**Engagement driven project team roles**

**Sponsor(s)**
- Understand the wider context, organisational strategy and constraints
- Provide senior level direction and support

**Independent Facilitator(s)**
- Lead the project
- Act as host(s)
- Facilitate engagement
- Provide challenge and arbitration

**Process Users**
- Articulate personal experiences
- Provide first hand knowledge of the impact of the process
- Contribute to diagnosing problems and designing solutions

**Process Players**
- Own the outcome
- Provide first hand knowledge of process and direct experience of the issues faced
- Play key role in diagnosing and designing solutions