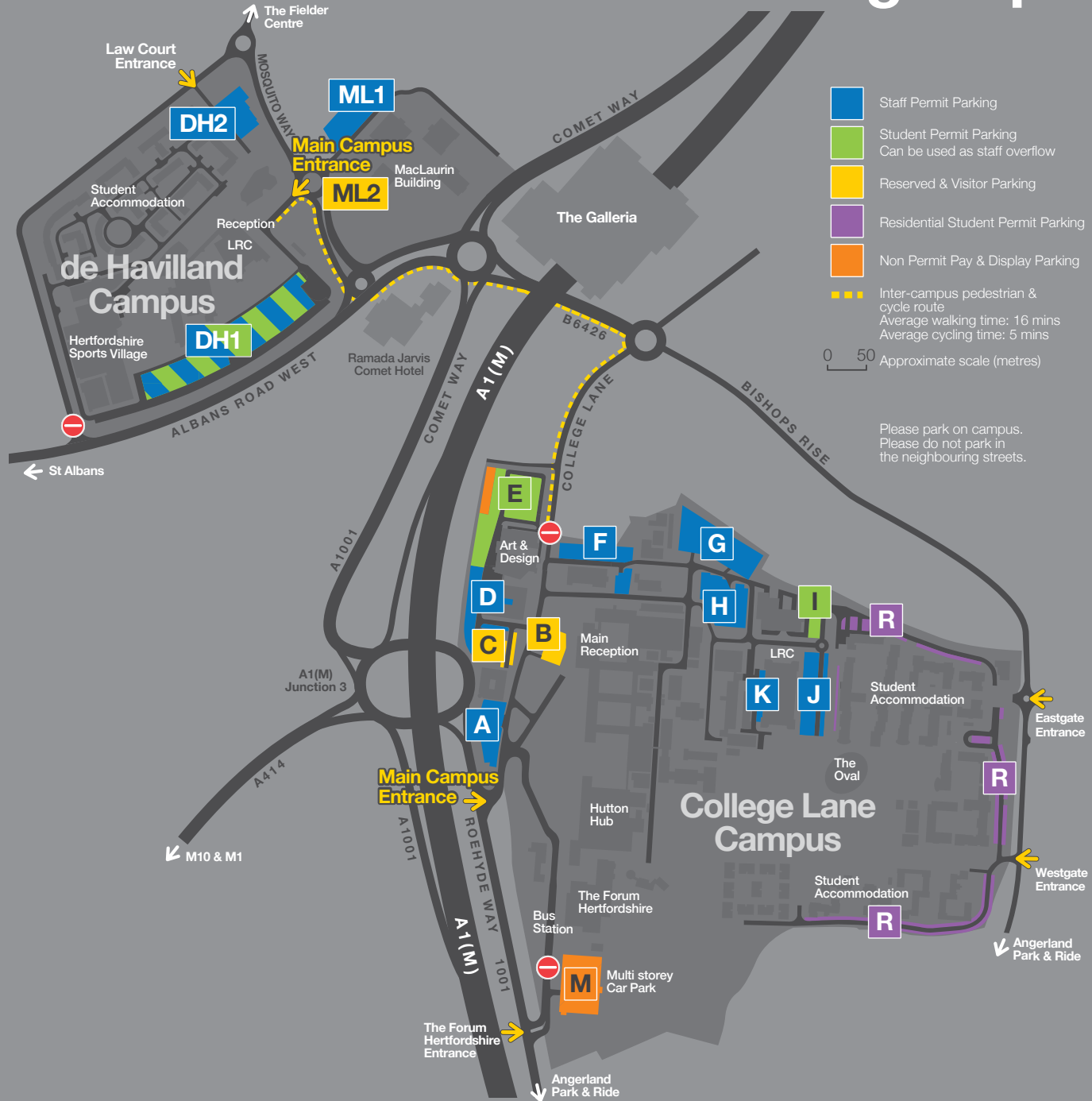


# Parking Map



# Residential Student parking

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## Everything you need to know about residential student parking

Welcome to the University of Hertfordshire. You'll find our campuses are easy to get around and well served by public transport. In fact, most students find they really don't need a car.

However, if you're a student living on campus and want to bring yours, here are a few things you need to know...

### Can I bring my car to University?

If you live on the **College Lane Campus**, you can apply for a residential parking permit. These are extremely limited and if you don't have one you won't be able to park here.

Unfortunately we don't allow residential student parking at **de Havilland**.

### How do I get a residential parking permit?

If you have a confirmed accommodation booking at College Lane, you can apply for a permit at [parkingpermit.herts.ac.uk](mailto:parkingpermit.herts.ac.uk). Just log in with your University username and password.

Permits are sold on a first-come, first-served basis from 10:00 on Tuesday 5 September. Once all permits are gone the system adds new applications to a waiting list.

### How much does a permit cost?

£160 for 2017-18.

### Where do I get my permit once I've bought it?

It depends when your permit is purchased. Please check the information in your permit confirmation email.

### Residential parking permits have sold out! Any chance of more being made available?

The permits are based on the limited number of spaces we have. A small amount are reserved for students who need to park due to medical conditions, but again, these are limited, and therefore not guaranteed.

Once all permits have been sold we can't offer any more unless previously sold permits are returned.

### Where can I park on campus?

If you display a valid residential parking permit you can park in the residences car park on College Lane (purple zone) only. Please don't park anywhere else as you may get a fixed penalty notice.

If you don't have a parking permit, you won't be able to park on campus. Please remember that we can't accept any liability for loss or damage to your vehicle or its contents while parked on site.

### Can I park on the roads around the campus?

We ask that you please don't park in the residential streets in Hatfield as it's unfair on our neighbours. If we receive complaints, we may have to take disciplinary action.

### I drive a motorcycle / moped, do I need a permit?

No, and you can park for free as long as you're in a designated motorcycle bay.

### I have a blue badge, do I need a permit?

If you live at **de Havilland** please contact [housingservices@herts.ac.uk](mailto:housingservices@herts.ac.uk) to discuss your requirements.

If you live at **College Lane** you need to apply for a free residential parking permit via the online system.

### I have a medical condition, will I get priority for a residential parking permit?

You should apply via the online system in the normal way. Once permits are already sold out your application will be directed to a waiting list where you will need to provide medical evidence to support your application, as a small number of permits are held back for those with medical conditions. We'll then review all applications and, if you are successful, we'll contact you for payment.

### I have placements as part of my course, do I get priority for a permit?

Unfortunately, no. Many students have placements and we simply don't have the spaces.

### How long is a residential parking permit valid?

For the duration of your accommodation contract. If you move out before the end of your contract the permit will be cancelled.

### If I leave accommodation can I get a refund on my permit?

You can apply for a partial refund by returning your permit. The refund will be calculated to cover any full terms you have left.

For example, if you leave accommodation and request a refund during the spring term, your refund will be for the summer term only.

Email [parkingpermits@herts.ac.uk](mailto:parkingpermits@herts.ac.uk) or visit the Student Centre for more information.

### I have a friend visiting me. Can they park on campus?

If you live at **de Havilland** your visitors will be allowed to park on site on weekdays between 19:00 and 08:00 and all weekend.

If you live at **College Lane** you can request a permit for your visitor from the accommodation helpdesk in the Oval.

Visitor permits are available on a first come first served basis.

Please note that we don't allow entry onto campus after midnight

### I have more questions!

No problem. Drop us a line at [parkingpermits@herts.ac.uk](mailto:parkingpermits@herts.ac.uk) if your question relates to permits. For other questions please contact [parking@herts.ac.uk](mailto:parking@herts.ac.uk)