

Student Charter



Professor Quintin McKellar
Vice-Chancellor, University of Hertfordshire

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President, Hertfordshire Students' Union

“ We give our full support to the Student Charter, it is designed to guide you through your time at the University to ensure you make the most of your experience. Both the University and Hertfordshire Students' Union are dedicated to transforming lives. ”

Your University's commitment to you

- Provide excellent educational opportunities and do everything we can to make you highly employable while developing a lifelong passion for learning
- Ensure the health safety and wellbeing of yourself and that of others within our Community
- Provide you with an intellectually stimulating environment supporting your academic, professional and personal development
- To provide a friendly and supportive environment to allow you to succeed
- Work in partnership with students, student representatives and the Students' Union, to enable you to contribute to the improvement of university life
- Be entrepreneurial, innovative and creative in our outlook, and open to doing things differently

Your commitment to us

- Participate fully in your studies and university experience, so you become the best that you can be
- Ensure the health safety and wellbeing of yourself and that of others within our Community
- Make full use of facilities, resources and support on offer at the University, asking for help when you need it
- Positively represent yourself, the people you work with and the places in which you live and study
- Engage proactively with your student representatives, supporting them to make your voice heard
- Make the most of opportunities to feed back about your student experience

Your Students' Union's commitment to you

- Provide relevant and student focused activities enabling you to have the best possible experience
- Strive to provide as part of the UH community relevant services and opportunities that allow you to reach your potential.
- Actively seek your views to represent you and support student-led change on campus, locally and nationally
- Provide you with opportunities that are fun, safe, diverse and challenging both on and off campus
- Be responsible and ensure that, as a charity, every penny we earn goes directly back into services that benefit you
- Enable you to get involved within the local community, with voluntary and charitable work
- Provide an independent voice for all students

Shared commitments

- Behave professionally, with courtesy and integrity
- Respect each other, working collaboratively and in partnership
- Work together to develop our University, through ongoing dialogue and feedback
- Value our collective identity and our individual diversity
- Make a personal contribution to our communities within and beyond the University
- To be aspirational and celebrate our successes