Department of Allied Health Professions and Midwifery

**Redesigning services for the future**

**Module code 7HSK0060 15 Credits at level 7**

This course is equivalent to 150 hours of student effort including 4 attendance days:

<table>
<thead>
<tr>
<th>Date</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuesday 13th &amp; Wednesday 14th February 2018</td>
<td>Tuesday 13th &amp; Wednesday 14th March 2018</td>
</tr>
</tbody>
</table>

This course is open to all qualified health professionals including team leaders and aspiring leaders of the future.

**Course aims**

In challenging times where services need to be developed to meet growing demands but with decreasing resources, explore using models, theories and the evidence base can enable you to identify how to change your service.

**Content**

The course covers three main themes: service development and redesign; working with change and leadership. The course explores questions such as: How do you involve service users and other stakeholders in service development? How to identify what to change? How do you prepare for the future? How can you facilitate change through people and process, creating a sense of urgency and commitment? What is leadership and how do you lead? What types of leaders are required in challenging times? How can leadership styles influence team motivation and outcomes?

**Assessment**

The assessment is a written commentary on a portfolio of activities. You choose which activities to do, applying the course content to your own workplace.

**Who teaches this course?**

This course is facilitated by Dr Heather Thornton, Dr Karen Beeton and other external consultants.

**What our students say**

“What an eye opening and ideas generating couple of days. Today we hit the ground running!”

“Thanks for consistently making material useful, interesting and thought-provoking. The two modules [7HSK0059 and 7HSK0060] need to be part of any leader or future leader's training package!”

**Cost**

The fee for new self-funding students is £680.00. Please note that the fee may vary depending on your source of funding and whether you are a returning student. To find out information about the fees visit go.herts.ac.uk/cpdfees

The course forms part of a broader CPD framework that can lead to the award of Postgraduate Certificate, Postgraduate Diploma or Master’s degree

---

**Course Enquiries**

Mary Sexton – Programme Lead
01707 284689
m.t.sexton@herts.ac.uk

**Booking Enquiries**

CPD Health Team
01707 284956
cpdhealth@herts.ac.uk