

University of Hertfordshire

Fees and Finance Policy

2017/18

(Academic Year – 1st August 2017 to 31st July 2018)

1 INTRODUCTION

The purpose of this document is to outline details of our tuition fee policy for all students studying in the 2017/18 academic year. This policy is updated annually to reflect revisions in institutional policy agreed by the University's Board of Governors and amendments to fee levels. The detailed policy set out in this document is agreed by the University's Fees and Bursary Committee.

The University sets its fees in line with government policies and submits a return each year to OFFA (<https://www.offa.org.uk/>) to help promote fair access to higher education.

Going to university is a big decision and a great investment in your future. It is also a big financial investment, so it is important to be aware of the cost of tuition and other essential rules such as when fees must be paid, or when you might be entitled to a refund.

All students are personally liable for the payment of their fees relating to their studies, unless your offer letter expressly informs you otherwise. If payment is to be made by a third party, i.e. Student Finance England, employer or other sponsor, or by a parent or guardian, then it is the responsibility of the student to ensure this is arranged before any payments are due.

The University can provide advice and support if things go wrong or if students get into financial difficulties; our contact details and other useful information can be found at the end of this document.

The Hertfordshire Students' Union also provides impartial advice and support to our students regarding financial matters.

References to "University" (and "UH") throughout this document are to the University of Hertfordshire.

Julie Kelly
Head of Student Centre
24th October 2016

Contents

1	INTRODUCTION	2
2	FEE INFORMATION	5
2.1	Calculating tuition fees.....	5
2.2	Residential status	5
2.3	Other tuition related costs.....	6
2.4	Fee liability dates	6
2.5	Payment of tuition fees.....	7
2.6	Sanctions for non-payment of tuition fees	7
2.7	When tuition fees change	8
2.8	When there is a material change to a course or a course is discontinued	9
2.9	Implications for students who withdraw, etc.	9
2.10	Additional information for international students	10
2.10.1	Payment of the Deposit	10
2.10.2	Full payment discount	11
2.10.3	Refunds	11
2.10.4	When circumstances change	12
2.10.5	Student studying at Hertfordshire International College	12
2.11	Accredited Prior Learning.....	12
3	UNDERGRADUATE FEES FOR 2017/18	13
3.1	Full time Home/EU Fees – Standard Courses.....	13
3.2	Part time Home/EU Fees.....	14
3.3	Full time International Fees – Standard Courses	14
3.4	Part time International Fees	15
3.5	Placements/Study abroad.....	15
3.5.1	International Students studying in N America, Australia, Singapore or Mainland Europe .	15
3.5.2	Home/EU Students Studying Abroad (not Erasmus)	15
3.5.3	Home/EU studying in Europe (Erasmus Programme).....	15
4	POSTGRADUATE TAUGHT PROGRAMME FEES FOR 2017/18.....	16
4.1	Full time Home/EU Fees.....	16
4.2	Part time Home/EU Fees.....	16
4.3	Full time International Fees	17
4.4	Part time International Fees	17
5	NON-STANDARD FEES FOR 2017/18	18
5.1	Non-Standard Preparatory Course Fees	18

5.2	Non-Standard Undergraduate Fees	18
5.3	Non-Standard Postgraduate Fees	19
6	RESEARCH STUDENT FEES FOR 2017/18	22
6.1	Research Fees for research degree schedules	22
6.2	Bench Fees	24
6.3	International research students based in their home country (distance-based)	24
6.4	Fee Paying Periods for Research Degrees	24
6.5	Minimum fees to pay	24
6.6	Fees where the Student Changes Mode of Study during the Year	24
6.7	Writing-up fees for former full-time research students (Schedule A only)	24
6.8	Post viva examination fees.....	24
6.9	Higher Doctorates	24
6.10	International students studying part-time in the UK	24
7	UH ONLINE FEES FOR 2017/18	25
7.1	Undergraduate Fees.....	25
7.2	Postgraduate Fees.....	26
7.3	Payment of fees for UHOnline Programmes.....	26
7.4	Fee liability and refunds for UHOnline students.....	267
8	DISCOUNTS, BURSARIES AND SCHOLARSHIPS.....	28
8.1	UH Scholarships.....	28
8.2	UH Graduate Scholarship	28
8.2.1	Details	28
8.2.2	Procedures	28
9	STAFF MEMBERS - UH, ASSOCIATE COLLEGES AND UH SUBSIDIARIES	29
9.1	UH & UK partner staff	29
9.2	Fee waiver for children of UH staff	29
10	ADDITIONAL INFORMATION.....	30
10.1	Repeat Students: Examinations and Tuition Fees.....	30
10.2	Taking a Variable Number of Modules.....	30
10.3	Full-Time student taking Additional Modules.....	30
10.4	Full time student taking fewer than the Standard Number of Modules	31
10.5	Student Changes Mode of Study during the Year.....	31
10.6	Student wants to “Split” the Year	31
10.7	Deferred Students.....	31
11	CONTACT DETAILS	32

2 FEE INFORMATION

2.1 Calculating tuition fees

Tuition fees are payable for each year of a student's course. The level of tuition fee payable by a student will depend on:

Residential status; whether a student is a Home/EU or international fee payer, the definition of which can be found at www.ukcisa.org.uk. Students are assessed for Home/EU fees status during the admissions process. The fee status will normally stay with the student for the remainder of their course and is not transferable between individuals.

Course of study; each course has an agreed fee. The University sets its fees annually in line with government policies and guidelines and these are included within this policy. Some courses attract a higher fee and are classified as laboratory based or non-standard in this policy.

Mode of study; our part time and online courses attract a different fee which reflects the different way in which these courses are taught.

Attendance; the fee amount a student will pay may be reduced if they withdraw, suspend or defer their studies before the 100% fee liability point. The reduction in the fee will be based on the date of the change in relation to the University liability dates, for which see Section 2.4 below.

Start date; the fee payable will depend on the year that a student starts their studies. The fees quoted in this policy are correct for 2017/18, but please see Section 2.7 below for information about when fees might change for subsequent years.

The fee payable by a student for 2017/18 will be included with their **Offer** (the University's formal offer of a place) and/or the Notification of Fees email sent to students shortly after registration.

2.2 Residential status

The assessment to decide whether a student will be classed as a Home/EU or international fee payer will depend on numerous factors such as:

- nationality
- immigration status in the UK/EEA
- where a student has been living
- what the student has been doing for the three years prior to the start of their course

Assessments of fee status are carried out during the admissions process and take into account the circumstances of each applicant. If the University is unable to determine the residential status of an applicant a questionnaire will be sent to the applicant requesting additional information.

Once fee status has been assessed it is not usually possible for this to be changed. If a student starts a **new** course, then the fee status can be re-assessed if circumstances have changed since the start of the original course.

2.3 Other tuition related costs

The University tries to keep any additional costs to a minimum. However some courses do attract additional costs for activities such as field trips. Students are advised about any additional costs in the **About your course** factsheet which is sent to all applicants with their **Offer**. This factsheet details these costs and whether they are a mandatory or optional part of the course.

2.4 Fee liability dates

Students (with the exception of UHOnline Students – please see Section 7 below) become liable for each year's tuition fees in three **incremental** stages during the course of their year of study. The dates are dependent on the Semester they begin their studies and are outlined below.

Student starting in Semester A	Amount Due
Until 9 th October 2017	No fee liability
9 th October 2017	25% of tuition fees
2 nd January 2018	50% of tuition fees
16 th April 2018	100% of tuition fees
Student starting in Semester B	
Until 5 th February 2018	No fee liability
5 th February 2018	25% of tuition fees
21 st April 2018	50% of tuition fees
26 th May 2018	100% of tuition fees
Student starting in Semester C	
Until 4 th June 2018	No fee liability
4 th June 2018	25% of tuition fees
6 th October 2018	50% of tuition fees
5 th January 2019	100% of tuition fees

2.5 Payment of tuition fees

Home/EU undergraduate students who are eligible and have applied for a Tuition Fee Loan will have their fees paid directly to the University by the Student Loans Company. For all other students, tuition fees must be paid in line with the liability dates outlined in Section 2.4 above.

Home/EU postgraduate students who are in receipt of a Postgraduate Loan from the Student Loans Company should contact Student Account Management student-finance@herts.ac.uk to discuss a payment plan in line with their loan payment dates. The Student Loans Company will make the first payment directly to the student once they have fully registered onto their course, provided that their application is fully approved and the declaration has been returned. The second and third payments will be made four and seven months after the course start date respectively.

If an employer or other sponsor is paying the tuition fees the student will need to provide a completed and signed sponsor form at enrolment. **The student, unless your offer letter expressly informs you otherwise, will be liable for the fees if they do not provide the form or if the sponsor does not pay the fees.** The sponsor form can be found at <http://www.herts.ac.uk/apply/fees-and-funding/sponsored-fees>

Fees can be paid online, by banker's draft, credit card, debit card or cash (pounds sterling). For details of how to pay,

<http://www.herts.ac.uk/courses/fees-and-funding/tuition-fee-payment/home.cfm>

2.6 Sanctions for non-payment of tuition fees

The University provides information, advice and support to students who find themselves in financial difficulty or have had their funding delayed. Further details can be found at on ask.herts at <https://ask.herts.ac.uk/hardship-fund>

Independent advice can also be found from the Hertfordshire Students' Union.

The University encourages any student unable to pay their tuition fees to contact the University's Student Finance team to discuss a payment plan or alternative sources of funding, contact details can be found under Section 11 below.

However if a student has not paid the applicable instalment of their tuition fees within 28 days of the liability date, or has not made alternative arrangements which are acceptable to the University, the University may (without affecting any other right or remedy available to it) do one or more of the following:-

- (i) withdraw the facilities of StudyNet, which will prevent the student from accessing StudyNet material, submitting assignments or registering for award ceremonies
- (ii) bar the student from returning in the following year
- (iii) bar the student from attending his/her graduation ceremony
- (iv) refuse to confer a University award
- (v) not examine research students and require them to leave the research programme

The University may also take more formal steps to recover any unpaid tuition fees, such as engaging a debt collection agency and/or commencing legal proceedings. If it does so, the University reserves the right to require the student to pay in addition any costs and expenses (including legal costs) reasonably incurred by the University in recovering the unpaid sums. The University also reserves the right to charge the student interest on the unpaid sums on a daily basis at an annual interest rate of 2% above the base lending rate of HSBC Bank plc until all outstanding sums and interest are paid.

The University will withhold examination results from students in debt, but may issue such results in non-standard format to enable students to undertake any referred/deferred assessment. The University will not normally bar the student from attending resit examinations, provided that arrangements have been made with Student Finance to pay the fee or other debt.

Any sanctions will be lifted as soon as the student's debt has been cleared in full.

Students who have withdrawn or applied to suspend their studies will still be contacted to pay any outstanding debt. Students will not be entitled to resume their studies or apply to study a new course until all outstanding debt has been cleared in full.

Please refer to the University policy and regulations SA13 'Schedule of Sanctions and Penalties' and SA14 'Student Withdrawal Regulations', www.herts.ac.uk/about-us/corporate-governance/uprs

2.7 When tuition fees change

The fees contained in this document are those that have been set for the 2017/18 academic year.

Please note that the fees set for future academic years may be higher. The University will determine fees in accordance with the following:

- Tuition fees are fixed for the duration of the course at the amounts contained in this document and will not therefore be subject to annual increases.
 - For new students, or for current students* who start a new course, or change their mode of study, the fees for their first academic year will be as published by the University at the relevant time.
 - For current students* who remain on the same course and mode of study (part time or full time), there will be no increase in fees.
 - The amount that the University is allowed to charge is regulated by the government†. Fees will not be increased each year by more than RPI + 6% from the previous year's fees for the relevant year. For the 2017/18 academic year, the maximum annual amount for students who started their courses on or after 1 September 2012 is £9,250 for full-time students and £6,935 for part-time students.
- Please also note that VAT is not currently charged on tuition fees. If in future the University is required to charge VAT (or some other tax) on tuition fees, this amount will be added to fees in addition to any of the increases referred to above.

* "current student" means a student who is registered with the University in the 2017/18 academic year.

† Increases in fees are subject to formal Parliamentary approval. In 2017/18, there is an increase of £250 (for full-time students) on the previous year's fees cap. The maximum amount is expected to be further increased in future years by an inflationary amount to be determined each year by the government. RPI (Retail Prices Index) is one of the measures of inflation in the UK published monthly by the Office for National Statistics - <https://www.ons.gov.uk/economy/inflationandpriceindices>. It measures the changes from month to month in the cost of a representative "basket" of goods and services bought by consumers within the UK. Each year, the University will use the percentage change in RPI (or, if RPI is abolished, in a broadly comparable index) from the preceding year's March figure to the current year's March figure for the purposes of calculating the change in RPI to be used in determining any increase in the following academic year's fees. So, in setting fees for the 2018/19 academic year, the relevant change in RPI will be from (i) the figure for March 2016 to (ii) the figure for March 2017. To give a hypothetical example of how this might work: (i) if the increase in RPI from March 2016 to March 2017 is 2.5% (in the 12 months to July 2016 the actual increase was 1.9%), and (ii) if a student's full-time annual fees for 2017/18 were £10,000, then the maximum full-time tuition fees that the University could charge that student for the 2018/19 academic year would be £10,850 (£10,000 increased by 8.5 (2.5+6) %).

2.8 When there is a material change to a course or a course is discontinued

The University may sometimes make changes to a course, or occasionally even discontinue a course, in the circumstances outlined in its **Key Facts** document (which can be found on its website at <http://www.herts.ac.uk/apply> and which is also sent to students with their **Offer**).

If a student is not happy with a change to a course (which may include the discontinuation of an individual module), the student may choose to leave the course, in which case the student will need to complete a Withdrawal Form as outlined in Section 2.9 below. The student's fee liability (which may include an entitlement to a partial refund) will then normally be calculated in the same way as in Section 2.9, i.e. the fee will be based on the date of receipt of the Withdrawal Form in comparison to the fee liability date. However, in the unlikely event of a change (or module discontinuation) that is likely to have a serious adverse effect on the student (for example, by prejudicing their future choice of career), the University will consider their fee liability on a case by case basis.

If a student's course is discontinued before they have completed their course (ie so that the student is not "taught out"), and if none of the alternative arrangements offered by the University are acceptable to the student, the University will refund the student's fees for their final year (or part year) of study on the course.

2.9 Implications for students who withdraw, etc.

Students will be liable for their tuition fees for the entire year of study unless they formally notify the University that they wish to withdraw, defer, or apply for a suspension of their studies.

Withdrawing from a course is a big decision and students are advised to seek as much advice as possible before taking this step, further details can be found at <https://ask.herts.ac.uk/withdrawing-from-university>. International students should also see Section 2.10.4 below.

The fee liability will be calculated from the date of the receipt by the University of the Withdrawal Form. For example, a student who started their course in Semester A and withdraws on the 13th October 2017 will be liable for 25% of their 2017/18 fees. A student will be entitled to a partial refund, if a payment has been made that is greater than the revised liability amount following withdrawal. Using this same example a student whose first year fee is £9,250, and who has paid

£5000 at the point of withdrawal, would be entitled to a refund of £2,687.50 For example, £9250 x 25% = £2,312.50; £5000 - £2,312.50 = £2,687.50.

The University will contact students who are entitled to a refund within 28 days of receiving the completed Withdrawal Form. International students who withdraw from their course early will have any non-refundable element deducted from the amount of refund (see Section 2.10.3 below).

Where fees have been paid by way of tuition fee loan, the University will contact Student Finance England (or other UK funding body) to advise them of the change which will also impact on the student's maintenance entitlement.

Where fees have been paid by a sponsor, e.g. employer, the University will charge the sponsor a fee for the year based on the fee liability dates.

If a student requests to suspend their studies and then subsequently resumes their studies, the fee liability would also be in line with the liability dates in Section 2.4 above. For example, if a student commences study in 2017/18, "rests" after the 1st liability date, they will pay 25% of their 2017/18 fee. If they recommence in the academic year 2017/18 and study the full year then they will be liable for 100% of the 2018/19 fee.

2.10 Additional information for international students

2.10.1 Payment of the Deposit

A compulsory deposit of **£5000** (which is offset against the first year tuition fee payable) is required from all students who:

- Have been assessed as international for fee purposes, and
- Are in their first year of study at the University, and
- Require Home Office sponsorship to study in the UK

A deposit is **not** required from such students who have:

- Financial sponsorship for payment of their fees (written evidence will be required), or
- An approved Federal Loan (US students only)

Payment of the deposit can take a variety of forms:

- Online at www.pay.herts.ac.uk/deposits
- Banker's draft in the currency of pounds sterling made out to 'The University of Hertfordshire'.
- Bank transfer to "The University of Hertfordshire" quoting the student ID number
- Debit cards drawn on a UK bank incur no charges
- All credit cards and overseas debit cards incur a charge of 1.5%

The deposit must be paid by the date indicated in the student's **Offer**. By paying the deposit, the student agrees to be bound by the University's terms and conditions which are outlined in the **Offer** and its accompanying documents including the **Key Facts** document.

If the student's application for a visa is refused, or if they do not meet the academic conditions contained in their **Offer**, the full deposit will normally be refunded. However, the University will withhold 100% (£5,000) of the deposit if there is evidence of a fraudulent visa application, such as the submission of fake documentation to the Home Office, as compensation for the administrative costs it will incur.

Otherwise, if the student decides not to come to the University and does not complete their registration by the latest permitted registration date, the University will also withhold 50% (£2,500) of the deposit as compensation for the administrative costs it will incur.

2.10.2 Full payment discount

The University offers a Full Payment Discount of £500 (per academic year of study) to international students who pay their tuition fees in **full** by:

- 4th October 2017 for Semester A entry
- 7th February 2018 for Semester B entry

Funds must have been received by the University, be cleared, and include any outstanding fees for Pre-Sessional/Preparatory courses.

Students who pay by the three instalment option will **not** be eligible for the Full Payment Discount of £500.

International research students must pay their tuition fees in full within 30 days of their date of enrolment, and in subsequent years the anniversary of that date, to be eligible for the £500 Full Payment Discount.

The following courses are not eligible for the £500 Full Payment Discount,

- Pre-Sessional courses
- Half year preparatory courses
- Online courses
- Courses that attract a non-standard fee

2.10.3 Refunds

Any refunds made to international students will be returned to the original source i.e. the country and the account from which the money was sent. This is to comply with money laundering guidelines <http://www.legislation.gov.uk/uksi/2007/2157/contents/made>.

If the full tuition fees are sent, the £500 Full Payment Discount will be returned to the source as described above.

2.10.4 When circumstances change

The University will inform the Home Office of any change to the student's study via the Home Office student management system (SMS) which may mean that the student will need to leave the UK. Advice and support is provided by the International Student Support team, whose contact details are included in section 11.

All fee liability as described above is subject to a student's statutory right to change their mind about studying at the University within a period of **14 days** starting on the day after they accepted the University's offer, as set out in the **Key Facts** document.

2.10.5 Students studying at Hertfordshire International College (HIC)

The University will inform the Home Office of any change to the student's study via the Home Office student management system (SMS) which may mean that the student will need to leave the UK. Advice and support is provided by the International Student Support team, whose contact details are included in section 11.

2.11 Accredited Prior Learning

The University will charge students in the following way for prior learning,

- Accredited prior experiential learning (APEL) will be charged at 50% of the course or modular fee.
- Accredited prior credited learning (APCL) will not be charged.

Please note – APCL is typically where an individual has gained University credits at a different institution and then transfer to the University of Hertfordshire. Whereas, APEL is where an individual's work experience would make them exempt from having to undertake certain modules on a programme.

3 UNDERGRADUATE FEES FOR 2017/18

These fees vary depending on the academic year in which the student began the course, and are for “standard” courses only. The fees payable for “non-standard” courses can be found in Section 5 below.

3.1 Full time Home/EU Fees – Standard Courses

Please note that from September 2017 students on nursing, midwifery and allied health professional courses will pay in line with the fees outlined in ‘If you started in 2017/18’ below

Fees band	If you started before 2012/13	If you started in 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Standard	£3,465	Band 1: £8,310 Band 2: £8,740 Band 3: £9,000	Band 1: £8,740 Band 2: £9,000 Band 3: £9,000	£9,000	£9,000	£9250
College*	£3,465	£5,800	£5,000	£5500	£6,000	£6,000

(*A University course delivered on behalf of the University by one of the colleges of the Hertfordshire Higher Education Consortium (see <http://www.herts.ac.uk/apply/schools-of-study/hertfordshire-higher-education-consortium/consortium-colleges>). Please note that different fees may apply for the colleges’ own courses, which are not covered by this policy – you can find further details of these courses via the link above. For the tuition fees of any other partner or franchise arrangement please refer to the individual college or provider.)

Students studying on nursing, midwifery or allied health professional courses funded by Health Education England, who started prior to September 2017, will not need to pay their own tuition fees. However, if they have to ‘step-off’ their programme they will need to pay their own fees for the repeat modules at £505 per 15 credits.

Students studying on nursing, midwifery or allied health professional courses funded by Health Education England, who start from September 2017 onwards please note that the University is currently awaiting the outcome of a Government consultation looking at the future of NHS funding for health courses. The changes proposed for 2017/18 entry have yet to be finalised at the time of publication of this document, although it is widely anticipated that students, rather than receiving an NHS grant / bursary, will be responsible for paying their own fees and will be given access to maintenance and tuition fee loans like other students. Once the changes have been finalised, the University will confirm the position to those individuals who have accepted offers for 2017/18 entry.

If you would like further details of the proposed changes, these can be found at <http://www.councilofdeans.org.uk/2015/11/the-2015-spending-review-changes-to-nursing-midwifery-and-ahp-education-background-information-for-students> and at <http://www.thefundingclinic.org.uk/> although please note that this information is still provisional until the Government consultation finishes and a formal change of policy is announced.

All Channel Island students entering Higher Education for the first time in 2017/18 or commencing a new course will be subject to this new fee regime and will be considered as Home/EU students as above.

Returning Channel Island students' fees will be dependent upon the fees set by the appropriate authority at that time.

Isle of Man - <http://www.gov.im/categories/education,-training-and-careers/student-grants>

Guernsey - <http://www.education.gg/unifunding>

Jersey -

<http://www.gov.je/Working/Careers/16To19YearOlds/EnteringHigherEducation/FinancingHigherEducationCourses/Pages/index.aspx>

3.2 Part time Home/EU Fees

For all Home/EU students the standard fee **for each 15 credit module** studied at undergraduate level is,

Fee band	If you started before 2012/13	If you started in 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Standard	£435	Band 1: £1040 Band 2: £1095 Band 3: £1125	Band 1: £1095 Band 2: £1125 Band 3: £1125	£1125	£1125	£1155
College*	£435	£725	£625	£685	£750	£750

*As above

3.3 Full time International Fees – Standard Courses

For all international students studying on standard courses the fees are as follows,

Course type	If you started in 2010/11	If you started 2011/12 or 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Classroom based courses	£8,000	£9,000	£9,500	£10,100	£11,000	£11,350
Laboratory based courses	£8,000	£10,000	£10,000	£10,600	£11,500	£11,850

3.4 Part time International Fees

Non-EU/EEA nationals permitted to study part-time will be subject to as outlined below.

International students wishing to study part-time must be referred to the Student Centre who will check the student's visa and fee position.

Course Type	If you started in 2009/10 or 2010/11	If you started in 2011/12 or 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Classroom based courses	£1070	£1125	£1190	£1265	£1330	£1420
Laboratory based courses	£1070	£1250	£1250	£1325	£1395	£1485

3.5 Placements/Study abroad

3.5.1 International Students studying in North America, Australia, Singapore or Mainland Europe

- 2nd year: International fees (full year abroad/exchange/Erasmus) Full Fee
- One semester in 2nd year Full Fee
- 3rd year in 4 year degree - work placement / studying and work placement Nil fee

3.5.2 Home/EU Students Studying Abroad (not Erasmus)

- 2nd year: tuition fees if studying abroad for both Sem A & B 15% fee
- One semester studied abroad in 2nd year, rest of year in UK Full fee
- 3rd year in 4 year degree –work placement / studying and work placement Nil fee

3.5.3 Home/EU studying in Europe (Erasmus Programme)

- 2nd year: Full year abroad Nil fee
- One semester in 2nd year, rest of year in UK Full fee
- 3rd year in 4 year degree – work placement / studying and work placement Nil fee

Please note all students on a placement or study abroad during the 3rd year in a 4 year degree will not be awarded credit points for this year.

4 POSTGRADUATE TAUGHT PROGRAMME FEES FOR 2017/18

These fees vary depending on the academic year in which the student began the course, and are for “standard” courses only. The fees payable for “non-standard” courses can be found in Section 5 below.

4.1 Full time Home/EU Fees

The **standard** course fees for 2017/18 are

Course type	If you started 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16	If you started in 2016/17	If you started in 2017/18
Classroom based courses	£5,100	£5,250	£5,450	£5,750	£6,100	£6,450
Laboratory based courses	£6,500	£6,700	£6,900	£7,250	£7,700	£8,150

PGCE students will be subject to a £9250 tuition fee.

Please see the following link for a list of courses that will be charged the Lab/workshop based fee, <http://www.herts.ac.uk/apply/fees-and-funding/postgraduate/lab-and-workshop-fees-for-full-time-postgraduate-students>

4.2 Part time Home/EU Fees

The **standard** fee for each 15 credit module studied at postgraduate level is

Course type	If you started 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16	If you started in 2016/17	If you started in 2017/18
Classroom based courses	£425	£440	£455	£480	£510	£540
Laboratory based courses	£540	£560	£575	£605	£645	£680

This includes students studying at collaborative partners/institutes in the UK.

4.3 Full time International Fees

Standard international tuition fees for new students or those entering a new course in 2017/18

Course Type	If you started in 2009/10 or 2010/11	If you started in 2011/12 or 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Classroom based courses	£9000	£10,000	£10,500	£10,800	£12,000	£12,100
Laboratory based courses	£9000	£11,000	£11,000	£11,300	£12,500	£12,600

Please see the following link for a list of courses that will be charged the Lab/workshop based fee, <http://www.herts.ac.uk/international/fees/postgraduate/lab-and-workshop-fees-for>

4.4 Part time International Fees

For Non-EU/EEA nationals permitted to study part-time, the **standard** fee for each 15 credit module studied at postgraduate level is

Course Type	If you started in 2009/10 or 2010/11	If you started in 2011/12 or 2012/13	If you started in 2013/14	If you started in 2014/15	If you started in 2015/16 or 2016/17	If you started in 2017/18
Classroom based courses	£800	£840	£875	£900	£945	£1010
Laboratory based courses	£800	£920	£920	£945	£995	£1050

International students wishing to study part-time must be referred to the Student Centre, who will check the student's visa and fee position.

5 NON-STANDARD FEES FOR 2017/18

Some courses attract non-standard fees because they are premium offerings, have extra accreditation and/or are a unique offering within the University.

5.1 Non-Standard Preparatory Course Fees

Course	International	
	Course code	Full Fee per level (120 credits)
Foundation Certificate English for Academic Purposes (Full Year)	HEEAS	£9550
Foundation Certificate English for Academic Purposes (Half Year)	HEEAS	£5125
International Foundation Programme (Full Year)	HEIFP	£9550
Pre-sessional English 1 (6 weeks)	HEPSE	£1935
Pre-sessional English 2 (11 weeks)	HEPSE	£3395
Pre-sessional English 3 (15 weeks)	HEPSE	£4325

5.2 Non-Standard Undergraduate Fees

Course	Course code	Home/EU		International	
		Full Fee per level	Modular Fee*	Full Fee per level	Modular Fee*
Accelerated Law (LLB)	LALLB	£9250	£1155	£14,045	£1755
Arts Therapies and Wellbeing Foundation (UH Cert)	CTATWF	£1560	£520	NA	NA
Clinical Imaging (Cert HE)	HHRAP	£1070	NA	NA	NA
Diagnostic Radiography and Imaging BSc (Hons)	HHRGI	NA	£1080 placement fee	£14,200**	NA
Dietetics BSc (Hons)	HHDiet	NA	NA	£14,000**	NA

Financial Management BSc (Hons)	BSFMN	£9000	£1125	£13,485	£1685
Nursing with Registration (Adult) BSc (Hons)	HHNURA	NA	£1575 placement fee	£14,525**	NA
Paramedic Science (BSc)	HHPS	£9000	£1125	NA	NA
Physiotherapy BSc (Hons)	HHPHY	NA	£155 placement fee	£13,725**	NA
Primary Education (Referred Placement Fee) (BEd)	HEBP	NA	£955	NA	NA
Radiotherapy & Oncology Practice (Cert HE)	HHRAP	£1070	NA	NA	NA

*per 15 credit module

** International students who need to repeat a module, will have to make additional payments. The price per module will be established on a pro-rata basis from the yearly tuition fee and will depend on the number of credits. If a practice placement needs to be repeated, then the placement payment will be required to be paid again.

5.3 Non-Standard Postgraduate Fees

Course	Course code	Home/EU		International	
		Full Fee per level	Modular Fee*	Full Fee per level	Modular Fee*
Abdominal and general Ultrasound	7HSK0088	NA	£730	NA	NA
Advancing Clinical Pharmacy Practice	HHAPPMSC	£9269	NA	£17,980 With additional placement £38,000	NA
Advancing NMS clinical practice (<i>placement fee only</i>)	7HSK0080	NA	£600	NA	NA
Applied Mental Health Practice (PgCert)	HSMHPPGC	£4730	NA	NA	NA

Art Therapy (MA)	CCARTMA	£5975 for one year (£11,950 full course fee)	£745	£8985 for one year (£17,970 full course fee)	£1125
Business Administration (MBA)	BSNMBA	NA	£1550	NA	£1705
Cognitive Behavioural Therapy (MSc)	HHCBT	£5985	£1240	£7760	£1880
Environmental Management (for Business) (MSc)	HHEM	£6970	£725 (£1175 dissertation module)	£12,100	£1180 (£1890 dissertation module)
Environmental Management (MSc)	HHEM	£6970	£725 (£1175 dissertation module)	£12,100	£1180 (£1890 dissertation module)
Environmental Management with Agriculture (MSc)	HHEM	£6970	£725 (£1105 dissertation module)	£12,100	£1180 (£1890 dissertation module)
Finance & Investment Management (MSc)	BSFIM	£12,700	£1060	£13,940	£1165
Global Business (Dual Award) One semester at UH (MSc)	BSGB	£5705	NA	£5705	NA
Global Business (Dual Award) Two semesters at UH (MSc)	BSGB	£6965	NA	£6965	NA
Gynaecological Ultrasound	7HSK0090	NA	£730	NA	NA
Musculoskeletal Injection Therapy	HHMPHYIND	NA	£1070	NA	NA
Obstetric Ultrasound	7HSK0089	NA	£730	NA	NA
Overseas Pharmacists Assessment Programme	HHAPPPGD	NA	NA	£10,500	£875
Paramedic Science (MSc)	HHPMMSC	£5260	NA	NA	NA
Pharmacovigilance (MSc)	HHPV	NA	£1100 (£2360 dissertation module)	NA	£1100 (£2360 dissertation module)
Postgraduate Certificate of Education	HEPGCE	£9250	£1155	£12,910	NA

Postgraduate Certificate of Education Referred placement fee	HEPGCE	£955	NA	NA	NA
Professional Engineering (MSc)	EIWBM	£12,185	£1015	£12,185	£1015
Project Management Practice(MSc)	BSNCPMPM	Year 1: £3880 Year 2: £3880		Year 1: £3880 Year 2: £3880	
Sustainable Planning (MSc)	HHMSP	£6490	£540	£12,100	£1180
Vascular ultrasound - carotids and DVT	7HSK0091	NA	£730	NA	NA
Water & Environmental Management (MSc)	HHEM	£6970	£725 (£1105 dissertation module)	£12,100	£1180 (£1890 dissertation module)

*per 15 credit module

6 RESEARCH STUDENT FEES FOR 2017/18

These fees vary depending on the academic year in which the student began the course, and are for research courses only.

Fees are payable annually until formal submission for final examination to the Doctoral College.

All Research students who wish to suspend their studies should refer to the Doctoral College who will confirm their tuition fee position.

6.1 Research Fees for research degree schedules

Schedule	Research Degree Award	Full-time Home/EU	Part-time Home/EU	International (based in British Isles)	Full-time International Distance-Based	Part-time International Distance-Based
Schedule A	PhD; MPhil	£4,600	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175
Schedule B	Doctorate in Engineering (EngD; MPhil)	N/A	£4675	N/A	N/A	N/A
Schedule C	Doctorate in Clinical Psychology (DClinPsy)	NHS Contract Self-funded £22,000	N/A	N/A	N/A	N/A
Schedule D	Doctorate in Management (DMan; MPhil)	N/A	£8,000 (self-funded) £9,000 (corporate-funded)	N/A	N/A	N/A
Schedule E	Doctorate in Business Administration (DBA; MPhil)	N/A	£4675	N/A	N/A	N/A
Schedule F	Doctorate in Health Research (DHRes; MPhil)	N/A	£3,450	N/A	N/A	N/A
Schedule H	Doctorate in Education (EdD; MPhil)	N/A	£4,215	N/A	N/A	N/A

Schedule J	Doctorate in Medicine (MD; MPhil)	N/A	£2,300	N/A	N/A	N/A
Schedule K	MA by Research MSc by Research	£4,600 ⁱ	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175
Schedule L	Doctorate in Fine Art (DFA; MPhil)	£4,600	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175
Schedule M	Doctorate in Design (DDes; MPhil)	£4,600	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175
Schedule P	Doctorate in Psychotherapy (DPsych; MPhil) (Top up schedule)	N/A	£5,175	N/A	N/A	N/A
Schedule Q	Doctorate in Education (EdD; MPhil) (Top up schedule)	N/A	£4,215	N/A	N/A	N/A
Schedule R:	Doctorate in Heritage (DHeritage; MPhil)	£4,600	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175
Schedule T:	PhD with Industry Experience (MPhil with Industry Experience; MA/MSc by Research with Industry Experience)	£4,600	£2,300	£11,650 (classroom based) £12,500 (lab/workshop based) ⁱ	£6,350	£3,175

ⁱ A concessionary fee of the standard part-time rate (£2,300) for full-time study is available to self-fee paying students enrolled for Schedule K. The concession is not available for students enrolled on Schedule A or other Schedules. The concession is granted for 18 months only. Students in receipt of this concession who have not submitted for examination within the 18 month period, will then become liable to pay the full-time fee until the point of submission. Fees are payable annually.

6.2 Bench Fees

Where bench fees are payable, details will be made available with the *Offer*.

6.3 International research students based in their home country (distance-based)

Students based overseas must also pay for supervisor travel and subsistence costs outside the UK (if applicable). Should an international student based overseas subsequently continue their study in the UK, s/he must pay the full-time international fee or a pro-rata fee for periods spent at the University, as appropriate. Such periods of study in the UK would be subject to the UK Government's visa entry requirements. International students studying on professional doctorate courses will pay the fee applicable to their particular courses.

6.4 Fee Paying Periods for Research Degrees

Research students can enrol at the beginning of each month and fees for the first year are calculated on a monthly basis. Thereafter, fees are charged per academic session (1st August to 31st July) until the student formally submits to academic Services for final examination.

6.5 Minimum fees to pay

The minimum period of enrolment/registration for a research award for which fees must be paid is normally one year (full-time)/two years (part-time) prior to submission.

6.6 Fees where the Student Changes Mode of Study during the Year

A research student who changes mode of study at any time in the year will pay a pro rata fee based on the full-time or part-time fee and date of change.

6.7 Writing-up fees for former full-time research students (Schedule A only)

Full-time research students submitting for examination for MPhil or PhD, who have paid full-time fees for a minimum of three consecutive years will be allowed one term (normally a four month period) free of charge after the completion of their full-time registration. Thereafter they are liable for one-third of £2,300 per four calendar months, for the duration of their registration i.e. until the student formally submits to the Doctoral College. Research students registered on any other research degree programme or schedule are not eligible for writing-up fees.

6.8 Post viva examination fees

Following viva examinations, research students will receive written notification from the Doctoral College of the deadline by which they must formally submit amendments/revisions to the Doctoral College. No additional fees will be charged for this period if the student submits within this deadline. Thereafter the student is liable to pay £767 for each period of 4 months that passes after this deadline for 2017/18, until the student formally submits the amendments/revisions to the Doctoral College.

6.9 Higher Doctorate

Fees for the award of Higher Doctorates (LLD; DLitt; DMus, DSc) £6350

To be paid in two instalments:

- Initial instalment to be paid on enrolment £2350
- Second instalment to be paid at the examination stage £4000

6.10 International students studying part-time in the UK

International students wishing to register for a part-time research degree based in the UK throughout the duration of their registration should contact Student Registry for a status check prior to the issuing of an offer letter.

7 UH ONLINE FEES FOR 2017/18

These fees vary depending on the academic year in which the student began the course, and are for courses stated in this section only.

7.1 Undergraduate Fees

Course	Home/EU		International	
	Full Fee per level (120 credits)	Modular Fee*	Full Fee per level (120 credits)	Modular Fee*
Business Administration UG (standalone modules)	-	£640	-	£640
BA (Hons) Business Administration (Levels 4, 5 & 6 – available part-time)	£5120	£640	£5120	£640
BA (Hons) Business Administration (Top Up) (Level 6 only – available part-time)	£5120	£640	£5120	£640
Business and Sport Management UG (standalone modules)	-	£640	-	£640
BSc (Hons) Business and Sport Management (Levels 4, 5 & 6 – available part-time)	£5120	£640	£5120	£640
BSc (Hons) Computer Science (Levels 4, 5 & 6 - available part-time only)	£5120	£640	£5120	£640
BSc (Hons) Computer Science (Top Up) (Level 6 only - available part-time or full-time)	£5120	£640	£5120	£640
BSc (Hons) Information Technology (Levels 4, 5 & 6 - available part-time only)	£5120	£640	£5120	£640
BSc (Hons) Information Technology (Top Up) (Level 6 only - available part-time or full-time)	£5120	£640	£5120	£640

*Modular fees are quoted per 15-credit module, however some courses run 30-credit modules. Therefore, modules could charge £640 if 15 credits and £1280 if 30 credits. Please refer to the Programme Specification to check the number of credits you will be studying. You can get a copy of the Programme Specification from AskUHOnline@herts.ac.uk

7.2 Postgraduate Fees

Course	Home/EU		International	
	Full Fee (180 credits)	Modular Fee*	Full Fee (180 credits)	Modular Fee*
Computer Science PG (standalone modules)	-	£640	-	£640
MSc Computer Science (<i>available part-time or full-time</i>)	£7680	£640	£7680	£640
MSc Distributed Systems & Networks (<i>available part-time or full-time</i>)	£7680	£640	£7680	£640
MSc E-Learning Technology (<i>available part-time or full-time</i>)	£7680	£640	£7680	£640
MSc Software Engineering (<i>available part-time or full-time</i>)	£7680	£640	£7680	£640
Production and Manufacturing Engineering PG (standalone modules)	-	£640	-	£640
MSc Manufacturing Management (<i>available part-time only</i>)	£7680	£640	£7680	£640
MSc Operations & Supply Chain Management (<i>available part-time only</i>)	£7680	£640	£7680	£640
Mental Health Recovery & Social Inclusion PG (standalone modules)	-	£640	-	£640
PgCert Mental Health Recovery & Social Inclusion	£2560 (60-credits only)	£640	£2560 (60 credits only)	£640
PgDip Mental Health Recovery & Social Inclusion	£5120 (120 credits only)	£640	£5120 (120 credits)	£640
MSc Mental Health Recovery & Social Inclusion(<i>available part-time only</i>)	£7680	£640	£7680	£640
Master of Public Health PG (standalone modules)	-	£640	-	£640
MPH Master of Public Health(<i>available part-time or full-time</i>)	£7680	£640	£7680	£640
MA Global Film and Television(<i>available part-time only</i>)	£7680	£640	£7680	£640
MA Illustration (<i>available part-time only</i>)	£4800	£400	£7800	£650
MA Graphic Design (<i>available part-time only</i>)	£4800	£400	£7800	£650

*Modular fees are quoted per 15-credit module, however some courses run 30-credit or 60-credit modules. Therefore, modules could charge £640 if 15 credits and £1280 if 30 credits. Please refer to the Programme Specification to check the number of credits you will be studying. You can get a copy of the Programme Specification from AskUHOnline@herts.ac.uk

7.3 Payment of fees for UH Online programmes

Tuition fees are due in advance of each semester of study. The deadlines for each semester will be as follow:

- i. For study within semester A (Sep-Jan) – Friday 22nd September 2017
- ii. For study within semester B (Jan-Jun) – Friday 12th January 2018
- iii. For study within semester C (Jun-Sep) – Friday 18th May 2018

7.4 Fee liability and refunds for UH Online students

The University policy on fee refunds applies to full-time and part-time students where the student withdraws or rests from a programme or from modules.

When processing a request for a refund of tuition the University may, at its discretion, withhold an additional element of the module fees to cover the cost of resources or materials that have been supplied to the student.

The following fee liability and refund entitlement dates applies to UH Online students only.

Semester	Fee liability
Semester A	Fee liability is 25% from 02 nd October 2017 Fee liability is 50% from 16 th October 2017 Fee liability is 100% from 27 th November 2017
Semester B	Fee liability is 25% from 22 nd January 2018 Fee liability is 50% from 05 th February 2018 Fee liability is 100% from 19 th March 2018
Semester C	Fee liability is 25% from 28 th May 2018 Fee liability is 50% from 11 th June 2018 Fee liability is 100% from 23 rd July 2018

8 DISCOUNTS, BURSARIES AND SCHOLARSHIPS

8.1 UH Scholarships

There are a number of externally funded scholarships offered to students meeting the criteria of the companies, individuals and community organisations who have made the funds available.

<http://www.herts.ac.uk/apply/fees-and-funding/scholarships>

8.2 UH Graduate Scholarship

The UH Graduate Scholarship is a discount available to graduates for Home/EU and international students studying a full-time or part-time Postgraduate degree, provided he/she has graduated from an undergraduate degree from the University, or the former Hatfield Polytechnic.

8.2.1 Details

Applicable Courses	UH Graduate Scholarship	Remarks
Full-time Taught Master's Degree	20% discount on normal fee	Discount applies for year 1 only.
Part-time Taught Master's Degree	20% discount on normal fee	Discount applies to years 1 and 2

8.2.2 Procedures

- (i) To claim the UH Graduate Scholarship, the student must be a graduate of the University, from an undergraduate programme.
- (ii) The UH Graduate Scholarship will be given to students who are paying the full cost of the tuition fee from their own resources (including a Career Development Loan). **Fees paid by the student's family do not count as sponsorship.**
- (iii) A student who has only undertaken a preparatory course is not eligible for the UH Graduate Scholarship.
- (iv) Research students are not eligible for the UH Graduate Scholarship.
- (v) Students on Graduate Diploma in Law, PGCE and other vocational and professional courses are also not eligible for the UH Graduate Scholarship.

Please see the following link for the full terms and conditions

<http://www.herts.ac.uk/international/fees/scholarships/uh-graduate-scholarship>

9 STAFF MEMBERS - UH, ASSOCIATE COLLEGES AND UH SUBSIDIARIES

9.1 UH & UK partner staff

There is a full remission of fees for staff undertaking part-time courses of study. This covers individuals employed with one year's continuous service by the University. The remission of fees does not however apply to students of the University who may be employed in any capacity by the University. The fee remission is subject to conditions as detailed at

<http://www.staffnet.herts.ac.uk/human-resources/staff-benefits/fee-waiver-for-staff.htm>

There is a 50% fee remission applicable to staff of the University's wholly owned subsidiary companies and/or UK Partner Organisations (a list of which is available on the University's website at <http://www.herts.ac.uk/about-us/partners-and-friends/uk-partners>)

9.2 Fee waiver for children of UH staff

Students beginning a University course from September 2012 who are children of staff employed by the University or one of its subsidiary companies on a fixed term or permanent contract of 50% FTE or more, **may** be eligible for a 50% fee reduction.

Students beginning a University course before September 2012 who are children of staff employed by the University or one of its subsidiary companies on a fixed term or permanent contract of 50% FTE or more, **may** be eligible for a full tuition fee waiver.

Full details and eligibility criteria can be found on <http://www.staffnet.herts.ac.uk/human-resources/staff-benefits/tuition-fee-waiver-for-the-children-of-staff.htm>

10 ADDITIONAL INFORMATION

10.1 Repeat Students: Examinations and Tuition Fees

The published tuition fee covers the first diet of resit assessments in 2017/18, therefore no extra fee is due. Students are not required to re-register, provided all resits take place in the same academic year. Students required to retake an assessment(s) after the first diet of resits must re-register and pay additional fees related to those resits.

Where a student is referred in an industrial placement, or teaching practice, and needs academic supervision and assessment, the University will charge an appropriate fee agreed by the Head of Student Finance. There may be an assessment fee in addition to the module fee, to reflect the cost to the University of organising visits to the student.

Students who repeat more than one year of study and are funded by the Student Finance England (or other funding body) will need to check their future funding entitlement before committing to resume their studies.

10.2 Taking a Variable Number of Modules

Modular fees are based on the standard 15-credit module, and the amounts below relate to students on standard courses. An undergraduate student taking more than 75 credits in the year is full-time for fees purposes. A postgraduate student taking more than 120 credits in the year is full-time for fees purposes.

Where a student studies a deferred module(s), this module does not count towards any fee liability under the above rules; provided that the student has fully paid the fee for the deferred module. "Deferred" means a module with formal deferred status awarded by the Examinations Board.

A full-time student who withdraws from one or more modules cannot receive a fee refund if, after withdrawing from that module(s), the student is still defined as "full-time" under the provisions of UPR AS14 (over 75 credit points for a 2 semester year (Undergraduate) or 120 credit points for a 3 Semester year (Postgraduate)).

10.3 Full-Time student taking Additional Modules

Where a full time student is required, or advised, by the University to take an additional module(s), over and above the standard academic requirements for the course, the University will not normally charge a fee for the module(s).

This does not apply to part time students who pay their tuition fees per module studied.

10.4 Full time student taking fewer than the Standard Number of Modules

The following table applies to students registered on full-time courses but who take fewer modules than normal in a year (for example, if they 'split' their final or take a reduced number of modules)

Type of student	Number of standard 15 credit modules taken in year	Status for fee purposes
Undergraduate	Up to & including 75 credits	Part-time module fee payable (home or international rate as applicable)
Undergraduate	Above 75 credits	Full-time fee payable
Postgraduate	Up to & including 120 credits	Part-time module fee payable UK/EU or international rate, as applicable
Postgraduate	Above 135 credits	Full-time fee

10.5 Student Changes Mode of Study during the Year

A student who changes from a full-time to a part-time course from one academic year to another will pay a total fee for the year based on the module count (UPR AS14 refers).

A student who changes from a full-time to a part-time course during an academic year will pay their full time fee in line with the liability dates detailed in Section 2.4 above (all students except UHOnline) or Section 7.4 for UHOnline student. Any subsequent study will be charged at the part time rate and any subsequent change to study will be liable to charge as in Section 2.4 above.

A student who changes from a part-time to a full-time course, at any time in the year will pay a total fee for the year based on the module count (UPR AS14 refers).

A research student who changes mode of study at any time in the year will pay a pro rata fee based on the full-time and part-time fee and date of change.

Current students who change their mode of study will lose their existing fees package and will be liable for the fee package applicable to 'new' students in 2017/18 as described in this document.

10.6 Student wants to "Split" the Year

A student who wants to extend their studies, in the final year, beyond the normal duration of the course (known as taking a "split year"), may impact on their funding eligibility with Student Finance England. Students should check their eligibility with Student Finance England before making any changes and contact the University's Fees and Funding team for advice.

10.7 Deferred Students

Students that defer their entry to the following or subsequent year will pay the appropriate fee for their year of entry, not the fee quoted in their Offer from their original application.

11 CONTACT DETAILS

If you have any queries in relation to this policy or its application then advice can be obtained from the Student Centre. The Student Centre is located within the Hutton Hub on the College Lane campus, or you can also go to <https://ask.herts.ac.uk/>

Information is also available on our website, <http://www.herts.ac.uk/apply/fees-and-funding>

If you have a specific query and are unable to find the answers, then you can also email any of the following teams directly

student-finance@herts.ac.uk – for fee, invoicing, debt queries

funding@herts.ac.uk – any Student Loans Company/Student Finance England questions

payus@herts.ac.uk – to make a payment or if you are having difficulties doing so

financial-support@herts.ac.uk – if you are experiencing financial difficulties or want to apply for the University's hardship fund (applies to Home students only).

SRE@herts.ac.uk – Student Registration and Enrolment, fee waiver, fee category queries

Research-Degrees@herts.ac.uk - Research Office

ISS@herts.ac.uk - International Student Support for all international queries

Askherts@herts.ac.uk – Ask Herts for all other general queries

advice@hertfordshire.su – advice and support from the Hertfordshire Students' Union