Development and Managing People within Healthcare  
Module code 7HSK0059  
15 Credits at level 7

This course is equivalent to 150 student effort hours including 5 attendance days:

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<th>Date</th>
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<td>Tuesday 10th - Wednesday 11th October 2017</td>
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<td>Wednesday 1st - Thursday 2nd November 2017</td>
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<td>Thursday 30th November 2017</td>
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This course is for health care professionals interested in the principles of developing and managing people in healthcare and/or social care. Applicants can be working in the NHS, the private sector, social services or any other health care provider.

**Course aims**

The aim of this course is to enable you to develop a critical awareness of the theoretical basis of developing and managing people.

**Content**

The course enables you to examine and critically evaluate your own performance in developing and supporting people in health and/or social care delivery. The underpinning theory focuses on communication, valuing diversity, team building, performance measures, motivation, empowerment, and staff development, supporting people and resolving conflict. The course assessment helps you explore these issues in your own workplace, reflecting on your own practice.

**Assessment**

The assessment consists of a viva which can either be taken through attendance at the university or remotely using Skype.

**What our students say**

"What a fantastic module which has provided a wealth of information and skills that you can implement towards promoting development and management of change within your team with almost immediate effect - wish I could have had the opportunity to have completed this module years ago."

"I thoroughly enjoyed the developing and managing people in health and social care module. It helped me to critically evaluate my management skills and has given me tools to lead more efficiently. Since completing the module I am able to deal with conflict constructively and have greater knowledge on how to effectively develop members of my team."

**Who teaches this course?**

This course is facilitated by Dr Heather Thornton and other external consultants.

**Cost**

The fee for new self-funding students is £680. Please note that the fee may vary depending on your source of funding and whether you are a returning student. To find out information about the fees visit go.herts.ac.uk/cpdfees

The course forms part of a broader CPD framework that can lead to the award of Postgraduate Certificate, Postgraduate Diploma or Master’s degree.