within our Access and Participation Plan) (See specific targets for HSK)

**AP7a.2** Disseminate and apply good practice in interview recruitment processes to eliminate differentials in application to offer ratios

AP7a.3 School planning documents and annual monitoring evaluation reports to include actions to achieve parity in application to offer ratios for Black students AP7a.4 To work with International recruitment agents and improve cultural awareness to mitigate differentials in application to offer ratios for international students from mixed heritage and other ethnic backgrounds

## **Section 7b: Undergraduate Student Body**

UH's UG body is ethnically diverse with relatively stable numbers across most ethnic groups. There has been an overall drop in Home/EU student numbers compared with an increase in International total student numbers:

Table 7b.1 UG student numbers

Hom	e/EU	Interna	ational
2016/17	16995	2016/17	1920
2017/18	16798	2017/18	2040
2018/19	15984	2018/19	2161

The largest Home/EU minority ethnic student groups are Asian/Asian British (21.9%) and Black/Black British (19.0%) (table 7b.3), with numbers increasing.

The changes in International student demographics have been more variable and reflect changes in institutional recruitment activity. There has been an increase in Asian and Chinese students yet a drop in Black International student numbers, likely due to continuing socio-economic challenges in Nigeria.

## **Progress:**

An action in **AP2015** was to reduce the numbers of students whose information was unknown or refused (table 7b.2) This has improved through concerted efforts of our admissions and student enrolment teams.

Table 7b.2 UG student numbers with information unknown or refused

	Number of students with information unknown or refused	Percentage of students with information unknown or refused
Data from previous REC	1270	5.6%
2013/14		
2018/19	264	1.4%

Table 7b.3 Whole Institution UG student body by Domicile and Ethnicity

(rounded to nearest 5)

(rounded to	rounded to nearest 5)			2017/18		201	8/19
	Ethnic Group	No.	6/17 %	No.	%	No.	%
	Asian or Asian British - Bangladeshi	460	2.43	520	2.76	530	2.92
	Asian or Asian British - Indian	1200	6.35	1075	5.70	1015	5.59
	Asian or Asian British - Pakistani	815	4.31	880	4.67	910	5.01
	Black or Black British - African	2325	12.30	2385	12.66	2320	12.78
	Black or Black British - Caribbean	635	3.36	635	3.37	555	3.06
Home/EU	Chinese	125	0.66	110	0.58	95	0.52
Home/E0	Information refused / not known	215	1.14	270	1.43	225	1.24
	Mixed	885	4.68	915	4.86	875	4.82
	Other Asian background	1030	5.45	1065	5.65	1040	5.73
	Other Black background	135	0.71	145	0.77	155	0.85
	Other Ethnic background	680	3.60	725	3.85	720	3.97
	White	8485	44.88	8075	42.85	7550	41.60
	Asian or Asian British - Bangladeshi	50	0.26	55	0.29	45	0.25
	Asian or Asian British - Indian	180	0.95	215	1.14	320	1.76
	Asian or Asian British - Pakistani	120	0.63	130	0.69	130	0.72
	Black or Black British - African	300	1.59	280	1.49	255	1.40
	Black or Black British - Caribbean	10	0.05	10	0.05	10	0.06
International	Chinese	540	2.86	645	3.42	665	3.66
miernational	Information refused / not known	30	0.16	30	0.16	40	0.22
	Mixed	60	0.32	80	0.42	65	0.36
	Other Asian background	230	1.22	225	1.19	235	1.29
	Other Black background	70	0.37	70	0.37	75	0.41
	Other Ethnic background	200	1.06	195	1.03	200	1.10
	White	125	0.66	110	0.58	120	0.66

### **UG School data**

The ethnic profile of the 9 Schools (now 8) varies considerably, reflecting the academic portfolio and business drivers of individual Schools. Most Schools are very ethnically diverse. Exceptions are CTA and EDU where there are large proportions of White students (CTA 2018/19 = 63%; EDU 2018/19 = 73%). Key points about each school are identified beneath the relevant table.

## Table 7b.4 HBS

HBS		201	6/17	2017	7/18	2018	3/19
	Asian/Asian British	920	29%	883	26%	859	29%
	Black/Black British	665	21%	686	20%	634	21%
	Chinese	30	1%	24	1%	16	1%
Home/EU	Information refused / not known	25	1%	31	1%	31	1%
	Mixed	185	6%	189	6%	180	6%
	Other Ethnic background	155	5%	152	5%	160	5%
	White	1230	38%	1390	41%	1082	37%
	Total	3210		3355		2962	

HBS		2016	6/17	2017	7/18	2018	3/19
	Asian	135	31%	132	27%	107	27%
	Black	75	17%	65	13%	40	10%
	Chinese	130	30%	199	41%	182	46%
International	Information refused / not known	5	1%	6	1%	5	1%
	Mixed	20	5%	21	4%	8	2%
	Other Ethnic background	40	9%	38	8%	34	9%
	White	25	6%	24	5%	22	6%
	Total	430		485		398	

- Total number of Home/EU and International students reduced in 2018/19.
- HBS increased its ethnic diversity although Home/EU and International Black student numbers decreased.
- Reduction in International students was evident across all groups although Chinese student numbers are now considerably higher than in 2016/17.

Table 7b.5 COM (COM merged with ENT to become the School of Engineering and Computer Science, hence the lack of 2018/19 data)

COM		201	6/17	201	7/18
	Asian/Asian British	265	30%	249	29%
	Black/Black British	125	14%	127	15%
	Chinese	5	1%	<5	0%
Home/EU	Information refused / not known	25	3%	53	6%
	Mixed	45	5%	34	4%
	Other Ethnic background	40	5%	38	4%
	White	380	43%	360	42%
	Total	885		865	
	Asian	30	43%	41	46%
	Black	25	36%	24	27%
	Chinese	5	7%	12	13%
International	Information refused / not known	< 5		< 5	
	Mixed	5	7%	5	6%
	Other Ethnic background	5	7%	8	9%
	White	< 5		< 5	
	Total	70		90	

- Numbers of Asian/Asian British and White Home/EU students decreased in 2017/18.
- Increase in International student numbers was due to increases in Asian students.

Table 7b.6 CTA

СТА		201	6/17	201	7/18	201	8/19
	Asian/Asian British	195	8%	211	9%	214	10%
	Black/Black British	220	9%	215	9%	240	11%
	Chinese	25	1%	25	1%	26	1%
Home/EU	Information refused / not known	50	2%	46	2%	32	1%
	Mixed	160	7%	163	7%	139	6%
	Other Ethnic background	55	2%	71	3%	67	3%
	White	1680	70%	1578	68%	1519	68%
	Total	2385		2309		2237	
	Asian	35	17%	39	18%	60	25%
	Black	15	7%	12	5%	11	5%
	Chinese	85	41%	117	53%	115	47%
International	Information refused / not known	5	2%	<5		<5	
	Mixed	5	2%	5	2%	<5	
	Other Ethnic background	10	5%	15	7%	14	6%
	White	50	24%	33	15%	43	18%
	Total	205		221		243	

- White students make up the largest group of Home/EU students.
- Black/Black British student numbers increased in 2018/19.

 Increased recruitment of Chinese and Asian International students has accounted for the total increase in International students

Table 7b.7 EDU

EDU		201	6/17	201	7/18	201	8/19
	Asian/Asian British	130	12%	125	12%	119	12%
	Black/Black British	65	6%	61	6%	65	7%
	Chinese	5	0%	0	0%	0	0%
Home/EU	Information refused / not known	10	1%	36	4%	6	1%
	Mixed	25	2%	35	3%	42	4%
	Other Ethnic background	30	3%	28	3%	35	4%
	White	785	75%	737	72%	725	73%
	Total	1050		1022		992	
	Asian	5	50%	6	55%	5	56%
	Black	< 5		<5		<5	
International	Chinese	< 5		<5		<5	
	Information refused / not known	< 5					
	Mixed	< 5					
	Other Ethnic background	5	50%	<5		<5	
	White	< 5		<5		<5	
	Total	10		11		9	

- Total number of Home/EU students has decreased each year.
- Highest proportion of White students compared with all other Schools (72.6%).
- Number of Home/EU students from Mixed heritage backgrounds has increased.
- White and Asian/Asian British Home/EU student numbers have decreased.
- Recruits very few International students.

Despite White students making up the majority of the Home/EU student population, the School has become more diverse since the original REC submission 9table 7b.8).

Table 7b.8 EDU comparison of 2013/14 data with 2018/19

	Percentage Asian/Asian British	Percentage Black/Black British	Percentage Mixed	Percentage Other
Data from previous REC 2013/14	7%	3%	2%	2%
2018/19	12%	7%	4%	4%

### Initiatives included:

- Improved marketing within BAME communities and local schools
- Positive messages from BAME alumni, employers, student ambassadors
- Increased diversity within admissions teams.

Table 7b.9 ENT (ENT merged with COM to become the School of Engineering and Computer Science, hence the lack of 2018/19 data)

ENT		201	6/17	201	7/18
	Asian/Asian British	260	23%	298	26%
	Black/Black British	160	14%	183	16%
	Chinese	20	2%	16	1%
Home/EU	Information refused / not known	10	1%	12	1%
1 Iome/LO	Mixed	60	5%	67	6%
	Other Ethnic background	60	5%	87	7%
	White	550	49%	505	43%
	Total	1120		1168	
	Asian	140	44%	124	41%
	Black	60	19%	55	18%
	Chinese	70	22%	65	22%
International	Information refused / not known	5	2%	< 5	
memational	Mixed	10	3%	16	5%
	Other Ethnic background	30	9%	34	11%
	White	5	2%	7	2%
	Total	320		301	

## Table 7b.10 ECS

ECS		2	018/19
	Asian/Asian British	578	28%
	Black/Black British	319	15%
	Chinese	23	1%
Home/EU	Information refused / not known	69	3%
	Mixed	111	5%
	Other Ethnic background	124	6%
	White	836	41%
	Total	2060	
	Asian	163	42%
	Black	62	16%
	Chinese	80	21%
International	Information refused / not known	13	3%
	Mixed	16	4%
	Other Ethnic background	44	11%
	White	10	3%
	Total	388	

Considering ENT and ECS together

Asian Home/EU student numbers increased.

Table 7b.11 HSK

HSK		201	6/17	201	7/18	201	8/19
	Asian/Asian British	365	12%	408	13%	391	14%
	Black/Black British	870	28%	893	28%	826	29%
	Chinese	15	0%	14	0%	10	0%
Home/EU	Information refused / not known	30	1%	28	1%	17	1%
	Mixed	120	4%	135	4%	109	4%
	Other Ethnic background	55	2%	57	2%	59	2%
	White	1680	54%	1687	52%	1409	50%
	Total	3135		3222		2821	
	Asian	25	33%	24	33%	20	30%
	Black	30	40%	27	37%	23	34%
	Chinese	5	7%	6	8%	5	7%
International	Information refused / not known	< 5		<5		<5	
	Mixed	5	7%	5	7%	7	10%
	Other Ethnic background	5	7%	6	8%	7	10%
	White	5	7%	5	7%	5	7%
	Total	75		73		67	

- Home/EU student numbers reduced, most evidently for White and Black students.
- International student numbers are very small in relation to the Home/EU population.

Table 7b.12 HUM

HUM		201	6/17	201	7/18	201	8/19
	Asian/Asian British	180	17%	191	18%	169	18%
	Black/Black British	210	20%	210	19%	192	20%
	Chinese	5	0%	5	0%	<5	
Home/EU	Information refused / not known	15	1%	11	1%	10	1%
	Mixed	60	6%	70	6%	71	7%
	Other Ethnic background	40	4%	38	4%	32	3%
	White	565	53%	554	51%	480	50%
	Total	1075		1079		954	
	Asian	45	13%	56	20%	46	21%
	Black	20	6%	18	7%	12	5%
	Chinese	205	59%	149	54%	133	60%
International	Information refused / not known	10	3%	5	2%	5	2%
	Mixed	5	1%	6	2%	<5	
	Other Ethnic background	50	14%	26	9%	17	8%
	White	15	4%	14	5%	8	4%
	Total	350		274		221	

- Home/EU numbers decreased, most evidently for White students.
- International student numbers decreased, most evidently for Chinese student numbers and students from other ethnic backgrounds.
- Chinese students are largest ethnic group, most of these students are enrolled on pre-sessional English courses before embarking on degree programmes within different Schools.

Table 7b.13 LAW

LAW		201	6/17	201	7/18	201	8/19
	Asian/Asian British	290	30%	278	31%	267	29%
	Black/Black British	250	26%	242	27%	235	25%
	Chinese	< 5		<5		<5	
Home/EU	Information refused / not known	10	1%	15	2%	8	1%
	Mixed	60	6%	52	6%	54	6%
	Other Ethnic background	65	7%	57	6%	55	6%
	White	290	30%	266	29%	316	34%
	Total	965		910		935	
	Asian	110	35%	113	41%	125	46%
	Black	125	40%	88	32%	73	27%
	Chinese	25	8%	23	8%	32	12%
International	Information refused / not known	< 5		5	2%	5	2%
	Mixed	10	3%	13	5%	8	3%
	Other Ethnic background	40	13%	32	12%	28	10%
	White	5	2%	<5		<5	
	Total	315		274		271	

- LAW is the most diverse school although numbers of Home/EU Asian and Black students have decreased.
- Total number of International students has decreased over time largely due to reductions in Black students from Africa.
- International Asian student numbers have increased.

## Table 7b.14 LMS

LMS		201	6/17	201	7/18	2018	3/19
	Asian/Asian British	825	29%	805	29%	809	31%
	Black/Black British	505	18%	525	19%	490	19%
	Chinese	25	1%	15	1%	9	0%
Home/EU	Information refused / not known	35	1%	36	1%	41	2%
	Mixed	160	6%	154	6%	154	6%
	Other Ethnic background	170	6%	176	6%	174	7%
	White	1120	39%	1034	38%	941	36%
	Total	2840		2745		2618	
	Asian	45	39%	45	38%	51	43%
	Black	35	30%	35	29%	30	25%
	Chinese	10	9%	13	11%	9	8%
International	Information refused / not known	< 5		< 5		< 5	
	Mixed	< 5		< 5		8	7%
	Other Ethnic background	15	13%	15	13%	9	8%
	White	10	9%	12	10%	11	9%
	Total	115		120		118	

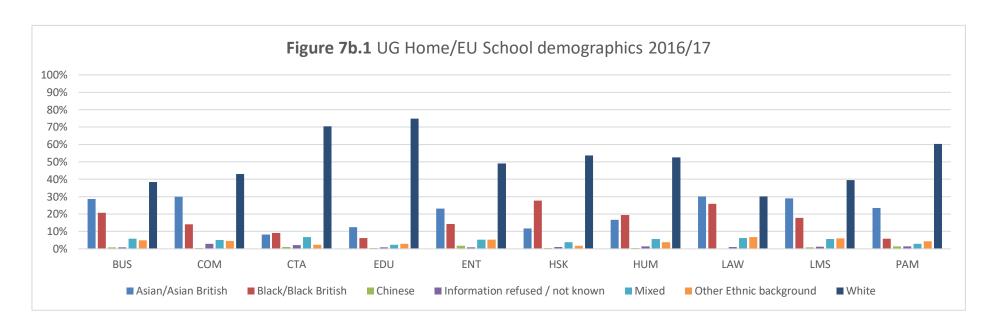
- Large drop in Home/EU numbers, most evident for White students.
- International student numbers have remained stable across all ethnicities.

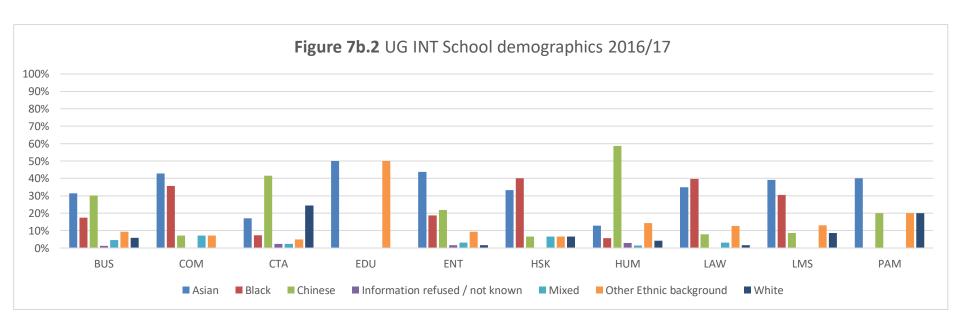
## Table 7b.15 PAM

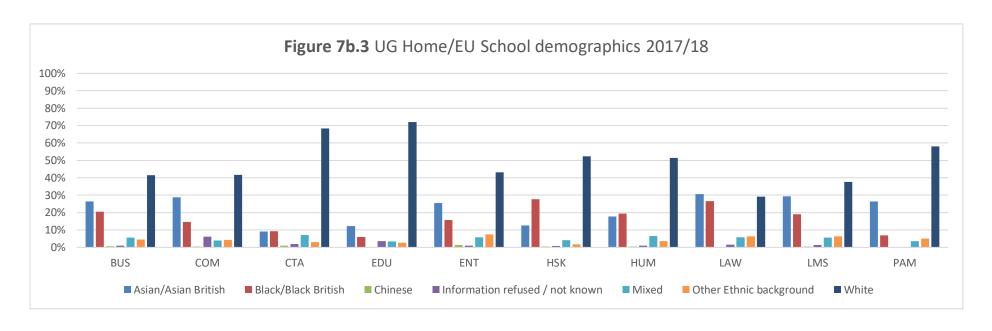
PAM		201	6/17	201	7/18	201	8/19
	Asian/Asian British	80	24%	88	26%	85	28%
	Black/Black British	20	6%	23	7%	22	7%
	Chinese	5	1%	<5		<5	
Home/EU	Information refused / not known	5	1%	<5		<5	
	Mixed	10	3%	12	4%	11	4%
	Other Ethnic background	15	4%	17	5%	13	4%
	White	205	60%	194	58%	174	57%
	Total	340		334		305	
	Asian	10	40%	9	47%	10	77%
	Black	< 5		< 5		0	0%
	Chinese	5	20%	< 5		<5	
International	Information refused / not known	< 5		< 5		0	0%
	Mixed	< 5			0%	0	0%
	Other Ethnic background	5	20%	< 5		<5	
	White	5	20%	< 5		0	0%
	Total	25		19		13	

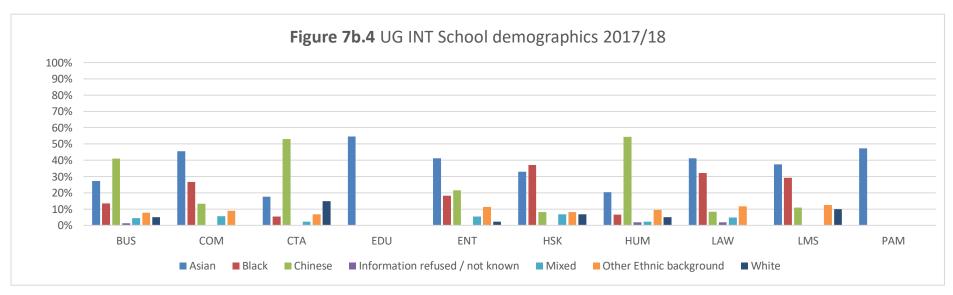
- Smallest School and total numbers decreased.
- Diversity increased.
- Very few International students.

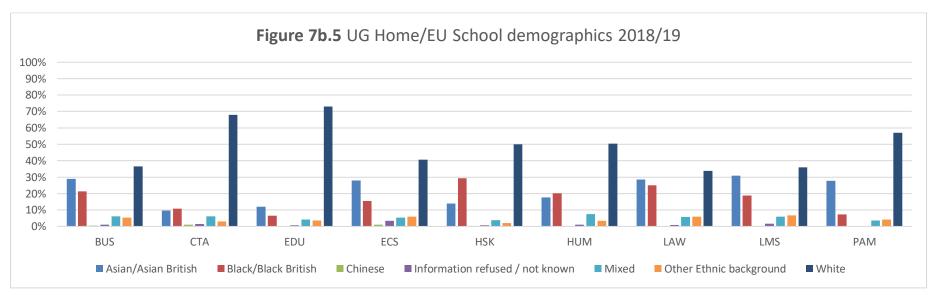
Differences in demographics between the Schools is evident in figs 7b1-3.

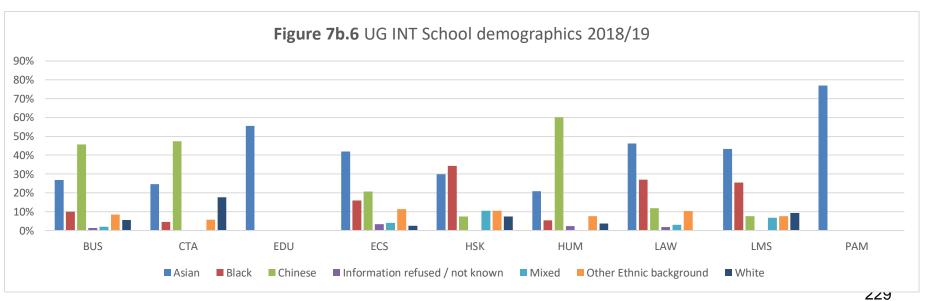












## **Section 7c: Course Progression**

Table 7c.1 shows progression and dropout rates for the UG population. Areas with concerns have been highlighted in pink to indicate where a dropout rate exceeds 10%.

Dropout rates improved for Home/EU and International students in 18/19 and was evident particularly for Home/EU Black and Asian students and International Asian, Black and Chinese students.

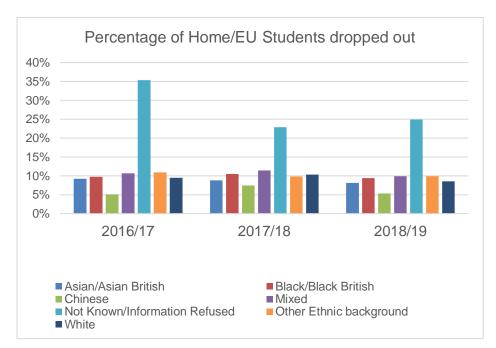
Dropout numbers for Home/EU and International students who refused to provide ethnicity information, or their information was unknown, are higher than for students from identified ethnic groups, suggesting possible reduced engagement from the beginning.

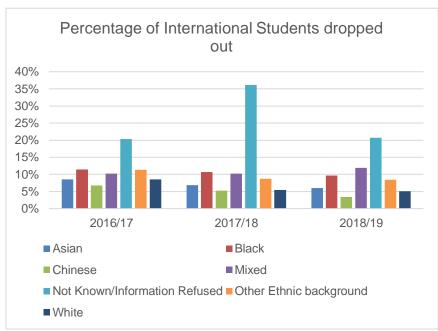
Recent analysis by SPMG regarding reasons for withdrawal shows that student-initiated withdrawals are lower for BAME students when compared to non-BAME students, yet UH-initiated withdrawal is higher for BAME students.

Table 7c.1 Progression and Dropout rates

Table 76.1 Progression	Table 7c.1 Progression and Dropout rates																				
	16/										17/18							18/19			
	Student Count	Completion Rate	No. Completing	Progression Rate	No. Progressing	Dropout Rate (%)	No. Dropping Out	Student Count	Completion Rate	No. Completing	Progression Rate	No. Progressing	Dropout Rate (%)	No. Dropping Out	Student Count	Completion Rate	No. Completing	Progression Rate	No. Progressing	Dropout Rate (%)	No. Dropping Out
	1969		565		1190		214	1990		588		1189		212	1843		574		1094		175
HOME/EU	5	29	0	60	3	11	2	1	30	3	60	1	11	7	9	31	4	59	4	9	1
			102							108							109				
Asian/Asian British	3725	28	7	63	2355	9	343	3941	28	6	64	2508	9	347	3723	29	3	63	2328	8	302
Black/Black British	3462	24	840	66	2285	10	337	3644	26	963	63	2299	10	382	3399	27	908	64	2172	9	319
Chinese	138	34	47	61	84	5	7	147	27	39	66	97	7	11	112	35	39	60	67	5	6
Mixed	978	26	256	63	618	11	104	1037	27	283	61	635	11	119	970	28	272	62	602	10	96
Not Known/ Information																					
Refused	1016	27	273	38	384	35	359	969	39	377	38	370	23	222	847	28	234	47	402	25	211
Other Ethnic background	769	26	198	63	487	11	84	806	28	228	62	499	10	79	778	30	233	60	468	10	77
			300							290							296				
White	9607	31	9	59	5690	9	908	9357	31	7	59	5483	10	967	8610	34	5	57	4905	9	740
			277				120			270				186			293				113
INTERNATIONAL	7573	37	5	48	3598	16	0	7516	36	1	39	2948	25	7	7456	39	5	45	3387	15	4
Asian	827	43	358	48	398	9	71	803	43	349	50	399	7	55	827	40	327	54	450	6	50
Black	576	41	239	47	271	11	66	429	40	173	49	210	11	46	341	37	127	53	181	10	33
Chinese	680	49	332	44	302	7	46	848	50	427	44	376	5	45	851	59	503	37	319	3	29
Mixed	185	45	84	44	82	10	19	157	58	91	32	50	10	16	118	43	51	45	53	12	14
Not Known/Information			138							130				165			159				
Refused	4543	30	2	49	2237	20	924	4582	28	2	35	1622	36	8	4677	34	6	45	2114	21	967
Other Ethnic background	327	43	142	45	148	11	37	274	41	111	51	139	9	24	248	42	104	50	123	8	21
White	435	55	238	37	160	9	37	423	59	248	36	152	5	23	394	58	227	37	147	5	20
	2726		842		1550		334	2741		858		1483		399	2589		867		1433		288
Grand Total	8	31	5	57	1	12	2	7	31	4	54	9	15	4	5	34	9	55	1	11	5

Figures 7c.1 and 7c.2 Percentage Home/EU and International students who dropped out





REC survey data (fig 7c.3) indicates that the % of students agreeing that they feel supported and able to approach tutors with queries are similar for BAME (92%) and White (95%) students.

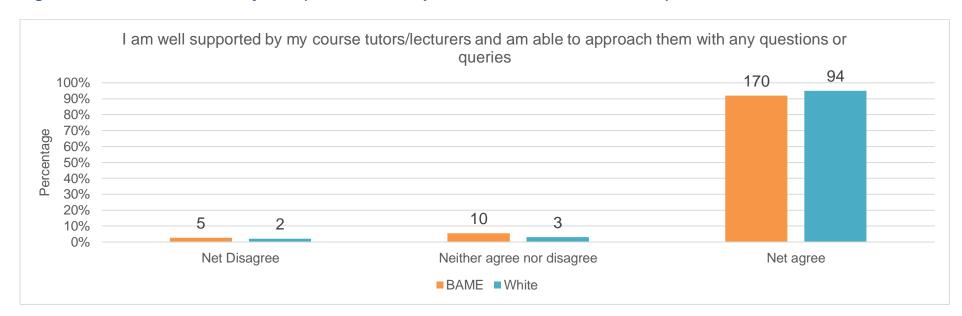


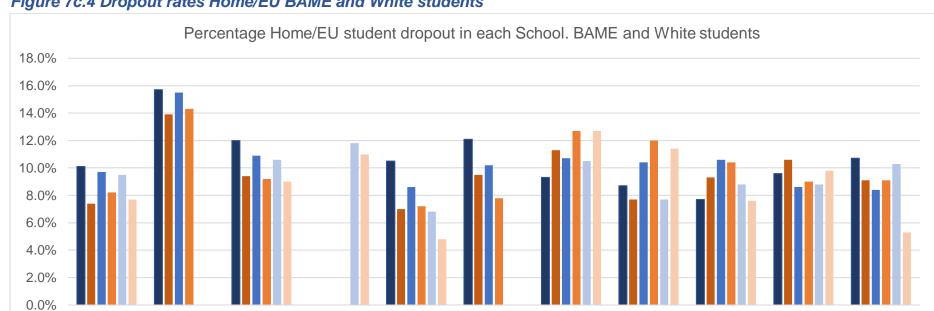
Figure 7c.3 REC student survey data (numbers of responders included as data labels)

## **School data**

Grouping, due to small numbers in some ethnic groups, shows differences between White and BAME students across schools (table 7c.2 and fig 7c.4). HBS, COM, CTA and EDU show higher dropout rates for BAME Home/EU students. This is reversed in HSK, HUM and LMS. EDU has seen a marked reduction in dropout rates for all students relating to support provided by their student success team.

Table 7c.2 Dropout rate for BAME and White students

		16	/17			17/	/18			18	/19	
Home/EU	BA	ME	W	hite	BA	ME	W	hite	B <i>l</i>	ME	W	hite
	% drop	No. drop	% drop	No. drop	% drop	No. drop						
	out	out	out	out	out	out	out	out	out	out	out	out
HBS	10.1	241	7.4	133	9.7	226	8.2	139	9.5	214	7.7	123
СОМ	15.7	90	13.9	88	15.5	89	14.3	89				
CTA	12.0	92	9.4	204	10.9	88	9.2	198	10.6	85	9.0	184
ECS									11.8	158	11.0	130
EDU	10.5	37	7.0	106	8.6	32	7.2	106	6.8	26	4.8%	65
ENT	12.1	75	9.5	62	10.2	73	7.8	47				
HSK	9.3	214	11.3	339	10.7	264	12.7	371	10.5	265	12.7	347
HUM	8.7	50	7.7	58	10.4	63	12.0	91	7.7	39	11.4	74
LAW	7.7	55	9.3	27	10.6	78	10.4	31	8.8	67	7.6	29
LMS	9.6	205	10.6	188	8.6	188	9.0	155	8.8	191	9.8	159
PAM	10.7	15	9.1	23	8.4	13	9.1	21	10.3	15	5.3	11
		16	/17			17/	/18			18	/19	
Internatio												
nal		ME		hite		ME		hite		ME		hite
	% drop	No. drop	% drop	No. drop	% drop	No. drop						
LIDO	out	out	out	out	out	out	out	out	out	out	out	out
HBS	9.7	98	4.8	4	8.5	89	4.1	4	6.2	67	5.3	5
COM	14.7	69	17.1	6	13.4	66	14.6	6	7.4	20	0.0	47
CTA	11.1	41	12.9	25	7.7	34	11.4	19	7.4	36	9.3	17
ECS	40.0	4			4.0				8.2	100	4.7	3
EDU	10.0	1	0.0	0	4.8	1	0.0	0	11.5	3	14.3	1
ENT	7.8	38	0.0	0	9.1	44	0.0	0		_		_
HSK	15.2	7	13.3	2	9.2	6	21.4	3	6.3	5	8.0	2
HUM	6.7	17	2.5	4	7.6	20	3.1	6	4.0	10	0.0	0
LAW	6.4	24	0.0	0	4.7	16	0.0	0	4.3	16	9.1	1
LMS	7.0	29	15.9	7	7.9	34	4.9	2	7.1	29	2.5	1
PAM	9.1	3	12.5	1	8.7	2	0.0	0	5.0	1	33.3	2



ENT

HSK

■ White 2017/18

HUM

■BAME 2018/19

LAW

LMS

White 2018/19

Figure 7c.4 Dropout rates Home/EU BAME and White students

HBS

COM

■BAME 2016/17

CTA

■ White 2016/17

**ECS** 

EDU

■BAME 2017/18

PAM

## **Further analysis**

Dropout rate is higher for Home/EU part time BAME UG students compared home/EU White part time UG students (table 7c.3). Part-time student numbers are low and are concentrated in CTA and HSK. Both Schools have employed student success staff since 2016/17 to provide support and have ensured more effective personal tutoring. The dropout rates decreased in 2018/19.

Table 7c.3 Part time home/EU dropout rates

Mode of study	2016/17 Dropout rate	2016/17 Dropout number	2017/18 Dropout rate	2017/18 Dropout number	2018/19 Dropout rate	2018/19 Dropout number
BAME	17.7%	72	23.0%	95	17.6%	65
White	14.6%	215	13.7%	194	11.2%	146

Intersectional analysis has highlighted higher % dropout for BAME male students compared to White male students or female BAME and White students (table 7c.4) (AP7c.3).

Table 7c.4 Dropout rates for Male and Female students

Home/EU	16/	/17	17.	/18	18/	/19
BAME Female	8.2%	504	8.3%	528	7.7%	488
White Female	9.0%	709	10.0%	783	8.9%	669
BAME male	12.8%	570	12.7%	586	12.7%	572
White Male	10.4%	519	10.1%	465	10.7%	453
International	16/	/17	17.	/18	18/	/19
BAME Female	7.4%	111	6.7%	106	4.1%	69
White Female	8.6%	28	4.6%	16	4.8%	17
BAME male	11.0%	216	10.1%	206	8.8%	200
White Male	8.1%	21	9.4%	24	6.4%	15

### **ACTIONS**

**AP7c.1** Improve non-continuation for BAME students - HBS, COM (now SPECS), CTA and EDU to meet year-on-year targets within 'Academic SBU student-focused actions'

**AP7c.2** Improve non-continuation for BAME part-time students

AP7c.3 Implement BAME male mentoring/coaching programme for students at risk of dropping out

#### **Section 7d: Attainment**

"I read in the newspaper that the gap for the University of Hertfordshire is between 20-40%. And the students that are likely to fail or drop out from the University of Hertfordshire, they are black or from BAME".

BAME student, Focus Group 2020

UH has been monitoring attainment data since 2008/09 and the number of BAME students achieving a good degree increased by 12% over 10 years.

In 2019/20, the % of White and BAME students achieving a good degree increased to 84% and 68% (table 7d.1 and figs 7d.1, 7d.2, 7d.3). The 2019/20 data must be considered in line with changes made during the pandemic which included all exams being converted to online assessments and the application of a 'SafetyNet policy'. The policy was designed to reduce the risk of students being disadvantaged during the pandemic. This was pertinent due to national evidence that BAME individuals were more likely to be negatively impacted by the virus than non BAME individuals. Temporary changes were therefore made to our regulations for the Semester B and C period 2019/20 including:

- 1. Grades for referred assignments were not capped.
- Prior achievement was used to benchmark against the remainder of Semester B or Semester C performance:

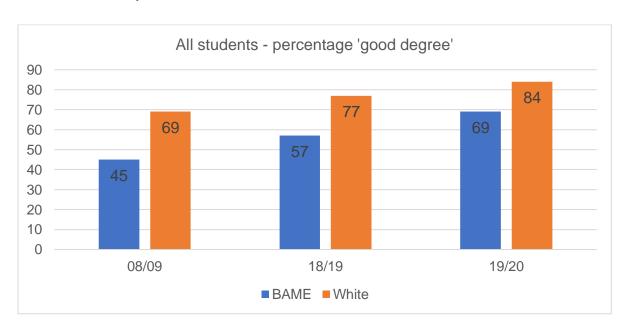
2a. If a student was awarded a pass in their remaining modules completed at the end of Semester B/C, the grades awarded remained the same as, or higher than, the average achieved up to the end of Semester A of the same academic year. If they achieved a grade higher than this average, then the module grade reflected this.

2b. If students achieved a pass in their remaining modules completed at the end of Semester B/C, their honours degree classification was no lower than that calculated from their completed level 5 and 6 modules to date (or level 5, 6 and 7 modules in the case of Integrated Master's students).

# **Progress:**

The awarding gap decreased from 20 percentage points (pp) in 2018/19 to 15pp in 2019/20

Figure 7d.1 Percentage of all students achieving a good degree (White and BAME students)

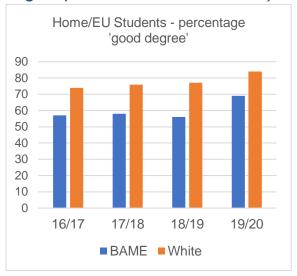


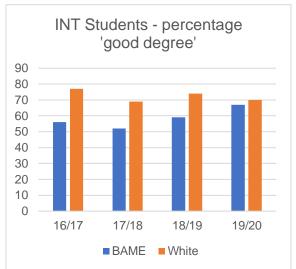
For Home/EU students, the awarding gap decreased, reversing a previous trend. For International students the awarding gap reduced to just 3 pp (table 7d.1).

Table 7d.1. Percentage Home/EU students achieving a good degree

Home/EU	16/17	17/18	18/19	19/20
White (%)	74	76	77	84
BAME (%)	57	58	56	68
Awarding gap (pp)	17	18	21	15
International	16/17	17/18	18/19	19/20
White (%)	77	69	74	70
BAME (%)	56	52	59	67
Awarding gap (pp)	21	17	15	3

Figures 7d.2 and 7d.3 Percentage Home/EU and percentage International good degree (White and BAME students)





Each School has School wide and programme specific actions to reduce the awarding gap:

- Decolonising and diversifying the curriculum
- Reviewing and improving assessment design and assessment briefs
- Discussion of awarding gaps and race equality at programme/school meetings
- BAME Student Advocates (BSAs) working with staff to critique curricular
- BSAs facilitating focus groups with BAME students.

## **Progress:**

All schools except one showed a reduction in their awarding gap for 19/20.

The 2020/25 Strategic Plan identifies a KPI to "Reduce BAME attainment gap by 50% by 2025" and UH has set interim targets to meet the overall KPI (table 7d.2) (AP7d.1):

Table 7d.2 Institutional KPI targets to reduce the awarding gap

Year	18/19	19/20	20/21	21/22	22/23	23/24	24/25
KPI	18 pp	18 pp	17 pp	15 pp	13 pp	11 pp	9 pp
Actual	20 pp	15 pp					

Intersectional data (2017/18 and 2018/19) indicated BAME male students having the lowest % good degree. In 2019/20, 68% of BAME male students achieved a good degree –positive increase from 53%. BAME female student performance also increased to 68% however both male/female BAME groups still have lower rates of good degrees than White male and female groups (table 7d.3).

Table 7d.3 University intersectional data

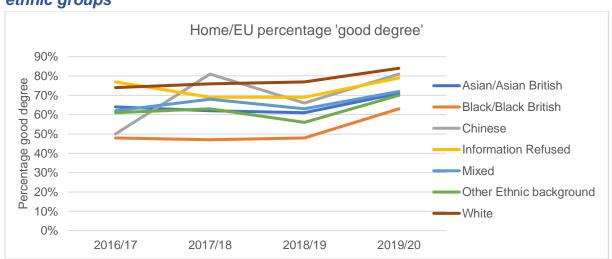
Attainment % good degrees	2016/17	2017/18	2018/19	2019/20
BAME Males	59%	53%	53%	68%
White Males	75%	77%	77%	85%
BAME Females	57%	59%	60%	68%
White Females	75%	77%	77%	83%

Table 7d.4 Home/EU and International student data according to ethnicity

			_			Good Degrees 2019/20		
No.	%	No.	%	No.	%	No.	%	
495	64%	492	62%	498	61%	609	71%	
290	48%	342	47%	347	48%	434	63%	
20	50%	26	66%	19	66%	21	81%	
85	77%	60	69%	59	69%	48	79%	
115	62%	141	68%	123	63%	164	72%	
85	61%	99	63%	90	56%	107	70%	
1565	74%	1563	76%	1608	77%	1594	84%	
	2016 No. 495 290 20 85 115 85	495     64%       290     48%       20     50%       85     77%       115     62%       85     61%	2016/17     2017       No.     %     No.       495     64%     492       290     48%     342       20     50%     26       85     77%     60       115     62%     141       85     61%     99	2016/17         2017/18           No.         %         No.         %           495         64%         492         62%           290         48%         342         47%           20         50%         26         66%           85         77%         60         69%           115         62%         141         68%           85         61%         99         63%	2016/17         2017/18         2018           No.         %         No.         %         No.           495         64%         492         62%         498           290         48%         342         47%         347           20         50%         26         66%         19           85         77%         60         69%         59           115         62%         141         68%         123           85         61%         99         63%         90	2016/17         2017/18         2018/19           No.         %         No.         %           495         64%         492         62%         498         61%           290         48%         342         47%         347         48%           20         50%         26         66%         19         66%           85         77%         60         69%         59         69%           115         62%         141         68%         123         63%           85         61%         99         63%         90         56%	Good Degrees 2016/17         Good Degrees 2017/18         Good Degrees 2018/19         Degrees 2018/19           No.         %         No.         %         No.         %         No.           495         64%         492         62%         498         61%         609           290         48%         342         47%         347         48%         434           20         50%         26         66%         19         66%         21           85         77%         60         69%         59         69%         48           115         62%         141         68%         123         63%         164           85         61%         99         63%         90         56%         107	

International	Good D 2016	_	Good D 2017		Good D 2018	_	Good Degrees 2019/20		
	No.	%	No.	%	No.	%	No.	%	
Asian	135	60%	132	57%	129	62%	123	66%	
Black	70	50%	46	44%	54	53%	45	63%	
Chinese	100	54%	126	54%	159	60%	178	70%	
Information refused	15	75%	15	54%	9	69%	19	63%	
Mixed	10	67%	15	44%	8	50%	12	80%	
Other Ethnic background	30	55%	18	40%	32	53%	41	63%	
White	50	83%	31	69%	42	74%	39	70%	

Figure 7d.4 Percentage good degree for Home/EU students from different ethnic groups



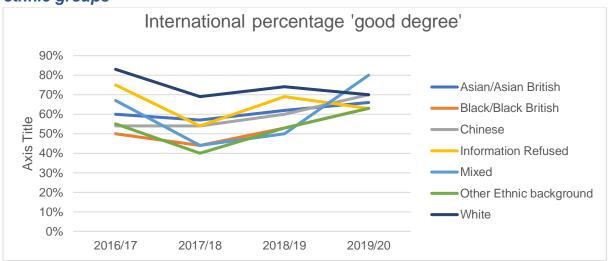
The % Home/EU Black students achieving a good degree increased from 48% to 63% in 2019/20. This is still the lowest percentage compared to other ethnic groups (tables 7d.4 and 7d.5 and fig 7d.4) (AP7d.2).

Table 7d.5 Institutional targets to reduce the awarding gap between Home/EU White and Black students

Year	18/19	19/20	20/21	21/22	22/23	23/24	24/25
Target	29pp	28 pp	26 pp	23 pp	20 pp	17 pp	14 pp
Actual	29 pp	21 pp					

The performance of International students from different ethnic backgrounds fluctuates yet it is positive that the differences between ethnic groups have narrowed over time (fig 7d.5).

Figure 7d.5 Percentage good degree for International students from different ethnic groups



Through the Kingston-led project, UH now has VA dashboards indicating the percentage of students expected to get a good degree based on entry qualifications, and the percentage that actually did.

For example, in 2016/17:

- 75% of our BAME students were expected to get a good degree and 62% did.
- 75% of our White students were expected to get a good degree based on entry qualifications/subject studies, and 77% did.

Each year, more White students have achieved a good degree than expected based on their entry qualifications (VA scores of >1.0). This was not the case from 2016-19 for BAME students (VA scores < 1.0). In 2019/20 there was improvement with more BAME students achieving a good degree than expected (VA score of 1.12) but the

awarding gap is still evident as the VA score for White students is 1.35 (fig. 7d.6 and table 7d.6) (AP7d.3).

Figure 7d.6 Institutional VA scores for BAME and White students

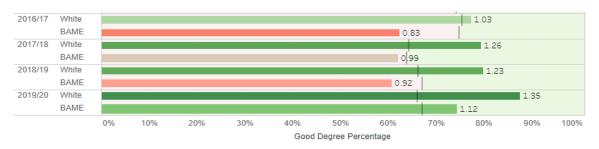


Table 7d.6 VA scores and awarding gaps

	Percentage	Percentage	VA	Percentage	Percentage	VA	Awarding
	White	White	score for	BAME	BAME	score for	gap
	student	students	White	student	students	BAME	
	expectation	who got a	students	expectation	who got a	students	
	based on	good		based on	good		
	entry quals	degree		entry quals	degree		
2016/17	75	77	1.03	75	62	0.83	0.20
2017/18	64	79	1.26	64	62	0.99	0.27
2018/19	66	80	1.23	67	61	0.92	0.31
2019/20	66	88	1.35	67	74	1.12	0.23

#### School attainment data

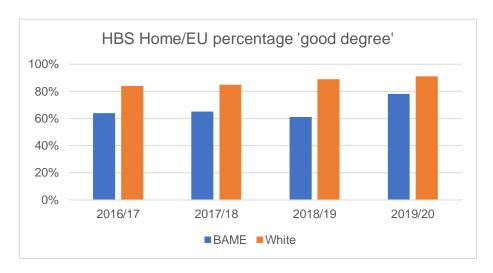
Data are presented by School (table 7d.7 and figs 7d.7 to 7d.28) to show awarding gaps between White and BAME students. Commentary on gaps (pp) between 2018/19 and 2019/20 is included. Regarding International students, data has not been presented where there are less than five students. For some Schools with low numbers of International students, an International student data graph is not included (EDU, HSK and PAM) and for some Schools, the numbers of International White students are below five and hence data is not included for some, or all, years. VA scores for each School are displayed to enable consideration of performance in light of entry qualifications. Commentary on gaps between White and BAME student VA scores for 2018/19 and 2019/20 is included.

Table 7d.7 School attainment data for White and BAME students (numbers and percentages) (COM and ENT merged to form ECS in 2018/19 and PAM merged in to ECS to form SPECS in 2019/20)

		2017/18					2019/20									
HBS	HBS H/EU		INT		H/EU			INT		H/EU		INT	H/EU		ı	NT
White	298	84%	4		280	85%	5	45%	286	89%	9	90%	279	91%	4	67%
BAME	313	64%	75	44%	333	65%	98	43%	285	61%	101	51%	355	78%	116	61%
			•								•		•		•	
COM	H/E	U	INT		H/EU		INT									
White	31	49%	1	100%	54	83%										
BAME	51	47%	10	40%	60	65%	16	42%								
CTA	H/E	U		INT	H	/EU	INT		H/EU		INT		H/EU		INT	
White	352	81%	31	78%	355	79%	17	81%	360	81%	26	70%	319	85%	27	73%
BAME	79	60%	47	49%	108	66%	63	56%	89	57%	66	56%	112	71%	82	72%
EDU	H/E	U		INT	H	/EU		INT	H/EU		INT		H/EU		INT	
White	111	67%	1	100%	142	71%			160	70%			167	79%	1	100%
BAME	25	42%	1	100%	26	40%	1	100%	31	50%	2	67%	53	67%	1	100%
	•			•	•			•		•			•	•		•

ENT	H/E	H/EU		INT	H	/EU	INT									
White	122	82%	1	100%	115	79%	4	80%								
BAME	51	59%	89	72%	50	52%	66	62%								
ECS									H/	EU		INT				
White									146	76%	1	33%				
BAME									115	55%	74	59%				
HSK	H/E	EU		INT	H	/EU		INT	H/	EU		INT	H	ΈU		INT
White	231	62%	4	67%	237	63%			243	65%			244	75%		
BAME	104	37%	4	36%	100	34%	1	20%	128	36%	3	50%	196	50%	5	71%
HUM	H/E		4	INT		/EU		INT		EU		INT		EU		INT
White	116	79%	1	50%	125	85%	40	700/	130	83%	00	700/	110	87%	00	040/
BAME	70	67%	18	58%	92	67%	13	72%	85	65%	23	72%	77	73%	20	91%
LAW	H/E	U		INT	H	/EU	INT		H/	I/EU INT		INT	H/EU		INT	
White	51	78%	2	100%	47	81%	1	50%	53	78%	1	50%	75	82%	1	33%
BAME	101	73%	89	71%	93	57%	61	60%	81	54%	91	70%	123	71%	69	67%
LMS	H/E	H/EU INT		H/EU			INT	H/	ł/EU		INT	Γ H/EU		INT		
White	219	73%	2	67%	178	78%	3	75%	195	77%	4	100%	192	86%	2	100%
BAME	192	59%	10	40%	216	61%	14	44%	248	67%	20	61%	233	70%	21	57%
PAM	H/E	:U		INT	Н	/EU		INT	H/	EU		INT				
White	34	68%	1	50%	30	60%	1	100%	35	83%	1	100%				
BAME	16	59%	5	56%	22	61%	4	57%	15	54%	2	67%				
SPECS												H/EU		H/EU		INT
White													208	88%	3	60%
BAME													186	74%	85	70%

Figures 7d.7 and 7d.8 HBS Home/EU and International student percentage good degree



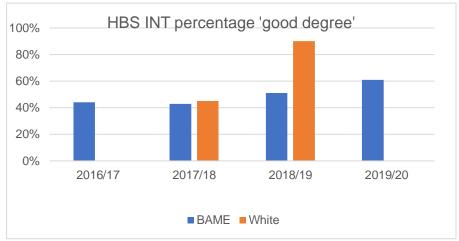
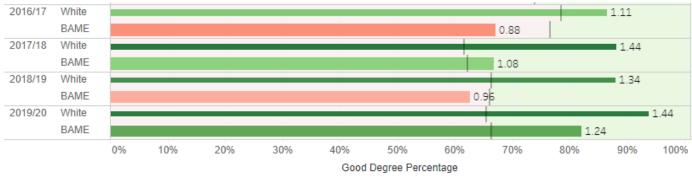
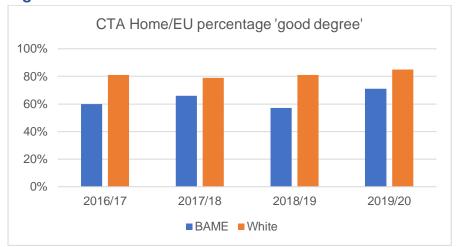


Figure 7d.9 HBS Value Added (VA) scores



- Awarding gap for Home/EU students has decreased: 28pp to 13pp.
- International BAME student performance has increased: 17pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap decreased: 0.41 to 0.20.

Figures 7d.10 and 7d.11 CTA Home/EU and International student percentage good degree



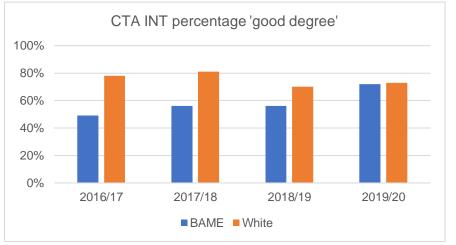
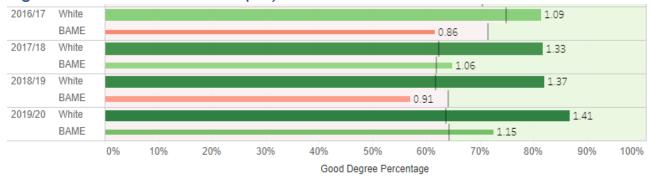


Figure 7d.12 CTA Value Added (VA) scores



- Awarding gap for Home/EU students has decreased: 24pp to 14pp.
- Awarding gap for International students has decreased to 1pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap decreased: 0.46 to 0.26.

Figure 7d.13 EDU Home/EU percentage good degree

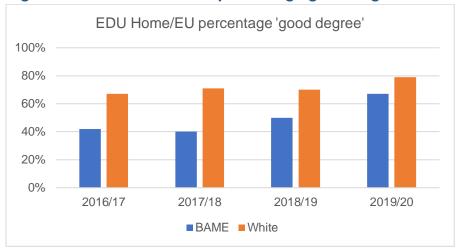
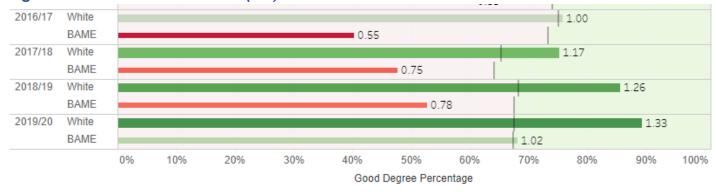
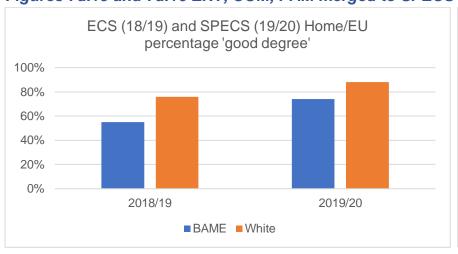


Figure 7d.14 EDU Value Added (VA) scores



- Awarding gap for Home/EU students has decreased: 20pp to 12pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap decreased: 0.53 to 0.31.

Figures 7d.15 and 7d.16 ENT, COM, PAM merged to SPECS Home/EU and International percentage good degree



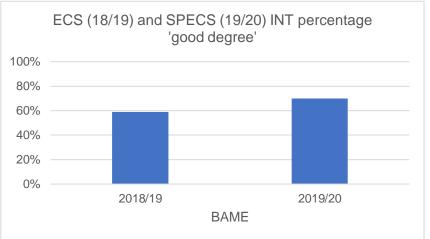
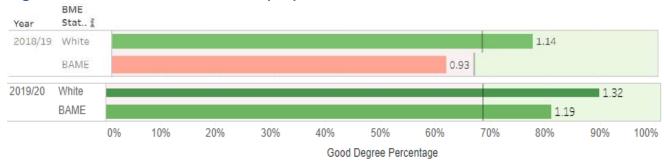


Figure 7d.17 SPECS Value Added (VA) scores



- Awarding gap for Home/EU students has reduced: 21pp to 14 pp.
- International BAME student performance has increased: 11pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap decreased: 0.21 to 0.13.

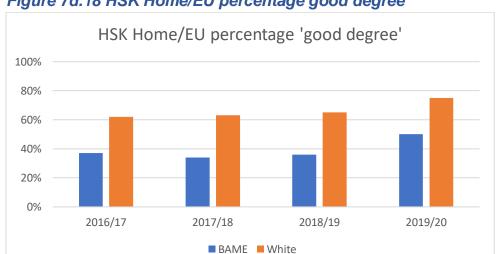
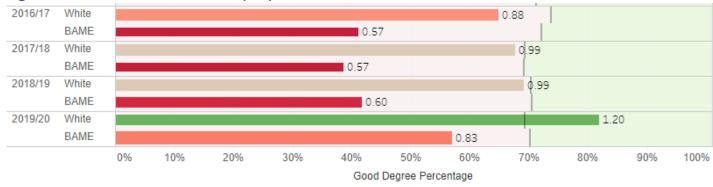


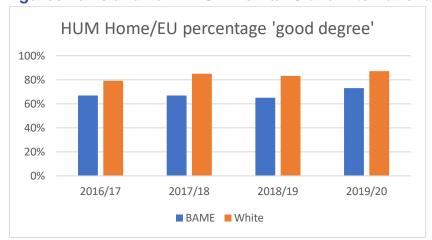
Figure 7d.18 HSK Home/EU percentage good degree





- Awarding gap between White and BAME students is largest in HSK.
- Awarding gap for Home/EU students has reduced: 29pp to 25 pp.
- 2019/20 VA score for BAME students is <1.0
- VA score gap is very large and only decreased slightly: 0.39 to 0.37.

Figures 7d.20 and 7d.21 HUM Home/EU and International percentage good degree



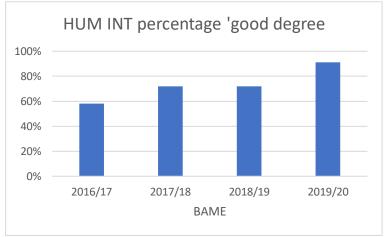
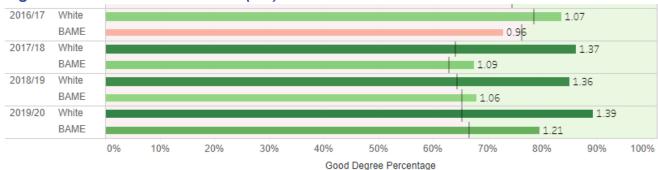
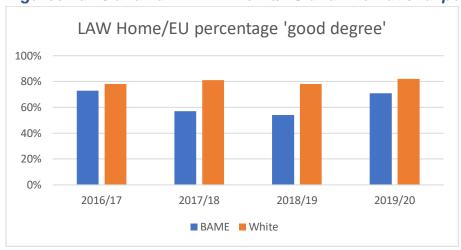


Figure 7d.22 HUM Value Added (VA) scores



- Awarding gap for Home/EU students has reduced: 18pp to 14pp.
- International BAME student performance has increased: 19pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap has decreased: 0.30 to 0.18.

Figures 7d.23 and 7d.24 LAW Home/EU and International percentage good degree



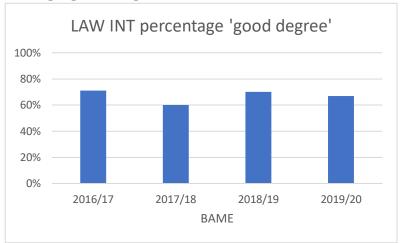
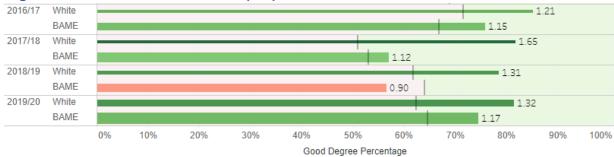
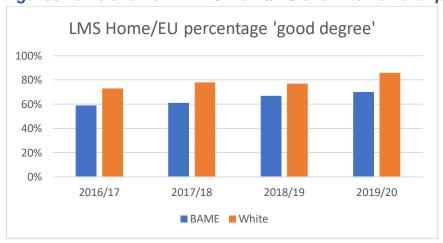


Figure 7d.25 LAW Value Added (VA) scores



- Awarding gap for Home/EU students has reduced: 24pp to 11pp.
- International BAME student performance reduced slightly: 3pp.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap has decreased: 0.41 to 0.15.

Figures 7d.26 and 7d.27 LMS Home/EU and International percentage good degree



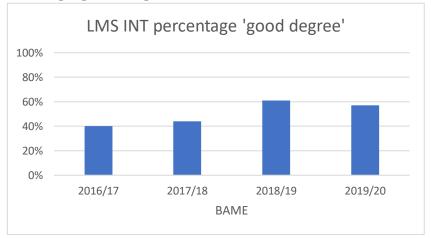
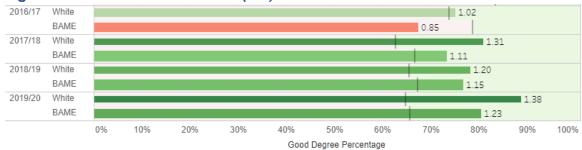


Figure 7d.28 LMS Value Added (VA) scores



- Awarding gap for Home/EU students has increased: 10pp to 16pp. LMS was the only school to have an increase in awarding gap which was disappointing as previously the school had shown big improvements in reducing the gap.
- International BAME student performance reduced slightly: 4pp but this is still much improved compared with 2016/17 and 2017/18.
- 2019/20 VA scores for White and BAME students >1.0.
- VA score gap has increased: 0.05 to 0.15.

Through the Access and Participation Plan (APP) we have identified incremental awarding gap targets for Schools (AP7d.6).

Table 7d.8 APP University and School Awarding Gap targets for Home students (OfS identified population) - targets written in 2019 based on 2018-19 baseline data

		Baseline 2018-19 (pp)	2019- 20 (pp)	2020- 21 (pp)	2021- 22 (pp)	2022- 23 (pp)	2023- 24 (pp)	2024- 25 (pp)
University	Target	18	18	17	15	13	11	9
	Actual	20	15					
			5	School				
HBS	Target	28	25	23	19	15	11	7
	Actual	28	13					
CTA	Target	24	23	22	19	15	11	6
	Actual	24	14					
EDU	Target	20	19	18	16.5	14.5	12.5	9.5
	Actual	20	12					
HSK	Target	29	27	25.5	21	16.5	12	7.5
	Actual	29	25					
HUM	Target	18	17	16	14.5	12.5	10.5	8.5
	Actual	18	14					
LAW	Target	24	23	22	19	15	11	7
	Actual	24	11					
LMS	Target	10	9	8	6	4	2	0
	Actual	10	16					
SPECS	Target	21	19	17	14	11	8	5
	Actual	21	14					

In Dec 2020 UH created a module attainment dashboard for UG and PGT modules which enables module teams to identify differentials in White and BAME student performance (fig 7d.29). Programme and module leaders have been tasked with identifying modules with the biggest gaps to consider learning, teaching and assessment related actions to reduce the gaps (AP7d.7).

Welcome 1. Undergraduate Modules 2. Postgraduate Modules University of Hertfordshire Module Attainment Comparison | Undergraduate Modules This dashboard displays Average Module Outcome data for modules at levels 0, 4, 5 and 6. Disability Department Code Module Level Module Code Age Group Gender Residential Status WP Student **+** 4 (∆II) (All) ▼ (All) ▼ (AII) (AII) (AII) Introduction to Foundation Subjects and WHITE BAME 4EDU1011 Children's Development in English WHITE - 66 BAME 4EDU1012 Developing Professional Practice WHITE BAME - 69 4EDU1013 Science: Learning and Teaching · 58 4EDU1014 An introduction to mathematics learning WHITE **=** 65 BAME 4EDU1015 Introduction to English WHITE BAME Developing Professional Practice 4EDU1016 WHITE BAME 4EDU1017 Personal and Professional Skills WHITE BAME - 56 4EDUIDIB Early Childhood Development BAME - 58 4EDU1019 Creativity and Learning BAME 4EDU1020 Global Perspectives on Childhood WHITE

Figure 7d.29 Screenshot of Module attainment dashboard

BAME

BAME

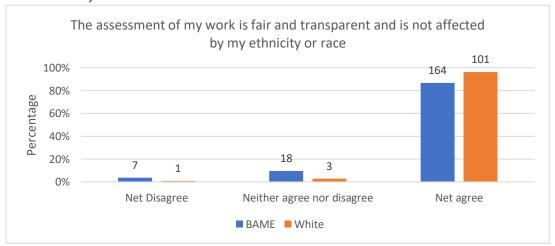
What is Education for? Philosophies that WHITE

4FD111024

Student survey data (fig 7d.30) indicates that 87% of BAME students agree that the assessment of work is fair and not affected by race, which is lower than White students (96%) (AP7d.8).

"I think Hertfordshire is falling behind an industry standard in terms of university and anonymous marking. The rules are there, and people know they're there, but there are no repercussions for not following them". BAME student, Focus Group 2020





### Extra-/Co- Curricular activity and impact on degree attainment

Previous anecdotal discussions with student reps suggested that those who engaged as a student rep may be more likely to do well in terms of degree outcome. Using the VA metric we investigated this; 2017/18 and 2018/19 data indicated that students who were a student rep or HSU society member, were more likely to achieve a good degree (table 7d.9). Data for SCOs were included in 2018/19. Scores suggest the benefits are greater for BAME students than White students.

Table 7d.9 HSU participation: Value Added scores by ethnicity

HSU	2017/18 V	A scores	2018/19 V	A scores
engagement	BAME	WHITE	BAME	White
Student	1.15	1.42	1.23	1.47
Representative				
Not a Student	0.99	1.25	0.91	1.22
Representative				
Difference	+0.16	+0.17	+0.32	+0.25
School	Data not	Data not	1.52	1.48
Community	available	available		
Organiser				
Not a School	Data not	Data not	0.92	1.23
Community	available	available		
Organiser				
Difference	-	-	+0.60	+0.25
Society Member	1.20	1.36	1.01	1.26
Not a society	0.97	1.25	0.91	1.23
member				
Difference	+0.23	+0.11	+0.10	+0.03

Evidence suggests that there are positive academic outcomes linked to participating in extra/co-curricular activities and HSU along with the DoS, WASS and the schools have broadened the range of events, increased the number of societies (90) and improved online access, to ensure all students can participate. Data from the REC student survey suggests that the events and activities run by HSU are inclusive (fig 7d.31).

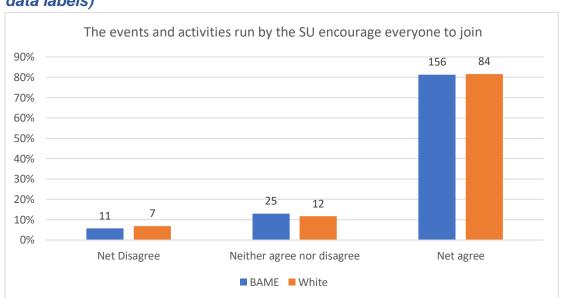


Figure 7d.31 REC Student survey data (numbers of responders included as data labels)

## **ACTIONS**

**AP7d.1** Reduce the BAME awarding gap by 50 percentage points by 2025, meeting year-on-year targets

**AP7d.2** Reduce the awarding gap between White and Black students by 50% by 2025, meeting year-on-year targets

AP7d.3 All UG programmes to have a Value Added score of at least 1.0 for BAME and White students by 2025

AP7d.4 All UG programmes to have differentials of less than 0.1 between VA scores for BAME and White students (July 2025)

AP7d.5 Programmes with the largest VA differentials to receive targeted support from members of the BAME Student Success Working Group

AP7d.6 All Schools to address their annual APP targets to reduce the awarding gap by 2025

**AP7d.7** Module leaders to use the UG module attainment dashboard data and identify enhancement in learning, teaching and assessment practices in modules to reduce differentials between White and BAME students

AP7d.8 Module leaders to review their assessments and ensure anonymous marking where possible. Where not possible (eg presentations) module leaders to ensure moderation processes are applied and clearly communicated to students AP7d.9 Continue to monitor VA scores for HSU participation, ensuring all HSU services have a minimum of 1.0 VA score to demonstrate the benefits of engaging in extra- and co- curricular activities

**AP7d.10** Increase the number of BAME students engaging with extra-/co-curricular opportunities such as joining societies, student representation or becoming a SCO from 51.5% to 55% by 2022

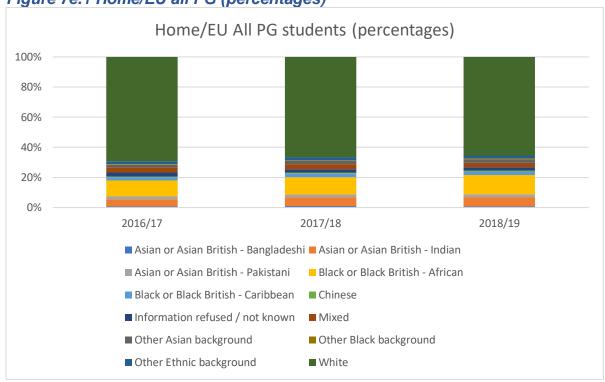
### **Section 7e: Postgraduate Pipeline**

The diversity of the PG student body has increased over the 3-year period, with the % Home/EU White students decreasing from 69% to 65% and International White student decreases of 9.8% to 4.9%. There has been a large increase in Home/EU Black/Black British African students (510-585) through the improved marketing of our PG programmes to increase diversity. International Asian Indian students numbers increased considerably (170-660), making up 43% of the PG International student population. This reflects a focused marketing and recruitment strategy in India (table 7e.1, figs7e.1-2).

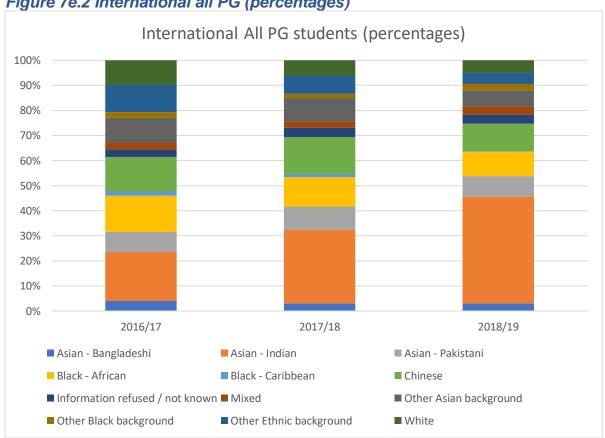
Table 7e.1 Whole Institution Postgraduate Student Body by Ethnicity and Domicile (rounded to nearest 5)

,		201	6/17	2017	7/18	2018/19	
	Ethnic Group	No.	%	No.	%	No.	%
	Asian or Asian British - Bangladeshi	35	0.7	40	0.9	40	0.9
	Asian or Asian British - Indian	230	4.8	260	5.9	275	6.0
	Asian or Asian British - Pakistani	90	1.9	80	1.8	95	2.1
	Black or Black British - African	510	10.6	505	11.5	585	12.7
	Black or Black British - Caribbean	100	2.1	105	2.4	110	2.4
Home/EU	Chinese	20	0.4	20	0.5	30	0.7
Home/EU	Information refused / not known	135	2.8	105	2.4	90	2.0
	Mixed	155	3.2	150	3.4	145	3.2
	Other Asian background	90	1.9	95	2.2	100	2.2
	Other Black background	20	0.4	20	0.5	30	0.7
	Other Ethnic background	90	1.9	90	2.1	90	2.0
	White	3315	69.2	2920	66.5	3010	65.4
	Total	4790	100	4390	100	4600	100
	Asian - Bangladeshi	35	4.0	35	2.9	45	2.9
	Asian - Indian	170	19.5	350	29.4	660	42.7
	Asian - Pakistani	70	8.0	110	9.2	125	8.1
	Black - African	125	14.4	140	11.8	150	9.7
	Black - Caribbean	15	1.7	15	1.3	5	0.3
	Chinese	120	13.8	175	14.7	170	11.0
International	Information refused / not known	25	2.9	45	3.8	55	3.6
	Mixed	25	2.9	30	2.5	50	3.2
	Other Asian background	85	9.8	110	9.2	100	6.5
	Other Black background	20	2.3	20	1.7	40	2.6
	Other Ethnic background	95	10.9	85	7.1	70	4.5
	White	85	9.8	75	6.3	75	4.9
	Total	870	100	1190	100	1545	100
	Grand Total	5660		5580		6145	









## **Postgraduate Taught (PGT)**

### **Admissions**

For Home/EU, an increase in applications-to-offers ratios is seen for students from most groups with the biggest increases for Chinese students (table 7e.2). Changes to support this include:

- Review of 'Admissions Tutor' role descriptor
- Unconscious bias training requirement for all admissions staff.

Table 7e.2 Home/EU PGT

Ethnicity		2016/17	2017/18	2018/19
Asian/Asian British	Applications to Offers (%)	71	67	70
	Offers to Acceptances (%)	92	95	91
Black/Black British	Applications to Offers (%)	64	63	72
	Offers to Acceptances (%)	92	94	91
Chinese	Applications to Offers (%)	70	85	95
	Offers to Acceptances (%)	100	94	94
Information refused	Applications to Offers (%)	44	30	37
	Offers to Acceptances (%)	27	33	25
Mixed	Applications to Offers (%)	59	63	69
WIIXEU	Offers to Acceptances (%)	91	89	89
Other Ethnic background	Applications to Offers (%)	60	60	63
Other Ethinic background	Offers to Acceptances (%)	93	96	95
White	Applications to Offers (%)	67	68	70
AAIIIIG	Offers to Acceptances (%)	93	94	93

International student applications-to-offers ratios remain constant for all groups (table 7e.3).

Table 7e.3 International PGT

Ethnicity		2016/17	201/7/18	2018/19
Asian	Applications to Offers (%)	85	93	92
	Offers to Acceptances (%)	81	85	86
Black	Applications to Offers (%)	84	84	84
	Offers to Acceptances (%)	59	75	73
Chinese	Applications to Offers (%)	88	88	91
	Offers to Acceptances (%)	72	74	76
Information refused	Applications to Offers (%)	64	71	72
	Offers to Acceptances (%)	3	4	3
Mixed	Applications to Offers (%)	94	97	87
Wilked	Offers to Acceptances (%)	67	82	83
Other Ethnic background	Applications to Offers (%)	91	87	87
Other Ethinic background	Offers to Acceptances (%)	50	71	73
White	Applications to Offers (%)	89	94	93
AAIIIG	Offers to Acceptances (%)	84	83	89

### **PGT** student numbers

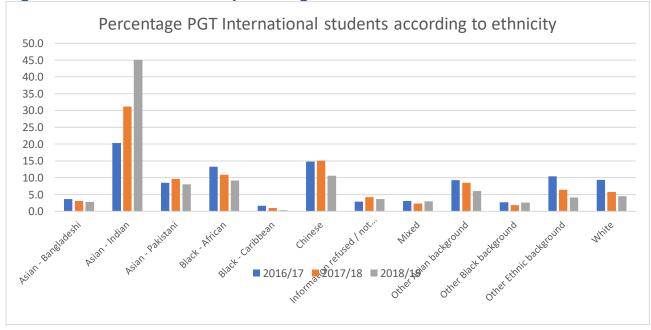
Focused international recruitment resulting in large increases in International Asian–Indian student numbers (160 to 648) has influenced the diversity of the PGT student body. Numbers of International Black African students and Chinese students remain good but these groups now make up smaller proportions of the International PGT student body (table 7e.4, fig. 7e.3).

Table 7e.4 PGT student numbers

rabio roi i i	GT Student numbers	201	6/17	201	7/18	201	8/19
		No.	%	No.	%	No.	%
	Asian or Asian British - Bangladeshi	33	0.8	35	0.9	37	0.9
	Asian or Asian British - Indian	205	4.7	235	6.0	253	6.1
	Asian or Asian British - Pakistani	83	1.9	74	1.9	90	2.2
	Black or Black British - African	487	11.1	467	11.9	548	13.2
	Black or Black British - Caribbean	95	2.2	96	2.4	102	2.5
11ama/511	Chinese	20	0.5	17	0.4	26	0.6
Home/EU	Information refused / not known	122	2.8	89	2.3	80	1.9
	Mixed	142	3.2	129	3.3	124	3.0
	Other Asian background	80	1.8	83	2.1	88	2.1
	Other Black background	19	0.4	20	0.5	29	0.7
	Other Ethnic background	82	1.9	77	2.0	78	1.9
	White	3016	68.8	2601	66.3	2708	65.0
	Total	4384	100.0	3923	100.0	4163	100.0
	Asian - Bangladeshi	29	3.7	33	3.1	40	2.8
	Asian - Indian	160	20.3	333	31.2	648	45.1
	Asian - Pakistani	67	8.5	103	9.6	116	8.1
	Black - African	105	13.3	116	10.9	132	9.2
	Black - Caribbean	13	1.6	11	1.0	5	0.3
	Chinese	117	14.8	161	15.1	152	10.6
International	Information refused / not known	23	2.9	45	4.2	53	3.7
	Mixed	24	3.0	25	2.3	43	3.0
	Other Asian background	73	9.3	91	8.5	87	6.1
	Other Black background	21	2.7	20	1.9	37	2.6
	Other Ethnic background	82	10.4	69	6.5	59	4.1
	White	74	9.4	61	5.7	65	4.5
	Total	788	100.0	1068	100.0	1437	100.0

**■** 2016/17 **■** 2017/18 **■** 2018/19





### School PGT student numbers and key points:

- Home/EU populations are not very diverse in 3 schools which have very high proportions of White students (CTA 83%) (EDU 87%) (HUM 77%) (tables 7e.7, 7e.8, 7e.12) (AP7e.1).
- Large increases in International Asian student numbers are particularly evident in HBS and the Com/ENT which merged to ECS. (HBS 58%) (COM 84% / ENT 68%) (ECS 83%) (tables 7e.5, 7e.6, 7e.9, 7e.10).

- EDU and HUM have very small International student numbers and the Home/EU student population decreased in EDU (table 7e.8).
- Home/EU student numbers increased in HSK (table 7e.11) and LAW (considerable increase in Asian student numbers in LAW) (table 7e.13).
- N.B. PAM do not have any PGT programmes

Table 7e.5 HBS PGT

HBS		201	6/17	201	7/18	201	8/19
	Asian/Asian British	40	9%	44	12%	50	13%
	Black/Black British	127	28%	100	27%	105	27%
	Chinese	3	1%	3	1%	4	1%
Home/EU	Information refused	5	1%	7	2%	5	1%
	Mixed	16	4%	9	2%	10	3%
	Other Ethnic background	10	2%	5	1%	10	3%
	White	252	56%	203	55%	200	52%
	Total	453		371		384	
	Asian	68	28%	127	41%	279	58%
	Black	50	21%	52	17%	49	10%
	Chinese	78	33%	94	30%	105	22%
International	Information refused	3	1%	5	2%	15	3%
	Mixed	6	3%	6	2%	10	2%
	Other Ethnic background	18	8%	9	3%	7	1%
	White	16	7%	20	6%	18	4%
	Total	239		313		483	

Table 7e.6 COM PGT (COM merged with ENT to become ECS, hence the lack of 2018/19 data)

СОМ		20	16/17	2017/18		
	Asian/Asian British	11	8%	21	14%	
	Black/Black British	19	13%	20	13%	
	Chinese	0	0%	1	1%	
Home/EU	Information refused	6	4%	6	4%	
	Mixed	6	4%	3	2%	
	Other Ethnic background	5	4%	2	1%	
	White	95	67%	99	65%	
	Total	142		152		
	Asian	98	77%	206	84%	
	Black	12	9%	12	5%	
	Chinese	3	2%	5	2%	
International	Information refused	3	2%	8	3%	
	Mixed	4	3%	8	3%	
	Other Ethnic background	6	5%	3	1%	
	White	2	2%	3	1%	
	Total	128		245		

Table 7e.7 CTA PGT

СТА		20	16/17	20	17/18	20	18/19
	Asian/Asian British	9	4%	6	3%	7	4%
	Black/Black British	15	7%	15	7%	10	5%
	Chinese	1	0%	2	1%	3	2%
Home/EU	Information refused	5	2%	5	2%	0	0%
	Mixed	11	5%	12	5%	10	5%
	Other Ethnic background	3	1%	4	2%	1	1%
	White	174	80%	175	80%	156	83%
	Total	218		219		187	
	Asian	5	16%	19	28%	22	34%
	Black	2	6%	3	4%	3	5%
	Chinese	14	44%	38	56%	24	37%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	2	6%	0	0%	4	6%
	Other Ethnic background	4	13%	4	6%	7	11%
	White	5	16%	4	6%	5	8%
	Total	32		68		65	

# Table 7e.8 EDU PGT

EDU		201	6/17 201		7/18	2018/19	
	Asian/Asian British	35	3%	22	3%	31	4%
	Black/Black British	22	2%	18	2%	20	3%
	Chinese	0	0%	2	0%	1	0%
Home/EU	Information refused	26	2%	23	3%	16	2%
	Mixed	20	2%	24	3%	26	3%
	Other Ethnic background	8	1%	6	1%	6	1%
	White	932	89%	633	87%	667	87%
	Total	1043		728		767	
	Asian	2	14%	3	25%	4	29%
	Black	0	0%	3	25%	3	21%
	Chinese	1	7%	1	8%	1	7%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	2	14%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	11	79%	5	42%	4	29%
	Total	14		12		14	

Table 7e.9 ENT PGT (ENT merged with COM to become ECS, hence the lack of 2018/19 data)

ENT		201	16/17	201	7/18
	Asian/Asian British	10	26%	10	24%
	Black/Black British	5	13%	4	10%
	Chinese	0	0%	0	0%
Home/EU	Information refused	1	3%	2	5%
	Mixed	4	10%	3	7%
	Other Ethnic background	0	0%	1	2%
	White	19	49%	22	52%
	Total	39		42	
	Asian	50	63%	69	68%
	Black	7	9%	10	10%
	Chinese	9	11%	6	6%
International	Information refused	0	0%	2	2%
	Mixed	4	5%	2	2%
	Other Ethnic background	6	8%	7	7%
	White	3	4%	5	5%
	Total	79		101	

Table 7e.10 ECS PGT (ENT merged with COM to become ECS)

ECS		20	18/19
	Asian/Asian British	29	16%
	Black/Black British	23	13%
	Chinese	1	1%
Home/EU	Information refused	4	2%
	Mixed	8	4%
	Other Ethnic background	4	2%
	White	109	61%
	Total	178	
	Asian	470	83%
	Black	33	6%
	Chinese	9	2%
International	Information refused	16	3%
	Mixed	17	3%
	Other Ethnic background	10	2%
	White	10	2%
	Total	565	

Table 7e.11 HSK PGT

нѕк		201	6/17	201	7/18	201	8/19
	Asian/Asian British	136	9%	170	11%	178	11%
	Black/Black British	288	19%	300	20%	387	23%
	Chinese	9	1%	5	0%	8	0%
Home/EU	Information refused	25	2%	22	1%	23	1%
	Mixed	52	4%	44	3%	48	3%
	Other Ethnic background	33	2%	36	2%	33	2%
	White	937	63%	920	61%	974	59%
	Total	1480		1497		1651	
	Asian	12	32%	16	39%	17	31%
	Black	18	49%	22	54%	31	57%
	Chinese	0	0%	1	2%	1	2%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	2	5%	0	0%	1	2%
	Other Ethnic background	2	5%	1	2%	2	4%
	White	3	8%	1	2%	2	4%
	Total	37		41		54	

# Table 7e.12 HUM PGT

HUM		201	6/17	2017	7/18	201	8/19
	Asian/Asian British	3	5%	2	3%	4	7%
	Black/Black British	8	13%	8	13%	4	7%
	Chinese	0	0%	1	2%	1	2%
Home/EU	Information refused	0	0%	0	0%	0	0%
	Mixed	3	5%	4	6%	2	3%
	Other Ethnic background	0	0%	1	2%	3	5%
	White	46	77%	46	74%	47	77%
	Total	60		62		61	
	Asian	2	25%	4	57%	6	50%
	Black	2	25%	1	14%	2	17%
	Chinese	2	25%	0	0%	2	17%
International	Information refused	0	0%	1	14%	0	0%
	Mixed	1	13%	0	0%	1	8%
	Other Ethnic background	0	0%	1	14%	0	0%
	White	1	13%	0	0%	1	8%
	Total	8		7		12	

Table 7e.13 LAW PGT

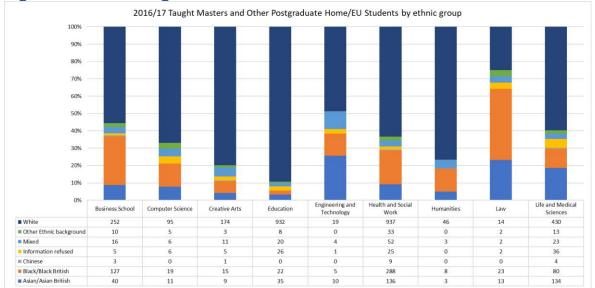
LAW		201	6/17	2017	7/18	201	8/19
	Asian/Asian British	13	23%	5	14%	42	36%
	Black/Black British	23	41%	17	49%	25	21%
	Chinese	0	0%	0	0%	1	1%
Home/EU	Information refused	2	4%	0	0%	3	3%
	Mixed	2	4%	1	3%	5	4%
	Other Ethnic background	2	4%	1	3%	4	3%
	White	14	25%	11	31%	38	32%
	Total	56		35		118	
	Asian	20	33%	18	42%	31	53%
	Black	22	37%	15	35%	15	25%
	Chinese	3	5%	4	9%	0	0%
International	Information refused	2	3%	0	0%	1	2%
	Mixed	0	0%	0	0%	2	3%
	Other Ethnic background	2	3%	5	12%	6	10%
	White	11	18%	1	2%	4	7%
	Total	60		43		59	

Table 7e.14 LMS PGT

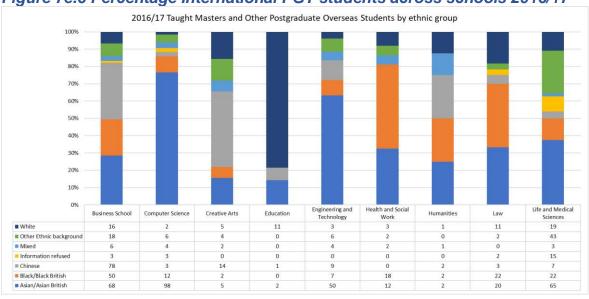
LMS		201	6/17	201	7/18	201	8/19
	Asian/Asian British	134	19%	136	21%	114	17%
	Black/Black British	80	11%	85	13%	91	14%
	Chinese	4	1%	2	0%	5	1%
Home/EU	Information refused	36	5%	16	2%	22	3%
	Mixed	23	3%	27	4%	13	2%
	Other Ethnic background	13	2%	15	2%	14	2%
	White	430	60%	380	57%	409	61%
	Total	720		661		668	
	Asian	65	37%	86	41%	59	36%
	Black	22	13%	23	11%	29	18%
	Chinese	7	4%	9	4%	7	4%
International	Information refused	15	9%	29	14%	21	13%
	Mixed	3	2%	8	4%	6	4%
	Other Ethnic background	43	25%	38	18%	25	15%
<u> </u>	White	19	11%	18	9%	17	10%
	Total	174		211		164	

Figures 7e.5 to 7e.10 show the % of students from different ethnic backgrounds of PGT students for each year within each school. Care should be taken when viewing the stacked bar charts as student numbers in certain ethnic groups in some schools are very small (numbers shown below each chart).

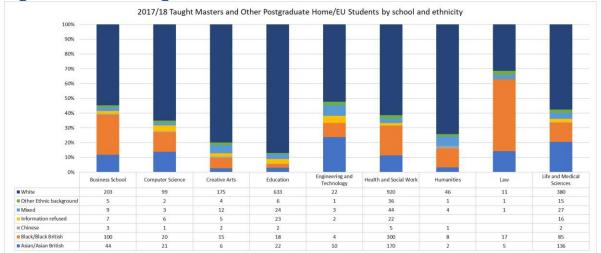




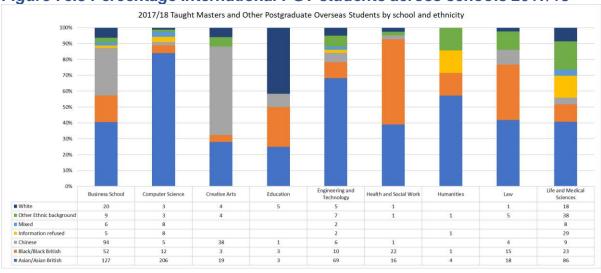
# Figure 7e.6 Percentage International PGT students across schools 2016/17



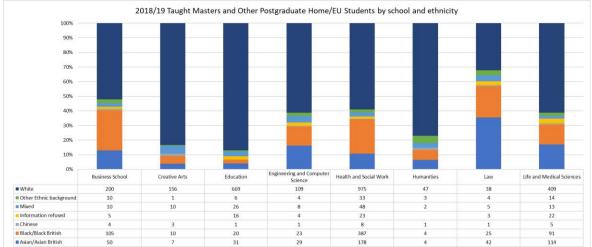




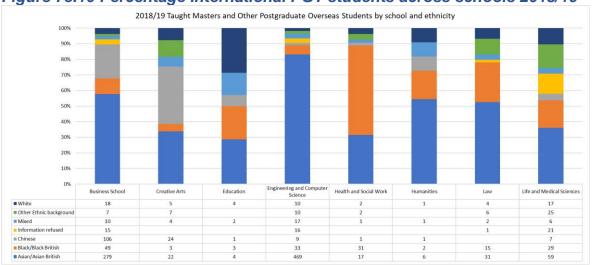
## Figure 7e.8 Percentage International PGT students across schools 2017/18







# Figure 7e.10 Percentage International PGT students across schools 2018/19



# **Home/EU PGT Non-Continuation (table 7e.15)**

- Institutionally, non-continuation rates for BAME Home/EU students reduced year-on-year.
- For most schools, BAME student non-continuation was less or equal to White student non-continuation. Exceptions are EDU and ECS (AP7e.2).
- HSK has a year-on-year worsening of non-continuation for both BAME and White students (AP7e.3)
- Three Schools have year-on-year increases in their noncontinuation rates for White students: HBS, HSK and HUM.

Table 7e.15 Home/EU PGT Non-Continuation rates

Table 7e.13	3 HOI			NOIT	COIIL			:5				
Home/EU		201	6/17			201	7/18			201	8/19	
	Number Non-	% Non- Continuation	Number Non-	% Non- Continuation	Number Non- Continuing	% Non- Continuation						
	ВА	ME		hite		ME		hite		ME		nite
HBS	51	17%	23	7%	34	13%	27	10%	25	10%	32	12%
COM	3	5%	28	17%	25	28%	31	18%	N/A	N/A	N/A	N/A
CTA	3	5%	24	9%	5	7%	16	5%	5	8%	26	9%
EDU	13	14%	63	10%	9	9%	62	10%	11	11%	40	7%
ECS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21	18%	40	7%
ENT	0	0%	6	15%	2	8%	4	10%	N/A	N/A	N/A	N/A
HSK	92	15%	175	17%	109	16%	213	19%	140	18%	217	19%
HUM	3	9%	5	5%	6	13%	9	8%	2	8%	11	12%
LAW	4	5%	3	10%	7	11%	4	17%	5	5%	4	8%
LMS	69	21%	87	18%	48	14%	63	13%	48	14%	73	15%
PAM					Sch	ool has i	no PGT	provisio	n			
UH Overall	248	16%	414	13%	245	15%	429	14%	257	14%	429	14%

### **International PGT Non-Continuation (table 7e.16)**

- Institutionally, non-continuation rates for BAME International students have reduced, against a backdrop of large increases in student numbers (non-continuation rate in 2018/19 was equivalent to that of White students).
- HBS increased their student numbers and improved their noncontinuation rate for BAME students considerably. Enabling initiatives include regular discussions with students; enhancement of research skills module to communicate academic expectations, facilitation of student choice in reading, analysing and writing exercises, and regular feedback linking to support opportunities.

Table 7e.16. International PGT Non-Continuation rates

International		201	6/17			2017	7/18			2018	8/19	
	Number Non- Continuina	% Non- Continuation	Number Non- Continuina	% Non- Continuation	Number Non- Continuina	% Non- Continuation	Number Non- Continuing	% Non- Continuation	Number Non- Continuina	% Non- Continuation	Number Non- Continuina	% Non- Continuation
	ВА	ME	WI	hite	ВА	ME.	W	hite	ВА	ME	WI	hite
HBS	45	12%	1	4%	36	9%	1	3%	30	5%	2	6%
СОМ	28	13%	4	19%	48	14%	4	17%	N/A	N/A	N/A	N/A
СТА	11	11%	4	13%	7	5%	5	14%	9	6%	6	15%
EDU	1	50%	0	0%	0	0%	0	0%	2	22%	1	50%
ECS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	59	8%	0	0%
ENT	10	9%	0	0%	21	17%	0	0%	N/A	N/A	N/A	N/A
HSK	2	20%	0	0%	5	22%	2	29%	0	0%	2	11%
HUM	2	14%	0	0%	2	10%	0	0%	3	15%	0	0%
LAW	2	2%	0	0%	4	5%	0	0%	4	5%	1	14%
LMS	20	8%	6	21%	24	9%	2	7%	24	10%	0	0%
PAM		School has no PGT provision										
UH Overall	121	10%	15	10%	147	11%	14	9%	131	7%	12	7%

#### **PGT Award Classifications**

Using combined numbers of Distinctions and Commendations as a proxy for 'good degrees', a PGT awarding gap can be identified. Classification data for 2019/20 was available and has been included, however this data has to be considered in light of the changes made during the Covid pandemic (see section 7d).

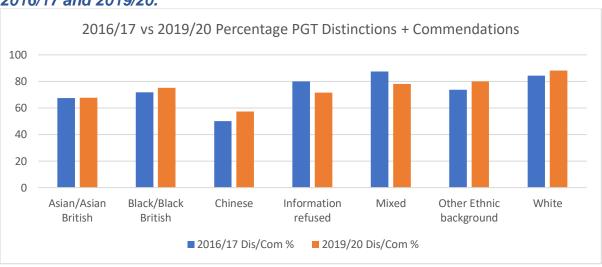
Numbers of students in some ethnic groups are very low when considering residential status, so total numbers of PGT students have been combined to enable comparison of performance between 2016/17 and 2019/20 (table 7e.17, fig 7e.11).

There has been an increase in 2019/20 in % of students achieving a Dis/Com from most BAME groups (figure 7e.11), but when grouping data there is still a gap between White and BAME students (BAME students = 70%; White students = 88%) (AP7e.4).

Table 7e.17 PGT Distinctions + Commendations; comparisons between 2016/17 and 2019/20.

	2016/17 Dis/Com No.	2016/17 Dis/Com %	2019/20 Dis/Com No.	2019/20 Dis/Com %
Asian/Asian British	165	67.4	273	67.6
Black/Black British	190	71.7	181	75.1
Chinese	45	50	66	57.4
Information refused	20	80	25	71.4
Mixed	35	87.5	39	78
Other Ethnic background	70	73.7	40	80
White	400	84.2	453	88.1

Figure 7e.11 Percentage Distinctions + Commendations; comparisons between 2016/17 and 2019/20.



The module attainment dashboard for PGT modules (created Dec 20) will enable module teams to identify differentials in White and BAME student performance (figure 7e.12) and implement appropriate actions to reduce the gaps (AP7e.5).



# Figure 7e.12 Module attainment dashboard for PGT Modules

#### Postgraduate Research (PGR)

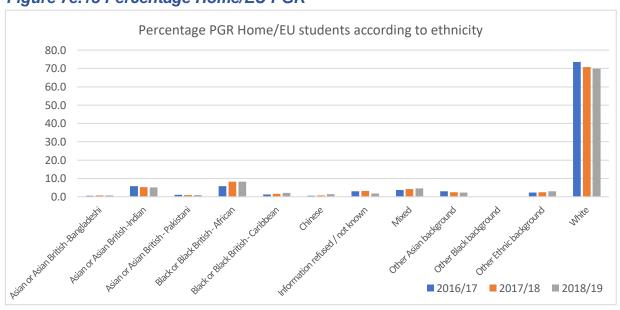
The diversity of the student body has become more diverse against an increasing student roll, with % of Home/EU White students decreasing from 60.5% to 56.4%. There has been a decrease in % International Black African and Black Caribbean students, but this is not the case for Home/EU Black African and Black Caribbean students (table 7e.18, figs 7e.13 and 7e.14).

All PGR students are supported by their supervisory team and they engage in the Doctoral College's Researcher Development Programme (RDP). There is currently no specific BAME PGR support (AP7e.6).

Table 7e.18 PGR students

		2016/17		20 <sup>-</sup>	17/18	201	8/19
		No.	%	No.	%	No.	%
	Asian or Asian British - Bangladeshi	2	0.5	3	0.7	3	0.7
	Asian or Asian British - Indian	23	5.7	24	5.3	22	5.1
	Asian or Asian British - Pakistani	4	1.0	4	0.9	4	0.9
	Black or Black British - African	23	5.7	37	8.1	36	8.3
	Black or Black British - Caribbean	5	1.2	7	1.5	9	2.1
Heme/Ell	Chinese	2	0.5	3	0.7	6	1.4
Home/EU	Information refused / not known	12	3.0	14	3.1	8	1.8
	Mixed	15	3.7	19	4.2	20	4.6
	Other Asian background	12	3.0	11	2.4	10	2.3
	Other Black background	0	0.0	0	0.0	0	0.0
	Other Ethnic background	9	2.2	11	2.4	13	3.0
	White	297	73.5	321	70.7	303	69.8
	Total	404	100.0	454	100.0	434	100.0
	Asian - Bangladeshi	4	4.6	4	3.4	4	3.9
	Asian - Indian	12	13.8	18	15.1	13	12.6
	Asian - Pakistani	5	5.7	5	4.2	7	6.8
	Black - African	22	25.3	22	18.5	17	16.5
	Black - Caribbean	0	0.0	2	1.7	1	1.0
	Chinese	5	5.7	16	13.4	17	16.5
International	Information refused / not known	0	0.0	0	0.0	1	1.0
	Mixed	2	2.3	4	3.4	7	6.8
	Other Asian background	13	14.9	17	14.3	13	12.6
	Other Black background	0	0.0	1	0.8	2	1.9
	Other Ethnic background	14	16.1	15	12.6	13	12.6
	White	10	11.5	15	12.6	8	7.8
	Total	87	100.0	119	100.0	103	100.0

Figure 7e.13 Percentage Home/EU PGR



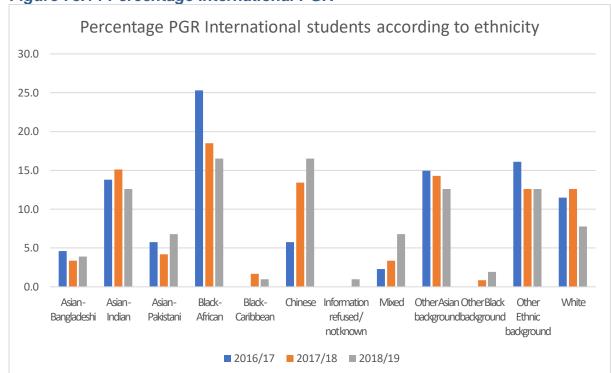


Figure 7e.14 Percentage International PGR

## School PGR student numbers (tables 7e.19-7e.29).

# **Key points**

- Numbers of PGR students in schools are small
- EDU, HUM and PAM are the least diverse schools with more than 79% White Home/EU students (AP7e.7) (AP7e.8) (AP7e.9)

Table 7e.19 HBS PGR

BUS		201	6/17	2	017/18	20	18/19
	Asian/Asian British	2	5%	2	4%	4	9%
	Black/Black British	8	18%	11	21%	13	28%
	Chinese	1	2%	1	2%	1	2%
Home/EU	Information refused	2	5%	1	2%	0	0%
	Mixed	2	5%	3	6%	4	9%
	Other Ethnic background	1	2%	1	2%	2	4%
	White	28	64%	34	64%	23	49%
	Total	44		53		47	
	Asian	4	31%	6	33%	5	38%
	Black	2	15%	2	11%	2	15%
	Chinese	1	8%	1	6%	1	8%
International	Information refused	0	0%	0	0%	1	8%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	2	15%	2	11%	0	0%
	White	4	31%	7	39%	4	31%
	Total	13		18		13	

Table 7e.20 COM PGR (COM merged with ENT to become ECS, hence the lack of 2018/19 data)

СОМ		201	6/17	20	017/18
	Asian/Asian British	4	15%	3	10%
	Black/Black British	3	12%	4	14%
	Chinese	0	0%	0	0%
Home/EU	Information refused	2	8%	3	10%
	Mixed	1	4%	1	3%
	Other Ethnic background	0	0%	0	0%
	White	16	62%	18	62%
	Total	26		29	
	Asian	10	63%	12	57%
	Black	1	6%	4	19%
	Chinese	0	0%	0	0%
International	Information refused	0	0%	0	0%
	Mixed	1	6%	1	5%
	Other Ethnic background	2	13%	2	10%
	White	2	13%	2	10%
	Total	16		21	

## Table 7e.21 CTA PGR

СТА		20	16/17	20	17/18	201	18/19
	Asian/Asian British	0	0%	0	0%	0	0%
	Black/Black British	0	0%	1	6%	1	8%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	1	7%	1	6%	1	8%
	Mixed	2	14%	3	18%	3	23%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	11	79%	12	71%	8	62%
	Total	14		17		13	
	Asian	0	0%	0	0%	1	50%
	Black	0	0%	1	25%	1	50%
	Chinese	1	50%	1	25%	0	0%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	1	50%	1	25%	0	0%
	White	0	0%	1	25%	0	0%
	Total	2		4		2	

**Table 7e.22 EDU PGR** N.B. The only International students are Chinese and are all from Shanghai Normal University (a partner Institution) studying on the Doctorate in Education (EdD).

EDU		20	16/17	20	17/18	20 <sup>-</sup>	18/19
	Asian/Asian British	1	2%	1	2%	1	3%
	Black/Black British	3	7%	3	7%	3	8%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	1	2%	0	0%	0	0%
	Mixed	0	0%	0	0%	1	3%
	Other Ethnic background	1	2%	1	2%	1	3%
	White	40	87%	37	88%	34	85%
	Total	46		42		40	
	Asian	0	0%	0	0%	0	0%
	Black	0	0%	0	0%	0	0%
	Chinese	1	100%	9	100%	9	100%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	0	0%	0	0%	0	0%
	Total	1		9		9	

Table 7e.23 ENT PGR (ENT merged with COM to become ECS, hence the lack of 2018/19 data)

ENT		20 <sup>-</sup>	16/17	20	17/18
	Asian/Asian British	4	13%	4	11%
	Black/Black British	3	9%	4	11%
	Chinese	0	0%	0	0%
Home/EU	Information refused	3	9%	4	11%
	Mixed	1	3%	1	3%
	Other Ethnic background	2	6%	2	5%
	White	19	59%	23	61%
	Total	32		38	
	Asian	5	33%	5	26%
	Black	8	53%	9	47%
	Chinese	2	13%	4	21%
International	Information refused	0	0%	0	0%
	Mixed	0	0%	1	5%
	Other Ethnic background	0	0%	0	0%
	White	0	0%	0	0%
	Total	15		19	

Table7e.24 ECS PGR (ENT merged with COM to become ECS)

ECS		20	18/19
	Asian/Asian British	4	7%
	Black/Black British	8	14%
	Chinese	2	3%
Home/EU	Information refused	3	5%
	Mixed	2	3%
	Other Ethnic background	2	3%
	White	37	64%
	Total	58	
	Asian	17	44%
	Black	10	26%
	Chinese	4	10%
International	Information refused	0	0%
	Mixed	2	5%
	Other Ethnic background	4	10%
	White	2	5%
	Total	39	

# Table 7e.25 HSK PGR

нѕк		20 <sup>-</sup>	16/17	201	7/18	201	8/19
	Asian/Asian British	7	13%	7	13%	7	14%
	Black/Black British	5	9%	9	16%	8	16%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	0	0%	0	0%	0	0%
	Mixed	3	5%	3	5%	2	4%
	Other Ethnic background	0	0%	0	0%	0	0%
	White		73%	37	66%	33	66%
	Total	55		56		50	
	Asian	1	33%	2	33%	0	0%
	Black	0	0%	0	0%	0	0%
	Chinese	0	0%	0	0%	0	0%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	1	33%	2	33%	2	50%
	Other Ethnic background	1	33%	1	17%	1	25%
	White	0	0%	1	17%	1	25%
	Total	3		6		4	

Table 7e.26 HUM PGR

HUM		20	016/17	201	7/18	2018/19	
	Asian/Asian British	0	0%	0	0%	0	0%
	Black/Black British	0	0%	0	0%	0	0%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	1	3%	3	8%	1	3%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	32	97%	35	92%	31	97%
	Total	33		38		32	
	Asian	0	0%	0	0%	1	33%
	Black	0	0%	0	0%	0	0%
	Chinese	0	0%	0	0%	1	33%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	0	0%	1	50%	1	33%
	White	1	100%	1	50%	0	0%
	Total	1		2		3	

# Table 7e.27 LAW PGR

LAW		201	2016/17		7/18	201	8/19
	Asian/Asian British	1	100%	1	100%	0	0%
	Black/Black British	0	0%	0	0%	1	33%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	0	0%	0	0%	2	67%
	Total	1		1		3	
	Asian	0	0%	0	0%	0	0%
	Black	1	50%	0	0%	1	50%
	Chinese	0	0%	0	0%	0	0%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	0	0%
	Other Ethnic background	1	50%	1	100%	1	50%
	White	0	0%	0	0%	0	0%
	Total	2		1		2	

Table 7e.28 LMS PGR

LMS		201	6/17	201	7/18	2018/19	
	Asian/Asian British	19	15%	21	14%	20	13%
	Black/Black British	6	5%	11	7%	9	6%
	Chinese	1	1%	2	1%	3	2%
Home/EU	Information refused	2	2%	2	1%	2	1%
	Mixed	5	4%	7	5%	7	4%
	Other Ethnic background	5	4%	7	5%	8	5%
	White	90	70%	100	67%	109	69%
	Total	128		150		158	
	Asian	13	46%	17	50%	12	48%
	Black	7	25%	8	24%	4	16%
	Chinese	0	0%	1	3%	2	8%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	1	4%
	Other Ethnic background	7	25%	7	21%	6	24%
	White	1	4%	1	3%	0	0%
	Total	28		34		25	

# Table 7e.29 PAM PGR

PAM		20	16/17	201	l7/18	201	18/19
	Asian/Asian British	3	12%	3	10%	3	9%
	Black/Black British	0	0%	1	3%	2	6%
	Chinese	0	0%	0	0%	0	0%
Home/EU	Information refused	0	0%	0	0%	1	3%
	Mixed	1	4%	1	3%	1	3%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	21	84%	25	83%	26	79%
	Total	25		30		33	
	Asian	1	17%	2	40%	1	17%
	Black	3	50%	1	20%	2	33%
	Chinese	0	0%	0	0%	0	0%
International	Information refused	0	0%	0	0%	0	0%
	Mixed	0	0%	0	0%	2	33%
	Other Ethnic background	0	0%	0	0%	0	0%
	White	2	33%	2	40%	1	17%
	Total	6		5		6	

#### **PGR Non-Continuation**

Home/EU and International student numbers have been combined due to small numbers in each school (table 7e.30).

- Institutionally, non-continuation for BAME students was better than for White students in 2016/17 and 2017/18 and only one percentage point different in 2018/19.
- LMS had the highest numbers of BAME students who did not continue in 2017/18 and 2018/19 (See AP7e.6).

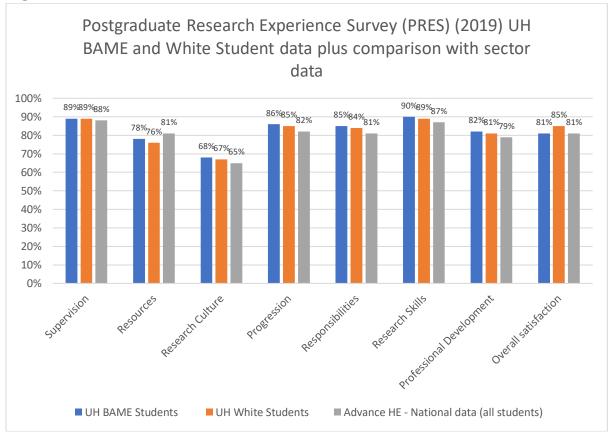
Table 7e.30 PGR student non-continuation

		2016	6/17			2017	7/18		2018/19			
	Number non-	% Non- Continuation	Number non-	Con	Number non-	% Non- Continuation	Number non-	Con	Number non-	% Non- Continuation	Number non-	% Non- Continuation
	BAM	BAM	Whit	Whit	BAM	BAM	Whit	Whit	BAM	BAM	Whit	Whit
	Е	Е	е	е	E	Е	е	е	E	Е	е	е
												2.00
HBS	2	5%	4	7%	0	0%	6	10%	0	0%	1	%
COM	2	6%	2	6%	1	3%	2	7%	0	0	0	0
CTA	0	0%	4	2%	0	0%	3	19%	0	0%	1	8%
EDU	0	0%	4	8%	2	11%	4	8%	1	6%	0	0%
ECS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3%	2	4%
ENT	2	4%	2	7%	2	4%	4	13%	0	0	0	0
HSK	0	0%	4	9%	0	0%	7	16%	2	9%	1	3%
HUM	0	0%	4	9%	0	0%	7	17%	0	0%	3	8%
			N	О			N	0				
LAW	0	0%	Stud	ents	1	33%	Stud	ents	0	0%	0	0%
LMS	3	3%	4	3%	7	7%	2	2%	6	6%	3	2%
PAM	0	0%	6	15%	1	8%	2	6%	0	0%	2	6%
UH Total	9	3%	34	8%	14	5%	37	9%	14	4%	13	3%

### **PGR Student Satisfaction**

Data from the 2019 PRES) indicates that BAME students are more or equally satisfied as White students in the specific categories identified in the survey. They are also more satisfied than PGR students within the sector. However, UH BAME students scored overall satisfaction with their experience lower than UH White students (fig 7e.15) (AP7e.10).

Figure 7e.15 PRES 2019 UH and sector results



#### **ACTIONS**

AP7e.1 Recognising a lack of diversity in certain schools for PGT; Develop and implement BAME scholarships for PGT programmes in CTA, EDU and HUM AP7e.2 Investigate reasons for higher non-continuation for Home/EU BAME students in EDU and ECS (now SPECS) and implement mitigating actions. Achieve parity for BAME and White student non-continuation by July 2024. AP7e.3 Investigate reasons for increasing trends in non-continuation in HSK for Home/EU BAME and White students and implement mitigating actions. Reduction in non-continuation for BAME and White students to university average by July 2022.

**AP7e.4**: Reduce differentials between White and BAME students in Distinctions and Commendations. Achieve parity by July 2025

AP7e.5: Module leaders to use PGT module attainment dashboards data and identify enhancements in learning, teaching and assessment practices in modules to reduce differentials between White and BAME students

**AP7e.6** To employ BAME PGR ambassadors to peer mentor and support BAME PGR students (particularly in LMS, to reduce risk of non-continuation)

AP7e.7 Recognising lack of diversity in certain schools for PGR; Develop and implement BAME scholarships for PGR in EDU, HUM and PAM (now part of SPECS)

AP7e.8 Recognising lack of diversity in certain schools for PGR; To employ BAME PGR ambassadors to promote PGR routes for BAME UG and PGT students AP7e.9 Recognising lack of diversity in certain schools for PGR; To submit a collaborative bid to the OFS & UKVI funding round (May 2021) to develop careers events and activities to increase BAME student access and participation in PGR study

**AP7e.10:** Hold focus groups with BAME PGR students to identify any issues contributing to a reduced sense of overall satisfaction

# **Section 7f: Postgraduate Employment**

It is not possible to present the last 3 years' worth of graduate employment data as the DLHE survey was discontinued in 2017. It's replacement, 'Graduate Outcomes' (GO) captures data 15 months after graduation rather than 6 months post-graduation. The first GO data relates to students from 2017/18 graduating cohort. DLHE data from 2015/16 and 2016/17 have been presented along with GO data.

DLHE graduate employment data and graduate-level job data are positive for BAME and White students as shown in table 7f.1

Table 7f.1 UH DLHE data (Areas of unemployment greater than 7% have been highlighted in pink)

			2015/ <sup>-</sup>	16					2016/	17		
	Average of Employment Indicator	Average of Unemployment Indicator	Average of Non Graduate Level	Average of Graduate Level	Sum of DLHE Respondents	Sum of DLHE Population	Average of Employment Indicator	Average of Unemployment Indicator	Average of Non Graduate Level	Average of Graduate Level	Sum of DLHE Respondents	Sum of DLHE Population
White	96.6%	3.4%	16.3%	83.7%	2458	3148	97.1%	2.9%	13.7%	86.3%	2638	3335
Mixed	96.5%	3.5%	25.3%	74.7%	185	281	94.1%	5.9%	25.4%	74.6%	198	273
Asian/Asian British	94.4%	5.6%	22.0%	78.0%	806	1247	93.5%	6.5%	23.0%	77.0%	870	1374
Black/Black British	95.6%	4.4%	21.6%	78.4%	582	896	94.6%	5.4%	19.6%	80.4%	679	1043
Chinese	90.8%	9.2%	18.1%	81.9%	105	402	90.9%	9.1%	14.3%	85.7%	94	307
Other Ethnic background	89.6%	10.4%	21.6%	78.4%	174	327	94.3%	5.7%	18.8%	81.2%	159	311
Information refused	97.2%	2.8%	16.0%	84.0%	121	174	94.4%	5.6%	20.0%	80.0%	100	155
Grand Total	95.7%	4.3%	18.7%	81.3%	4431	6475	95.7%	4.3%	17.0%	83.0%	4738	6798

The % graduate-level employment is good for all ethnic groups (no groups below 70%) which compares very well to National DLHE data; graduate-level employment = 45.5% BAME students and 51.6% White students (2016/17 ECU data). UH also performs better than the sector when considering unemployment rates. The exception being for Chinese students (table 7f.2) (AP7f.1).

Table 7f.2 UH and National DLHE Unemployment indicators:

	20	15/16	2016	6/17
	ECU data	UH data	ECU data	UH data
White	4%	3.4%	3.9%	2.9%
Mixed	5.8%	3.5%	5.9%	5.9%
Asian/Asian British	8%	5.6%	7.5%	6.5%
Black/Black British	7.4%	4.4%	6.2%	5.4%
Chinese	9.1%	9.2%	7.6%	9.1%
Other Ethnic background	8.8%	10.4%	8.8%	5.7%

At School level, improvements have been seen in HUM and HBS for students from BAME backgrounds but an area of concern is ENT where unemployment remains very high (table 7f.3) (AP7f.2).

Table 7f.3 School DLHE data (Highlighted data indicate graduate-level employment <70% and unemployment scores >7%)

		2015	6/116			2016	/17	
	Average of Employment Indicator	Average of Unemploymen t Indicator				Average of Unemploymen t Indicator	Average of Non Graduate Level	
1100	94.3	<b>5.70</b> /	27.6	72.4	95.5	4.50/	22.5	77.5
HBS	%	5.7%	%	%	%	4.5%	%	%
White	96.0 %	4.0%	22.5 %	77.5 %	98.1 %	1.9%	13.3 %	86.7 %
VVIIILE	97.2	4.070	25.0	75.0	92.5	1.370	35.9	64.1
Mixed	%	2.8%	%	73.0 %	% %	7.5%	%	%
WINCO	93.8	2.070	32.5	67.5	93.4	7.070	31.5	68.5
Asian/Asian British	%	6.2%	%	%	%	6.6%	%	%
	92.7		35.8	64.2	94.7	01070	25.2	74.8
Black/Black British	%	7.3%	%	%	%	5.3%	%	%
	91.9		22.2	77.8	89.7	10.3	18.5	81.5
Chinese	%	8.1%	%	%	%	%	%	%
Other Ethnic	88.6	11.4	28.6	71.4	96.8		25.8	74.2
background	%	%	%	%	%	3.2%	%	%
	92.3		15.4	84.6	91.7		41.7	58.3
Information refused	%	7.7%	%	%	%	8.3%	%	%
	91.9		19.9	80.1	93.0		22.7	77.3
LAW	%	8.1%	%	%	%	7.0%	%	%
	90.7		15.1	84.9	95.0		28.3	71.7
White	%	9.3%	%	%	%	5.0%	%	%
	81.8	18.2	45.5	54.5	100.0		33.3	66.7
Mixed	%	%	%	%	%	0.0%	%	%
	90.2		23.3	76.7	90.7		24.3	75.7
Asian/Asian British	%	9.8%	%	%	%	9.3%	%	%
	95.3		17.7	82.3	92.3		16.0	84.0
Black/Black British	%	4.7%	%	%	%	7.7%	%	%
	100.0			100.0	100.0			100.0
Chinese	%	0.0%	0.0%	%	%	0.0%	0.0%	%
Other Ethnic	100.0	0.00/	27.3	72.7	91.7	0.00/	16.7	83.3
background	%	0.0%	%	%	%	8.3%	%	%
Information refereed	66.7	33.3	0.00/	100.0				
Information refused	%	%	0.0%	%	04.4		40.0	00.7
COM	92.0	0.00/	16.6	83.4	91.4	0.00/	19.3	80.7
СОМ	%	8.0%	%	% 86.2	%	8.6%	%	%
White	91.1 %	8.9%	13.8 %	86.2 %	87.2 %	12.8 %	22.4 %	77.6 %
VVIIILG	90.9	0.970	18.2	81.8	91.7	/0	/0	90.9
Mixed	90.9 %	9.1%	16.2 %	%	91.7 %	8.3%	9.1%	90.9 %
IVIIAGU	93.1	3.170	20.0	80.0	92.6	0.576	19.7	80.3
Asian/Asian British	%	6.9%	20.0 %	%	92.0 %	7.4%	%	%
AGIGITAGIGIT DITUGIT	95.0	0.070	20.0	80.0	96.2	7.770	24.0	76.0
Black/Black British	%	5.0%	%	%	%	3.8%	%	%

	75.0	25.0	25.0	75.0	100.0			100.0
Chinese	%	%	%	%	%	0.0%	0.0%	%
Other Ethnic	85.7	14.3	14.3	85.7	100.0	0.070	0.070	100.0
background	%	%	%	%	%	0.0%	0.0%	%
	100.0		11.1	88.9	100.0	0.070	0.070	100.0
Information refused	%	0.0%	%	%	%	0.0%	0.0%	%
	93.8	0.070	26.6	73.4	93.2	0.070	25.3	74.7
СТА	%	6.2%	%	%	%	6.8%	%	%
-	94.1		25.1	74.9	94.2		24.6	75.4
White	%	5.9%	%	%	%	5.8%	%	%
	100.0		35.7	64.3	85.2	14.8	48.0	52.0
Mixed	%	0.0%	%	%	%	%	%	%
	94.6		27.8	72.2	94.7		21.1	78.9
Asian/Asian British	%	5.4%	%	%	%	5.3%	%	%
	95.0		32.5	67.5	84.4	15.6	33.3	66.7
Black/Black British	%	5.0%	%	%	%	%	%	%
	73.7	26.3	31.3	68.8	95.8			91.3
Chinese	%	%	%	%	%	4.2%	8.7%	%
Other Ethnic	92.9		28.6	71.4	88.9	11.1		100.0
background	%	7.1%	%	%	%	%	0.0%	%
<u> </u>	96.0		24.0	76.0	96.8		29.0	71.0
Information refused	%	4.0%	%	%	%	3.2%	%	%
	99.0		13.1	86.9	98.6		12.4	87.6
EDU	%	1.0%	%	%	%	1.4%	%	%
	99.6		11.3	88.7	99.3			92.1
White	%	0.4%	%	%	%	0.7%	7.9%	%
	100.0			100.0	100.0			91.7
Mixed	%	0.0%	0.0%	%	%	0.0%	8.3%	%
	92.5		10.5	89.5	93.9		30.6	69.4
Asian/Asian British	%	7.5%	%	%	%	6.1%	%	%
	100.0		50.0	50.0	89.5	10.5	68.4	31.6
Black/Black British	%	0.0%	%	%	%	%	%	%
	100.0			100.0	100.0		100.0	
Chinese	%	0.0%	0.0%	%	%	0.0%	%	0.0%
Other Ethnic	88.9	11.1	33.3	66.7	100.0		27.3	72.7
background	%	%	%	%	%	0.0%	%	%
	100.0		33.3	66.7	100.0			100.0
Information refused	%	0.0%	%	%	%	0.0%	0.0%	%
	91.8		24.4	75.6	89.8	10.2	18.8	81.2
ENT	%	8.2%	%	%	%	%	%	%
	95.7		16.4	83.6	96.1		12.7	87.3
White	%	4.3%	%	%	%	3.9%	%	%
	100.0		54.5	45.5	84.6	15.4	30.8	69.2
Mixed	%	0.0%	%	%	%	%	%	%
	88.4	11.6	27.9	72.1	81.1	18.9	30.8	69.2
Asian/Asian British	%	%	%	%	%	%	%	%
	83.3	16.7	55.6	44.4	89.7	10.3	14.3	85.7
Black/Black British	%	%	%	%	%	%	%	%
	100.0			100.0	76.9	23.1	16.7	83.3
Chinese	%	0.0%	0.0%	%	%	%	%	%

Other Ethnic	66.7	33.3	41.7	58.3	75.0	25.0	50.0	50.0
background	%	%	%	%	%	%	%	%
	100.0			100.0	75.0	25.0	25.0	75.0
Information refused	%	0.0%	0.0%	%	%	%	%	%
	99.1			97.5	98.9			97.7
HSK	%	0.9%	2.5%	%	%	1.1%	2.3%	%
	99.5			98.2	98.9			98.7
White	%	0.5%	1.8%	%	%	1.1%	1.3%	%
	100.0			100.0	100.0			96.2
Mixed	%	0.0%	0.0%	%	%	0.0%	3.8%	%
	96.8			95.2	100.0			95.3
Asian/Asian British	%	3.2%	4.8%	%	%	0.0%	4.7%	%
	98.8			96.4	98.9			96.8
Black/Black British	%	1.2%	3.6%	%	%	1.1%	3.2%	%
	100.0		25.0	75.0	100.0			100.0
Chinese	%	0.0%	%	%	%	0.0%	0.0%	%
Other Ethnic	100.0			100.0	100.0			100.0
background	%	0.0%	0.0%	%	%	0.0%	0.0%	%
	100.0			100.0	91.7			91.7
Information refused	%	0.0%	0.0%	%	%	8.3%	8.3%	%
	96.3		29.8	70.2	96.9		23.2	76.8
HUM	%	3.8%	%	%	%	3.1%	%	%
	96.1		27.6	72.4	97.6		19.4	80.6
White	%	3.9%	%	%	%	2.4%	%	%
	100.0		35.7	64.3	100.0		18.2	81.8
Mixed	%	0.0%	%	%	%	0.0%	%	%
	100.0		33.3	66.7	97.6		21.4	78.6
Asian/Asian British	%	0.0%	%	%	%	2.4%	%	%
Distribution Delication	92.3	7.70/	40.0	60.0	90.3	0.70/	38.7	61.3
Black/Black British	%	7.7%	%	%	%	9.7%	%	%
Ohinaaa	100.0	0.00/	0.00/	100.0	100.0	0.007	0.00/	100.0
Chinese	%	0.0%	0.0%	%	%	0.0%	0.0%	%
Other Ethnic	87.5	12.5	28.6	71.4	100.0	0.00/	62.5	37.5
background	%	%	%	%	%	0.0%	%	% 100.0
Information refused	100.0 %	0.0%	25.0 %	75.0 %	100.0 %	0.0%	0.00/	%
inioimation refused	96.3	0.0%	18.3	81.7	96.3	0.0%	0.0% 17.7	82.3
LMS	90.3	3.7%	16.5	%	90.3 %	3.7%	%	%
LIVIS	96.0	3.1 /0	21.7	78.3	96.9	3.1 /0	18.4	81.6
White	%	4.0%	%	76.3 %	%	3.1%	%	%
VVIIILG	96.0	4.076	20.0	80.0	96.7	J. 1 /0	23.3	76.7
Mixed	96.0	4.0%	20.0 %	%	90.7 %	3.3%	23.3 %	%
IVIIACU	98.3	7.070	14.5	85.5	95.9	J.J /0	13.9	86.1
Asian/Asian British	%	1.7%	%	%	%	4.1%	%	%
AGIGN/AGIGN DITUGN	95.6	1.7 /0	16.4	83.6	95.5	7.170	24.1	75.9
Black/Black British	%	4.4%	%	%	%	4.5%	%	%
Siddly Siddly Sittle	100.0	/0	14.3	85.7	100.0		12.5	87.5
Chinese	%	0.0%	%	%	%	0.0%	%	%
Other Ethnic	89.7	10.3	12.8	87.2	95.0	0.070	10.0	90.0
background	%	%	%	%	%	5.0%	%	%
Zaongrodila		70	/0	/0	/0	0.070	/0	/0

	100.0		15.4	84.6	90.9		18.2	81.8
Information refused	%	0.0%	%	%	%	9.1%	%	%
	89.9	10.1	21.6	78.4	89.9	10.1	24.6	75.4
PAM	%	%	%	%	%	%	%	%
	88.7	11.3	23.1	76.9	95.3		18.6	81.4
White	%	%	%	%	%	4.7%	%	%
		100.0	100.0		100.0		50.0	50.0
Mixed	0.0%	%	%	0.0%	%	0.0%	%	%
	90.9			90.9	86.7	13.3	33.3	66.7
Asian/Asian British	%	9.1%	9.1%	%	%	%	%	%
	100.0		42.9	57.1	100.0			100.0
Black/Black British	%	0.0%	%	%	%	0.0%	0.0%	%
	100.0		50.0	50.0		100.0	100.0	
Chinese	%	0.0%	%	%	0.0%	%	%	0.0%
Other Ethnic	100.0			100.0	60.0	40.0	40.0	60.0
background	%	0.0%	0.0%	%	%	%	%	%
	100.0			100.0				
Information refused	%	0.0%	0.0%	%				

The positive outcomes for BAME students in relation to employment/graduate-level employment is led by CE who've ensured BAME representation within marketing materials, case studies and at careers events.

#### **Graduate Outcomes Data**

Table 7f.4 Graduate Outcomes data (2017/18) (all students) (Highlighted data indicate unemployment scores >7%)

	Employed or Studying	Employment Indicator %	Unemplo yed	Unemploym ent %
Asian/Asian British	625	88.3%	83	11.7%
Black/Black British	556	93.1%	41	6.9%
Chinese	83	89.2%	10	10.8%
Information refused & Not known	57	95.0%	3	5.0%
Mixed	146	91.8%	13	8.2%
Other ethnic background	120	88.2%	16	11.8%
White	1,764	96.1%	72	3.9%
Grand Total	3,355	93.4%	238	6.6%

GO data indicate higher rates of unemployment for students from Asian/Asian British, Chinese, Mixed heritage and other ethnic backgrounds. For all groups, the unemployment % are higher than seen in the last year of DLHE data.

HESA have published sector data for UK domiciled students. Comparing UH and HESA data, UH has higher % unemployment for all groups apart from Black/Black British and White students (table 7f.5 and fig 7f.1).

Table 7f.5 Graduate Outcomes data (2017/18) HESA UK domiciled students (Sector) and UH UK Domiciled students (Highlighted data indicate unemployment scores >7%)

	Employ Study		Employ Indica		Unemp d	loye	Unempl t %	· •
	Sector		Secto		Secto		Secto	
		UH	r	UH	r	UH	r	UH
Asian/Asian British	25,665	500	91.7%	89.3	2315	C4	8.3%	10.7
		509		%		61		%
Black/Black British	19,940	400	92.7%	94.6	1335	00	7.3%	F 40/
		492		%		28		5.4%
Mixed	8,970	134	94.3%	92.4	545	44	5.7%	7.00/
		134		%		11		7.6%
Not known	4,000	48	95.2%	94.1	200	3	4.8%	5.9%
		40		%		3		5.9%
Other ethnic	3,280	0.4	90.2%	86.6	355	40	9.8%	13.4
background		84		%		13		%
White	206,73	1,65	96.1%	96.1	8475	67	3.9%	2.00/
	0	1		%		67		3.9%
Grand Total	265,58	2,95	95.3%	94.2	13225	18	4.7%	5.8%
	5	0		%		3		3.0%

Graduate Outcomes data - percentage unemployed (UK domiciled students) 16.0% 14.0% 12.0% 10.0% 8.0% 6.0% 4.0% 2.0% 0.0% Asian/Asian Black/Black Mixed White Not known Other ethnic British British background ■UH ■Sector

Figure 7f.1 Graduate Outcomes data (2017/18) HESA UK domiciled students (Sector) and UH UK Domiciled students

## Considerations for fall in employment indicator:

- Lack of institutional data the response rate for Graduate Outcomes at UH was 61.7% compared to DLHE 2016/17 of 81.9%.
- Lack of institutional data relating to further study. DLHE methodology
  enabled HEIs to include all students who had progressed to further study
  within their home institution even if the student had not responded to the
  survey. This data was not allowed to be included in Graduate Outcomes.
- Lack of third-party institutional data. Previously HEI's could use any data from tutors etc with regards to leavers' positions. UH had excellent channels of recording this. Data obtained in this manner is no longer permitted.

# School GO data (table 7f.6 and fig 7f.2)

Table 7f.6 School Graduate Outcomes data (2017/18) (data grouped due to small numbers of students in some ethnic group

School	Ethnicity grouping	Employed or studying	Employment indicator (%)	Unemployed	Unemployment (%)	Total
HBS	White	239	95.2%	12	4.8%	251
	BAME	392	88.5%	51	11.5%	443
СОМ	White	71	92.2%	6	7.8%	77
	BAME	110	91.7%	10	8.3%	120
СТА	White	316	95.2%	16	4.8%	332
	BAME	129	92.8%	10	7.2%	139
EDU	White	330	99.1%	3	0.9%	333
	BAME	81	91.0%	8	9.0%	89
ENT	White	89	96.7%	3	3.3%	92
	BAME	97	81.5%	22	18.5%	119
HSK	White	288	99.0%	3	1.0%	291
	BAME	224	98.2%	4	1.8%	228
HUM	White	93	90.3%	10	9.7%	103
	BAME	79	85.9%	13	14.1%	92
LAW	White	36	94.7%	2	5.3%	38
	BAME	114	87.7%	16	12.3%	130
LMS	White	240	95.2%	12	4.8%	252
	BAME	321	93.0%	24	7.0%	345
PAM	White	32	86.5%	5	13.5%	37
	BAME	28	93.3%	2	6.7%	30

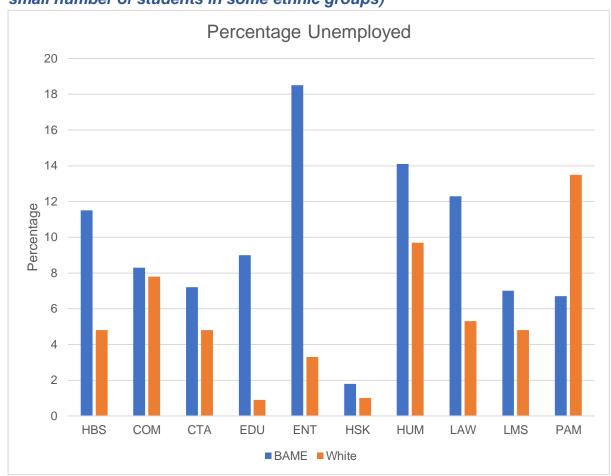


Figure 7f.2 School Graduate Outcomes data (2017/18) (data grouped due to small number of students in some ethnic groups)

School GO data are difficult to analyse due to low response rates but there are indications that more BAME students were unemployed 15 months post-graduation compared to White students in all Schools, except PAM (highest rates in HBS, ENT, HUM and LAW).

HESA are referring to the GO data as 'experimental statistics' as they are 'undergoing investigation' and have said that data aren't comparable with DLHE.

#### **CE** activities

CE are fully committed to reducing gaps between BAME and White student employment and set up their own BAME Working Group (2018). Activities include:

- All CE members developed 3 case studies from diverse range of student/alumni
- BAME representation at all employer panel events (CE and EO developed wording of expectation that is sent to employers)

- Specific area on website promoting diversity/mentoring schemes and funding for BAME students
- Written/video case studies from employers, representative of our students
- Invitation to UH events to employers listed in national diversity awards and diversity league tables
- Close liaison with BSAs over school events.

CE have focused on working with schools with the biggest gaps in employment/unemployment levels. In 2014/15 they analysed DHLE data in HBS which indicated a 14% employment gap. CE piloted an ACE in 2016/17 to prepare students for employment tests. All level 5 (L5) HBS students had the opportunity to take part. DLHE scores and placement uptake has improved, plus students reported increased confidence:15% to 43%. In 2018 the scheme was expanded to all schools with over 3000 L5 students taking part and was recognised by AdvanceHE through a National CATE in 2020.

#### **ACTIONS**

student-focused actions').

**AP7f.1** Development of case studies and video clips of Chinese alumni and successful individuals from business and the professions

AP7f.2 Careers and Employment to target activity within Engineering and Technology to improve graduate outcomes for BAME students including BAME engineering speaker series and BAME career mentoring programme

AP7f.3 Careers & Employment Service to work with schools to reduce unemployment differentials between White and BAME students ('Academic SBU

AP7f.4 Careers & Employment Service to increase the number of BAME student, staff, alumni and employer case studies by at least 50% and to showcase them throughout the academic year.

**AP7f.5** Positive action statement to be sent to all employers who wish to sign up to our Careers & Employment events, asking them to consider who they send to events as representation is important to our diverse cohort of students.

AP7f.6 Careers & Employment to run an Inclusive Futures careers fair, targeting employers who want to diversify their workforce and promoting it to students from BAME backgrounds

## **SECTION 8: TEACHING AND LEARNING**

## Word count 1,065

### Section 8a: Course Content/Syllabus

The University's Strategic Plan identifies that we will:

- create inclusive curricula, informed by industry and professional engagement
- develop employability, global perspectives, digital capability and learning skills for life in our students
- provide diverse international experiences that prepare our students for global careers.

UH GAs provide a shared aspiration for our students and all programmes must indicate how the GAs are developed within the curriculum. The GAs are being reviewed with new GAs published in Sep 21 (AP8a.1).

Figure 8a.1: UH Graduate Attributes and an example from a module site indicating how the module supports the development of the Graduate Attributes



Programme teams must demonstrate at validation and periodic review how the Inclusive Teaching Principles in our Curriculum Design Toolkit (commended in REC 2015) will be met within the curriculum. This requires teams to comment on differences in student attainment according to ethnicity and identify specific actions within their curriculum design to reduce that.

#### **Progress:**

Continuing commitment to inclusive pedagogy through collaborative projects:

- 2015 HEA project with Wolverhampton and Kingston Universities
- 2017-2018 Leadership Foundation Programme Leadership to address the BAME attainment gap
- 2017-2018 Learning and Teaching Innovation Award BAME Student Advocates (BSAs)
- 2017-2019 Kingston led OfS collaborative project Value Added Scores and Inclusive curriculum
- 2018-present internal funding for BSAs

As part of our learning from other institutions, we have disseminated Kingston University's ICF and UCL's ICHC.

Despite our efforts, student attainment data had not improved dramatically so through the BSSWG [established in 2016 with student and staff representation from all schools] we developed a cross-Institutional Action Plan (IAP) to reduce the awarding gap (approved by AB, June 2020). It includes detailed actions for committees, academic schools (including module and programme leaders), LTIC, EDI, CE and MCM. Significantly, there is also a requirement for all staff to have an identified race-related equality objective within their 2020 appraisal.

The IAP (launched Sept 2020) (fig 8.2) cross-references the APP targets, Strategic Plan KPIs, and aligns with REC AP student-facing actions.

Figure 8a.2: Screen shot of the 'Schools' page of the institutional action plan indicating actions for the academic schools and detailed actions for programme and module leaders

Area of responsibility	Development issue	Current situation	Action required	Measure of success	Lead responsibility	Time to be completed and evidence of	
Schools	School level KPIs to be set	No School KPIs	Schools and WASS to agree year on year KPIs for continuation and attainment	KPIs set and met each year	Dean and Deputy Head of WASS	KPIS agreed for each school by June 2020	
						Annual review of progress at SEG Jan/Feb meeting	
Programme leaders	Programme level targets to be set	identifying actions for differentials in VA scores between white and	Programme teams to set targets		Associate Deans L&T and AQ	All programmes to have a VA score of 1.0 for BAME and White students (2025)	
		BAME students	Programme teams to set targets	UG programmes to have differentials of less than 0.1 between VA scores for BAME and White students	Programme Leaders	All programmes to have differentials of no greater than 0.1 between VA scores for BAME and White students (2025)	
			PGT measures to be identified	PGT programmes to have access to attainment data and targets set accordingly	CAQA and SIPs	PGT dashboard for target setting to be in place by Sep. 2021	
Schools	BAME student advocates reviewing module sites	Limited engagement from academic staff	Programme leaders introduced early to advocates	Advocates each critiquing at least 10 modules	Programme leaders	Atleast 10 modules in each school critiqued by April 2021	
			Programme leaders to identify modules for critique - prioritising programmes with biggest awarding gaps	Feedback to module leaders to enhance modules			
Programme leaders	Targeted support for programme teams with largest VA differentials	Programme of support not yet in place	Design of development	Teams identified and support in place	Deputy Director of LTIC	Teams embarking on development programme from Sep	

To influence change at the programme level and through the OfS and Leadership Foundation projects, programme leaders plus three members of their teaching team, were asked to attend an ITW focused specifically on race equality. Examples of disciplinary-specific race discussions (prepared by facilitators) were shared to help programme teams think about how race equality could be considered within their curriculum. Alongside diversifying course content, we challenged programme teams to increase the diversity of BAME authors, and participants were asked to find BAME leaders within their discipline and materials (e.g. video clips or articles) that they could include in their teaching.

Figure 8a.3: Examples of materials prepared for programme workshops providing examples of how race within the disciplines can be considered and included within the curriculum



Discussions of decolonising the curriculum have been prominent in HUM and CTA since 2018. The ground-breaking BLM module in MA Literature engages student with cultural texts on identity, violence, politics and love. Recognising the importance of the module, we will adapt it as an optional online module for any student (AP8a.2).

Figure 8a.4: National coverage in The Independent of the module 'Black Lives Matter', part of the MA Literature



"This module is significant because learning about black culture, rights and social justice is vital to our understanding of the contemporary world. The University is committed to both international perspectives and addressing the BAME awarding gap. We see this module as part of that larger project".

Dr Christopher Lloyd, Senior Lecturer in English Literature.

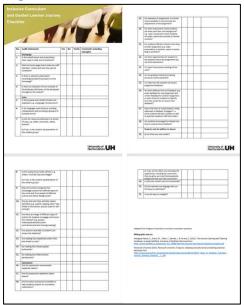
The BSSWG have now developed resources for staff in all disciplines about decolonising their curriculum, discussion of which forms part of current ITWs (see AP8c.1).

Figure 8a.5: Resources on the LTIC site to support staff in decolonising the curriculum



Our ICC and guidance cards have been developed for module leaders and our BSAs use the ICC to critique modules on programmes with the largest VA data gaps (AP8a.3 and 8a.4).

Figure 8a.6: Inclusive Curriculum Checklist and guidance cards





Race equality is considered within co- and extra-curricular activities e.g. increasing the visibility of BAME guest speakers and the promotion of diversity employment schemes by CE.

Since 2019 our BSAs, with support from WASS and CE have designed, led and ran an annual BAME careers conference. Very positive feedback from students has indicated the importance of such activities and the request for more specific events. (AP8a.5).

Figure 8a.7: BAME careers event 2019



"Amazing event! It helped me really feel like the University cares about its minority students... This has given me the confidence to speak to different potential employers. I cannot wait to attend many more like it. Made me proud to be a black female student at UH".

BAME Student

Student-staff partnership is crucial and since 2018 we've funded BSAs to work with each school. Their work includes: holding BAME student focus groups; challenging assumptions with staff; working with staff to critique their curricula/website/materials. Seven other HEIs have now implemented similar schemes based on our work.

Figure 8a.8: BAME Student Advocates



"The most significant impact I've had as an Advocate was for the Dean to accept my ideas and implement inclusive curricula actions across the school".

**BAME Student Advocate** 

I didn't know that we had BAME Student Advocates until I read our Vice Chancellors response to Black Lives Matter.

**BAME Student, Focus Group 2020** 

HSU Student Rep training also now includes information about the awarding gap, empowering reps and SCOs to discuss race equality within their schools (AP8a.7).

...And he [student rep] just went 'It's because they're not as clever'. He made a few comments like that. It was hard with him being a student rep, and as a class that's 70% BAME to then go to the student rep for any issues, it caused a massive challenge.

BAME Student

#### **ACTIONS**

AP8a.1: Publish new Graduate Attributes (Sept 2021) with race equality and equality, diversity and inclusion embedded in all Attributes.

**AP8a.2:** Develop the Black Lives Matter module as an online optional module for any student at UH available from September 2022.

**Ap8a.3:** All module leaders to review and enhance their sites using the inclusive curriculum checklist (June 2021)

**AP8a.4:** Academic Standards and Audit Committee (ASAC) audit of module sites to determine cross-university implementation of the inclusive curriculum checklist (July 2021).

**AP8a.5:** Run at least three BAME student-specific events each year, with over 500 student engagements each year

AP8a.6: Promote the BAME Student Advocates widely across UH

**AP8a.7** Increase the number of Student Reps and SCOs trained and educated around the awarding gap to over 250 (200 in 19-20).

## **Section 8b: Teaching and Assessment Methods**

Teaching and assessment must reflect the inclusive practice principles. Review and validation processes require programmes to include varied, authentic assessment to support personalised learning; enhance employability; develop GAs; and, where relevant, meet the requirements of PSRBs. We use over 55 different types of summative assessment and this variety is essential in enabling inclusivity, validity, creativity, and authenticity.

Our AMER process requires all programmes to report on differentials in VA scores for BAME and White students. Members of CAQA, having attended ITWs, audit the AMERs (AP8b.1).

"Just wanted to let you know that AMER authors in Life and Medical Sciences have made a superb effort to include innovative and proactive interventions to enhance BAME attainment.... clearly people have given it a lot of thought...."

Dr Jo Cahill, Associate Director of the Centre for Academic Quality Assurance

Research in the development of CfP showed a significant improvement in assessed performance for BAME students working in CfP groups, compared with BAME students in control groups. CfP requires students to consider their responsibility in the learning and social experiences of their fellow students. CfP is currently used in Computer Science, Midwifery, Business and Humanities (AP8b.2).

Figure 8b.1: Dr Theo Gilbert receiving the 2018 Times Higher Award for Innovative Teacher of the Year for his development of compassion focused pedagogy



#### **ACTIONS**

**AP8b.1:** Monitor all AMER action plans to ensure that appropriate actions to address differential attainment between BAME and White students on the programme are identified.

**AP8b.2:** Ensure all Schools have at least one programme using CfP within group work and at least 25 programmes within the University using CfP by July 2021.

#### Section 8c: Academic Confidence

Our PGCertHE which is an academic probation requirement, embeds inclusive practice in all four modules and focuses specifically on race equality within the module 'Considering the Student Experience'.

We expect all staff to engage in CPD and between June 2017- July 2019 over 450 staff attended race-focused ITWs as part of the OFS and Leadership foundation projects (fig 8c.1).

"I had already done significant work on decolonising the curriculum and after the briefing I started doing it more formally"

"I have included more inclusive teaching material and changed some of the assessment to offer more choice"

**ITW** attendees

I have changed my curriculum in an attempt to address the BAME attainment gap 64% net agree before ITW 58 35% 77% net agree after ITW 47 30% 44 44 25% 20% 30 27 25 15% 21 17 10% 12 5% 0% Neither agree Strongly agree Agree N/A or disagree disagree ■ Pre ITW ■ Post ITW

Figure 8c.1 Survey data from before and after the OFS project (data labels = number of responders).

The REC student survey data suggests that diversity within the curriculum (and those who teach it) is evident (fig 8c.2).

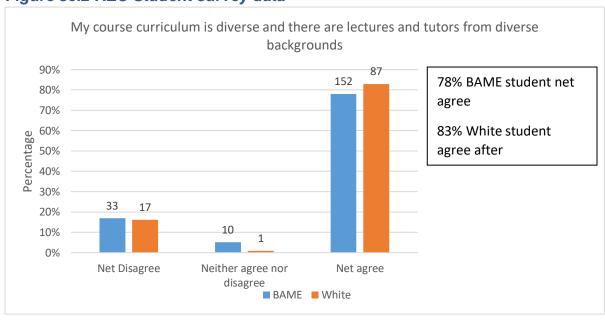


Figure 8c.2 REC Student survey data

"We often read cis white authors, so this module was a wonderful opportunity to really discover new authors from a diverse background"

Module feedback from a final year student

Some staff members have made significant efforts to diversify reading lists however more needs to be done (fig. 8c.3) (AP 8c.1).

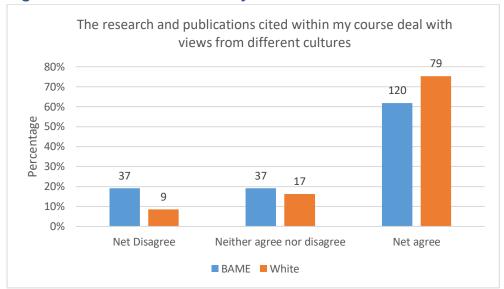


Figure 8c.3 REC Student survey data

Some Schools have held race equality events (HBS 2018), HUM (2019, 2020) and HSK (June 2018, 2019).



Figure 8c.4 HSK 'Closing the Gap' conference 2019

White and BAME student opinions differ when considering staff competence and confidence when discussing race (fig. 8c.5).

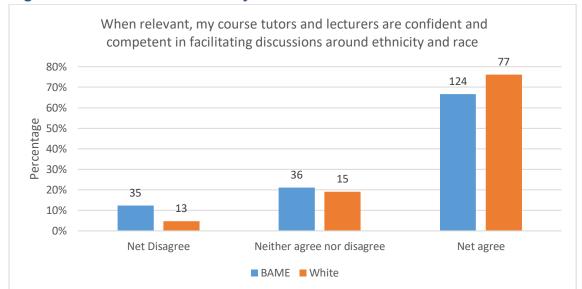


Figure 8c.5 REC Student survey data

"I feel like in white spaces you often have to tip-toe around their feelings when you talk about race because its more about, 'oh, I don't want to upset them' rather than them understanding what I'm saying".

**BAME student, Focus group 2020** 

Interestingly, staff indicated being less comfortable in talking about race following ITWs (fig. 8c.6). This change in confidence was likely due to the challenging of assumptions and presentation of uncomfortable programme data in the workshops. As we progress with further workshops, we anticipate that confidence will improve (AP8c.2).

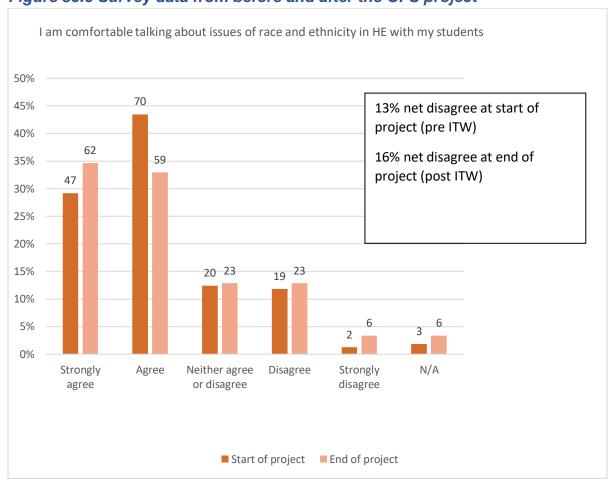


Figure 8c.6 Survey data from before and after the OFS project

We interviewed 30 programme leaders following ITWs to investigate how they would implement race equality within their programmes and subsequently developed 11 case studies of good practice (published by AdvanceHE).

Figure 8c.7 Case study examples









An LCS workshop (2019) (100+ attendees) led to the development of a University-wide 'Decolonising and Diversifying' resources list and library colleagues work with module leaders to diversify reading lists.

Figure 8c.8 Snapshots of parts of our Decolonising and Diversifying resource list



The SAT recommended that CEG attend an ITW (Nov 2018). Recognising the lack of diversity within CEG, we will hold a White Ally workshop (AP8c.3).

#### **ACTIONS**

**AP8c.1:** Hold inclusive teaching workshops (ITWs) online for each School. Expectation of attendance for all academic staff (or to watch the recorded session if unable to attend) (July 2021).

**AP8c.2:** Hold annual school race equality training (Racial Justice, Allyship, Active Bystander) to increase confidence in discussing race.

AP8c.3: Hold a White Ally workshop for CEG by July 2022.

# SECTION 9: ANY OTHER INFORMATION

## **SECTION 10: ACTION PLAN**

The UH action plan is a result of rigorous data analysis, staff and student engagement and institution-wide consultation and consensus building with each of our SBUs on key race equality objectives for the next three years. Our strategic objectives have been developed to challenge us and outline our direction of travel to advance race equality at UH. These will also help to build on our progress so far and embed long-lasting change.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		Section	2				
2b.1	Recruit degree apprentice to Equality Office to support implementation of REC action plan	Over the years there have been interruptions to continuity of REC leadership, in large part due to high turnover in the EO. The EO is a very small team and the additional burden of coordinating submissions is immense. In order to ensure adequate work loading for central leadership of the REC, additional resource opportunities will be provided to assist with preparing future submissions, leading consultation exercises and embedding actions. Degree apprentices become permanent members of staff after 18 months.	<ul> <li>Submit business case in Planning Round.</li> <li>Recruit student degree apprentice.</li> <li>Contract extended after 18 months, ensuring permanency.</li> </ul>	Apr 2021	Nov 2021	Head of EDI	Degree Apprentice in place during 2021/2022 and supporting the implementation , monitoring and progress of the REC Action Plan.
2c.1	Enhance intersectional analysis of survey data via PGR student funded project opportunity	Although we made a start in analysing the REC surveys more intersectionally, we would like to ensure this is done in a more in-depth manner moving forward.	Analyse REC     Survey data     against other     PC's enhancing     intersectional     analysis	Jan 2023	Mar 2023	Head of EDI	REC Survey data analysed intersectionally to inform potential actions.
2c.2	Increase overall staff and student	Despite the increase in responses to REC surveys, 27% of all staff (15.9% BAME) and only 1.4% of all students (57.2% BAME) completed	Launch staff and student REC surveys	Oct 2022	Nov 2022	Vice-Chancellor to launch	Increase staff survey response rates

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	REC survey response rates	them. These were below our 40% target and feedback from many White staff indicated colleagues were not sure they should complete the survey as it might not be relevant to them. Target for next RECSTUS has been revised to be more realistic. We endeavour to increase response rates when the survey is re-run in 2022 to ensure a more representative sample and track any impact.	during Black History Month.  Articulate importance of all staff engagement and tie in with allyship.  Undertake targeted and robust marketing and communication s campaign to encourage participation in surveys.  Champion surveys in strategic and departmental meetings, and via EDITs.	Oct 2022	Nov 2022	Leads: HR, Equality Office, Marcomms, SU  Support: Staff Networks, BAME Advocates, SBU Heads/Deans	to 40%, ensuring proportionality of responses from BAME staff at 21%.  Increase student survey response rates to 30%, ensuring proportionality of responses from BAME students at 54%.
2c.3	Increase Cultural Competence across institution	Students and staff spoke very openly about their experiences of racial stereotyping at UH, giving a wide range of examples from both inside and outside the classroom. There was recognition of positive steps that the UH has taken to address concerns about differential attainment and increase cultural and racial understanding through measures such as the introduction of anonymous marking, decolonisation of the curriculum and provision of religious spaces. On	Introducing flagship EDI events each year that focus on current affairs, including but not limited to; BLM, Privilege, Cultural	Sept 2021	ONG	Head of EDI & BAME Staff Network	Focus groups held including past participants during 2020/2021 to provide an opportunity to evaluate whether action

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		the recruitment process for staff the feedback was positive, with staff talking about diversity on interviewing panels, and crucially where experience was contrasted with that from elsewhere Hertfordshire was praised for its process.  Although the above comments are positive, continuous work needs to be done to ensure that the UH culture is able to be sustained and advocates for racial equality.  Understanding other cultures: the importance of showing an understanding for other cultures was thought to be very important and, crucially, it was felt that if staff can demonstrate this then it helps to mitigate the lack of diversity in the staff profile.	Awareness, Micro- aggressions.  Continue to monitor and review training needs in appraisal and 1-2-1's which through the Learning and Organisational team, HR and Equality Office can be facilitated either internally or externally.  Thorough and extensive resources to be created for students and staff to better understand the BAME awarding gap. Potentially look at ways of embedding Active Bystander training for members of	Sept 2021 Jul 2021 July 2021	ONG Sept 2021	L&OD & Head of EDI	taken has in fact allowed success in culture change.  Participants will be provided with a survey prior to attending the Focus Group and key finding will be presented to allow a rich discussion.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			staff to provide skills and confidence needed to challenge behaviour that is not acceptable at UH.  Create collaboration and development opportunities for LGA's and local businesses (open events BHM, Cultural Awareness to local communities). Have external stakeholders sign up to a Raising Community Cultural Competence Programme which offers education.	Sept 2021	Aug 2023	Equality Office, Staff BAME Network, Dean of Students, EBD & Marcomms	At least three partnership events organised and delivered each academic year.

Ref	Planned Action/ Objective	Rationale		Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
2c.4	Reform and strengthen communication to raise more targeted awareness on BAME success, projects, events and prospects	Focus group findings presented a need for more encouragement and support for BAME students in deciding next steps, employment or further study, and more guidance through the relevant processes. Including raising awareness on projects such as BAME student advocates.  Increased support around mental health and well-being services was also raised.  Many BAME communities have previously been reticent about discussing such issues and seeking out support is not something that will traditionally have been encouraged  'I didn't know that we had BAME student advocates until I read our Vice Chancellor's response to Black Lives Matter.'	•	Continue to develop comms plans that reflect the diversity of students and staff at the university – by using effective and empowering language to raise awareness of programs to those currently unaware of the work which is conducted institution wide. Continue to actively showcase the success stories from current members of staff, students, alumni from BAME backgrounds	ONG	ONG	Director of Marcomms & Head of EDI / DS&R  Director of Marcomms & Head of EDI	Outcomes or impacts that will determine success for this action will be visible through an increased number of staff or students who start to engage with events of race related initiatives.  An increase in service usage of the wellbeing team in relation to mental health services will also show improvement and impact of the actions set above.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			To showcase all race related work and initiatives in promotional material which is used for student recruitment to re-enforce our commitment.	ONG	ONG	Director of Marcomms & Head of EDI	
2c.5	Provide regular engagement and feedback opportunities for staff to discuss race-related concerns and issues in a safe space	The focus groups have also shown a need for having a 'safe space' in which BAME staff could share their experiences and discuss some of the more subtle, nuanced issues of race that arise whilst also tackling potential issues within BAME groups (to focus on shared experience than differences)  Staff Pulse Survey (Nov 2020) increased positive responses to 'Safe to speak up' from 43% to 49% for all staff. Proportionally the responses showed an increase in positive responses for BAME from 37% to 54% (below white of 57%). Although a step in the right direction, with 28% of respondents choosing not to declare ethnicity the response is still short of KPI target and therefore more work needs to be undertaken in this area.	Provide variety of safe space platforms to discuss racerelated issues through Equality Office (annual), hosted by Race Equality Senior Champion (annual), SBUs to run regular ally and privilege workshops for staff and students.  Conduct	May 2021	ONG	Equality Office, Senior Race Equality Champion, EDIT Chairs with support from LTIC and Equality Office	Increase positive responses to 'safe to speak up' question in Staff Survey to 60% and above.
		Areas of concern were highlighted in the REC staff survey such as feelings of isolation, and frustrations around career progression opportunities.	Conduct     quarterly BAME     staff and     student focus     groups on topic	мау 2021	ONG	Network, support from HR (staff)	

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		Findings from focus groups have indicated that more opportunities to discuss issues in a safe space would be welcome.  The staff survey showed that fewer BAME staff (68.3%) than White staff (89.9%) felt that the University is an inclusive employer. For students, 8.7% of BAME students disagreed that the University is committed to inclusive practices and 4.1% of BAME students felt that they are not treated equally by academic staff because of their ethnicity or race.	areas such as making complaints.  Conduct quarterly conversations on key themes within the BAME network.  Feedback identified issues/raised to relevant EDITs and EDI Board	Jul 21 ONG	ONG	BAME Staff Network and Head of EDI	
2d.1	Invite student representatives (UG/PG) ensuring greater student representation on the SAT	The SU President is a member of the SAT. Explore possibility of inviting student representatives to represent both UG/PG students at the SAT	Liaise with the SU to identify and invite student representatives to the SAT	June 2021	Jul 2021	Head of EDI	Both UH/PG student voice regularly represented at the SAT.
2d.2	Establish BAME Staff Success Working Group to regularly assess progress relating to REC action plan, staff KPIs and performance measures and strengthen accountability	We have a highly successful BAME Student Success Working Group but a similar group for staff does not currently exist. Progress monitoring for staff has not been as consistent and we need to ensure accountability and strengthen lines of reporting. This will be invaluable for helping to advance staff-related actions in the AP.	Agree     representative     membership,     clear remit and     priorities to be     addressed, and     formalise lines     of reporting     (People Board     – EDI Board –     CEG etc.).	Jun 2021	Sept 2021	Head of EDI / Assistant Director of HR & BAME Staff Network	BAME Staff Success Working Group created and embedded.  Race equality for staff progressed and monitored against the

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Schedule meetings 5-6 times per year.     Write and disseminate annual report outlining progress against staff KPIs and REC actions, to be presented at CEG.     Hold sessions with each SBU Head/Dean to discuss concerns/issue s arising.     SBUs to incorporate actions into EDI action plans to address issues.				REC Action Plan.  SBU's provided regular ethnicity data, key findings and areas to address on a regular basis.
2d.3	Clearly embed roles and workload allocation for REC Champions moving forward	We have REC representatives from each SBU and previously had REC Champions in place within the academic Schools. However, Champions have not had clearly defined roles or workloads (beyond time for attending SAT meetings).	<ul> <li>Review and formalise role of REC Champions.</li> <li>Develop role description for REC Champions.</li> </ul>	May 2021 Jun 2021	Jun 2021 Jul 2021	Equality Office and Heads of SBUs/Chairs of EDITs Support: HR, EDI Board	REC Champions established in all SBUs, clear job descriptions established, appropriate recognition and workload.

Ref	Planned Action/ Objective	Rationale		Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			•	Establish workload allocation within each SBU. Nominate REC Champions in each SBU, including professional SBUs.	Jun 2021 Sept 2021	Jul 2021 Dec 2021		Active and engaged with REC work, as measured by regular progress reports.
3b.1	Improve, monitor, and raise awareness of processes for reporting racerelated issues	A theme arising from the REC staff survey centred around the lack of clarity on the process for reporting racism or race-related issues. An anonymous online 'Report and Support' form was launched in October 2020 for students and staff to anonymously report or seek advice from an adviser if they have witnessed or experienced an incident (including race-related incidents) they feel uncomfortable with. Though it is not widely known that this service is available for staff, and feedback suggests awareness is low for students as well. Therefore, more awareness must be raised of the form and process.	•	Establish more opportunity for race related incidents to be reported and investigated if required. This includes providing an option for neutral lines of reporting and anonymous. Investigate the student 'report and support' current process and if this can be used for staff anonymously.	Jun 2021 Jul 2021	Aug 2021 Aug 2021	Assistant Director of HR  Dean of Students & Assistant Director of HR	Positive survey responses increase to minimum 60% by 2025

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			<ul> <li>Provide regular update reports to the EDI Board for both staff and student reports.</li> </ul>	Aug 2021	ONG	HRBP's/EO	
3b.2	Create a safe space programme to be developed and launched for September 2022	The focus groups have also shown a need for having a 'safe space' in which BAME students could share their experiences and discuss some of the more subtle, nuanced issues of race that arise whilst also tackling potential issues within BAME groups (to focus on shared experience than differences)  Staff PULSE Survey 2020: Overall 'Safe to speak up' question increased from 43% (2019) to 49% (2020) agree/ strongly agree. Proportionally BAME respondents to this question increased from 37% (2019) to 54% (2020)	Create safe spaces for discussion and education (focussing on transparency)     Signpost and offer more BAME –centric mental health support resources for both staff and students     Promote existing services through well-being champions, SU and networks – Tackle	Jan 2022 Sept 2022 Sept 2022	Sept 2022 ONG	BAME Staff Network, Dean of Students / SU & Head of EDI  Dean of Students & Director Health, Safety & Environment  Director Health, Safety & Environment	Programme developed and implemented by Sept 2022.  A good take up of events and opportunities.  Increase positive responses to 'safe to speak up' question in Staff Survey to 60% and above.
3b.3	Increase and improve accountability	Feedback from the REC survey and focus groups highlighted the lack of transparency and accountability of our complaints process.	<ul> <li>Produce and publish a clear guidance</li> </ul>	Jul 2021	Aug 2021	Assistant Director of HR	Clear guidance on the staff/student

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	when handling complaints		(including a flow chart) of our staff complaints process and communicate this to all staff.  • Produce and publish a clear guidance (including a flow chart) of our student complaints process and communicate this to all students.  • Produce regular reports on the number of complaints (against the PC's) and report these to the EDI Board highlighting trends and potential actions.	Jul 2021 Sept 2021	Aug 2021	Dean of Students  Assistant Director of HR & Dean of Students	complaints process produced, published and communicated to all staff and students.  Regular reports on the number of complaints presented to the EDI Board.
3b.4	Increase engagement and opportunities for collaborative	We do not currently liaise directly with ethnic minority community groups but are looking to increase our engagement. This is beneficial because it deepens understanding of potential	Lead on development of Community Inclusion Action	Aug 2021	Oct 2021	Head of EDI	Increased engagement with community groups.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	projects with ethnic minority community groups across Hertfordshire.	issues arising in local areas, enhances collaboration and allows for co-production which feeds into Herts County Council.	Group, which aims to allow open discussion with minority ethnic groups across county (e.g. Herts Welcome Refugees, Refugee Council, Citizens' Advice, Black Ethnic Minority Empowerment, Cultural and Diversity Hitchin, Stevenage World Forum etc.); Link with Herts County Council  Meetings three times per year  Create online platform where members can upload information about potential events/initiative s, for other members to	Oct 2021 Nov 2021	3x P/A Live in Jan 2022	Equality Office Equality Office	CIAG established.  Online platform developed and in place.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			review to promote collaborative working  • Hold one event per year to showcase work done throughout year	Dec 2022	P/A	Equality Office	
3b.5	Engage with Consortium colleges to investigate and address lower representation of BAME women in progressing cohorts.	UH has a long-standing partnership with the four FE Colleges in the County. The Consortium colleges provide extended and foundation degrees with progression routes to the University, and the percentage of BAME students in the cohorts has been steady over the past three years, although they are less represented than White students. This is particularly true for BAME females, who are the least represented in progressing cohorts.	Attend consortium Executive Group, presenting data trends and identifying actions to address gaps.      Working with Heads of	Oct 2021 Oct 2021	ONG	Widening Access and Student Success & Head of UK Partnerships	An increase in BAME Females in progressing cohorts.
			Departments within the Consortium to identify potential barriers. • Presenting data and exploring potential actions to address the gaps at the BAME Student	Oct 2021	ONG		

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Success Working Group.				
4a.1	Monitor SBU progress against REC priorities and targets to ensure accountability via EDI Board, addressing issues where required	In previous years, REC actions (mainly in relation to staff were not consistently integrated into SBU action plans and work was not well-communicated to the wider University. In order to ensure commitment and progress in all parts of UH, more accountability must be ensured through the newly-created EDI Board.	Introduce mechanism/process to capture EDI-related best practise happening within individual SBU's, to consider impact/impleme ntation UH-wide     Determine and create new Business Information (BI) dashboards to support Deans/Heads of SBU to set meaningful Equality	Jun 2021 Jun 2021	Jul 2021 Jul 2021	EO + HR Business Partners Deans/Heads SBUs  HoEDI and EDI Board HRIS/EDI/CEG	Locally produced action plans fully embedded.  Regular monitoring against priorities and best practice reported, discussed and shared at EDI Board.  Provision of BI data through Tableau dashboards.
4a.2	Become a member of the Black British Professionals in STEM University Alliance	The low representation of Black students and graduates in STEM is very clear within the University and sector and sits alongside the awarding gap as one of the significant challenges for higher education today. Joining BBSTEM would enable us to learn from good practice in supporting Black students and staff to	Actions     Draft business case for joining BBSTEM and present to the EDI Board for consideration	Jan 2022	Feb 2022	Equality Office	Business case presented and membership agreed.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		pursue and remain in STEM careers, and through institutional membership encourage our black students and staff to engage with the network.	and approval by CEG.				
4a.3	Better understand BAME staff and contract type (action continuing from AP2015, Action 13 which sought to undertake further analysis of BAME part-time and fixed term staff)	For academic staff, overall fewer BAME than White staff work part-time within both genders. Over twice as many White women compared to BAME women work part-time. Within the professional staff group, White women are on more part-time contracts compared to BAME women. We need to understand experiences and preferences by ethnicity and contract type to ensure BAME staff are not being disadvantaged in terms of the opportunity to work part-time.	Contract Type      End of year snapshot BAME applications (Academic and Professional) to review shortlisting and appointment by contract type data within each SBU to create annual Local Action Plan (LAP) across ethnicities to address any racial inequalities      Run focus group session with BAME Network to explore whether issue is Choice/Constra	Aug 2021 Sep 2021	Jul 2022 Dec 2021	HRIS/ RS/ HRBP/ CEG  Staff BAME Network/HRBP' s/ Employee Support/EO	July 2021- Determined actions July 2022 - Implemented actions identified to address any racial inequalities identified.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			int/Cultural. Has anyone been declined reduction of hours?  Consider whether flexible working procedure should be monitored (not currently the case) to gain understanding of those being declined and map against protected characteristics including ethnicity/gende r to ensure there are no barriers.  Utilise new exit question to identify patterns of	Sep 2021 Nov 2020	July 2022	HRBPs and Employee Support Team  HRBPs and Employee Support Team	
4a.4	Report findings on BAME academic and	The new Exit Questionnaire was launched in autumn 2020. It includes diversity monitoring and further questions, some related to EDI issues, to help us better understand staff	racial inequality to address  HRIS to analyse data every three months.	Apr 2021	ONG	HRIS	Analysis undertaken, trends identified, and

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	professional staff leaving reasons	reasons for leaving. We need to determine if there are any trends or equality issues relating to BAME staff leaving UH.	Bi-annually filter information to the People Board and EDI Board (latter annually via quarterly data monitoring report).	Apr2 021	ONG	HRIS	reports presented to the EDI Board.  Where relevant actions taken to address findings.
			Employee     support to add     findings to     monthly SBU     reports.	Apr 2021	ONG	Employee Support Team	
			SBUs and HRBPS to review data and respond quarterly with actions taken depending on feedback.	Dec 2021	ONG	SBU's and HRBP's	
4b.1	Increase BAME professional staff in student-facing roles to 25%	BAME staff made up 16% of our professional staff community in 2019/20 (14%UK/2%Non-UK), which is higher than the sector for UK (Bk6%) and slightly lower for Non-UK (Bk3.2%). Considering our highly diverse student population, we will continue to use R&S and positive action to increase BAME professional staff numbers and have set a target specifically for UK BAME staff in student-facing roles to better reflect the student body.	Ensure     suitable     language and     positive     statements     used to     support     individualised     recruitment     campaigns	May 2021	July 2024	Recruitment salaried team	Increase in BAME representation of professional staff in student facing roles to 25% across UH by 2024.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Support SBU's with frontline staff to promote positive action to encourage applicants from the BAME community	May 2021	ONG	Recruitment Salaried Team / Equality Office	
4b.2	Investigate higher leaving rates for BAME professional staff and seek to reduce rates to be comparable with White staff	The number of UK BAME professional leavers increased to 20% in 2019/20, which worryingly is twice that of the sector at 10.67%. Although 82% of this can be attributed to outsourcing hospitality services, leaving rates are still higher than White staff and also higher than academic staff.	Investigate the data and reasons for BAME professional staff leaving.     Produce and present report to the EDI Board with solutions to address the findings (if needed)	Sept 2021 Feb 2021	Dec 2021	Assistant Director of HR / HRIS and HRBP's  Assistant Director of HR / HRIS and HRBP's	Investigation completed and reported to the EDI Board.  The gap between White and BAME professional staff leaving has been reduced (comparable with White staff) by July 2024
4c.1	Review how we monitor and report race-related B&H complaints.	Recording protected characteristics of complainants has been implemented but we can aim further to understand in more depth the reasons underpinning complaints made by staff and provide them with sufficient opportunity to feel safe to speak up. An anonymous online	Complete     review of     Bullying and     Harassment     UPR.	Dec 2020	Dec 2021	HR Business Partners/EO	Analysis undertaken, trends identified, and reports

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		reporting system currently exists for students but not for staff.	<ul> <li>Implement anonymous online complaints system for staff.</li> <li>Review use.</li> </ul>	Feb 2021 Aug 2022	Feb 2022 Sept 2022		presented to the EDI Board. Where relevant actions taken to address findings.
			Raise     awareness of     current routes     to reporting     mechanisms     through above.	Apr 2021	ONG		
			Agree process for monitoring levels of complaints and	Feb 2021	Dec 2021		
			their nature.  Identify and address areas of concern, submit via quarterly reports to EDI Board and via other modes of university-wide communication s	QUA R	QUA R		
4c.2	To recruit additional investigators, increasing	Out of 12 trained investigators 2 are BAME. Additional investigators required along with raising level of diversity within trained investigators. Refresher training is essential for	Recruit     additional     investigators	Jan 2022	Dec 2022	Assistant Director of HR - Policy	Regular monitoring and reporting demonstrate

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	diversity and ensure racial harassment training incorporated for all	all investigators including racial harassment training.	Provide racial harassment training	Mar 2022	Jul 2022	Business Partnering EO/ HR-L&OD	increased number of trained investigators with increased level of diversity to 30% by 2022.
4c.3	Take positive action to influence the increase in Board/Committee membership as term of office	Data from Boards and Committees highlight lack of BAME diversity at some of our strategic Boards.  CEG 8% BAME Academic Board 8% BAME	Work closely with the Board of Governors to increase diversity of the Board	Sept 2021	ONG	Equality Office / S&R / Governance Services	Board members to reflect the UH staff BAME diversity.
	ends and vacancies arise		Provide regular Unconscious Bias and Cultural Awareness training to Board/Committ ee Members	May 2021	ONG	Equality Office / S&R / Governance Services	Increased attendance of Board/Committ ee members at Race Equality / BHM events.
			Continue to engage and invite Board/Committ ee members to Race Equality & Black History Month Events	Apr 2021	ONG	Equality Office / S&R / Governance Services	

4e.1 Address high levels of long service for professional staff remaining at bar salary scale points (review will also include White staff in same situation)  Professional staff remaining at bar salary scale points (review mill also include White staff in same situation)  Professional staff remaining at bar salary scale points (review will also include White staff in same situation)  Professional staff profile includes 16% BAME staff levels higher than current profile.  Professional staff profile includes 16% BAME staff levels 16% BAME staff at salary bar points (also will be professional BAME staff levels higher than current profile.  Professional staff profile includes 16% BAME staff levels 16% BAME staff at salary bar points (also will be professional BAME staff levels higher than current profile.  Professional Pame staff profile includes 16% BAME staff at salary bar points (also will be professional BAME staff at salary bar points (also will be professional BAME staff levels higher than current profile.  Professional Pame staff profile includes 16% BAME staff at salary bar points (also will be part points (also will be professional BAME staff at salary bar points (also will be professional BAME staff levels higher than current profile.  Policy - Equal Pay Review  • Finalise equal pay consultation process with Trade Unions.  • Investigate BAME staff are receiving equal pay consultation process with Trade Unions.  • Investigate BAME staff are profile includes 16% BAME staff levels higher than current profile.  Policy - Equal Pay Apr Review  • Finalise equal pay 2021  • Finalise equal p	Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
fairness and transparency.  Paper to CEG outlining recommendatio ns for	4e.1	levels of long service for professional staff remaining at bar salary scale points (review will also include White staff in same	staff. BAME staff at salary bar points with 5 or more years' service on grade for bar points 33 (23%), 38 (26%) and 41 (22%) all have professional BAME staff levels higher than	Review  Finalise equal pay consultation process with Trade Unions.  Investigate BAME staff at bar salary scale points (to determine Choice vs Constraint), resolve any issues identified and support line managers in encouraging their staff to apply.  Conduct EqIA on bar progression process/criteria to ensure fairness and transparency.  Paper to CEG outlining recommendatio	Sep 2021  Dec 2021	Dec 2021  Jan 2022	Partners Deans/Heads	staff are receiving equal opportunities to progress through bar (% increase determined following completion of

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			implementation of action.				
		Section	1 5				
5a.1	Amend Recruitment and Selection policy to mandate/make expected diversified interview, shortlisting and presentation panels	The recruitment data show that since 2014/15 BAME staff are still less likely to be shortlisted for posts and are less successful overall.  Our Recruitment and Selection policy recommends diversifying the interview panel, but we recognise that we need to make this mandatory where possible to ensure this can be enforced.	Conduct audit of diversity of shortlisting, presentation and interview panels.     Undertake EqIA around arranging panel members moving forward.     Get a baseline data analysis completed to understand current panel diversity.     Identify any correlation between panel diversity and shortlisted applicants especially for academic vacancies where anonymous shortlisting may	Apr 2021 Apr 2021 Jun 2021	Jul 2021 Jul 2021 Dec 2021	HR Recruitment Salaried/ CEG	Audit demonstrates appropriate panel diversity in line with published criteria.  BAME staff agreeing with questions around recruitment (The University of Hertfordshire has clear and transparent recruitment and selection processes; Applicants are selected and employed based on merit irrespective of their ethnicity or race) increase to be proportionally more in line with White staff

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			be less effective  Review and implement how this information is recorded going forward.  Ensure that Chairs provide justification on why the panel has not been able to meet diversity objectives and how this will be remedied in future.	Apr 2021 Jun 2021	Dec 2021		at 80% (both PSS and academic) in next RECSTAS.
5a.2	Develop a UH Fair Recruitment Specialist programme to help diversify interview panels.	Ensuring diverse recruitment panels is more difficult in some SBUs than others, where numbers of BAME staff and trained BAME Chairs are low. Schools such as HBS, LAW and LMS have a higher proportion of BAME staff so we need to ensure that the percentage of BAME trained panel Chairs is higher in line with the proportion of BAME staff in the Schools. To assist with this, we regularly engage the BAME Staff Network. However, we need to overcome any perception of tokenism, and to ensure we are not overburdening a small number of staff that individuals are adequately trained and recognised for their contribution to the process.	Use positive action to particularly target BAME staff in HBS, LAW and LMS to train within programme.  Organise training for all interested Staff Network members, e.g. BAME Network.	Apr 2021	Dec 2021	L&OD	Increased % of trained Chairs in Schools to match BAME profile (see SBU action plans).

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
5a.3	Continue to	Although more staff have undertaken UB	To provide Recruitment and Selection training in the schools who require it to achieve more diversity on their recruitment panels. Provide all	Sept	ONG	L&OD	80% staff
	increase the number of staff undertaking Unconscious Bias training across all SBUs, specifically focusing on 100% completion for interview Panel Chairs	training than we originally aimed for in 2015, we endeavour to go beyond this to ensure all staff have completed the training.  Training gap analysis has also identified unacceptable completion levels (Academic and Professional Recruiting Managers) of mandatory training potentially contributing towards low BAME recruitment.	SBUs with a Mandatory Training Gap Analysis report for Deans/Heads of SBU to ensure staff complete their mandatory or refresher training. The L&OD team will provide support to monitor progression and create culture of engaging with training	2021		All SBUs	completed mandatory/ refresher training.  100% Interview Panel Chairs completed UB training.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			<ul> <li>Continue to increase bias awareness and equalities knowledge for all staff. To provide mandatory Equality and Diversity and Unconscious bias as a baseline with optional additional training to follow.</li> <li>All panel chairs who were trained more than 3 years ago to attend Recruitment Compliance as an update. Ensure all participants have completed Unconscious Bias in the last 12 months before attending.</li> </ul>	Sept 2021	Dec 2023	EO L&OD	New starters – 100% attendance within Probation period.  100% of panel Chairs complete UB by 2023.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Implement checks to ensure all staff attending Recruitment and Selection training have all completed Unconscious bias (including refreshers) within the last 3 years and Recruitment Compliance training.	Sept 2021	Dec 2023	L&OD Deans/Heads SBUs	100% to complete Unconscious bias training before attending R & S.
5a.4	Monitor and, if necessary, enhance the effectiveness of current processes and recent recruitment and selection developments on increasing the number of BAME applicants/staff	Recruitment data show that BAME candidates are less likely to be shortlisted and to receive an offer than White candidates. Various developments including the implementation of anonymous short-listing, more widespread usage of positive action statements and enhancements to EDI in Recruitment information, and a recruitment webpage relaunch occurred from August to January 2021. We need to monitor the impact of these changes.	Review the effectiveness of anonymous short-listing — 1-year data analysis     Consider move to enforcing phase two — the voluntary removal of personal information from attachments to enable anonymous	Apr 2021 Aug 2021	Dec 2021 Aug 2022	HR Recruitment Salaried/ Marketing and Communication s/HRBP's and Heads of SBU  HR Recruitment Salaried	Increase the number of BAME applicants by 30% by July 2024.  Increase in BAME applicants being shortlisted and invited to interview by 20% by July 2024.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Start	eline End Date	Responsibility	Success Criteria
Ref		Rationale	consideration for academic applicants  Identify if adverts using a specific Positive Action statement increases the number of BAME applicants  Facilitate a focus group or individual meetings with recruiting managers from			HR Recruitment Salaried  HR Recruitment Salaried / Marcomms / Equality office	
			various SBUs to discuss and share best practice regarding how they successfully manage recruitment in their areas. • Refresh recruitment guidance for: Case studies, Career Journeys and	Apr 2021	Apr 2022		

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Role models from BAME staff, Mentors and the BAME mentoring scheme as part of stage 2 webpage relaunch  Update recruitment 'quick parts' to promote advertisement on recruitment managers' LinkedIn pages.  Review advertising streams and develop list of organisations and networks to promote more targeted recruitment of diverse individuals.	Apr 2021	Aug 2021		
5b.1	Provide further targeted training and development opportunities for	The University is committed to sponsoring staff to attend the Diversifying Leadership Programme (DLP) annually, to contribute towards the career progression of BAME staff	Implement follow-up sessions with DL participants	Apr 2021	Feb 2023	L&OD SBU/Deans Forum/CEG	Increased applications from BAME Staff from each

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	BAME staff as part of positive action efforts.	and meet our KPI targets. We need to engage more with staff who have completed the programme to embed the learning and support their development. We also intend offer further targeted training and development opportunities for BAME staff as part of positive action efforts. For example, Career Pathways workshops welcomed 22%-50% BAME attendance so the organisation of future sessions needs to be considered.	to discuss and embed the learning on the programme, include the sponsors where relevant.  Continue to utilise positive action statements to encourage BAME staff to participate in leadership and management training.  Launch call for applications for next cohort of DLP.  Conduct learning needs analysis to identify the requirements for an internal BAME Leadership Development course and tailored BAME Career Pathways/Deve	ONG  Nov 2021  Apr 2021	ONG P/A Apr 2023		SBU to the DLP (see SBU action plans).  Initiate and embed new training, monitoring annually to establish an increase in BAME participation.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			lopment workshops.  Explore offering internal BAME leadership programme for those unsuccessful with DLP	Sept 2021	Feb 2023		
			applications.  Investigate group learning need for running further Leadership Conference, involving Aurora and DLP alumni	May 2021	May 2023		
			If need is identified for BAME specific Career Development workshops, take positive action to encourage BAME staff attendance	Apr 2021	July 2021		
5b.2	Monitor progress and impact of BAME mentoring and reverse	In September 2020 UH launched a BAME Mentoring and Reverse Mentoring Scheme. All senior members of CEG (consisting of the VC, DVC, Pro-VCs, Deans and Heads of SBUs)	Track career progress for BAME cohorts on DLP/	May 2021	Dec 2021	L&OD, LTIC, Equality Office and BAME staff network	White mentees to have generated at least 2 ideas of

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	mentoring schemes	volunteered to be mentors. The programme needs to be evaluated to ensure it has the desired impact.	Mentoring programme and assess if participation in either of the two programmes has led to career progression.  Offer BAME mentoring to unsuccessful applicant for DLP to help support their development.  Offer mentoring/indivi dual CPD plans through 1-1's/ appraisals for unsuccessful BAME applicants for Assoc. Professorships/Readers to help support their development.	May 2021 Nov 2021	ONG Sep 2023	L&OD L&OD/Deans	how to address the challenges of BAME staff and implement actions within their sphere of influence at the end of the 12-month programme.  Evidence of BAME staff developing knowledge, skills and confidence through mentoring, evaluated at 3 months and 6 months.
5b.3	Increase the percentage of	All academic staff are encouraged to apply for various levels of Fellowship based on the	<ul> <li>Increase the percentage of</li> </ul>	Sep 2021	July 2024	LTIC	Percentage increased to

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	BAME academic staff achieving SFHEA and PFHEA to 20%	suitability of their role against the award criteria. Workshops providing information about the requirements for each award and writing opportunities with guidance are provided to support applications for the HEA Fellowships. Positively, there has been an increase in BAME staff achieving almost all levels and we aim to support success at SFHEA (11% BAME) and PFHEA (0% BAME), which fall below current academic BAME profile.	BAME academic staff achieving SFHEA and PFHEA to 20%.				20% by July 2024.
5c.1	Develop automated system for appraisal completion to ensure accountability and analyse by ethnicity	There are no centralised data collected around appraisal completion as this is managed by individual SBUs, so we are unable to analyse this. However, automation of the process should enable us to monitor completion moving forward. We need to ensure all mangers are conducting effective appraisals with all members of their teams.	Update and automate appraisal process, analyse completions by ethnicity     Provide refresher training for managers on appraisal, focussing on development and career progression (e.g. planning how to use the 10 CPD days or 22 Scholarly Activity days, identifying any barriers etc.)	Sept 2021  Apr 2021	Jul 2022 Apr 2022	HR-L&OD	Increase number of staff preparing appraisal objectives (staff survey 2020 79% to 87%).

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			To share evidence of barriers to progression faced by BAME staff with managers to enable them to have better career discussions with their BAME staff To provide development on making the most of your appraisal for all staff.	Apr 2021 Apr 2021	Dec 2021		
5c.2	Conduct focus groups with BAME staff to gain insight into potential reasons for lack of participation in appraisal and quality of feedback received	Proportionally, BAME respondents to Pulse2020 have a slightly higher percentage who strongly agree/agree they receive feedback on their performance whilst slightly lower for taking part in the appraisal process. Lack of ethnicity data from a large number of 'prefer not to say' presents difficulties in drawing accurate conclusions. We are progressing an action through our AS work to conduct an up-to-date audit of the appraisal process to ensure it adequately meets staff needs. Focus groups will be run with BAME staff as part of this to gain a true understanding of the level of participation and quality of feedback staff receive.	Conduct focus groups with BAME staff     Produce report with findings and proposed actions for the EDI Board	Apr 2021	Dec 2021 Apr 2022	L&OD / BAME Staff Network	Focus Groups completed, findings analysed, and a paper presented to the EDI Board with potential actions to address findings.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
		Section	1 5				
5d.1	Actively identify and support BAME staff eligible for promotion to encourage further applications for Associate Professor, Reader and Professor with particular focus on BAME women	Data from the 2019/20 promotion round shows that only 2 BAME women applied for promotion (Reader/AP) compared to 6 BAME men. Neither woman was successful in gaining a promotion. Previous years' data around APs shows	Introduce new talent management mechanisms for tracking potential/promo tions and review process. (Academic/ Professional) Deans/Heads encourage BAME staff to apply for promotion/ participate in mentoring programmes Ensure all Panel Chairs have completed mandatory training especially Unconscious bias within the last 3 years. (Currently 65% Academics; 57% Professional)	Jan 2021	Feb 2022 ONG	HR Business Partners HRIS HR Employee Support  DVC All SBUs HR Business Partners L&OD  DVC / L&OD	New Talent Module within HR system implemented.  Continue to meet CPD cohort numbers.  Increase BAME applications for AP (from 15% to 25%).

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Changes to     Assoc. Prof     process to     support     increase in     BAME	Dec 2020	ONG	HR Employee Support HRBPs	
			applications  Work with Marcoms to produce visual flowchart clearly outlining key managerial responsibilities. Add to line managers' toolkit on HertsHub.	Jun 2021	Aug 2021	HR Employee Support HRBPs	
			Organise line managers' update briefing for all current line managers to attend introducing them to the toolkit/flowchart /reinforcing what they should be doing and provide Q&A to support move	Sept 2021	Oct 2021	HR Employee Support HRBPs Deans	

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Integrate into EDI Essentials for Managers training.				
5d.2	Interrogate success gap by ethnicity between professorial applications submitted by men 2020 promotion round	Data from the 2019/20 promotion round shows that male BAME staff who applied for Professorships were only 33% successful in progressing to the institutional interview stage compared with 75% of White male staff.	Review     unsuccessful     applications at     SBU stage	July 2021	Aug 2022	DVC Institutional interview panel Employee Support Team	An increase to 45% of BAME staff making it through to institutional interview stage by 2023
5d.3	Annually analyse promotion data, success rates and staff feedback by ethnicity and gender to identify impact following promotion review and changes	Promotion data analysis indicates White applicants are more proportionally more successful with APs, significantly fewer applications are received from BAME women, and gaps arise between BAME and White staff at the institutional level, particularly Professorial. Changes were put in place following the 2020 promotion round including the requirement for diverse panels, dedicated workshops for BAME academic staff etc. There are also BAME mentoring and new mentoring opportunities for women provided by the NW+P from 2021. It will be important to continue to analyse these data following changes in each round to see if they are having the desired impact on reducing gaps in success rates, encouraging applications etc.	<ul> <li>Complete analysis of the promotion data</li> <li>Produce and present report of findings to the EDI Board</li> </ul>	July 2021 Oct 2021	Sept 2021 ANN	Assistant Director of HR  Assistant Director of HR	Improvement of BAME staff feedback to 65% strongly agree/agree in next RECSTAS to questions: (1) I understand the promotions process and I am clear about the required criteria and (2) If I apply for promotion, I have an equal chance of success, irrespective of

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
							my ethnicity or race.
5g.1	Develop guidance around taking inclusivity, diversity and accessibility into account when organising events and speaking opportunities	We actively endeavour to ensure diversity within event planning. The EO works closely with MCM and SBUs to organise and fund events. Schools are encouraged to actively consider the ethnic balance of speakers and chairpersons. But we are continuing to think creatively about how we can make speaking opportunities, contributions, and involvement more accessible and appealing to a more diverse pool of talent and do not currently have any published guidance around this to support organisers.	<ul> <li>Produce guidance / toolkit and publish on HertsHub</li> <li>Communicate the guidance widely across UH</li> <li>Monitor level of diversity of visiting lecturers and keynote speakers at our events</li> </ul>	Jan 2022 May 2022 Sept 2021	Apr 2022 ONG	Head of EDI and Director of Marcomms  Director of Marcomms  Director of Marcomms	Guidance/Toolk it produced, published and publicised across UH.  Annual audit demonstrates increased diversity in visiting lecturers and keynote speakers at events.
		Section	6				
6a.1	As part of the Technician Commitment, SBU's employing technical staff are monitoring recruitment considering the lower shortlisting and success rates for BAME staff	Schools, LCS and LTIC employ Technical staff working in a variety of disciplines and therefore career streams. Recruitment and selection monitoring is taking place to assess the applicant and staff experience. In particular, monitoring will consider the lower levels of BAME representation within technical staff within grades UH7-9	Launch     Technical     Career     Workstreams     Dec 2021	Sept 2020	Aug 2022	Assistant Director of HR for L&OD reporting to the Technician Commitment sponsor -Dean of SPECS	Applicant and new starter experience is monitored and reported to the TC SAT.  Staff experience informs the development of the Technical career

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
							workstreams and jobs
							Roles include across stream opportunities as well as developmental posts and programmes.  Increase BAME Technical staff representation at all grades from 21% to 25% to align with teaching staff objectives.
6b.1	Increase the percentage of BAME professional staff in achieving Associate Fellows to 20%	Professional staff hold fewer fellowships than academics because there are a limited number of professional roles that would meet the requirements. Staff are actively encouraged to apply where appropriate but numbers are not proportionate to staff demographics as only 13% of BAME professional staff hold Associate Fellowships compared to the overall population of 17%.	LTIC to hold central workshops to highlight benefits of Associate Fellowship with HEA     Case studies produced from successful BAME candidates to be included on	Nov 2021 Sept 2021	ANN	LTIC Heads of SBU	4% increase in BAME professional staff achieving Associate Fellows of HEA by 2024.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			the intranet and covered in the workshop.  VCE, CEG and Recruiting Managers to promote workshops and to discuss opportunities for applying within appraisals.	Sept 2021	ONG	VCE/CEG/Recr uiting Managers	
6d.1	Increase understanding of professional promotion process and opportunities and ensure consistency and transparency	Whilst data show proportionate PSS promotions between BAME and White staff, perception from the RECSTAS indicates that a higher proportion of BAME than White PSS disagree with various statements around promotion such as about understanding of the process, existence of career pathways, managerial encouragement and equal chance of success. Feedback has also indicated staff perception that the JE process is not clear or transparent, lack of awareness around opportunities to go through JE or apply for FTCs as secondments, inconsistency in published criteria for moving beyond the bar, and feedback and support for unsuccessful applicants not being provided consistently. These areas need to be addressed to increase understanding and raise staff confidence about the process.	Map out professional promotion process through flow chart, publish on HertsHub     Ensure success criteria to go over bars are written for all current and new posts and published every time a job is created. Involve staff in developing this to ensure transparency.	Aug 2021 Dec 2021	Dec 2021	Assistant Director of HR Assistant Director of HR	Increase in percentage of professional staff agreeing to question, "I understand the promotions process and I am clear about the required criteria" in next RECSTAS to 75%, proportionate responses from BAME and White staff.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			<ul> <li>Put mechanisms in place for staff who have been unsuccessful in progressing to get support they need to be successful.</li> <li>Run regular</li> </ul>	Dec 2021	Mar 2022	Assistant Director of HR	BAME staff agreeing to question, "If I apply for promotion, I have an equal chance of success, irrespective of my ethnicity or
			promotion workshops open to PSS and led by S&R and HR.  Highlight opportunities such as training/mentori ng/ shadowing and	Jan 2022 Jan 2022	ONG	Assistant Director of HR Assistant Director of HR / L&OD	race" in next RECSTAS to 70% (up from 44%).
			secondment as well as data demonstrating proportional progression of BAME and White PSS to raise confidence. Run one session specifically for BAME staff				

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			similar to academic promotion workshops.				
6d.2	Ensure consistent, structured support and encouragement provided for PSS promotion and assist line managers in fully understanding their role	There is a lack of consistency between line manager support and the RECSTAS showed that only 58% of BAME staff (compared to 73.8% White) felt encouraged by managers to apply for promotion opportunities equally, irrespective of their ethnicity or race. As well, there was a difference in responses to questions around career development: "My manager actively encourages staff to take up career development opportunities, irrespective of their ethnicity or race" (70% BAME PSS agreed compared to 88.7% White staff) and "My manager provides equal access to career development opportunities to staff, irrespective of their ethnicity or race" (68% BAME PSS agreed compared to 90.1% White staff). Managers play a key role in encouraging and supporting staff so it is important that they understand their roles in this regard to ensure they are holding open and helpful conversations.	Signpost relevant Equality Objectives and importance of focusing on career progression with BAME staff within communication s around annual appraisals to stimulate the right conversations. Integrate further information about progressing Equality Objectives and roles of managers into Line Manager Essentials and EDI Essentials for Line	Apr 2021 Jul 2021	May 2021	Head of EDI	Increase in percentage of BAME staff agreeing to question, "My manager encourages staff to apply for promotion opportunities equally, irrespective of their ethnicity or race" in next RECSTAS to 70% in line with White staff.  Increase in percentage of BAME staff agreeing to question, "My manager actively encourages staff to take up career development opportunities,

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Managers training. Provide case studies. • Ensure line managers are actively involved in supporting staff unsuccessful with JE	Jan 2022	Jan 2022	Equality Office / Marcomms	irrespective of their ethnicity or race" in next RECSTAS to 80% to be more in line with White staff.
			applications through requiring summary of discussions, CPD undertaken and opportunities provided as follow-up submitted to Head of department. • Organise managers' conference focused on EDI (including BAME staff issues) and expectations of their role in supporting and	Sept 2021	Sept 2021	Assistant Director of HR	percentage of BAME staff agreeing to question, "My manager provides equal access to career development opportunities to staff, irrespective of their ethnicity or race" in next RECSTAS to 85% to be more in line with White staff.

encouraging staff.  Add information to line managers' toolkit around: Responsibilities , using one to ones and appraisals to encourage staff to apply for CPD, actively identifying these and holding these conversations with staff.  Hold regular EDI 'briefings' for existing line managers to provide opportunity for dialogue to help understand	Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
expected of them.				staff.  Add information to line managers' toolkit around: Responsibilities, using one to ones and appraisals to encourage staff to apply for CPD, actively identifying these and holding these conversations with staff.  Hold regular EDI 'briefings' for existing line managers to provide opportunity for dialogue to help understand fully what's expected of	2021 Sept		Marcomms	

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
6d.3	Clarify progression pathways for PSS with criteria	Increase the progression pathways for PSS across the SBUs by updating existing and putting in place new where applicable. Ensure clear criteria with developmental roles and activities. Monitor the staff recruitment and development experience to consider setting further related objectives.	<ul> <li>Update existing pathways and putting in place new where applicable</li> <li>Ensure clear criteria with developmental roles and activities.</li> <li>Monitor the staff recruitment and development experience to consider setting further related objectives.</li> </ul>	Sept 2021	Aug 2023	HR, L&OD	Pathways published on HertsHub
6d.4	Provide race awareness training for White managers to support BAME PSS staff to apply for roles	all managers attend EDI training for recruitment and employment purposes which is rolling out additional options for racial injustice and allyship. Ensure White PSS managers attend these workshops to increase knowledge and build confidence in moderating practices to support BAME PSS staff to apply and undertake progression roles	Ensure White     PSS managers     attend racial     injustice and     allyship     workshops	Sept 2021	Aug 2022	HR, L&OD	'Training records confirm 100% Manager mandatory EDI training completed and in addition 50% take up

Ref	Planned Action/ Objective	Rationale	Key Outp Milestor		eline End Date	Responsibility	Success Criteria
							additional training options
6d.5	Roll out Reverse Mentoring programme for senior White staff by BAME staff	The reverse mentoring scheme is offering senior leaders the opportunity to be mentored by more junior staff and learn from the lived experience of colleagues and to increase understanding of the workplace culture.	Reverse mentorii complete senior le	ed by	Jul 2022	HR, L&OD	'Training records confirm 75% participation in reverse mentoring by senior leaders
7a.1	Achieve parity in	Data has shown a year on year increase in	• Continue	ed year Sep	Jul	Head of	Parity in offer to
	application to offer ratios for Black students (Also identified as an action within our Access and Participation Plan) (See specific task for HSK)	offers to application ratios for Black students from 49% to 62% but this is still 10 percentage points below the ratio for White students (72% in 2018/19)	on year increase offer to application ratios for students targets) 20/21 = 21/22 = 9 22/23 = 9 23/24 = 3 24/25 = 9	2020 s in on Black (APP 12% 9% 6% 9%	2025	Admissions	application ratios for Black students with White students by July 25.
7a.2	Disseminate and apply good practice in interview	The Schools of Health & Social Work, Creative Arts and Education interview students for some of their programmes. There have been improvements in application to offer ratios for	<ul> <li>Impleme admission training a all school</li> </ul>	n tutor 2020 across	Jul 2021	Head of Admissions School Admission	Parity in offer to application ratios for Schools that
	recruitment processes to eliminate	example in Health and Social Work, application to offer ratios have doubled for Black and Asian students.	<ul> <li>Share, a impleme good pra</li> </ul>	nd Sep nt 2020	Jul 2022	Teams	carry out admission

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	differentials in application to offer ratios		in interview processes				interviews by July 25.
7a.3	School planning documents and annual monitoring evaluation reports to include actions to achieve parity in application to offer ratios for Black students	Currently, admissions actions are not explicitly required within School and programme actions plans	Programmes with differentials in application to offer ratios to identify specific actions to eliminate differentials within AMER action plans	P/A	Nov 2021 To 2024	ADsAQ	Parity in offer to application ratios for Black students with White students by July 25.
			School planning documents to identify admission actions to address any differences in offer to application ratios	P/A SBU plan	Apr 2021 To 2024	Deans of Schools	
7a.4	To work with International recruitment agents and improve cultural awareness to mitigate differentials in application to	Data for International students how a downward trend in offer to application ratio for students from mixed heritage backgrounds and other ethnic backgrounds	Consultation     with     International     students from     mixed heritage     and other     ethnic     backgrounds to     determine	Feb 2021	Jul 2022	Director of International	Parity in offer to application ratios for International mixed heritage and other ethnic backgrounds with Black,

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	offer ratios for international students from mixed heritage and other ethnic backgrounds		experiences of recruitment and suggestions for improvement  International admissions team to investigate data to identify any reasons for declining ratios  Cultural awareness training for international recruitment agents	Feb 2021 Feb 2021	Jul 2202 Jul 2022	Director of International Head of LOD	Asian, Chinese and White International students by July 24.
7c.1	Improve non- continuation for BAME students- HBS, COM (now SPECS), CTA and EDU to meet year- on-year targets within 'Academic SBU student- focused actions'	HBS, COM (now SPECS), CTA and EDU show higher dropout rates for BAME students	HBS, SPECS, CTA and EDU to meet year- on-year targets as listed in academic SBU student- focused actions	Sep 2019	Jul 2025	ADsLT HBS,SPECS, CTA and EDU	Year on year targets met to eliminate the differentials between BAME and White students.
7c.2	Improve non- continuation for BAME part-time students	Data indicates lower continuation rates for Home/EU part-time UG BAME students compared to White Home/EU part-time UG students 2018/19 drop out rates: BAME Home/EU p/t UG = 17.6% White Home/EU p/t UG = 11.2%	Evaluate and enhance student support and personal tutoring for BAME part-time students in	Feb 2021	Jul 2024	ADsLT HSK & CTA	Parity of non- continuation for BAME part- time students with White part- time students by July 24.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
7c.3	Implement BAME male mentoring /coaching programme for students at risk of dropping out	Intersectional data analysis indicates higher percentage drop out rates for UG BAME male students compared to White male students or female students from BAME or White backgrounds. This is evident for both Home/EU and International students 2018/19 drop out rates: Home/EU BAME Female = 7.7% White Female = 8.9% BAME Male = 12.7% White Male – 10.7% International BAME Female = 4.1% White Female = 4.8% BAME Male = 8.8%	HSK and CTA (where numbers of part-time students are concentrated) • Year on year reduction in non- continuation for BAME part- time students • Mentoring/coac hing programme designed • Method for identifying at risk individuals identified and implemented • Year on year reductions in percentage of male BAME students dropping out	Feb 2021  Feb 2021	June 2021 June 2021 Jul 2024	Student Success Manager WASS	Parity of non-continuation for BAME male students with White male students and female BAME and White students by June 24.
7d.1	Reduce the BAME awarding gap by 50 percentage points (pp) by	White Male – 6.4%  The awarding gap in 2018/19 was 20 percentage points	Meet year on year institutional APP targets:	Sept 2020	Jul 2025	Head of WASS, Deputy Director of LTIC, Deans, ADsLT	Reduction in BAME awarding gap

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	2025 meeting year-on-year targets (Institutional KPI and an action within our Access and Participation Plan)		19/20 = 18pp 20/21 = 17pp 21/22 = 15pp 22/23 = 13pp 23/24 = 11pp 24/25 = 9pp				by 50pp by July 2025 (9pp).
7d.2	Reduce the awarding gap between White and Black students by 50pp by 2025 meeting year-on-year targets	Data indicates that the biggest awarding gap is between White and Black students The awarding gap between White and Black students in 2018/19 was 29 percentage points	<ul> <li>Meet year on year institutional APP targets: 19/20 = 28pp 20/21 = 26 pp 21/22 = 23 pp 22/23 = 20 pp 23/24 = 17 pp 24/25 = 14 pp</li> </ul>	Sept 2020	Jul 2025	Head of WASS, Deputy Director of LTIC, Deans, ADsLT	Reduction in the awarding gap between White and Black students by 50pp by July 2025 (14pp).
7d.3	All UG programmes to have a Value Added score of at least 1.0 for BAME and White students by 2025 (identified as an action within the 'Schools' tab of the BAME Institutional Action Plan and is an APP target)	We should ensure that all students are able to achieve what is expected of them based on entry qualifications Institutional VA data for 2018/19 BAME students VA score = 0.95 White students VA score = 1.26 (Individual programme scores are not included here there are over 100 UG programmes)	<ul> <li>Annual monitoring and evaluation reports to include VA data</li> <li>Year on year improvements for programmes with VA scores of less than 1.0 for BAME and/or White students</li> </ul>	Sept 2020	Jul 2025	ADsAQ, Associate Directors of CAQA  Programme Leaders	All UG programmes have a VA score of at least 1.0 for BAME and White students by July 25.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
7d.4	All UG programmes to have differentials of less than 0.1 between VA scores for BAME and White students (July 2025) (identified as an action within the 'Schools' tab of the BAME Institutional Action Plan)	Programmes may have VA scores of greater than 1.0 for BAME students but there may still be a differential between VA scores for BAME and White students indicating an awarding gap	<ul> <li>Annual monitoring and evaluation reports to include VA data</li> <li>Year on year improvements for programmes with VA differentials between BAME and White students</li> </ul>	Sept 2020	Jul 2025	ADsAQ, Associate Directors of CAQA CAQA  Programme Leaders	No UG programmes have differentials in VA scores of greater than 0.1 between BAME and White students by July 25.
7d.5	Programmes with the largest VA differentials to receive targeted support from members of the BAME Student Success Working Group (identified as an action within the 'Schools' tab of the Institutional Action Plan)	Targeted support to be provided to programmes with the largest VA differentials	<ul> <li>VA dashboards complete by end of November 2020</li> <li>Programmes with largest differentials identified</li> <li>Programme of support initiated (Dec 20).</li> </ul>	Nov 2020	Jul 2025	Chair of BSSWG	Targeted programmes to have differentials in VA scores of not greater than 0.1 between BAME and White students by July 25.
7d.6	All Schools to address their annual APP	Each School has identified targets within the APP associated with the awarding gap	Schools to meet year-on- year targets as	Sept 2020	Jul 2025	Deans of Schools	Reductions in BAME awarding gaps

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	targets to reduce the awarding gap by 2025		listed in academic SBU student- focused actions				in all schools to meet APP targets.
7d.7	Module leaders to use the UG module attainment dashboard data and identify enhancements in learning, teaching and assessment practices in modules to reduce differentials between White and BAME students (identified as an action within the 'Schools' tab of the BAME Institutional Action Plan).	Module dashboard has only recently been developed (Dec 20)	Guidance provided to programme and module leaders on how access and use the new module dashboard     Programme leaders to work with module leaders to identify modules with largest differentials     Module leaders to identify and implement changes to reduce differentials	Dec 2020 Jan 2021	Jan 2021 April 2021 Jul 2022	Chair of BSSWG, SIP member of BSSWG  ADSLT and programme leaders  Module and programme leaders	No module to have a differential of greater than 10% by Jul 23 Review of differential target in Jul 23 and set new target for Jul 25.
7d.8	Module leaders to review their assessments and ensure anonymous	REC student survey data and focus group discussions indicate BAME student concerns over fairness of marking.	Module leaders to review their assessments and ensure	Feb 2021	Jul 2022	Module leaders	Parity in score for White and BAME students in relation to questions on

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	marking where possible. Where not possible (e.g. presentations) module leaders to ensure moderation, processes are applied and clearly communicated to students	Current anonymous marking policy indicates that wherever possible, anonymous marking must be applied.	anonymous marking where possible  Where not possible, module leaders must ensure moderation processes are applied and clearly communicated to students  Sharing of best practice between schools			Module leaders, programme leaders, ADsAQ and HSU/student reps	assessment fairness (NSS 2022).
7d.9	Continue to monitor VA scores for HSU participation, ensuring all HSU services have a minimum of 1.0 VA score to demonstrate the benefits of engaging in extraand co- curricular activities	Recent VA data has shown that student who engage in HSU activities are more likely to achieve a 'good degree' than those that don't. The benefits seem to be greater for BAME students than white students	<ul> <li>VA scores of at least 1.0 for students engaging in the different HSU activities</li> <li>Promote to all students via student reps, SCOs and society committee members the benefits of extra- and co-curricular</li> </ul>	Sept 2020 Sept 2021	Jul 2024 Jul 2024	HSU Student Voice Manager HSU Student Voice Manager	VA score of at least 1.0 for BAME and White students engaging in the identified HSU activities each year.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			activities as evidenced in the VA scores				
7d. 10	Increase the number of BAME students engaging with extra- / co-curricular opportunities such as joining societies, student representation or becoming a SCO from 51.5% to 55% by 2022	There is a slight under representation of BAME students engaging in HSU activities	<ul> <li>Ensure that the range of HSU events and activities are inclusive and accessible for all students</li> <li>All societies to have an inclusion officer within their committee structure</li> <li>Expand EDI training from SCOs and student reps to include all Society Committee members</li> </ul>	Sept 2021  Sept 2020  Sept 2021	Jul 2023 Jul 2024 Jul 2024	HSU Vice- President Communities HSU Vice- President Communities HSU Student Voice Manager	Increase in numbers of BAME students engaging with HSU extra-/co-curricular activity to 55% by Jul 2023 (aligned with HSU Strategy). Review of differential target in Jul 23 and set new target for Jul 24.
7e.1	Recognising a lack of diversity in certain schools for PGT; Develop and implement BAME scholarships for PGT programmes	Data indicates lower representation of BAME PGT students in CTA, EDU and HUM White White students represent 83% of Home PGT students in CTA (BAME student numbers = 31, White student numbers = 156) (2018-19 baseline)	Establish scholarship criteria and funding	Dec 2020	Jul 2021	Head of Development MCM, Deans CTA, EDU and HUM	Increase of 20% BAME PGT numbers in CTA, EDU and HUM by Jul 24.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	in CTA, EDU and HUM	White students represent 87% of Home PGT students in EDU (BAME student numbers = 84, White student numbers = 667) (2018-19 baseline) White students represent 77% of Home PGT students in HUM (BAME student numbers = 14, White student numbers = 47) (2018-19 baseline)	Implement scholarship programme	Sept 2021	Jul 2024		
7e.2	Investigate reasons for higher non-continuation for Home/EU BAME students in EDU and ECS (now SPECS) and implement mitigating actions. Achieve parity for NAME and White student non- continuation by July 2024	Data indicates non-continuation in EDU and ECS for Home/EU PGT BAME to be higher than White students EDU BAME PGT student non-continuation = 11% 2018-19 EDU White PGT student non-continuation = 7% 2018-19 ECS BAME PGT student non-continuation = 18% 2018-19 ECS White PGT student non-continuation = 7% 2018-19	EDITs to investigate PGT non-continuation data     EDITs to hold focus groups with BAME PGT students to identify any challenges and supportive actions     ADLT and programme leaders to implement identified actions	Jan 2021	July 2022	Chairs of SPECS and EDU EDITS SPECS and EDU ADSLT	Parity in non-continuation for PGT ECS and EDU BAME students with non-continuation rates of White students in the respective schools by Jul 24.
7e.3	Investigate reasons for increasing trends in non- continuation in HSK for Home/EU	Data indicates trends in non-continuation in HSK for Home/EU PGT BAME and White students BAME PGT student non-continuation = 15% 2016/17; 16% 2017/18; 18% 2018-19 White PGT student non-continuation = 17% 2016/17; 19% 2017/18; 19% 2018-19	EDIT to investigate PGT non-continuation data	Jan 2021	July 2022	Chair of HSK EDIT and HSK ADLT	Reduction in non- continuation for PGT HSK BAME and White students

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	BAME and White students and implement mitigating actions. Reduction in noncontinuation for BAME and White student to university average by July 2022		<ul> <li>EDIT to hold focus groups with PGT students to identify any challenges and supportive actions</li> <li>ADLT and programme leaders to implement identified actions</li> </ul>				to University average (14%) by Jul 22 (18% and 19% respectively for BAME and White students in 2018/19).
7e.4	Reduce differentials between PGT White and BAME students in Distinctions and Commendations. Achieve parity by July 2025	In 2019/20 70% of BAME students achieved a Distinction or Commendation compared to 88% of White students	<ul> <li>Programme leaders to identify programmes with biggest differentials</li> <li>Identify and implement actions to reduce differentials</li> <li>Year on year reduction in differentials</li> </ul>	Jan 2021 Sept 2021 Nov 2021	July 2021 Jul 2022 Jul 2025	PGT Programme leaders	Parity in percentage of Distinctions and Commendation s between BAME and White PGT students by Jul 25.
7e.5	Module leaders to use PGT module attainment	Module dashboard has only recently been developed (Dec 20)	Guidance provided to programme	Dec 2020	Jan 2021	Chair of BSSWG, SIP	No module to have a differential of

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	dashboards data and identify enhancements in learning, teaching and assessment practices in modules to reduce differentials between White and BAME students (identified as an action within the 'Schools' tab of the BAME Institutional Action Plan)		and module leaders on how access and use the new module dashboard Programme leaders to work with module leaders to identify modules with largest differentials Module leaders to identify and implement changes to reduce differentials	Jan 2021 Sept 2021	April 2021 Jul 2025	PGT Module and programme leaders	greater than 10% by Jul 23 Review of differential target in Jul 23 and set new target for Jul 25.
7e.6	To employ BAME PGR ambassadors to peer mentor and support BAME PGR students (particularly in LMS, to reduce risk of noncontinuation)	Data indicates non-continuation in LMS for PGR BAME students (6%) to be higher than White students (2%) (2018-19 baseline) (NB caution must be taken when considering percentages as student numbers are small)	EDIT to investigate PGR non-continuation data     EDIT to hold focus groups with BAME PGR students to identify any challenges and supportive actions	Jan 2021 Jan 2021	July 2022 July 2022	Chair of LMS EDIT and ADR Director of Doctoral College LMS ADR	Parity in non- continuation for PGR LMS BAME students with non- continuation rates of White students Jul 24.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Recruit and train 3 BAME PGR ambassadors Pair BAME PGR ambassadors with at risk LMS PGR students	Sep 2021 Feb 2022	Dec 2021 July 2023		
7e.7	Recognising lack of diversity in certain schools for PGR; Develop and implement BAME scholarships for PGR in EDU, HUM and PAM (now part of SPECS)	Data indicates lower representation of BAME PGR students in EDU, HUM and PAM  White students represent 85% of Home PGR students in <b>EDU</b> (BAME student numbers = 6, White student numbers = 34) (2018-19 baseline)  White students represent 66% of Home PGR students in <b>HUM</b> (BAME student numbers = 17, White student numbers = 33) (2018-19 baseline)  White students represent 79% of Home PGR students in <b>PAM</b> (BAME student numbers = 6, White student numbers = 26) (2018-19 baseline)	<ul> <li>Establish scholarship criteria and funding</li> <li>Implement scholarship programme</li> </ul>	Dec 2020 Sept 2021	Jul 2021 Jul 2024	Head of Development MCM, Deans EDU, HUM SPECS	Increase of 20% BAME PGR numbers in EDU and HUM, SPECS by Jul 24.
7e.8	Recognising lack of diversity in certain schools for PGR; To employ BAME PGR ambassadors to promote PGR	No BAME PGR ambassadors	Recruit and train 3 BAME PGR ambassadors     Implement programme of events for UG	Sept 2021 Sept 2021	Dec 2021 July 2024	Director of Doctoral College	Increase of 20% BAME PGR numbers in EDU and HUM, SPECS by Jul 24.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	routes for BAME UG and PGT students		and PGT students regarding PGR routes				
7e.9	Recognising lack of diversity in certain schools for PGR; To submit a collaborative bid to the OFS & UKVI funding round (May 2021) to develop careers events and activities to increase BAME student access and participation in PGR study	No current project but plan to submit proposal in May 21	Submit collaborative bid     If successful, initiate project in Apr 2021     If unsuccessful, implement annual programme of careers events/activities at UH	Jan 2021 Apr 2021 Sept 2021	Jan 2021 May 2025 July 2024	Director of Doctoral College	Increase of 20% BAME PGR numbers in EDU and HUM, SPECS by Jul 24.
7e. 10	Hold focus groups with BAME PGR students to identify any issues contributing to a reduced sense of overall satisfaction	Data from the 2019 Postgraduate Experience Survey (PRES) indicates that UH BAME PGR students are more or equally satisfied with UH White PGR students in the specific categories identified (including supervision, resources, research culture, progression, research skills and professional development). They are also more satisfied than PGR students within the sector. However, UH BAME students scored overall satisfaction with their experience lower than UH White students	Doctoral college to hold focus groups with PGR BAME students to identify any issues related to overall experience     Identification and implementation	Feb 2021 Feb 2021	Jul 2021 Sept 2021	Deputy Associate Director Doctoral College	Parity in scores for overall satisfaction for UH PGR BAME students with White students in 2023 PRES. Scores above sector average for UH PGR BAME students in 2023 PRES.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			of specific actions to improve overall experience				
7f.1	Development of case studies and video clips of Chinese alumni and successful individuals from business and the professions	DLHE data indicates higher unemployment for Chinese students than for students from other ethnic backgrounds 2016/17 unemployment indicator = 9.1%	Creation of Chinese alumni case studies and video clips	Feb 2021	Jul 2024	Assistant Head CE	Reduction by 3 percentage points of 'unemployment percentage" for Chinese graduates.
7f.2	Careers and Employment to target activity within Engineering and Technology to improve graduate outcomes for BAME students (e.g. BAME engineering speaker series, BAME career mentoring programme)	Data indicates higher unemployment for students from BAME backgrounds compared to White students within Engineering and Technology Initial graduate outcomes (2017/18) unemployment indicator data for BAME students = 18.5% compared with 3.3% for White students	BAME     engineering     speaker series     BAME career     mentoring	Feb 2021	Jul 2024	Careers Advisor in CE linked with SPECS SPECS ADLT	Reduction by 5 percentage points of 'unemployment percentage' for graduates from BAME backgrounds within Engineering and Technology.
7f.3	Careers & Employment Service to work with schools to	Graduate Outcomes data suggest higher rates of unemployment than the sector for students from Asian/Asian British, Chinese, Mixed heritage and other ethnic backgrounds.	Schools to meet targets to reduce differential	Sept 2019	Jul 2025	Careers Advisor in CE linked with Schools. ADsLT	Targets met to reduce percentage

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	reduce unemployment differentials between White and BAME students ('Acade mic SBU student- focused actions')	Unemployment indicators from 2017/18 Graduate Outcomes data: Asian/Asian British = 11.7% Chinese = 10.8% Mixed heritage = 8.2% Other ethnic backgrounds = 11.8%	between White and BAME student GO unemployment indicators (Academic SBU student- focused actions).				unemployment differentials.
7f.4	Careers & Employment Service to increase the number of BAME student, staff, alumni and employer case studies by at least 50% and to showcase them throughout the academic year	Graduate Outcomes data suggest higher rates of unemployment than the sector for students from Asian/Asian British, Chinese, Mixed heritage and other ethnic backgrounds. Unemployment indicators from 2017/18 Graduate Outcomes data: Asian/Asian British = 11.7% Chinese = 10.8% Mixed heritage = 8.2% Other ethnic backgrounds = 11.8%	Addition of a self-declaration form so the people completing case studies can identify their ethnicity, if they are happy to do so. These will be monitored to ensure we can target case studies where needed.  Increase in case studies from BAME alumni and employers which represent our student cohort	Sept 2020	Jul 2024	Assistant Head CE	Reduction in 'unemployment percentage' of 3 percentage points for Asian/Asian British, Chinese, Mixed heritage and other ethnic backgrounds.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Showcasing of case studies throughout the year via the monthly student-facing newsletter				
7f.5	Positive action statement to be sent to all employers who wish to sign up to our Careers & Employment events, asking them to consider who they send to events as representation is important to our diverse cohort of students.	Important that speakers at our employer events are representative of our student body	<ul> <li>Development of an inclusivity checklist to be used when planning all CE activities &amp; events</li> <li>Positive action statement included in all communication s with employers and speakers</li> </ul>	Sept 2020	Jul 2024	Head of CE	Audit to show completion of inclusivity checklist for every event.  Data demonstrates that speakers are representative of our student cohort with at least 25% of speakers being from BAME backgrounds.
7f.6	Careers & Employment to run an Inclusive Futures careers fair, targeting employers who want to diversify their workforce and promoting it	Graduate Outcomes data suggest higher rates of unemployment than the sector for students from Asian/Asian British, Chinese, Mixed heritage and other ethnic backgrounds (see data above)	<ul> <li>Communication with employers and determination of diversity schemes</li> <li>Plan and run an annual</li> </ul>	Sept 2020 Nov 2020	Jul 2023 Jul 2024	Head of CE	Reduction in 'unemployment percentage' of 3 percentage points for Asian/Asian British, Chinese, Mixed heritage and

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	to students from BAME backgrounds		inclusive careers fair  (First inclusive careers fair held online in collaboration with the Universities of Greenwich, Kingston, London Metropolitan, West London and Westminster on Nov 4th 2020)				other ethnic backgrounds
		Section					
8a.1	Publish new Graduate Attributes (GAs)(Sep 2021) with race equality and equality, diversity and inclusion embedded in all Attributes	Three of our current six GAs specifically relate to equality and inclusion. As we develop new attributes we want to embed EDI in all of them	<ul> <li>Hold student and staff consultation activities to review our Attributes in 2020-21</li> <li>Publish new Graduate Attributes in Sep 2021</li> </ul>	Nov 2020	Sept 2021	Associate Director of L&T	New Graduate Attributes published with race equality and equality, diversity and inclusion embedded in all Attributes.
8a.2	Develop the Black Lives Matter module as an online optional	The Black Lives Matter module is part of the MA in Literature and Culture. Recognising the importance and benefit of the module, we would like to make it available to more students	Adapt and develop the module as an optional	July 2021	Sept 2022	Deputy Directors of LTIC and CAQA, and	Black Lives Matter online module available as an

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
	module for any student at UH available from September 2022		module for any students within the University  Work with Academic Quality teams to determine how the optional module can be considered with student degree transcripts			Black Lives Matter module leader in HUM	optional study module from Sep 22.
8a.3	All module leaders to review and enhance their sites using the inclusive curriculum checklist (June 2021) (identified as an action within the 'Schools' tab of the BAME Institutional Action Plan)	Estimated that less than 50% of module leaders have reviewed their module sites using the Inclusive curriculum checklist	<ul> <li>Peer review in 21/22 to have focus on the use of the inclusive curriculum checklist</li> <li>All module leaders to conduct annual review and enhancement of their sites</li> </ul>	Sept 2020	Jul 2022	Module leaders	All module leaders to have reviewed and enhanced their sites using the inclusive curriculum checklist (evidence from peer review process and ASAC audit).
8a.4	Academic Standards and Audit Committee (ASAC) audit of module sites to	Estimated that less than 50% of module leaders have reviewed their module sites using the Inclusive curriculum checklist	Audits     conducted by     CAQA show     evidence of     inclusive	Dec 2020	Jul 2023	Associate Director of CAQA	Cross- university use of inclusive curriculum checklist

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
8a.5	determine cross- university implementation of the inclusive curriculum checklist (July 2021)	Very positive feedback from BAME students	practice within materials, reading lists and modes of teaching  • Plan and run at	Sept	Jul	Head of WASS	(evidence from annual peer review process and ASAC audit).  REC student survey indicating positive impact of inclusive curriculum (Jul 23).  Three BAME
Ja.J	BAME student- specific events each year, with over 500 student engagements each year (identified as an action within the 'LTIC' tab of the BAME Institutional Action Plan for the Widening Access and Student Success Team)	following the BAME careers event suggested more BAME specific events would be welcome	least three BAME specific events for students each year Good engagement from BAME students Positive evaluation of events	2020	2024	Tidd of Wildo	student-specific events per year.  Over 500 student engagements per year.  Feedback scores of above 75% within good/excellent categories.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
8a.6	Promote the BAME Student Advocates widely across UH	There is still limited awareness within the wider student body about the BSAs	<ul> <li>Include BSAs in Student Rep and SCO training</li> <li>Student reps to promote BSAs within their schools</li> <li>Visible presence on the UH website about work of the BSAs</li> <li>Regular social media comms about work of the BSAs</li> </ul>	Jul 2021	Jul 2024	HSU Student Voice Manager, Student reps, Internal Communication s manager in MCM, Student Success Officer and line manager of BSAs in WASS	REC student survey and focus groups indicating widespread awareness of (Jul 23).
8a.7	Increase the number of Student Reps and School Community Organisers (SCOs) trained and educated around the awarding gap to over 250 (200 in 19-20)	There is still limited awareness within the wider student body about the awarding gap as evidenced in focus group discussions	Continue with the annual training for Student Reps and School Community Organisers (SCOs) on the awarding gap and race equality     Increase the number of Student Reps and School Community	Sept 2020	Jul 2024	HSU Student Voice Manager, and Chair of BSSWG	Annual training event held for Student reps and SCOs Pre and post training survey scores indicate improvement in understanding of the awarding gap.  Over 250 Student reps and SCOs trained each year.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Organisers (SCOs) trained and educated around the awarding gap to over 250 Increase the number of designated SCOs responsible for focusing on the BAME student experience				All 8 schools to identify one of their SCOs to have responsibility for focusing on the experiences of BAME students.  REC student survey and focus groups indicating widespread awareness awarding gap (Jul 23).
8b.1	Monitor all AMER action plans include appropriate actions to address differential attainment between BAME and White students on the programme	All programme teams are required to identify actions to address differentials in attainment between BAME and White students on their programme	<ul> <li>Annual monitoring of action in AMERs by School ADAQs and members of CAQA</li> <li>Critique of actions and conformation of appropriate actions</li> </ul>	Dec 2020	Dec 2024	ADsAQ, Associate Directors of CAQA	Year on year reductions in differentials in attainment at the programme level.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			Discussion of data if no improvements				
8b.2	Ensure all Schools have at least one programme using CfP within group work and at least 25 programmes within the University using CfP by July 2021 (identified as an action within the 'LTIC' tab of the BAME Institutional Action Plan)	Compassion focused pedagogy (CfP) has shown a statistically significant improvement in academic (assessed) performance for BAME students working in CfP managed groups and seminars, compared with BAME students in control groups. CfP requires students to consider their responsibility in the learning and social experiences of their fellow students	Train the trainer – ensure all LTIC L&T specialists can facilitate CfP training with Schools Work with programme leaders to identify modules where CfP can be introduced Develop guidance materials for CfP in online settings due to Covid All schools to have at least one programme using CfP within group work At least 25	Sept 2020  Sept 2020  Sept 2020	Jul 2021 Jul 2021 Jul 2024	Deputy Director of LTIC	All schools have at least one programme using CfP within group work and at least 25 programmes within the University using CfP by July 2021. Expansion of programmes using CfP within group work to at least 50 programmes within the University using CfP by July 2024.
			programmes				

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
			within the University using CfP by July 2021 • At least 50 programmes within the University using CfP by July 2024				
8c.1	Hold inclusivity workshops online for each School. Expectation of attendance for all academic staff (or to watch the recorded session if unable to attend) (July 2021)	We have run inclusive teaching workshops for staff since 2017 with approximately 770 attendees but have still not reached all academics	Inclusive teaching workshop designed and ran online for each school during 20/21 Clear message from Dean/ADLT of expectation of staff attendance Sessions to be recorded with expectation that the recording is watched by staff who could not attend the online session	Oct 2020	Jul 2021	Deputy Director of LTIC	All 8 schools have an inclusive teaching workshop. Confirmation from ADLTs that staff who could not attend, watched the recording.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	eline End Date	Responsibility	Success Criteria
8c.2	Hold annual school race equality training to increase confidence of academic staff in discussing race	Staff members were less comfortable in talking about issues of race following engagement with an inclusive teaching workshop indicating the need for ongoing training and focus on race equality	<ul> <li>Inclusive teaching workshop for each school in 2020/21</li> <li>Racial justice workshop for each school in 2021/22</li> <li>'How to be an ally' workshop for each school in 2022/23</li> <li>Active Bystander workshop for each school in 2023/24</li> </ul>	Oct 2020	Jul 2024	Deputy Director of LTIC, Head of EDI, Head of LOD	All 8 schools have annual workshops. Confirmation from Deans that staff who could not attend, watched the recordings.
8c.3	Hold a White Ally workshop for CEG by July 2022	Following positive feedback from the CEG inclusive teaching workshop in 2018, and recognising the importance of leadership in race equality, will run a White Ally workshop for CEG	Recognising     the lack of     diversity within     CEG, plan and     run a White Ally     workshop	May 2021	Jul 2022	Head of EDI	White Ally workshop held for CEC Positive feedback from CEG members and evaluation demonstrating reflection on members' White privilege and identification of actions to advance race equality.

## **SBU-level Actions**

The actions below have been developed and agreed through extensive engagement with the Heads of our SBU's based on the analysis of SBU specific data. This will ensure the key race equality objectives are embedded and regularly monitored across UH.

Ref	Planned Action/ Objective	Rationale	Key Outputs/ Milestones	Time Start Date	line End Date	Responsibility	Success Criteria
			Academic SBUs - Staff Act	ions			
SPECS AP1	Bring about wider awareness and engagement of staff with race equality work across the merged School.	The recent merger of ENG with COM, then ECS with PAM has brought together colleagues from different disciplines and offers both opportunities and challenges. As a combined School, it will be important for all colleagues to have awareness of and engage with race equality work.	<ul> <li>Create social/informal opportunities for colleagues to celebrate different cultures.</li> <li>Seek out scientists of BAME heritage to deliver talks.</li> <li>Extend number of events with external speakers to discuss BAME issues in sector.</li> <li>Encourage all colleagues to engage with development activities offered by EO and HR, particularly in the areas of unconscious bias and inclusivity.</li> <li>Regularly share progress against EDI goals with all staff as part of annual School</li> </ul>	Jan 2021  Jan 2021  ONG with quarterly reminders to staff  Sept/Oct annually (in place)  Jun 2021  Q1, Q2 Q3 & Q4 Updates Jan 2022	Sep 2025 Sep 2025 Jan 2023	SPECS EDI Team  EDI Team Members  EDI Team Members  Deputy Dean (EDIT Champion)	60% of staff are aware of School's work and targets in relation to race equality, as measured through next REC staff survey.  50% of individuals invited to do talks in School each year are BAME. 5 events covering BAME issues held per year. 100% of Panel Chairs and 85% of all staff have undertaken Unconscious Bias training by 2022. 40% of staff from SPECS complete next REC staff survey (up from 24%). Consistent

ODEOO		Although ODEOC has	•	Away Day or similar events.  Develop EDI page on staff intranet detailing race equality initiatives, events, information in the School.  Ensure transparent dissemination of survey data by ethnicity and progress around race equality work.  Organise School 'Racial Justice' training for line managers.	Marcoood	Feb 2022 Jan 2023	EDIT Champion: ML or MD  Deputy Dean (EDIT Champion)  HRBP & DD	response rates for both BAME and White staff.  Feasibility, Scope and Implementation Plan presented to SEG from EDIT Feb 2022.
SPECS AP2	Increase representation of BAME teaching staff across all Departments.	Although SPECS has surpassed the University KPI as a combined School, they look to go further than this and address discipline-specific under-representations through recruitment. ECS received significantly more applications from BAME individuals, yet the success rates across each stage of recruitment are much lower than White applicants. This was also the case in ENG/COM the previous year. There are fewer applications	•	Further investigate disparities by UK/Non-UK to determine if barriers to success could be partly due to nationality and visa restrictions.  Organise School-based UB training for those who have not undertaken it. Send regular reminders to complete training.  Enforce requirement for diversity of shortlisting and interview panels, including minimum one BAME colleague.	Mar 2021  Mar 2021  Mar 2021	Sep 2023 Mar 2025 Mar 2025	HRBP and Deputy Dean  Subject Group Leader/ Line Manager  HR Recruitment/ Chair of Panel	By 2023, proportion of BAME teaching staff increases to:  • 50% (from 47%) in ENG  • 45% (from 37%) in COM  • 25% (from 18%) in PAM  100% of Panel Chairs and 80% of all staff have undertaken Unconscious Bias training by 2023.  Increase in positive responses from BAME staff in REC

	from BAME candidates in PAM and lower success rates. Unconscious Bias training has been completed by 84% if interview panel Chairs and 59% of all staff. Responses to the REC staff survey to the question about clear and transparent recruitment processes in the School was higher for White (81.6%/No.31) compared to BAME (60%/No.4) staff.	•	Utilise targeted positive action within subject areas and at appropriate levels.		Mar 2025	EDI Team champion and support Dean & Subject Group level action	staff survey to question, "My SBU follows clear and transparent recruitment and selection processes" to 80%, in line with White staff.
Support BAME staff progression and achieve parity of BAME and White staff at senior levels (UH9 and above) particularly in highest levels of research seniority.	SPECS has already achieved the University KPI of BAME staff representation at UH9 and above. However, data show academic BAME staff proportion 24% (18 FTE) at UH9 is lower than White at 37% (51.7 FTE). Considering the diverse staff group and student body, they wish to work to ensure proportional parity is achieved. Only one staff member from ECS applied for the DLP in the past three years. Positively, all BAME staff agreed in the REC staff survey that internal candidates are	•	Work with line managers to support BAME staff in achieving requirements of career progression. Work with HR to ensure that all line managers are equipped to manage effective appraisals. Continue with highly successful annual UH8-9 progression workshops, incorporate PAM into these, following merger. Facilitate mentoring via School's EDIT group. Results are	Aug 2019 Feb 2021 ONG May 2021	Sep 2025 Aug 2023	HoDs/SGL line managers  HRBP/HoDs /SGL line managers  Dean of School  EDI Team Members	By 2023, proportion of BAME staff at UH9 and above increases to 40%. Currently March 2021 all SGLs review with HoD ENG to provide feedback and resubmission of the equate form. Action as staff feedback from central UH is not perceived as helpful or at a suitable level for improvement in the past.  Ensure 50% of managers have received training on

		encouraged to apply for vacancies or promotions fairly and transparently irrespective of their ethnicity or race.	•	expected to be measurable from September 2022 Directly encourage eligible BAME staff to apply for internal posts at higher grades. Ensure BAME staff are represented on academic promotion panel at Dean's Review stage. Hold specific sessions for BAME applicants for senior management posts. Nominate and encourage staff to apply for the DLP annually.	ONG		DD, HoDs & SGL line managers  DD, HoDs & SGL line managers  Deputy Dean  DD, HoDs & SGL line managers	under-taking effective appraisals by 2022.  Consistently positive responses from BAME staff to question in REC staff survey that, "Internal candidates are encouraged to apply for vacancies or promotions fairly and transparently irrespective of their ethnicity or race."  At least three members of staff apply for DLP each year.  Measures to be agreed by April 2022 for feedback on improvement and measured Oct 2022.
HLS AP1	Continue to increase BAME academic staff representation.	At 27.39%, HLS has one of the highest proportions of BAME academic staff, well surpassing the University target. However, this still does not reflect the 72.4%	•	Audit shortlisting panels to ensure diversity, with at least one BAME staff member involved.  Monitor impact of recent implementation	May 21	Oct 21 Sept 21	SMT/Athena Swan Champion SMT/Athena Swan Champion	BAME academic staff representation increases to 35% by 2024.  100% of staff have undertaken

 DAME					. 5:
BAME student	of anonymous				Unconscious Bias
population. Recruitment	shortlisting.	April 21			training by 2022.
data show	<ul> <li>Analyse training gap</li> </ul>		April 22	SMT/Athena	
improvements,	analysis to identify			Swan Champion	Training needs of at
particularly over the last	staff training needs,	Sept 21			least 80% of staff
two years from	particularly for line	-	ONG		are identified each
shortlisting to success,	managers.				year.
likely resulting from	Run School-based			Dean/EO	Š
changes already put in	Unconscious Bias				100% of adverts
place. In 2019/20 the	training to increase	ONG			include positive
gap between application	uptake. Send regular	0.10			action statements
to success closed	reminders to complete				each year.
significantly. However,	training.			Dean/SMT/Line	cacii yeaii
there is still a wide gap	Utilise targeted			Managers	Recruitment
from application to	recruitment and			Managers	Handbook featuring
shortlisting stage so this		May 21			inclusive culture and
will need to be	positive action as	IVIAY Z I			imagery is posted
examined. No staff	standard in all job		Oct		on Law School
highlighted concerns in	adverts to continue		21	Athena Swan	Website and
the REC staff survey	attracting BAME		21		
around recruitment.	candidates.			Champion	annually updated.
The School endeavours	Develop School				
	recruitment handbook				
to increase completion	featuring diverse				
rates for Unconscious	imagery and				
Bias training, currently	emphasising EDI				
completed by 50% of	elements/inclusive				
recruiting managers,	culture.				
67% of panel Chairs and					
47% of all staff. It could					
take time, but the Dean's					
personal long-term					
target would be to					
increase BAME teaching					
staff closer to 50% to be					
more representative of					
the BAME student					
population.					

HLS AP2	Increase senior BAME staff (UH9 and above) to 16%.	There are currently three BAME senior staff members at UH9 and above in HLS (27%), thereby surpassing the University target of 16%. HLS is a small School so	•	All roles to be advertised in HLS to ensure parity of opportunity for staff progression.  Provide opportunities through DLP and	ONG	SMT/Athena Swan Champion Dean/SMT/Line Managers	Proportion of BAME staff at UH9 and above increases to 35% by 2024.  At least two members of staff
		positions at this level are limited. However, there was a noticeable increase in White staff across the period and the School will focus on internal progression and external recruitment of	•	regular 1:1 support for career progression for BAME staff through EQUATE. Directly encourage eligible BAME staff to apply for internal posts at higher	ONG	Dean/SMT/Line Managers	apply for DLP each year with one success.  At least 25% of applications are from BAME staff each year.
		BAME individuals to senior posts. Positively, four staff were supported to apply for the DLP and two have been successful. No concerns were evident around ensuring consistency in encouragement for development and promotion in the REC staff survey.	•	grades. Continue to run successful EQUATE Engagement Series and encourage BAME staff to attend. Hold specific pre- application sessions for BAME applicants for senior management posts. Continue to build effective mentoring	Quarterly ONG ONG	SMT supported by the Athena Swan Champion and Alternate.  Dean and HRBP  Athena Swan Champion and alternate	At least 25% of participants are BAME at each workshop/event.  100% of BAME applicants attend a pre-application session.  At least 25% of BAME staff receive
HLS AP3	Ensure broader engagement of staff with race equality work.	There is high engagement of staff via the School EDIT and other avenues. However, attendance at many events has not been ideal and response rates to the REC staff survey were low at 25%, with only one BAME	•	Continue to organise opportunities for colleagues to celebrate different cultures and increase participation. Actively seek out BAME speakers to deliver talks to ensure	ONG	Athena Swan Champion and Alternate  Athena Swan Champion and Alternate	mentoring.  80% of staff are aware of School's work and targets in relation to race equality, as measured through next REC staff survey.

HSK AP1	Concentrate on	Colleague responding. The School's goal is to ensure wide involvement, particularly considering the high proportion of BAME staff and students.	•	diversity in seminars, workshops, conferences, events etc. Extend number of events with external speakers to discuss BAME issues in sector. Facilitate whole-School EDI away day with focus on race equality.  Develop EDI page on staff intranet detailing race equality initiatives, events, information in the School. Ensure transparent dissemination of survey data by ethnicity and progress around race equality work.  Organise safe space conversations, 'Racial Justice' and allyship trainings for staff.	April 21  OCT 21  May 21  ONG  April 21	ONG ONG April 22	Athena Swan Champion and Alternate  SMT supported by Athena Swan Champion and Alternate Athena Swan Champion and Alternate Equality Office and HR BP  Athena Swan Champion and Alternate Dean/EO	50% of staff from HLS complete next REC staff survey (up from 25%). Consistent proportional response rates for both BAME and White staff.  3 events covering BAME issues held per year.  25% of individuals invited to do talks in School each year are BAME.  At least 3 safe space events per year.  Increase in
	staff engagement and further opportunities to	small, 36% (No.4 out of 11) of BAME staff who responded to the REC		alliance with BAME Staff Network to ensure a supportive			.,,,	percentage of BAME staff who feel they don't have to

	participate in conversations about race and White privilege across the School with promotion of key materials.	staff survey did not feel that they were able to be themselves at work without feeling that they have to act differently because of their ethnicity or race. This is concerning, considering the overall small proportion of BAME academic staff and the fact that it scored the lowest out of all questions, with the majority being positive. Increasing cultural competence around the issues facing BAME staff and providing opportunities to reflect on privilege will be a main focus. Dean aims to develop culture of openness.	•	environment for BAME staff i.e. poster imagery events, senior leaders actively participating in EDI/BAME concerns/strengths. Reiterate the need to build an increasingly open/compassionate culture to enable safe conversations about race. Affect cultural change through open and supportive conversations Align mechanisms for staff to represent their views, e.g. BAME across the institution and the implications for HSK. Organise safe space conversations, 'Racial Justice' and allyship trainings for staff.	ONG ONG 04/21	12/21	Dean/SMT/Line Managers  Dean/SMT/Line Managers  Dean/EO	act differently at work to 80%, as measured through next REC staff survey.  60% of staff from HSK feel confident to express views to complete next REC staff survey (up from 43%). Response rates proportionate to staff ethnic breakdown.
HSK AP2	Increase representation of BAME teaching staff to 25%.	BAME staff make up 16% of the total staff population in HSK, which is well below the student BAME population of 48.6%. This means a focus on recruitment is essential. However, although applications from BAME candidates	•	Audit shortlisting panels to ensure diversity, with at least one BAME staff member involved.  Monitor impact of recent implementation of anonymous shortlisting.	04/21	07/21	EA to Dean/SMT  EA to Dean/SMT	Proportion of BAME teaching staff increases to 25% by 2023.  100% of Panel Chairs and 90% of all staff have undertaken

		have increased and success rates show they do well from shortlisting to offer, they seem to be lost at the application to shortlisting stage where the gap between successful White and BAME candidates is largest. Unconscious Bias training has been completed by 77% if interview panel Chairs and 71% of all staff.	•	Execute training gap analysis to understanding training needs, with the aim to tackle UB. Organise School-based UB training for those who have not undertaken it. Send regular reminders to complete training.  Maintain diversity of interview panels, including minimum one BAME colleague.  Utilise targeted recruitment and positive action as standard in all job adverts to attract BAME candidates.  Develop School recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.	05/21 ONG ONG	12/21	Dean/SMT/Line Managers  Dean/SMT/Line Managers  Dean/SMT/Line Managers  SMT/MarComms	Unconscious Bias training by 2023.  Increase in positive responses from BAME staff in REC staff survey to question, "My SBU follows clear and transparent recruitment and selection processes" to 80%, in line with White staff.
HSK AP3	Increase senior BAME staff (UH9 and above) to 16%.	BAME staff currently account for only 6.7% (3 FTE) of senior staff at UH9 and above in HSK and this needs to be increased. Four staff members applied for the DLP last year and one woman was successful. Positively, no BAME	•	Enhance appraisal discussions to develop and support promotional opportunities. Initiate annual progression workshops from UH8-9 and above.	ONG 09/21 ONG	08/22	Deputy Dean and Line managers Dean of School	Proportion of BAME staff at UH9 and above increases to 16% by 2025.  Ensure 90% of managers have received training on under-taking effective appraisals.

		staff disagreed in the REC staff survey that internal candidates are encouraged to apply for vacancies, promotions, and career development opportunities fairly and transparently irrespective of their ethnicity or race.	<ul> <li>Directly encourage eligible BAME staff to apply for internal posts at higher grades.</li> <li>Ensure BAME staff are represented on academic promotion panel at Dean's Review stage.</li> <li>Hold specific sessions for BAME applicants for senior management posts.</li> <li>Facilitate increased uptake to Diversifying Leadership Programme.</li> <li>Offer opportunities for staff unsuccessful with DLP applications.</li> <li>Develop career trajectories including advancing awards such as Senior Fellowships, starting with a success/progression workshop for all staff as part of the EWIC re-launch.</li> </ul>	Annually ONG Annually ONG 10-21	01/23	Dean/SMT/Line Managers  Dean/Deputy Dean  SMT  Dean/SMT/Line Managers  Dean/SMT  SMT	Consistently positive responses from BAME staff related to questions around internal vacancies, promotions and career development in REC staff survey.  At least two members of staff apply for DLP each year with one success.
LMS AP1	Increase BAME staff representation through targeting discipline-specific trends.	At 26%, LMS has surpassed the University target for academic BAME staff representation and recruitment data do not	<ul> <li>Investigate data around discipline- specific trends and reflect LMS aggregate trends more equally across disciplines.</li> </ul>	2020	ONG	Exec lead EDI/ HRBP	BAME academic staff representation increases to 30% by 2025.
		highlight concerns with				Dean/SMT	

		the process. However, this still does not reflect the 59.7% BAME student population. LMS hope to increase completion rates for Unconscious Bias training, as only 58% of interview panel Chairs and 39% of all staff have attended. One of the School's main challenges lies in discipline-specific trends - some areas are better at attracting diversity because of the make-up of professionals in that sector than others e.g. Pharmacy, so it will be important to specifically focus on increasing BAME staff in these areas.	•	Set realistic discipline-specific diversity targets. Review recruitment activities and impact from 2020/21 actions. Invite inspirational speakers to set high expectations for all staff. Increase diversity in role models for mentoring scheme by linking with academics across UK. Run School-based Unconscious Bias training to increase uptake.	Summer 21 On-going On-going Sem B 21	ONG	Exec Lead EDI  SMT  SMT/Line Managers  Exec Lead EDI	Discipline-specific targets set, and actions put in place.  100% of Panel Chairs and 50% of all staff have undertaken Unconscious Bias training by 2022.
LMS AP2	Foster culture shift in openness to talking about diversity in the School.	The REC staff survey revealed comments from some members of staff such as, "I smile through the jokes about my religion, but I am not always finding it funny" and "Our department has allowed a colleague to pick on my English." Although most people agreed that, "Racially inappropriate behaviour, language and banter are not tolerated in my	•	Organise safe space conversations, 'Racial Justice' and ally ship trainings for staff. Offer social opportunities for staff to discuss and celebrate cultural differences. Organise Active Bystander training to equip staff with skills to challenge inappropriate	Sept 21 ONG Sept 21	Sept 22	SS and BAME student advocate  SS and SEG to plan calendar of events already in place and changes annually  SS, Deputy Dean AC and HRBP	Increase in proportion of staff willing to disclose ethnicity in next CoCo survey. Currently 50% of staff provide a response, of which 17% identifying as minority ethnic. Willingness to share taken as indictor of confidence in inclusive culture.

			workplace," 10.2%		language and				Positive feedback
			disagreed (1 BAME		behaviour.				from minority ethnic
			respondent). It is		benaviour.				staff e.g. via in-
			important that the School						depth interviews.
			provides opportunities to						deptir interviews.
			reflect on these issues to						60% of staff from
			ensure openness.						HSK feel confident
			cricare operations.						to express views to
									complete next REC
									staff survey (up
									from 38%).
									Response rates
									proportionate to
									staff ethnic
									breakdown.
	.MS AP3	Increase senior	BAME staff currently	•	Stabilise diversity in	May 21	ONG	SS and Chair of	Proportion of BAME
-	IVIO AFO	BAME staff (UH9	account for 17% of	•	mentoring scheme	IVIAY Z I	ONG	CoCo LL	staff at UH9 and
		and above) to 26%.	senior staff at UH9 and		applicants (20%			COCOLL	above increases to
		and above) to 2070.	above in LMS, thereby		BAME in year 1 –				26% by 2025.
			surpassing the		seek to sustain and				
			University KPI.		grow).	Oct 21			Consistently
			Nevertheless, the School	•	Review REF 21		ONG	SS and ADR MP	positive responses
			will aim to increase this		submission of staff				from BAME staff
			further in line with the		from BAME				related to questions
			diverse staff body. Three		backgrounds across				around internal
			staff members applied		School UoAs as a				vacancies,
			for the DLP in the past		proportion of LMS				promotions and
			two years and two were		staff base. Implement				career development
			successful. Results from		associated career	ONG		HoDs &SEG	in REC staff survey.
			REC staff survey were		progression initiatives.				At larget th
			almost entirely positive	•	Directly encourage				At least three
			from BAME staff (12		eligible BAME staff to	ONG			members of staff
			respondents) around		apply for internal	UNG		Dean	apply for DLP each year with one
			questions focused on encouragement to apply		posts at higher			Dean	success.
			for internal vacancies,		grades.				3000E33.
			promotions, and career	•	Ensure BAME staff				
			development		are represented on			Deputy Dean AC	
			actolopinont					Dopaty Dour No	

		opportunities fairly and		academic promotion	Oct 21			
		transparently		panel at Dean's	00121	ONG		
		irrespective of one's		Review stage.		ONG		
		ethnicity or race.		•				
		ethinicity of face.	•	Hold specific sessions	ONG		HoDs	
				for BAME applicants	ONG		поре	
				for senior				
				management posts.	ONG			
			•	Facilitate increased	ONG		D 1 - D 1 - 0	
				uptake to Diversifying			Deputy Dean AC	
				Leadership			and SS	
				Programme.				
			•	Offer opportunities for				
				staff unsuccessful with				
				DLP applications.				
CTA AP1	Continue to	There has traditionally	•	Ensure shortlisting	Apr 21	ONG	Dean and HRBP	Increase
	improve School	been low BAME		and interview panels				representation of
	recruitment	representation in the		are diverse, with at				BAME teaching staff
	practices and	creative arts sector,		least one BAME staff				to 15% by 2025.
	reinforce diversity	reflected in the staffing		member involved (can				
	of shortlisting and	profile. BAME academic		be invited from				100% of Panel
	interview panels.	staff representation is		another School or				Chairs and 50% of
		very low in CTA at only		BAME Staff Network			HRBP	all staff have
		7%. The School has a		to avoid over-				undertaken
		long way to go to		burdening).	Sept 21	ANN		Unconscious Bias
		achieve the University	•	Monitor impact of				training by 2023.
		target and better reflect		recent implementation			Associate Dean	
		the BAME student		of anonymous	Feb 22		Learning and	Increase in positive
		population (38.3%). This		shortlisting.	and ONG	ONG	Teaching	responses from
		is made more difficult	•	Organise School-				BAME staff in REC
		due to slow turnover and		based UB training for				staff survey to
		a narrower applicant		those who have not				question, "My SBU
		pool in the wider sector.		undertaken it. Send	ONG		Dean and HRBP	follows clear and
		Recruitment data also		regular reminders to				transparent
		show a gap in success		complete training.		ONG		recruitment and
		rates widening over the	•	Utilise targeted				selection
		past two years. In the		recruitment and	May 21		Dean, HRBP,	processes" to 80%,
		REC staff survey, 27%		positive action in all			Associate Dean	in line with White
		(No.26) of staff		positivo dottori ili dii		May 22	Learning and	staff.

		(27.5%/No.3 BAME) did not feel that the SBU follows clear and transparent recruitment and selection processes or that vacancies were advertised fairly and openly. The School aims for shortlisting and interview panels to be equal, diverse and inclusive, with a good gender balance, representatives of female academic staff and a BAME panel member where possible. They would also like to ensure that all staff complete Unconscious Bias training, e.g. recently the Programme Leaders' group were trained during the School development week.	•	job adverts to attract BAME candidates. Develop School recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture. Consider utility of alternative forms of interview assessments as part of recruitment. Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the School.	Jul 21 Sept 21	ONG Share ANN	Teaching, Associate Dean AQA  Dean and HRBP  EA to Dean to create log	
CTA AP2	Continue to employ and support the advancement of BAME Visiting Lecturer staff to create a better balance of academic staff in the classroom.	The Dean is aware that improving the diversity of permanent staff may be difficult, but progress is being made through replacement posts and employment of BAME visiting lecturers and creative industry guest speakers, to create an improved balance in the classroom. They will ensure that VL staff are	•	Utilise positive action to attract more BAME VLs. Ensure all VLs participate in appraisal process. Actively encourage VLs to apply for internal posts. Consult with VLs via focus groups or interviews to ensure	ONG Jun-Sept ANN ONG Dec 21	ONG  Jun- Sept ANN ONG	Subject Group Leaders, Programme Leaders, Module Leaders	28 BAME VL staff recruited by 2023.  At least 4 VLs converted to permanent contracts by 2023.  Overall satisfaction of VLs in relation to career development, as measured by focus

		supported with CPD opportunities and offered opportunities to apply for permanent posts.	•	needs for development are being met. Encourage VLs to participate in BAME focussed staff development supported by central colleagues (e.g. BAME Mentoring Schemes).		ONG		group and interview feedback.  All BAME VLs participate in appraisal process each year.
CTA AP3	Enhance visibility and celebrate the achievements of BAME staff and professionals in the creative arts sector.	Whilst the representation of BAME permanent staff might be slow to change, there are other ways the School hopes to increase the visibility of BAME role models. The visible representation of BAME staff and creative professionals is essential for BAME students and potential staff as it signals that a career in the creative arts is open to them, and that the culture of the School is inclusive.	•	Increase number of BAME high-profile creative industry guest speakers and artists invited to present at conferences, workshops, symposia, seminars etc. Hold more exhibitions by BAME artists and featuring BAME issues. Work with individual subject areas to determine how to raise profile of BAME professionals in different fields. Engage with external campaigns such as Design Can, Creative Conscience and The Other Box.	ONG ONG Oct 21	ONG	Subject Group Leaders, Programme Leaders, Module Leaders, UH Arts	BAME creative industry guest speakers and artists constitute at least 10% of all invited speakers.  At least 2 exhibitions by BAME artists held per year.  Plans put in place within each Subject Group to raise profile of BAME professionals.
HUM AP1	Review and, if needed, improve and innovate	Compared to the student population in HUM (48.6%), staff are not representative (10%	•	Review shortlisting and interview panels to ensure diversity, with at least one	20/21		Dean	Achieve 15% BAME staff by end of 2022, and 25% by 2025.

	School recruitment practices.	BAME). The Dean is acutely aware that staff turnover in the School is low even under normal circumstances, and even more so due to uncertainties around COVID-19, making it difficult to increase BAME staff representation.  Recruitment data around success rates improved significantly in 2019/20 and this needs to be maintained. In the REC staff survey, 19.1% (No.4) of staff did not feel that the SBU follows clear and transparent recruitment and selection processes but none of these staff identified as BAME. As well, 86% of recruiting managers and 77% of all staff have undertaken Unconscious Bias training.	•	BAME staff member involved (can be invited from another School or BAME Staff Network to avoid overburdening). Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the School. Monitor impact of recent implementation of anonymous shortlisting. Organise Schoolbased UB training for those who have not undertaken it. Send regular reminders to complete training. Utilise targeted recruitment and positive action in all job adverts to attract BAME candidates. Develop School recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.	20/21  To be completed by end 20/21 20/21  ONG 20/21	22/23 ONG	School Business Manager  Dean  EDIT champion  Dean  School Business Manager	100% of Panel Chairs and 100% of all staff have undertaken Unconscious Bias training by end 21/22.
HUM AP2	Continue to employ and support the advancement of	As mentioned in the action above, improving the diversity of	•	Utilise positive action to attract more BAME VLs.	ONG		Dean/SMT/Line Managers	10 BAME VL staff recruited by 2022.

BAME Visiting Lecturer staff to create a better balance of academic staff in  Dean/SMT/Line participate in appraisal process.  Actively encourage VI s to apply for  ONG  Dean/SMT/Line Managers  Managers  Line Managers  ONG  ONG  ONG  Dean/SMT/Line Managers  ONG  ONG  Dean/SMT/Line Managers  ONG  ONG  Dean/SMT/Line Managers  ONG  ONG  ONG  Dean/SMT/Line Managers  ONG  ONG  ONG  Dean/SMT/Line Managers	At least 3 VLs converted to permanent
create a better progress can be made in balance of the shorter term through Actively encourage Line Managers	•
9	
academic staff in the ampleument of the confidence of the confiden	contracts by 2023.
1 7	
the classroom. BAME VLs to ensure internal posts.	Overall satisfaction
better representation in Consult with VLs via EDIT Champion	of VLs in relation to
the classroom. They will focus groups or sept 21 Sept 22 ensure interviews to ensure	career
interviews to cristic	development, as measured by focus
11 11 11 11 11 11 11 11 11 11 11 11 11	group and interview
opportunities and offered development are opportunities to apply for being met.	feedback.
permanent posts. • Encourage VLs to ONG	TOOGDOOK.
participate in BAME	All BAME VLs
focussed staff	participate in
development	appraisal process
supported by central	each year.
colleagues (e.g.	
BAME Mentoring	
Schemes).	
HUM Enhance visibility Whilst the representation • Increase number of ONG Heads of Subject	BAME visiting
AP3 and celebrate the of BAME permanent BAME visiting achievements of staff might be slow to speakers invited to	speakers constitute at least 50% of all
achievements of staff might be slow to speakers invited to BAME staff and change, there are other present at	invited speakers.
professionals in ways the School hopes conferences,	ilivited speakers.
Humanities subject to increase the visibility workshops, symposia, Heads of Subject	Plans put in place
areas. of BAME role models. seminars etc. ONG	within each Subject
The visible • Recruit BAME student	Group to raise
representation of BAME coaches to increase	profile of BAME
staff and professionals is role models in class.	professionals.
essential for BAME   • Work with individual	
students and potential Subject Groups to EDIT Champion	
staff as it signals that a determine how to 20/21 24/25	
career in the Humanities raise profile of BAME	
is open to them, and that academics,	
the culture of the School professionals and is inclusive. Some of this thinkers in each area.	
work is already taking Subject	

		place within diversifying the curriculum.	•	Introduce BAME visiting fellow's scheme and evaluate results in 2020/21.	20/21	24/25		One Visiting Fellow per each of the seven main subject groups.
EDU AP1	Review, monitor and enhance School recruitment practices.	Compared to the student population in EDU of 22.1%, staff are not representative (6% BAME). During this period EDU had very limited staff turnover reducing capacity to recruit BAME staff. This is also made difficult due to the small pool of suitable BAME teaching applicants due to the teaching sector being dominated by White staff. In 2018 the Government published figures showing 85.9% of teachers in state schools were White British (Department for Education, 2020). Recruitment data around success rates show improvement in 2018/19 and 2019/20 and this needs to be maintained. In the REC staff survey, out of 16 respondents, only one slightly disagreed that the School follows clear and transparent recruitment	•	Review shortlisting and interview panels to ensure diversity, with at least one BAME staff member involved (can be invited from another School or BAME Staff Network to avoid overburdening).  Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the School.  Evaluate impact of anonymous shortlisting.  Organise Schoolbased UB training for those who have not undertaken it. Send regular reminders to complete training.  Monitor log to see who has completed training.  Utilise targeted recruitment and continue to use	Aug 2021  Aug 2021  Feb 2021  Sept 2021  Apr 21  ONG	Ong Oct 2021 Jan 2022 Sept 21	DEAN  EDIG Chair and SLT  SLT  Dean's EA  Dean	Increase BAME staff representation to 15% by 2023.  100% of Panel Chairs and 60% of all staff have undertaken Unconscious Bias training by 2022.

		and selection processes and advertises vacancies fairly and openly. No respondents were BAME. As well, 50% of recruiting managers and 42% of all staff have undertaken Unconscious Bias training.	•	positive action in all job adverts to attract BAME candidates. Monitor impact. Develop School recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture. Consider utility of alternative forms of interview assessments as part of recruitment. Continue to review outward-facing communications. Work with BAME network to enhance BAME academic recruitment.	ONG ONG		BAME Champion, AD L&T and EDIG chair  SLT  ADLT  Dean	
EDU AP2	Broaden awareness and engagement of staff with race equality work across the School.	No respondents to the REC staff survey were BAME, and we need to increase the response rate to reflect wider perspectives. We also need to ensure White staff are aware they can participate and also widen the focus on allyship throughout the School, considering the very low representation and sectoral reports around institutionalised	•	Celebrate festivals and cultural events on screens throughout the School. Facilitate events with external speakers to discuss BAME issues in sector. Hold further EDI workshops, e.g. on ally ship. Regularly share progress against EDI goals with all staff as part of annual School	Sept 2021 ONG Sept 21 ONG April 21	ONG Aug 22	AD L&T  AD L&T and EDIG Chair  EDIG Chair/AD L&T	90% of staff are aware of School's work and targets in relation to race equality, as measured through next REC staff survey.  60% of staff from EDU complete next REC staff survey (up from 32%) to ensure continuity of positive responses

		raciom in advantion /s a		Away Day or similar			EDIG Chair and	to guartiana ara
		racism in education (e.g. Visible Minorities,		Away Day or similar events.		Sept 21	BAME	to questions around recruitment.
		Invisible Teachers etc.).	•	Develop EDI page on		Jept 21	Champion	Consistent
		invisible reactions etc.).	_	staff intranet detailing	ONG		Onampion	response rates for
				race equality	ONO			both BAME and
				initiatives, events,			DEAN and EDIG	White staff.
				information in the			Chair	Willie Stail.
				School.	Sept 21		- Crian	3 number of events
				Ensure transparent	Сорт = .			covering BAME
				dissemination of		Aug 22		issues held per
				survey data by				year.
				ethnicity and progress			BAME	<b>,</b>
				around race equality			Champion	
				work.			·	
			•	Organise School				
				'Racial Justice'			Dean/SLT	
				training for line				
				managers.				
EDU	Enhance visibility	Whilst the representation	•	Increase number of	ONG	ONG	BAME	BAME visiting
AP3	and celebrate the	of BAME permanent		BAME invited			Champion	speakers constitute
	achievements of	staff might be slow to		speakers.				at least 25% of all
	BAME staff and	change, there are other	•	Seek out	ONG	ONG		invited speakers.
	professionals in	ways the School hopes		educationalists of			Head of ITE,	
	education.	to increase the visibility		BAME heritage to			Head of Studies	Regular interaction
		of BAME role models.		deliver talks.	Feb 2021	July	in Education and	with BAMEed
		The visible	•	Actively engage with		2022	AD Research	Network and
		representation of BAME		the BAMEed Network,			and Enterprise	workshop held in
		staff and professionals is		e.g. to locate BAME				the School.
		essential for BAME		speakers for events.			BAME	
		students and potential					Champion	
		staff as it signals that a						
		career in the education						
		is open to them, and that						
		the culture of the School						
		is inclusive. Some of this						
		work is already taking						
		place within diversifying the curriculum.						
		the curriculum.						

HBS AP1	Continue to	At 28%, HBS has	•	Audit shortlisting and	Mar 21	Jun 21	Deputy Dean	BAME academic
TIDO AFT	increase BAME	surpassed the University		interview panels to	IVIAI ZI	Juli Z I	Deputy Death	staff representation
	academic staff	target for academic		ensure diversity, with				increases to 40% by
	representation.	BAME staff		at least one BAME				2023-24.
	representation.	representation and		staff member involved.				2023-24.
		recruitment data do not					Deputy Dean	Decrease in
			•	Monitor impact of	Mov 21	Sont 21	Deputy Dean	
		highlight concerns with		recent implementation	May 21	Sept 21		percentage of
		the process. However,		of anonymous				BAME staff in REC
		this still does not reflect		shortlisting.	M = = 04	0		staff survey who
		the 70.4% BAME	•	Analyse training gap	Mar 21	Sept 21	Daniel Danie	disagree to
		student population.		analysis to identify			Deputy Dean	question, "My SBU
		Recruitment has been		staff training needs,				follows clear and
		identified as a key area		particularly for line				transparent
		in which to influence		managers.		Sept 22		recruitment and
		representation as over	•	Run School-based	Sept 21		Assoc Dean L&T	selection
		the past three years the		Unconscious Bias				processes" to 10%,
		School has received		training to increase				in line with White
		more applications from		uptake. Send regular				staff.
		BAME than White		reminders to complete	ONG			
		candidates, and this has		training.				100% of Panel
		increased significantly	•	Consider utility of			Deputy Dean or	Chairs and 100% of
		since 2017/18. However,		alternative forms of			HoD HRM	all staff have
		success rates for BAME		interview assessments				undertaken
		colleagues are much		as part of recruitment.	April 21			Unconscious Bias
		lower from application to		Create a log to track				training by 2022.
		shortlisting, and in the	ľ	decisions – share with			Deputy Dean	
		last two years from		all hiring managers to				
		shortlisting to success.		reinforce a consistent				
		The overall application to		approach across the	ONG			
		success rates have not		School.				
		changed at all in the past					Deputy Dean	
		two years. Concerningly,	•	Utilise targeted			2 0 0 0 1 1 2 0 0 1 1	
		in the REC staff survey,		recruitment and				
		40.1%/No.6 of BAME		positive action as				
		staff (compared to		standard in all job	April 21	Oct 21		
		13.5%/No.5 White) did		adverts to continue	7 (PIII Z I	50(2)		
		not feel the School		attracting BAME			Deputy Dean	
		follows clear and		candidates.			Deputy Death	
		Tollows clear and						

		transparent recruitment and selection processes. The School endeavours to increase completion rates for Unconscious Bias training, currently 81% of interview panel Chairs and 36% of all staff have attended. The Dean recognises and embraces the need to have a fully inclusive recruitment strategy.	•	Develop School recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.				
HBS AP2	Increase senior BAME staff (UH9 and above) to 28%.	BAME staff currently account for 18% of senior staff at UH9 and above in HBS, thereby surpassing the University KPI. Overall promotion data show proportionality between BAME and White staff	•	Review and improve recruitment processes for internal roles and promotions.  Directly encourage eligible BAME staff to apply for internal posts at higher grades.	ONG		Deputy Dean  Deputy Dean  with HoDs	Proportion of BAME staff at UH9 and above increases to 28% by 2024-25.  Responses to staff survey questions where BAME staff disagree about
		and there has been progress at UH9. Nevertheless, the School aims to increase this further in line with the diverse staff body. Thirteen staff members	•	Ensure BAME staff are represented on academic promotion panel at Dean's Review stage. Run UH8-9 progression	ONG Oct 21	ONG	Deputy Dean  Deputy Dean	encouragement and promotion decrease to be in line with White staff.  At least three members of staff
		applied for the DLP in the past three years and two were successful. Some work needs to be done around ensuring consistency in encouragement for	•	workshops. Continue to encourage high number of DLP applications. Offer opportunities for staff unsuccessful with	ONG		Deputy Dean with Athena Swan Champion Deputy Dean	apply for DLP each year with one success.
		development and promotion, as 33.3%/No.4 of BAME		DLP applications.	Annually		Deputy Dean	

		staff (compared to only 5.4%/No.2 White staff) disagreed that their manager encourages staff to apply for promotion opportunities equally, irrespective of their ethnicity or race, while 40%/No.6 disagreed that if they apply for promotion they have an equal chance of success, irrespective of their ethnicity or race (compared to 8.1%/No.3 of White staff).	•	Hold specific pre- application sessions for BAME applicants for senior management posts.				
HBS AP3	Ensure broader engagement of staff with race equality work.	EDI initiatives are discussed and reviewed in monthly SEG meetings chaired by the Dean and quarterly diversity monitoring data from HR Monthly Reports are shared with the whole School to	•	Organise more opportunities for colleagues to celebrate different cultures. Actively seek out BAME speakers to deliver talks to ensure diversity in seminars,	ONG		Assoc Dean L&T  Assoc Dean SE	60% of staff are aware of School's work and targets in relation to race equality, as measured through next REC staff survey.
		highlight diversity within the School's staff base. However, staff involvement in EDI work has not been as wide as	•	workshops, conferences, events etc. Extend number of events with external	ONG		Assoc Dean SE	HBS complete next REC staff survey (up from 24%). Consistent
		they would like in terms of engagement with events etc., and this is		speakers to discuss BAME issues in sector.	Nov 21	Annually	Dean	response rates for both BAME and White staff.
		particularly important considering the high proportion of BAME students and higher proportion of BAME	•	Facilitate whole- School EDI away day with focus on race equality.	Mar 21	July 21	Assoc Dean L&T	3 events covering BAME issues held per year; exclusive of black history
		staff.			ONG		Deputy Dean	month.

			•	Develop EDI page on staff intranet detailing race equality initiatives, events, information in the School. Ensure transparent dissemination of survey data by ethnicity and progress around race equality work. Organise safe space conversations, 'Racial Justice' and ally ship trainings for staff.	Oct 21	Oct 22	Deputy Dean	50% of individuals invited to do talks in School each year are BAME.
		P	rofe	essional SBUs - Staff Ad	ctions			
DOS AP1	Audit and, if necessary, improve recruitment practices and reinforce diversity of shortlisting and interview panels to improve success rates for BAME applicants.	Recruitment data show an increase in applications from BAME individuals but a gap in success rates widened over the past two years. Unconscious Bias training has been completed by 50% of interview panel Chairs and 35% of all staff.	•	Audit shortlisting and interview panels to ensure diversity, with at least one BAME staff member involved. Monitor impact of recent implementation of anonymous shortlisting.  Organise SBU-based UB training for those who have not undertaken it. Send regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment.	ONG  Nov 21  ONG  April 21	Sept 21	All Heads/Managers in DOS SBU  All Managers/Heads in DOS SBU- Dean/Deputy Dean overseeing via EDIT  All Managers/Heads in DOS SBU- Dean/Deputy	Gap in success rates at all stages decreases and with no more than a 5% difference from application to success annually.  100% of Panel Chairs and 100% of all staff have undertaken Unconscious Bias training by 2024.

			Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the SBU.			Dean overseeing via EDIT  DOS Executive Assistant-overseen by EDIT	
DOS AP2	Utilise positive action and targeted recruitment to attract more BAME staff at UH7 and below (excluding 'Other').	At 20%, in the DOS BAME staff representation is almost proportionate to the University staff average but not its student body. One of the highest numbers of staff across all areas are student staff, due to statutory obligations for accommodation offset, they are all on National Living Wage This causes a problem with seeing the bigger picture across the SBU. The SBU also struggles to attract men to its positions, especially BAME men. Positively, BAME staff are well-represented at UH8 and above, compared to White staff, but less so at UH7 and below. The SBU would like to attract BAME staff at all levels.	<ul> <li>Revise presentation of staff data in conjunction with HR to aid in 'seeing the bigger picture' in terms of staff data across the SBU.</li> <li>Utilise targeted recruitment and positive action in all job adverts to attract BAME candidates and men. Revise wording of job adverts.</li> <li>Develop SBU recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.</li> <li>Take stock of current advertising streams and consider further avenues to specifically target BAME candidates, including</li> </ul>	April 21  ONG  April 21  April 21  ONG	Sept 21  Sept 21	All Managers/Heads in DOS SBU- Dean/Deputy Dean overseeing via EDIT  Dean with assistance from Executive Assistant for DOS  EDIT, Deputy Dean of Students/HR	Increase representation of BAME staff at UH7 and below to 15% by 2025.

				in the local areas		DOS	
				around Hertfordshire.		SBU/Deputy	
				Monitor impact of		Dean	
				changes put in place.			
DOS AP3	Bring about wider awareness and engagement of	The DOS recently set up its EDIT and is refining its action plan. Currently,	•	Nominate EDI Champion to lead on work within the SBU.	April 21	Head of Housing	EDI Champion in place.
	staff with race equality work across the SBU.	there is no one to lead on the EDI work specifically so a Champion is needed. As well, only nine	•	Ensure all staff are encouraged by Head of Department to participate in next RECSTAS via: (1)	ONG	All Managers Heads in DOS SBU- Dean/Deputy	70% of staff are aware of SBU's work and targets in relation to race equality, as measured through
		individuals (no BAME) responded to the RECSTAS and they endeavour to increase	•	emails; (2) line managers. Hold drop-in discussion sessions	Sept 21	Dean via EDIT  Dean/Deputy	next REC staff survey. 40% of staff from DOS complete next
		this to capture wider views of staff and encourage engagement.		with the BAME Staff Network and others focused on allyship, racial justice, cultural	ONG	D (D (A))	REC staff survey (up from 17%). Consistent proportional
			•	awareness etc. Create social/informal opportunities for colleagues to celebrate different	ONG	Dean/Deputy-All Heads All Heads	response rates for both BAME and White staff.
			•	cultures. Regularly share progress against EDI and race equality goals with all staff as part of annual School Away Day or similar	ONG	Dean/Deputy	
			•	events. Ensure transparent dissemination of survey data (e.g. Pulse, WfH, RECSTAS) by	ONG	Dean  Dean/Deputy –  All Heads	

			•	ethnicity and progress around race equality work. Enhance visibility and celebrate the achievements of BAME staff and student staff. Encourage BAME staff to apply for DLP.	ONG	All Managers Heads in DOS SBU- Dean/Deputy Dean	
EBD AP1	Continue to enhance recruitment practices at all stages to attract BAME applicants.	At 23%, EBD has the highest BAME staff representation within the professional SBUs but recognises the importance of better reflecting the student body, particularly in the Careers and Employment team. Positively, BAME staff make up 25% at UH9 and above thereby surpassing the University target. Recruitment data show improvements in success rates for BAME staff from application to shortlisting (gap of 27% in 2017/18 down to 5% in 2019/20). Shortlisting to success and application to success rates have fluctuated and the gap remains lower than in many other SBUs. EBD tries to	•	Continue to ensure diverse recruitment panel representation, including one external non-EBD panel member and one BAME panellist on all interviews (can be invited from BAME Staff Network or other SBU as needed to avoid over-burdening). Most recruitment panels held within the past 1-2 years have had a diverse representation. SBU committed to working with HR and building an additional resource pool of BAME Contacts for recruitment panel activities/ purposes should internal team resources be constricted or not at the appropriate level.	ONG – Amb be met by M	All recruiting managers, with senior accountability and oversight by: Director of Business Development (Business Development) Director of International (International Office) Head Careers and Employment Service (Careers and Employment)	Increase representation of BAME staff to 30% by 2025.  Maintain no more than 3% gap in success rates from application to success between BAME and White candidates year on year.  100% of Panel Chairs and 100% of all staff have undertaken Unconscious Bias training by 2022 as well as a three-year refresher, or sooner if new training opportunities arise.

ac el fr g in U tr cc in al 11 E oi th 22 re w el al al al al al al	ensure that all advertisements actively encourage applicants from under-represented groups and use diverse enterview panels. Unconscious Bias training has been completed by 68% of enterview panel Chairs and 73% of all staff, with 00% having completed EDI Essentials and conline training. Despite the success of the latter, 25% currently require a effesher course. EBD would like to continue to ensure fairness across all stages of recruitment and attract BAME candidates at all levels.	<ul> <li>Monitor shortlisting rates to assess impact of recent implementation of anonymous shortlisting. All EBD Leadership Teams will include in their agenda twice per year an item for discussion to assess these data. This will be done at a time that suits recruitment activity per department as this will not be consistent across all.</li> <li>Encourage all staff via regular reminders to complete Unconscious Bias training. This in most parts is complete across all three departments as it's classified as mandatory training. However, this will be continuously monitored to ensure</li> </ul>	ONG	Head of Skills and Apprenticeships (Business Development) Assistant Head (Careers and Employment) Director of International (International Office)  Managers across each department, with senior accountability and oversight by: Director of Business Development (Business Development) Director of International (International (International (International Office) Head Careers and Employment
		departments as it's classified as mandatory training. However, this will be continuously	ONG	Development) Director of International (International Office)

	Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the SBU.	ONG	Assistant (Business Development) International Office Administrator (International Office) with oversight by International Services Manager Service Coordinator	
	• Include inclusive language and statements in all recruitment adverts relating to department vacancies. This in most parts is considered standard practice. Members across the departments, and specifically staff with line management responsibilities all have specific targets against their Action Plans relating to inclusive recruitment approaches. The SBU strives to continuously welcome a diverse applicant pool through	Complete and ONG. This piece of work is suggested to be monitored and updated on an annual basis.	(Careers and Employment)  All recruiting managers, with senior accountability and oversight HRBP and by: Director of Business Development (Business Development) Director of International (International (International Office) Head Careers and Employment Service (Careers and Employment)	

EBD AP2	Assess and	The governance	•	inclusive language and through its EDITs will keep abreast of demographic representation, and when appropriate will include positive action statement in relevant recruitment adverts. SBU to work together with HR to capture case studies and upto-date information which excites new talent applications from diverse backgrounds who'd recognise that the SBU provides exciting and challenging professional career opportunities. SBUs have worked with HR and supplied up-to-date information regarding each department, including case studies depicting the views of current employees on their journey and experiences working in the SBU.	ONG – Encourage,	Heads of service in liaison with EDIT Chairs: Director of Business Development in liaison with Head of Skills and Apprenticeships (Business Development) Director of International (International (International Office) Head Careers and Employment Service in liaison with Assistant Head (Careers and Employment)  Chairs of EDITs:	Ensure Wellbeing
	monitor race equality work via EDI Action Plan and newly	structure for EDI was established in August 2020 and involves issues being discussed strategically in the SEG		Wellbeing Champions to actively support EDITs in their action	where feasible, appointed Wellbeing Champion(s) to attend relevant EDI training within first 2	Head of Skills and Apprenticeships (Business Development)	Champions are actively supporting EDITs in EDI related matters.

established EDI	aboired by the Director		plane and in support	months of	Assistant Head	EDI action plans
	chaired by the Director. Individual EDITs in each		plans and in support			EDI action plans
governance.			of the EDI agenda.	appointment and	(Careers and	regularly monitored
	department			encourage	Employment) Director of	via newly established
	(International Office, Careers and			participation in EDIT discussions and	International	framework to
	Employment and			Action Plans.	(International	ensure
	Enterprise and			ONG – all EDITs	Office)	accountability.
	Development) feed into			have a standard		
	this. Each department		E	agenda item to		
	developed separate	•	Ensure BAME	review and report		
	focused action plans to		demographic	any changes in		
	feed into the central SBU		representation is	relation to the	Chairs of EDITs:	
	strategic action plan. The advancement of		continuously under	department's	Head of Skills	
			review via department	demographic		
	race equality and REC actions need to be		EDI action plans in order to ensure that	representation when applicable.	and	
	monitored via this			ONG	Apprenticeships	
			positive actions are	ONG	(Business Development)	
	framework, and		indeed reflective and		Assistant Head	
	Champions put in place to help lead on it.		based upon under-		(Careers and	
	to help lead on it.		representation.		Employment)	
					Director of	
					International	
				ONG	(International	
				ONG	Office)	
		•	Ensure department's		Office)	
			EDI Action Group			
			proactively discusses		Chairs of EDITs	
			demographic		in liaison with	
			representation and		departments'	
			incorporates ambitions into		Senior	
					Management	
			strategic EDI Action Plan. All EDITs have a		Teams and	
			standard agenda item		recruiting	
			to review and report		managers:	
			any changes in		Head of Skills	
			relations to the		and	
			department's		Apprenticeships	
			demographic		, appromised	
			demographic			

	representation –	(Business	
	ensuring that actions	Development)	
	and initiatives, such	Assistant Head	
	as campaigns and	(Careers and	
	positive action	Employment)	
	statements, are taken	Director of	
	when and where	International	
	appropriate.	(International	
	Promote transparent	Office)	
	dissemination of	ŕ	
	survey data to teams		
	(e.g. Pulse, WfH,		
	RECSTAS) by	Heads of Teams,	
	ethnicity and progress	Managers and	
	around race equality	Chairs of EDITs	
	work. The SBU	across	
	continuously strives to	departments	
	share relevant data		
	and information with		
	staff members,		
	whether through its		
	EDITs, department-		
	wide meetings, team		
	meetings and		
	department		
	newsletters/updates.		
	Not all data is		
	segmented by		
	ethnicity, as this would		
	be at the risk of		
	identifying colleagues		
	in certain		
	demographics,		
	however, when		
	available,		
	considerations and		
	comparisons are		
	drawn from University-		
	diawii ilolli olliveisity-		

				wide representation			
EBD AP3	Create an environment that further celebrates and embodies diversity across ethnic boundaries and borders.	EBD would like to further develop a diverse environment across departments both in demographic composition and attitude, awareness and sensitivity. They aim to facilitate greater sensitivity and awareness of cultures to ensure their SBU embodies a welcoming and comforting environment to all, independent of ethnicity and background, among other PC's. Part of this will involve bringing about wider awareness and engagement of staff with race equality work across the SBU.	•	Identify and seek out further training opportunities and topical discussions relating to diversity, ethnicity, cultures and equality. Share accordingly and appropriately to further enhance members of staff's awareness and sensitivity. EDITs will identify new training opportunities for department, as well as continuously invite the opinion and suggestions from colleagues across the department.  Ensure all staff are encouraged by Director to participate in next RECSTAS via: (1) emails; (2) line managers. Heads of Service, Line Managers and EDIT chairs across EBD are committed to ensuring all staff across the SBU are encouraged to participated in the next RECSTAS. Once dates for the next	ONG –Business Development, for example, aims to run a pilot training-gap needs analysis with HR by July 2021, to identify new training opportunities for the department and for colleagues at different levels.  Nov – Dec 2022	Chairs of EDITs: Head of Skills and Apprenticeships (Business Development) Assistant Head (Careers and Employment) Director of International (International Office)  Heads of service in liaison with EDIT Chairs: Director of Business Development in liaison with Head of Skills and Apprenticeships (Business Development) Director of International (International (International Office) Head Careers and Employment Service in liaison with Assistant Head (Careers and Employment)	100% of staff are aware of SBU's work and targets in relation to race equality, as measured through next REC staff survey.  80% of staff from EBD complete next REC staff survey (up from 36%). Consistent proportional response rates for both BAME and White staff.

1			
survey are defined		As well as staff	
ahead of the next		members across	
submission, this will		the SBU with	
be promoted via		line-	
different mediums:		management	
department meetings,	ANN – ensure EDITs	responsibilities.	
department-wide	prepare reports to be	Chairs of EDITs	
reminders/newsletters,	showcased to wider	in liaison with	
team meetings,	departments at	respective EDIT	
EDITs.	annual away-days,	members:	
	including highlights	Head of Skills	
	and progress made	and	
	against EDI Action	Apprenticeships	
	Plans.	(Business	
		Development)	
Regularly share		Assistant Head	
progress against EDI		(Careers and	
and race equality	ANN	Employment)	
goals with all staff as		Director of	
part of annual School		International	
Away Day or similar		(International	
events.		Office)	
events.		All SBU's Line	
		Managers, with	
		senior	
		accountability	
		and oversight by:	
		Director of	
		Business	
		Development	
- Include EDI releted		(Business	
Include EDI-related		Development)	
targets in all		Director of	
appraisals. This is in		International	
most parts already			
considered standard		(International	
practice across EBD.		Office)	
EDI-related targets		Head Careers	
and training are		and Employment	
identified at target-		Service (Careers	

				setting stages during appraisal cycles and further reviewed at 6- month review meetings			and Employment)	
EST AP1	Increase BAME staff representation to 19%.	Only 7% of staff in EST are BAME. Two BAME staff members are represented in the higher grades, which is positive and at 22.2% surpasses the University target of 16% at UH9 and above. The low representation is reflective of the sector where BAME individuals are under-represented within Property and Estates, making recruitment more challenging and EST receive fewer applications from BAME candidates overall. However, success rates reveal BAME applicants significantly less likely to be short-listed or successful at interview (with the latter, exception in 2018/19). Overall application to success rates show a 7-10% gap between BAME and White applicants. They will therefore scrutinise their recruitment practices to ensure	•	Audit shortlisting and interview panels to ensure diversity, with at least one BAME staff member involved (invited from BAME Staff Network or other SBUs to avoid overburdening).  Monitor impact of recent implementation of anonymous shortlisting.  Consider utility of alternative forms of interview assessments as part of recruitment.  Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the SBU.  Utilise targeted recruitment and positive action in all job adverts to attract BAME candidates and women. Work with HR on language used to ensure inclusivity.	Apr 2021 Apr 2021 Apr 2021 Apr 2021 Apr 2021 Apr 2021	Aug 2021 ANN ONG ONG ONG	Recruiting Manager  HRBP  Recruiting Manager  Head of Business Support  Recruiting Manager  All recruitment to come through Head of Business	Increase representation of BAME staff with the aim to reflect the local demographic (19.2%) by 2025.  Close gap in success rates from application to success between BAME and White candidates by 3% by 2023.

		fairness across all stages.	•	Develop SBU recruitment handbook featuring diverse imagery and emphasising EDI	Oct 2021	ONG	Support going forward Head of Business	
			•	elements/inclusive culture.  Take stock of current advertising streams and consider further avenues to specifically target BAME candidates, including in the local areas		ANN	Support  Recruiting  Manager/HR	
				around Hertfordshire. Monitor impact of changes put in place.			Estates Board	
EST AP2	Continue supporting new and existing BAME staff with self- development and promotion within	There are few BAME staff represented in all grades within EST. Nevertheless, it will still be important to support career progression for	•	Communicate opportunities for BAME staff (DLP/mentoring schemes) with all new	Apr 2021	ONG	Line Managers	At least one BAME member of staff successful in securing leadership development place
	the SBU.	existing and new staff as they join the department and also to ensure staff understand professional	•	starters from BAME communities. Encourage BAME staff to apply for leadership	As they arise Sept 2021	ONG	Line Managers and support groups e.g. BAME groups	lmprovement in staff survey results around
		promotion processes and criteria. In the RECSTAS (out of total 14 respondents, could not break down by ethnicity due to very	•	development opportunities. Work with line managers to support BAME staff in discussing career	July 2021	Sept 2022 ONG	Director of Estates	understanding of promotion process and criteria for professional staff (down to 10% disagree from
		small numbers), 21.4%/No.3 staff did not understand these processes and 35.6%/No.5 did not think		development. Review development plans for BAME staff with Director	Next intake Sept 2021	July 2021	HRBP	21.4%).  Discussions with BAME staff reveal awareness of

		there were clear progression pathways for people in their role.	•	Organise progression workshop with HR to help staff understand the promotion processes for professional staff. Encourage BAME staff to participate in central BAME Mentoring and Reverse Mentoring Schemes.		ANN	DV through the Estates BAME group	BAME-specific opportunities and encouragement.
EST AP3	Organise inclusive opportunities to raise staff cultural awareness of BAME issues, increase engagement and encourage	EST has been active in promoting EDI but feedback in the RECSTAS indicated that some individuals would like some BAME-focused events (e.g. in relation to festivals,	•	Hold workshops with the BAME Staff Network and others focused on White ally ship, racial justice, cultural awareness etc. for all staff to attend as part of EDIT	Plan during 2021	ONG	EDIT  EA to Director	75% of staff are aware of SBU's work and targets in relation to race equality, as measured through next REC staff survey.
	understanding and tolerance of differences.	holidays etc.) to be more welcoming to non-BAME staff to encourage understanding and tolerance, particularly of festivals and cultures (whilst appreciating the need for safe spaces as well). The SBU would	•	activities. Create social/informal opportunities for colleagues to celebrate different cultures emphasising openness for all. Regularly share progress against EDI	Plan during 2021 Apr 2021	ONG	Head of Business Support	75% of staff from EST complete next REC staff survey (up from 32%). Consistent proportional response rates for both BAME and White staff.
		like to continue raising staff awareness of and celebrating cultural differences, as well as further engaging staff in advancing REC work.	•	and race equality goals with all staff as part of annual SBU Away Day or similar events. Increase response rates to RECSTAS through active encouragement by	Nov 2022 ONG	Dec 2022	Director of Estates HRBP	Positive comments within next RECSTAS in relation to inclusivity for both BAME and White staff.

			•	Director and senior managers. Ensure transparent dissemination of survey data (e.g. Pulse, WfH, RECSTAS) by ethnicity and progress around race equality work.		ONG		
FIN AP1	Achieve 100% completion rates for Unconscious Bias training and continue to ensure consistency of recruitment practices moving forward.	Positively, recruitment data show a high number of applications from BAME individuals and no areas of concern in relation to success rates in the past two years. Application to success rates are equal which is not the case in any other area of the University. It will be important to monitor recruitment data to ensure the balance remains, and to continue increasing the uptake of relevant training such as Unconscious Bias (currently completed by 63% of interview panel Chairs and 58% of all staff). FIN often uses diverse interview panels to reflect the diversity of the pool of applicants and is working towards implementing this	•	Monitor recruitment data by ethnicity annually to determine impact of practices in place and review impact of introduction of anonymous shortlisting.  Encourage UB training for those who have not undertaken it. Send regular reminders to complete training and refreshers.  Ensure diversity of interview panels across all teams, with at least one BAME staff member involved where possible.	Apr 2021  ONG	Dec 2021	AM/FR Selecting manager	HR provide annual report, analyse at SMT.  100% of staff have undertaken UB training by end of 2021, with the exception of new starters who may not have had the chance to do so.  Interview panels for UH7 posts and above to have BAME member wherever possible.

		approach across all						
FIN AP2	Enhance awareness and engagement of race equality work across the SBU.	FIN recently set up its EDIT and is developing its EDI action plan. Currently, there is no one to lead on the EDI work specifically so a Champion is needed. As well, only eight individuals (two BAME) responded to the RECSTAS and they endeavour to increase this to capture wider views of staff and encourage engagement.	•	Nominate EDI Champion to lead on work within the SBU. Ensure all staff are encouraged to participate in next RECSTAS via: (1) emails; (2) line managers. Signpost workshops to discuss ally ship, racial justice, cultural awareness etc. Create social/informal opportunities for colleagues to celebrate different cultures. Regularly share progress against EDI and race equality goals with all staff. Ensure transparent dissemination of survey data (e.g. Pulse, WfH, RECSTAS) by ethnicity and progress around race equality work.	May 2021  Nov 2022  ONG  ONG  As arise	Jun 2021 Dec 2022 ONG ONG At least twice per year As arise	TBA  Director, Deputy Group Finance Director, and EDI Champion  EDI Champion  HRBP  HRBP	EDI Champion in place.  70% of staff are aware of SBU's work and targets in relation to race equality, as measured through next REC staff survey.  40% of staff from FIN complete next REC staff survey (up from 14%). Consistent proportional response rates for both BAME and White staff.
HRM AP1	Focus on attracting BAME candidates for all advertised posts and ensuring consistency across	Historically, there has proportionally been a healthy percentage of applications received from BAME candidates in 2017/18 (41%) and	•	Advertise suitable posts to graduating students (e.g. HBS BA [Hons] Business and Human Resources and MA Human	Jan 21	ONG	HR Lead Team with HR Team Leader Recruitment Salaried	Applications received from BAME candidates increased back to 40% or above each year.

interview stage of	2018/19 (40%).	Resource				
recruitment.	However, this dipped down to 31% in 2019/20.	Management courses.)				No more than 5% gap from shortlisting
	HR would like to attract more BAME applicants as currently, although the proportion of BAME staff is in line with the	Utilise positive action statements encouraging BAME and male staff as standard within all job	ONG	Aug 24	HR Team Leader Recruitment Salaried with HRBP for HR	to success between BAME and White candidates each year.
	University at 19%, this should be increased particularly in UH7 and below where there is	<ul> <li>adverts. Carefully examine wording of all adverts.</li> <li>Continue to support</li> </ul>	ONG	ONG	HR Lead Team	20% HR staff to support interview panels across the University.
	less representation. Though it improved in 2019/20, success rates also show variation in	diverse make-up of UH students shadowing in the department.	5,10	<b>.</b>		HR Managers to keep a shared log of interview panel
	gaps from interview to success and this will need to be monitored closely moving forward. In the meantime, completion of UB	Encourage diverse interview panels to ensure at least one BAME staff member involved (and invited from another SBU if	Sep 21	Apr 21 then 6mthly	All HR recruiting Managers	composition.  100% of all staff have undertaken Unconscious Bias training by
	training (currently 73% of interview panel Chairs and 73% of all staff have completed) and consideration of consistency within	necessary).  • Monitor SBU-level impact of recent implementation of anonymous shortlisting.	Mar 2021	Apr 21 ANN	Assistant Director (AD) for Recruitment and	September 2021.
	recruitment practices will be the main focuses.	<ul> <li>Ensure all staff complete Unconscious Bias training (and refresher training).</li> </ul>	Mar 21	ONG	Selection  AD of HR for  L&OD	
		<ul> <li>Create a log/report to track diversity of panels and decisions         <ul> <li>share with all hiring managers to reinforce</li> </ul> </li> </ul>	May 2021	ONG	HR Team Leader for RS and HR Manager	

				a consistent approach across the SBU.			Information Systems	
HRM AP2	Increase awareness and engagement of HR staff with race equality.	HR has been active in its involvement with advancing EDI and race equality work but would like to ensure that all staff within the	•	Ensure all staff are encouraged by Director to participate in next RECSTAS via: (1) emails; (2) line managers.	Nov 22	Dec 22	Director of HR	85% of staff are aware of SBU's work and targets in relation to race equality, as measured through next REC staff
		department are engaged in some way. As well, unfortunately no RECSTAS findings exist as for some reason HR	•	Hold discussion sessions focused on ally ship, racial justice, cultural awareness etc.	ONG	ONG	HR Lead Team	survey. 40% of staff from HR complete next REC staff survey (up from unknown). Consistent
		was not among the choices for SBUs in 'further monitoring' so perceptions of the SBU in relation to	•	Create social/informal opportunities for colleagues to celebrate different cultures.	ONG	ONG	HR Lead Team and EDI Team	proportional response rates for both BAME and White staff.
		race/ethnicity are not known. However, HR endeavours to organise further activities to discuss BAME issues and ensure a high response rate in the next	•	Regularly share progress against EDI and race equality goals with all staff as part of annual School Away Day or similar	ONG	ONG	Director of HR and HRBP for HR	Successfully update at Department meetings
		RECSTAS to capture staff views and encourage engagement.	•	events. Ensure transparent dissemination of survey data (e.g. Pulse, WfH, RECSTAS) by ethnicity and progress around race equality work.	ONG	ONG	AD of HR for HRIS & EO	
HRM AP3	Continue to actively develop and support BAME staff.	BAME staff development has been supported through several ways including secondments,	•	Communicate opportunities for BAME staff (Diversifying	ONG	Feb 24	AD HR for L&OD and Senior HR BP for L&OD	BAME staff continue to be encouraged to undertake opportunities.

		local mentoring, and apprenticeships/masters. HR would like to ensure that BAME staff (both existing and new) continue to be encouraged in their career development.	•	Leadership Programme/ mentoring schemes) with all new starters from BAME communities. Encourage BAME staff to apply for opportunities such as leadership development, HR Master's etc.	ONG	ONG	HR Lead Team	Measured by positive responses in next RECSTAS in relation to career development (note that no baseline exists due to HR not being included as option in previous RECSTAS).  Achieve 10% BAME
			•	Work with line managers to support BAME staff in discussing career development.	Sep 21	Sep 22	Assistant Directors with L&OD	HR staff undertaking suitable leadership development opportunities.
			•	Encourage BAME staff to participate in central BAME Mentoring and Reverse Mentoring Schemes.	Nov 20	ONG	HR Lead Team	opportunitios.
			•	Evaluate internal mentoring scheme and BAME staff experiences.	May 21	Nov 21	HR Lead Team with L&OD Team	
LCS AP1	Audit and, if necessary, improve recruitment practices and reinforce diversity of shortlisting and interview panels to improve success	Staff turnover is lowest in UH, reducing opportunities to make significant changes in short timescales. Budgetary pressures to limit/reduce numbers of higher-grade staff	•	Utilise positive action and targeted recruitment to attract more BAME staff, particularly within library services, reviewing advertising and encouraging	2021	ONG	Section Heads	100% of Panel Chairs and 80% of all staff have undertaken Unconscious Bias training by 2022.
	rates for BAME applicants in LCS.	increase competition for each opportunity. Recruitment data show		recruitment from UH graduates.	Dec 21	Dec 21 ANN	SBU Office/HRBP	representation of BAME staff to 20% by 2022.

		comparable application rates from BAME and White staff. However, success rates highlight significant gaps in shortlisting (except in 2018/19) and at interview stage. Overall gaps application to success rates range from 10-17%. It will be important to reflect on these trends, and to consider the technical and library statistics separately as the latter has an even lower representation of BAME staff. There is relatively low BAME representation in the library side of LCS, reflecting lower numbers in the profession as a whole. This makes recruitment challenging. Nevertheless, LCS will attempt to increase applications from BAME individuals to grow the pipeline through the SBU. Unconscious Bias training has been completed by 54% of interview panel Chairs and 51% of all staff and needs to be and the staff and needs to be a total staff.	•	Monitor SBU-impact of recent implementation of anonymous shortlisting.  Organise SBU-based UB training for those who have not undertaken it. Send regular reminders to complete training.  Develop SBU recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.  Monitor impact of changes put in place. Re-establish LCS careers awareness days for UH students	Dec 21  Spring 21  ONG Oct 21	Dec 21  Aug 21  ONG ONG	CIO  Section Heads  Section Heads	
LCS AP2	Increase representation of	Although BAME representation in the IT	•	Continue to communicate	ONG	ONG	CIO	Representation of BAME staff at UH9

	BAME staff at UH9 and above to 13%.	side of the SBU is relatively good, there is a need to influence and increase this in proportions at higher grades and help grow the pipeline within library services as well. Currently, only 9% of staff at higher grades in LCS are BAME. Also, the RECSTAS revealed that 36.4%/No.4 out of 11 BAME staff do not understand the promotions criteria (compared to 12.9%/No.3 White out of 23 respondents). BAME staff have been supported with career progression via DLP, mentoring etc. and this will continue.	•	opportunities for BAME staff (DLP/mentoring schemes, other leadership/ development opportunities) with all existing staff and new starters from BAME communities. Encourage take up. Work with line managers to support BAME staff in discussing career development consistently. Organise progression workshop with HR to help staff understand the promotion processes for professional staff. Offer opportunities for BAME staff unsuccessful with DLP applications (eg consider LCS mentoring scheme).	ONG Spring 22 Plan Oct 21 Run May 22	ONG  ANN  Plan Feb 22 Run May 22 ANN	Section Heads  SBU Office/HRBP  Section Heads	and above increases by 4% by 2024.  At least one application from BAME staff member for leadership development each year.  Survey findings around BAME staff understanding of promotions process reduced to be in line with White staff at 12.9%.
LCS AP3	Increase cultural awareness within LCS and ensure wider awareness and engagement of staff with race equality work.	LCS was the first professional SBU to set up its EDIT. Currently, there is no one to lead on the EDI work specifically so a Champion is needed. Feedback in the RECSTAS also indicated	•	Nominate EDI Champion to lead on work within the SBU. Ensure all staff are encouraged by Head of Department to participate in next RECSTAS via: (1)	May 21 Nov 22	Jun 21 Dec 22	CIO Section Heads	EDI Champion in place.  80% of staff are aware of SBU's work and targets in relation to race equality, as measured through

		that individuals would like more guidance around working in culturally diverse teams and how to openly discuss cultural difference to encourage other to express their different values openly. As well, taking issues	•	emails; (2) line managers. Hold drop-in discussion sessions with the BAME Staff Network and others focused on ally ship, racial justice etc. Organise staff cultural awareness	Twice per year ANN ONG	Twice per year ANN ONG	SBU Office  EDIT EDIT	next REC staff survey. 40% of staff from LCS complete next REC staff survey (up from 20%). Consistent proportional response rates for both BAME and
		seriously that are raised around cultural differences. Only 20%/No.34 (No.11 BAME) responded to the RECSTAS and they endeavour to increase this to capture wider views of staff and encourage engagement.	•	workshops. Create social/informal opportunities for colleagues to celebrate different cultures. Regularly share progress against EDI and race equality goals with all staff as	ONG Jan 22	ANN Jan 23	Section Heads  EDIT	White staff. 75% of staff attend Cultural Awareness events.
			•	part of annual School Away Day or similar events. Work with EO to develop guidance for managers and staff around working in diverse teams.			_	
OVC AP1	Take proactive steps to increase BAME staff recruitment as vacancies arise.	Although BAME staff FTE has increased since 2014/15, at 18% the OVC has marginally less BAME staff representation than the University average. Diversifying the workforce is difficult due to it being quite static in	•	Enforce requirement for diverse interview panels for all posts to ensure at least one BAME staff member involved (and invited from BAME Staff Network or another SBU if necessary, to	Mar 21 ONG	ONG	Deputy Secretary and Registrar/Heads of Corporate Services	Increase BAME staff representation to 26% by 2024.  Increase number of applications from BAME candidates to 40% by 2023.

the SBU. However, OVC would like to continue to grow this and attract BAME candidates at all levels. To do that, it will be important to ensure the recruitment process is targeted, robust and fair from start to finish. Success rates have varied over the period and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly
Monitor SBU     Services and levels. To do that, it will be important to ensure the recruitment process is targeted, robust and fair from start to finish. Success rates have varied over the period and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly      Monitor SBU shortlisting rates by ethnicity to assess impact of recent implementation of anonymous shortlisting.      Oct 21 ANN     ANN     Services and EDIT success between BAME and White candidates year on year, with no more than a 5% gap.      Onganise SBU UB session for those who have not attended. Encourage all staff via regular reminders to complete training.      Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.      Create a log to track diversity of panels and decisions – share with all thiring managers to
BAME candidates at all levels. To do that, it will be important to ensure the recruitment process is targeted, robust and fair from start to finish. Success rates have varied over the period and improved in need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly should be a shortlisting rates by ethnicity to assess impact of recent implementation of anonymous shortlisting. Oct 21 ANN  Shortlisting rates by ethnicity to assess impact of recent implementation of anonymous shortlisting.  Oct 21 ANN  HoEDI  HoEDI  HOEDI  HOEDI  HOEDI  HOEDI  HOEDI  ANN  100% of Panel Chairs and 100% of all staff have undertaken Unconscious Bias training by end of 2022.  April 21  June 21
levels. To do that, it will be important to ensure the recruitment process is targeted, robust and fair from start to finish.  Success rates have varied over the period and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly  I evels. To do that, it will be imported it oassess impact of fecent implementation of ansures implementation of anonymous shortlisting.  Oct 21  ANN  HoEDI  HoEDI  HoEDI  HoEDI  Toganise SBU UB session for those who have not attended. Encourage all staff via regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.  Create a log to track diversity of panels and decisions – share with all hiring managers to
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the recruitment process is targeted, robust and fair from start to finish. Success rates have varied over the period and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly  The recruitment process is targeted, robust and fair from start to finish. Success rates have varied over the period anonymous shortlisting.  Organise SBU UB session for those who have not attended. Encourage all staff via regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.  Create a log to track diversity of panels and decisions – share with all hiring managers to
is targeted, robust and fair from start to finish. Success rates have varied over the period and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly  is targeted, robust and fair from start to finish. Success rates have varied over the period shortlisting.  Organise SBU UB session for those who have not attended. Encourage all staff via regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.  Create a log to track diversity of panels and decisions – share with all hiring managers to
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and improved in 2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly  and improved in have not attended. Encourage all staff via regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.  Create a log to track diversity of panels and decisions – share with all hiring managers to
2019/20, so this will need to be closely monitored moving forward to ensure consistency. The RECSTAS does not indicate a perception that the SBU's practices are not clear or transparent (only 6.4%/No.5 total disagreed, one BAME staff member slightly  Encourage all staff via regular reminders to complete training.  Consider utility of alternative forms of interview assessments as part of recruitment e.g. data analysis skills, focus groups.  April 21  April 21  June 21  Encourage all staff via regular reminders to complete training.  April 21  April 21  June 21  EA to DS&R  EA to DS&R
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staff member slightly all hiring managers to
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disagreed out of the 5). It reinforce a consistent DS&R, Heads of
will still be important to approach across the Corporate
ensure completion of SBU. ONG Services, EO
training such as • Develop SBU
Unconscious Bias recruitment handbook
(currently completed by featuring diverse
700/ of list and a second of l
Chairs and 76% of all emphasising EDI DS&R, Heads of Corporate
staff) and consistency of elements/inclusive Services, EO
, Cicinottonio/motasivo
outuro.
Carefully consider
locations when
advertising for posts.

			•	Utilise different avenues to promote vacancies such as Staff Networks, VCS Groups, Herts Equality Council and neighbouring towns etc. Include positive action statements in all recruitment adverts. Continue to utilise agencies for senior posts with positive action recruitment as main focus.		Recruiting Managers	
OVC AP2	Commitment to proactively encourage and support BAME staff within their career development to	BAME staff representation at UH9 and above is only 4% in the OVC. In the RECSTAS, 32.2%/No.20 (33.4%. No.2 BAME) of	•	Communicate opportunities for BAME staff (DLP/mentoring schemes) with all new starters from BAME	ONG	S&R, DS&R and Heads of Corporate Services	Increase representation of BAME staff at UH9 and above to 10% by 2024 and 16% by 2025.
	more senior roles.	respondents did not feel there were clear progression pathways for people in their roles. The OVC is home to the VCE and BAME individuals are less likely	•	communities. Encourage BAME staff to apply for DLP. Work with line managers to support BAME staff in discussing career	ONG	S&R, DS&R and Heads of Corporate Services S&R, DS&R and	At least three additional BAME member of staff successful in securing DLP place by 2024.
		across the sector to be represented at the most senior levels. Therefore, the SBU recognises that	•	development. Encourage BAME staff to participate in central BAME	ONG	Heads of Corporate Services	Consistently positive responses from BAME staff
		targeted support is essential to ensure BAME staff can build confidence and develop, to eventually aim for	•	Mentoring and Reverse Mentoring Schemes. Organise progression workshop with HR to	Nov 21	S&R, DS&R and Heads of Corporate Services	around career development and support in the RECSTAS.

		progressing into senior posts.	•	help staff understand the promotion processes for professional staff. Regularly promote openings, secondment and shadowing opportunities within the SBU to all staff via emails. Encourage BAME staff in particular to apply	ONG		S&R, DS&R  Recruiting  Manager	
OVC AP3	Continue to increase awareness and engagement of OVC staff with race equality work.	The OVC has been active in its involvement with advancing EDI and race equality work, and response rates to the RECSTAS were the highest in the University at 77%/No.62 (10%/No.6 BAME). The majority of staff agreed (91.9%/No.57, 3.2%/No.2 neutral) that the University is committed to creating an inclusive environment. However, they would like to ensure that all staff	•	particular to apply.  Ensure all staff are encouraged by S&R to participate in next RECSTAS via: (1) emails; (2) line managers.  Hold further discussion sessions focused on ally ship, racial justice, cultural awareness etc.  Create social/informal opportunities for colleagues to celebrate different cultures.	ANN Oct 21 ONG	ONG	S&R and Heads of Corporate Services  S&R and HoEDI  DS&R and HoEDI	95% of staff are aware of SBU's work and targets in relation to race equality, as measured through next REC staff survey. 90% of staff from OVC complete next REC staff survey (up from 77%). Consistent proportional response rates for both BAME and White staff. At least 3 discussion
		within the department continue to be engaged in some way and to develop an inclusive culture within the SBU through organising and hosting diversity events to help raise awareness, celebrate and educate.	•	Regularly share progress against EDI and race equality goals with all staff as part of annual OVC Away Day or similar events. Ensure transparent dissemination of	ONG		Heads of Corporate Services DS&R and Heads of	sessions and social opportunities held per year. All staff attend at least one event/session.

			•	survey data (e.g. Pulse, WfH, RECSTAS) by ethnicity and progress around race equality work. Incorporate EDI objectives including training needs in appraisals (Unconscious Bias, EDI essentials etc.). Continue to ensure high visibility and participation of VCE members with BHM, BAME mentoring and other initiatives.	Sept 21 ONG	ANN	Corporate Services  Heads of Corporate Services  S&R, VCE and BoG	
MCM AP1	Audit and, if necessary, improve recruitment practices and reinforce diversity of shortlisting and interview panels to improve success rates for BAME applicants in MCM.	Gaps in success rates between BAME and White candidates are evident at all stages of recruitment. And given that the SBU has one of the lowest proportions of BAME staff in the University, this needs to be addressed. Representation of BAME staff is very low at 7% and there are no BAME staff at UH7 and above. In terms of Unconscious Bias training, 67% of Panel Chairs have undertaken this and 66% of all staff.	•	Audit shortlisting and interview panels to ensure diversity, with at least one BAME staff member involved (invited from other SBUs or BAME Staff Network to avoid overburdening). Line managers to use their own networks, with support from BAME staff network/EDI office to identify diverse panels. Monitor impact of recent implementation of anonymous shortlisting in SBU.	Feb 21 Aug 21 ONG	ANN ONG	Marcomms Business Manager / Director of Marketing and Communications  Director of Marketing and Communications / HRBP	Reduce the gap between BAME and White applicants from application to interview stage to no more than 3% difference annually.  100% of Panel Chairs and 100% of all staff have undertaken Unconscious Bias training by end of 2021.  Figures to be reviewed in-line with HR reporting.

			•	Organise SBU-based UB training for those who have not undertaken it. Send regular reminders to complete training. Consider utility of alternative forms of interview assessments as part of recruitment. Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the SBU. Annually monitor impact of changes put in place.	ONG Apr 21 ONG	ONG	Director of Marketing and Communications  Director of Marketing and Communications  Marcomms Business Manager  Director of Marketing and Communications	Annual review with increased representation of BAME staff to 15% by 2024  Increase the percentage of BAME colleagues in UH7 and above roles by 100% (from 0%) by 2024.
MCM AP2	Utilise positive action and targeted recruitment to attract more BAME applicants.	Fewer applications were received from BAME candidates over the past three years. MCM have therefore focussed their attention to advertise in diverse media and from November 2020 onwards (in addition to standard media), began advertising vacancies on Diversityjobsite.co.uk. They will continue to try and attract more BAME candidates to increase	•	Utilise positive action and targeted recruitment to attract more BAME applicants in all job adverts.  Take stock of current advertising streams and consider further avenues to specifically target BAME candidates (in addition to Diversityjobsite.co.uk),	Apr 21 Apr 21	ONG  Dec 21 and ONG	Marcomms Business Manager  Deputy Directors of Marketing and Communications	Applications from BAME candidates remain at 40% or above.

MCM		representation across all grades.	•	including in the local areas around Hertfordshire.  Target graduate students from HUM BA and MA Media programmes (utilising positive action statements) and BA/MA Marketing in BUS for junior positions and student placements to attract BAME applicants within diverse student cohorts. Placement event students recruited every year for student recruitment events team.  Organise information session for BAME internal student candidates interested in learning more about MCM opportunities, in partnership with Careers who run a dedicated BAME careers fair, set to take place in summer 2021  Annually monitor impact of changes put in place.  Nominate EDI	Apr 21	Summer 21 Date TBC ANN	Deputy Directors of Marketing and Communications  Deputy Directors of Marketing and Communications  Marcomms Business Manager  Director of	
AP3	Increase engagement, understanding and	MCM set up their EDIT in June 2020 and recently agreed their EDI	•	Champion to lead on work within the SBU.	Apr 21	May 21	Marketing and Communications	EDI Champion in place.

	action plan Comments		F		Dec 00		4000/ of ot-ff
openness amongst	action plan. Currently,	•	Ensure all staff are	Nav. 00	Dec 22		100% of staff are
all MCM staff	there is no one to lead		encouraged by	Nov 22		D'(	aware of SBU's work
around race	on the EDI work		Director to participate			Director of	and targets in relation
equality.	specifically so a		in next RECSTAS via:			Marketing and	to race equality, as
	Champion is needed.		(1) emails; (2) line			Communications	measured through
	Feedback within the		managers.		Jan 23		next REC staff
	RECSTAS indicated that	•	Play an active role in	Aug 22			survey.
	colleagues may need		marketing REC				40% of staff from
	support in understanding		surveys utilising team			Deputy Director	MCM complete next
	the need for positive		resource to ensure			of Marketing and	REC staff survey (up
	action, and provided with		high response rate			Communications	from 22%).
	safe platforms to speak		across the University.		Jun 23		Consistent
	about race, difference	•	Support future	Apr 23		Insight Team	proportional
	and how this impacts on		facilitation of future				response rates for
	areas such as hiring		REC consultation				both BAME and
	practices. Enhancing		focus groups.		ONG		White staff.
	knowledge and	•	Hold drop-in	Mar 21		Deputy Director	
	educating staff is a		discussion sessions			of Marketing and	
	primary aim within the		with the BAME Staff			Communications	
	SBU. The response rate		Network and others				
	for the RECSTAS was		focused on ally ship,				
	22% so it will also be		racial justice, Cultural		ONG		
	important to increase		Awareness etc.	ONG		EDI Champion	
	engagement to better	•	Regularly share			·	
	understand colleague	•	progress against EDI			Director of	
	perceptions and		and race equality		As info	Marketing and	
	understanding of race		goals with all staff.	ONG	arises	Communications	
	and ethnicity.						
	,	•	Ensure transparent dissemination of				
			survey data (e.g.		ONG	Deputy Director	
			Pulse, WfH,	ONG	0.10	of Marketing and	
			RECSTAS) and	0.10		Communications	
			progress around race			Communications	
			equality work.				
			Seek BAME				
			colleagues' and				
			student feedback and				
			input (being conscious				

				not to over-burden) proactively on ensuring work environment and the work we do is inclusive and representative of student and staff body.				
REG AP1	Audit and, if necessary, improve recruitment practices to attract more BAME candidates and improve success rates compared to White staff.	Fewer applications were received from BAME candidates over the past three years (34-38%). REG has taken a number of steps to address this, e.g. advertising on the London tube network, which was not particularly successful.	•	Utilise positive action and targeted recruitment to attract more BAME applicants. Take stock of current advertising streams and consider further avenues to specifically target BAME candidates, including	Apr 2021 Nov 2021 Nov 2021	ONG Apr 2022	Assistant Registrar (Strategic Projects) and HR  Assistant Registrar (Strategic Projects) and HR	Increase applications from BAME candidates year on year aiming for no less than 35% BAME applicants.  Gap in success rates decreases to 5% in application to
		They have not given up and will continue to be creative in diversifying advertising streams and utilising positive action to attract more BAME candidates. Even following restructuring, REG has one of the	•	local areas around Hertfordshire. Develop SBU recruitment handbook featuring diverse imagery and emphasising EDI elements/inclusive culture.	Apr 2021 Apr 2021	Apr 2022 ONG	HRBP Assistant	shortlisting stage.  100% of Panel Chairs and all staff have undertaken Unconscious Bias training by 2022.  Increase
		lowest proportions of BAME staff at the University (12%) and has historically had difficulties in recruiting BAME staff. Gaps in success rates between BAME and White candidates are evident at all stages of	•	Audit interview and shortlisting panel make-up. Ensure panel diversity, with at least one BAME staff member involved (invited from other SBUs or BAME Staff	Aug 2021  ONG and May 2022  Sept 2021	ONG	Registrar (Strategic Projects) Assistant Registrar (Strategic Projects)	representation of BAME staff to 25% by 2025.

		recruitment, though this improved somewhat in 2019/20. Given that the SBU has one of the lowest proportions of BAME staff in the University, this needs to be addressed. In terms of Unconscious Bias training, this has been completed by 85% of interview panel Chairs and 71% of all staff.	•	Network to avoid overburdening).  Monitor impact of recent implementation of anonymous shortlisting in SBU.  Organise SBU-based UB training (2022) for those who have not undertaken it. Send regular reminders to complete online training.  Consider utility of alternative forms of interview assessments as part of recruitment.  Create a log to track diversity of panels and decisions – share with all hiring managers to reinforce a consistent approach across the SBU.  Annually monitor impact of changes put in place.	Jun 2021  Jan ANN	ONG  Nov 2021  Jul 2021  Jan ANN	Assistant Registrar (Strategic Projects) and HR  Assistant Registrar (Strategic Projects)  Director (Student Administration)  Assistant Registrar (Strategic Projects)  Assistant Registrar (Strategic Projects)	
REG AP2	Increase representation of BAME staff at UH9 and above to 16%.	Positively, BAME staff representation at UH9 and above is currently 13.6% (No.3) in REG due to recent appointments outside	•	Communicate opportunities for BAME staff (DLP/mentoring schemes) with all new	Apr 2021  As they arise	ONG	Assistant Registrar (Strategic Projects)	Increase representation of BAME staff at UH9 and above to 16% by 2024.

REG	Increase	the data period (such as a new BAME Director of Student Administration). In the RECSTAS, 31.3%/No.15 (cannot break down by ethnicity due to small numbers) of respondents did not feel there were clear progression pathways for people in their roles. More defined progression pathways have been put in place following StAR so it will be important to monitor staff perception around this. In addition, 22.2%/No.10 staff did not understand the promotion process or criteria. Supporting BAME staff in their career progression is particularly important considering their vast under-representation at most grades, to build the pipeline up to UH9 and above.	•	starters from BAME communities. Encourage BAME staff to apply for leadership opportunities. Work with line managers to support BAME staff in discussing career development. Encourage BAME staff to participate in central BAME Mentoring and Reverse Mentoring Schemes. Organise progression workshop with HR to help staff understand the promotion processes for professional staff. Regularly promote openings, secondment and shadowing opportunities within the SBU to all staff via emails. Encourage BAME staff in particular to apply. Nominate EDI	Jun 2021 ANN Next intake Sept 2021 Jul 2021 ONG	As they arise Sept 2021 ANN  One-year ANN  ANN  ONG	Line Managers  HRBP  Line Managers  Assistant Registrar (Strategic Projects) and HR  Line Managers	At least one BAME member of staff supported to apply for leadership development opportunities (e.g. DLP, Aurora etc.) each year.  Decrease in number of staff not understanding the promotion process to 10%. Proportional response rates from BAME and White staff.
AP3	awareness and engagement of REG staff with race equality work.	their EDIT and are working on their EDI action plan, so focused work in this area is quite new to them. They would	•	Champion to lead on work within the SBU. Liaise with new Director of Student Administration who is	May 2021	2021 Aug 2021	Registrar	place.  60% of staff are aware of SBU's work and targets in relation

like to ensure all s aware of their obje and engaged with	ves on involving BAME ce staff in local priorities,		Assistant Registrar and Director (Student	to race equality, as measured through next REC staff
equality work. Cur there is no one to on the EDI work specifically so a Champion is need	ad activities/outputs, whilst avoiding over- burdening and tokenism.  Hold discussion	Twice per year ANN	Administration)	survey. Each member of staff attends at least one event/session per year.
	focused on ally ship, racial justice, Cultural	Twice per year Feb 2022 ANN	Assistant Registrar	
	Awareness etc.  • Create social/informal opportunities for colleagues to celebrate different cultures.	May 2021 ANN	Assistant Registrar	
	Regularly share progress against EDI and race equality goals with all staff.      Seek BAME	Jun 2021 ONG	Assistant Registrar	
	colleagues' feedback and input (being conscious not to over- burden) proactively on ensuring work	Sept 2021	Assistant Registrar	
	environment is inclusive. Agree and embed EDI targets within personal objectives of all staff	ONG	Anadamia	
	within REG during appraisal round.		Academic Registrar	

REG	Closely monitor	During November 2018,	•	Analyse staff data by	Jan 2022	ANN	Director	Data monitored
AP4	REG data and staff	a Student Administration	_	ethnicity annually.	Jan. 2022	,	(Student	regularly and further
	feedback by	Review (StAR) was	•	Ensure all staff are	Nov 2022		Administration)	actions put in place if
	ethnicity following	initiated and finalised in		encouraged by		Dec	,	needed.
	StAR transition and	summer 2020. The new		Director to participate		2022	Academic	
	develop actions as	structure has resulted in		in next RECSTAS via:			Registrar,	60% of staff from
	required.	most School-based		(1) emails; (2) line	ONG		Director	REG complete next
		professional staff being		managers.			(Student	REC staff survey (up
		moved into three central	•	Ensure transparent		ONG	Administration)	from 31%).
		University 'Hubs' now		dissemination of			and Line	Consistent
		located within REG,		survey data (e.g.			Managers	proportional
		increasing the SBU's		Pulse, WfH,			Academic	response rates for
		FTE by 108.6. Affected		RECSTAS) and	ONG		Registrar	both BAME and
		staff (20 BAME) received		progress around race				White staff.
		one-one consultations,		equality work.		ONG		
		plus interview skills	•	Develop further				
		training, supporting	_	actions as required.				
		applications for		dollorio do roquirod.			Director	
		vacancies within the new					(Student	
		structure. As the					Administration)	
		changes are fairly						
		recent, REG will ensure						
		they closely monitor their						
		diversity data and staff						
		feedback by ethnicity to						
		track the impact of the						
		re-structuring over time.						
		The RECSTAS also took						
		place before the						
		transition, so it will be						
		important to ensure a						
		high response rate						
		(originally 31%/No.45, 4						
		BAME staff) to gauge						
		staff opinion and the						
		impact of this.						
		Acade	emic	c SBUs – Student-focus	ed Actions			

HBS 7c.1	HBS to identify, and support BAME UG students at risk of dropping out e.g. through work of school student success team and mentoring/coaching support.	The dropout rate for Home/EU UG BAME students (9.5%) is higher than for White UG students (7.7%) (2018-19 baseline) (Differential of 1.8pp)  The dropout rate for INT UG BAME students (6.2%) is higher than for White INT UG students (5.3%) (2018-19 baseline) (Differential of 1.2pp) (NB caution must be taken when considering White INT students as 5.3% represents only 5 students. Targets are therefore based on the reduction in INT student	Targets for reduction in Home/EU differentials  • 2019-20: 1.4pp  • 2020-21: 1.0pp  • 2021-22: 0.6pp  • 2022-23: 0.2pp  • 2023-24: 0  Targets for reduction in percentage of BAME INT student dropout rate  • 2019-20: 6.0%  • 2020-21: 5.8%  • 2021-22: 5.6%  • 2022-23: 5.4%  • 2023-24: 5.3%	Sep 2019 Sep 2019	Jul 25	ADLT HBS	Year on year targets met to eliminate the differential  Year on year targets met to reduce INT BAME student drop out
HBS 7d.1	HBS to reduce their awarding gap by 75 percentage points (pp) according to APP targets	percentage drop out and not differentials) The awarding gap was 27pp (2018-19 baseline)	APP targets  • 2019-20: 25pp  • 2020-21: 23pp  • 2021-22: 19pp  • 2022-23: 15pp  • 2023-24: 13pp  • 2024-25: 9pp	Sep 2019	Jul 25	Dean of HBS	Year on year targets met
HBS7f.3	HBS and CE to further support BAME students in preparation for employment	2017-18 Graduate Outcomes data shows a higher percentage of BAME students (11.5%) unemployed compared	<ul> <li>2024-25. 9pp</li> <li>2018-19: 6.0pp</li> <li>2019-20: 5.0pp</li> <li>2020-21: 4.0pp</li> <li>2021-22: 3.0pp</li> <li>2022-23: 2.0pp</li> </ul>	Sep 2019	Jul 25	Careers Advisor in CE linked with HBS and ADLT HBS	Year on year targets met to reduce percentage unemployment differential

		to White students (4.8%) 15 months post- graduation (Differential of 6.7pp)	(to note GO data is collected 15 months post- graduation and year refers to year of completed study				
CTA 7c.1	CTA to identify, and support BAME UG full time and part time students at risk of dropping out e.g. through work of school student success team and mentoring/coaching support.	The dropout rate for UG BAME students (10.6%) is higher than for White UG students (9.0%) (2018-19 baseline) (Differential of 1.6pp) (INT student number are very small, I so targets are based on Home/EU data)	Targets	Sep 2019	Jul 25	ADLT CTA	Year on year targets met to eliminate the differential
CTA 7d.1	CTA to reduce their awarding gap by 75 percentage points (pp) according to APP targets	The awarding gap was 24pp (2018-19 baseline)	APP targets  • 2019-20: 23pp  • 2020-21: 22pp  • 2021-22: 29pp  • 2022-23: 15pp  • 2023-24: 16pp  • 2024-25: 6pp	Sep 2019	Jul 25	Dean of CTA	Year on year targets met
CTA7e.1	Recognising a lack of diversity in Home CTA PGT students, develop and implement a BAME scholarship programme	White students represent 83% of Home PGT students in CTA (BAME student numbers = 31, White student numbers = 156) (2018-19 baseline)	Collaborate with other schools with low PGT diversity (EDU and HUM) and MCM to establish scholarship criteria and funding  Implement scholarship programme	Dec 20 Sep 21	Jul 21 Jul 24	Head of Development MCM, Dean of CTA	20% increase in Home BAME PGT numbers in CTA by Jul 24
EDU7c.1	EDU to identify, and support BAME UG students at risk of dropping out e.g. through work of school student success team and	The dropout rate for UG BAME students (6.8%) is higher than for White UG students (4.8%) (2018-19 baseline) (Differential of 2.0pp)	Targets	Sep 2019	Jul 25	ADLT EDU	Year on year targets met to eliminate the differential

	mentoring/coaching support.	(INT student number are very small, so targets are based on Home/EU data)					
EDU 7d.1	EDU to reduce their awarding gap according to APP targets	The awarding gap was 20pp (2018-19 baseline)	APP targets  • 2019-20: 19pp  • 2020-21: 18pp  • 2021-22: 16.5pp  • 2022-23: 14.5pp  • 2023-24: 12.5pp  • 2024-25: 9.5pp	Sep 2019	Jul 25	Dean of EDU	Year on year targets met
EDU 7e.1	Recognising a lack of diversity in Home EDU PGT students, develop and implement a BAME scholarship	White students represent 87% of Home PGT students in EDU (BAME student numbers = 84, White student numbers = 667) (2018-19	Collaborate with other schools with low PGT diversity (CTA and HUM) and MCM to establish scholarship criteria and funding	Dec 20	Jul 21	Head of Development MCM, Dean of EDU	20% increase in Home BAME PGT numbers in EDU by Jul 24
	programme	baseline)	Implement scholarship programme	Sep 21	Jul 24		
EDU7e.7	Recognising a lack of diversity in Home EDU PGR students, develop and implement a BAME scholarship	White students represent 85% of Home PGR students in EDU (BAME student numbers = 6, White student numbers = 34) (2018-19 baseline)	Collaborate with other schools with low PGR diversity (EDU, HUM and SPECS) and MCM to establish scholarship criteria and funding	Dec 20	Jul 21	Head of Development MCM, Dean of EDU	20% increase in Home BAME PGT numbers in EDU by Jul 24
	programme		Implement scholarship programme	Sep 21	Jul 24		
HSK7a.1	There have been improvements in application to offer ratios in HSK and application to offer ratios have doubled for Black and Asian students but HSK still have the	Application to offer ratio for Black/Black British students is 29% Application to offer ratio for White students is 49% (2018/19 baseline) (Differential of 20 percentage points)	Targets for differentials in application to offer ratios  • 2019-20: 16pp  • 2020-21: 12pp  • 2021-22: 8pp  • 2022-23: 4pp  • 2023-24: 2pp  • 2024-25: 0pp	Sep 2019	Jul 25	Dean of HSK	Elimination of differential in application to offer ratios between Home White and Black/Black British students in alignment with

	largest application to offer ratios gap between Black and White for Home students						University APP target
HSK7d.1	HSK to reduce their awarding gap by 75 percentage points (pp) according to APP targets	The awarding gap was 29pp (2018-19 baseline)	APP targets  • 2019-20: 27pp  • 2020-21: 25.5pp  • 2021-22: 21pp  • 2022-23: 16.5pp  • 2023-24: 12pp  • 2024-25: 7.5pp	Sep 2019	Jul 25	Dean of HSK	Year on year targets met
HSK7e.3	Investigate reasons for increasing trends in non-continuation in HSK for Home/EU BAME and White PGT students and implement mitigating actions.	Data indicates increasing trends BAME PGT student non-continuation = 15% 2016/17; 16% 2017/18; 18% 2018-19 White PGT student non-continuation = 17% 2016/17; 19% 2017/18; 19% 2018-19	<ul> <li>EDIT to investigate PGT non-continuation data</li> <li>EDIT to hold focus groups with PGT students to identify any challenges and supportive actions</li> <li>ADLT and programme leaders to implement identified actions</li> <li>Target</li> <li>Non-continuation for BAME PGT Home/EU students = 14% by Jul 22</li> <li>Non-continuation for White PGT Home/EU students = 14% by Jul 22</li> </ul>	Jan 21	July 22	Chair of HSK EDIT and ADLT HSK	Reduction in non-continuation for PGT HSK BAME and White students to University average (14%) by Jul 22
HUM7c.1	HUM to identify, and support BAME INT UG students at risk of dropping out e.g. through work of school student	The dropout rate for INT UG BAME students has been consistently higher than for White INT UG students (2018-19 baseline BAME = 4.0%;	Targets for reduction in percentage of BAME INT student dropout rate • 2019-20: 3.8% • 2020-21: 3.6% • 2021-22: 3.5%	Sep 2019	Jul 25	ADLT HUM	Year on year targets met to reduce INT BAME student drop out

	success team and mentoring/coaching support.	White =0%) (Differential of 4.0pp)  (NB caution must be taken when considering INT students as 4% represents only 10 students.)	<ul><li>2022-23: 3.2%</li><li>2023-24 3.0%</li></ul>				
HUM 7d.1	HUM to reduce their awarding gap according to APP targets	The awarding gap was 18pp (2018-19 baseline)	APP targets  • 2019-20: 17pp  • 2020-21: 16pp  • 2021-22: 14.5pp  • 2022-23: 15.5pp  • 2023-24: 10.5pp  • 2024-25: 8.5pp	Sep 2019	Jul 25	Dean of HUM	Year on year targets met
HUM7e.1	Recognising a lack of diversity in Home HUM PGT students, develop and implement a BAME scholarship programme	White students represent 77% of Home PGT students in HUM (BAME student numbers = 14, White student numbers = 47) (2018-19 baseline)	Collaborate with other schools with low PGT diversity (CTA and EDU) and MCM to establish scholarship criteria and funding  Implement scholarship programme	Dec 20 Sep 21	Jul 21 Jul 24	Head of Development MCM and Dean of HUM	20% increase in Home BAME PGT numbers in HUM by Jul 24
HUM7e.7	Recognising a lack of diversity in Home HUM PGR students, develop and implement a BAME scholarship programme	White students represent 66% of Home PGR students in HUM (BAME student numbers = 17, White student numbers = 33) (2018-19 baseline)	Collaborate with other schools with low PGR diversity (EDU and SPECS) and MCM to establish scholarship criteria and funding  Implement scholarship programme	Dec 20 Sep 21	Jul 21 Jul 24	Head of Development MCM and Dean of HUM	20% increase in Home BAME PGT numbers in HUM by Jul 24
LAW7d.1	LAW to reduce their awarding gap according to APP targets	The awarding gap was 24pp (2018-19 baseline)	APP targets  • 2019-20: 23pp  • 2020-21: 22pp  • 2021-22: 19pp	Sep 2019	Jul 25	Dean of HLS	Year on year targets met

LAW7f.3	LAW and CES to further support BAME students in preparation for employment	2017-18 Graduate Outcomes data shows a higher percentage of BAME students (12.3%) unemployed compared to White students (5.3%) 15 months post- graduation (Differential of 7.0pp)	<ul> <li>2022-23: 15pp</li> <li>2023-24: 11pp</li> <li>2024-25: 7pp</li> <li>2008-19: 6.0pp</li> <li>2019-20: 5.0pp</li> <li>2020-21: 4.0pp</li> <li>2021-22: 3.0pp</li> <li>2022-23: 2.0pp</li> <li>(to note GO data is collected 15 months post-graduation and year refers to year of completed study</li> </ul>	Sep 2019	Jul 25	Careers Advisor in CE linked with LAW and ADLT LAW	Year on year targets met to reduce percentage unemployment differential
LMS7c.1	LMS to identify, and support BAME INT UG students at risk of dropping out e.g. through work of personal tutors and mentoring/coaching support.	The dropout rate for INT UG BAME students is higher than for White INT UG students (2018-19 baseline BAME = 7.1%; White =2.5%) (Differential of 4.6pp)  (NB caution must be taken when considering percentages INT White students as 2.5% represents only 1 student, where as 7.1% of BAME INT students represents 29 students. Targets are therefore based on the reduction in INT student percentage drop out and not differentials)	Targets for reduction in percentage of BAME INT student dropout rate  • 2019-20: 6.7%  • 2020-21: 6.3%  • 2021-22: 6.0%  • 2022-23: 5.7%  • 2023-24: 5.4%	Sep 2019	Jul 25	ADLT LMS	Year on year targets met to reduce INT BAME student drop out
LMS 7d.1	LMS to reduce their awarding gap	The awarding gap was 10pp (2018-19 baseline)	APP targets • 2019-20: 9pp • 2020-21: 8pp	Sep 2019	Jul 25	Dean of LMS	Year on year targets met

	according to APP targets		<ul> <li>2021-22: 6pp</li> <li>2022-23: 4pp</li> <li>2023-24: 2pp</li> <li>2024-25: 0pp</li> </ul>				
LMS7e.6	To support BAME PGR students in LMS, to reduce risk of non-continuation	Data indicates non-continuation in LMS for PGR BAME students (6%) to be higher than White students (2%) (2018-19 baseline) (NB caution must be taken when considering percentages as student numbers are small)	<ul> <li>EDIT to investigate         PGR non-continuation         data</li> <li>EDIT to hold focus         groups with BAME         PGR students to         identify any         challenges and         supportive actions</li> <li>Pair BAME PGR         ambassadors with at         risk LMS PGR         students</li> <li>Parity in non-         continuation for PGR         LMS BAME students         with non-continuation         rates of White         students Jul 24</li> </ul>	Jan 21 Jan 21 Feb 22	July 22 July 23 July 23	LMS EDIT and ADR  Doctoral College and LMS ADR	Parity in non- continuation for PGR LMS BAME students with non- continuation rates of White students Jul 24
SPECS 7d.1	SPECS to reduce their awarding gap according to APP targets	The awarding gap was 21pp (2018-19 baseline)	APP targets  • 2019-20: 19pp  • 2020-21: 17pp  • 2021-22: 14pp  • 2022-23: 11pp  • 2023-24: 8pp  • 2024-25: 5pp	Sep 2019	Jul 25	Dean of SPECS	Year on year targets met
SPECS 7f.3	Careers and Employment (CES) to target activity within Engineering and Technology to improve graduate outcomes for BAME students	Previous DHLE data and 2017/18 graduate outcomes data indicates higher unemployment for students from BAME backgrounds compared to White students within	GO targets for percentage unemployment for graduates from BAME backgrounds within Engineering and Technology  • 2018-19: 18.0%  • 2019-20: 17.0%	Feb 21	Jul 24	Careers Advisor in CE linked with SPECS and ADLT SPECS	Reduction by 5 percentage points of 'unemployment percentage' for graduates from BAME backgrounds within Engineering and Technology

	(e.g. BAME engineering speaker series, BAME career mentoring programme) and to work within physics, astrophysics and mathematics to improve graduate outcomes for White students	Engineering and Technology 2017/18 GO data (% unemployed) BAME students = 18.5% White students = 3.3% 15 months post-graduation (Differential of 15.2pp)  2017/18 GO data for Physics, astrophysics and maths graduates identifies high unemployment for White students BAME students = 6.7% White students = 13.5% 15 months post-graduation (Differential of 6.8pp)	<ul> <li>2020-21: 16.0%</li> <li>2021-22: 15.0%</li> <li>2022-23: 13.5%</li> <li>(to note GO data is collected 15 months post-graduation and year refers to year of completed study)</li> <li>GO targets for percentage unemployment for graduates from White backgrounds within Physics, Astronomy and Maths</li> <li>2018-19: 13.0%</li> <li>2019-20: 14.0%</li> <li>2021-22: 9.0%</li> <li>2022-23: 8.5%</li> <li>(to note GO data is collected 15 months post-graduation and year refers to year of completed study)</li> </ul>	Feb 21	Jul 24	Careers Advisor in CE linked with SPECS and ADLT SPECS	Reduction by 5 percentage points of 'unemployment percentage' for graduates from White backgrounds within Physics, Astronomy and Maths
SPECS 7e.7	Recognising a lack of diversity in Home Physics, Astronomy and Maths PGR students, develop and implement a BAME scholarship programme (PAM is now part of SPECS)	White students represent 79% of Home PGR students in PAM (BAME student numbers = 6, White student numbers = 26) (2018-19 baseline)	Collaborate with other schools with low PGR diversity (EDU and HUM) and MarComms to establish scholarship criteria and funding  Implement scholarship programme	Dec 20 Sep 21	Jul 21 Jul 24	Dean of SPECS and MarComms	20% increase in Home BAME PGT numbers in SPECS (PAM subject) by Jul 24