Rising to the challenge of reducing emergency admissions and readmissions

Course code: XSCZ0703  Semester: 
Level:  Credit:

Who should attend the course?
This one day course is suitable for all health professionals who wish to reduce emergency admissions and readmissions in their service.

Course aims
This study day will explore the theories, evidence base and examples of best practice of how this challenge can be navigated successfully.

Course content
By the end of the session delegates should have a greater understanding of:
- the theory base for emergency admission and readmission reduction,
- the theory relating to managing and leading transformational change, and systems thinking
- the theory relating to delivery of innovative service redesign
- Integrated Care; what Integrated Care means and the vital role that it can play in helping to support the challenge of reducing emergency readmissions.
Participants will have an opportunity to discuss first-hand case study examples of best practice drawing on their own experiences

How does the course map with the NHS KSF?
The course contributes to the development of knowledge and understanding for the KSF Core Dimensions

Where is the course taught and by whom?
The course takes place on College Lane Campus and is taught by Liz McAndrew. Liz is the Programme Director for Southwark and Lambeth Integrated Care which is an ambitious cross-organisational programme within South-East London that is working across Health and Social Care to reduce avoidable admissions to hospital and to increase the quality of care provided to older people and adults with long-term conditions in Lambeth and Southwark. Liz is an experienced senior leader within the NHS, having been a General Manager in Acute and Emergency Medicine at both Guy’s and St Thomas’ NHS Foundation Trust and Barts Health NHS Trust. Liz started her career as a Physiotherapist and has a passion for improving the quality of care for patients, for helping staff working within Health and Social Care to develop their leadership, change management and innovation skills to be able to rise to the challenges facing them in the current economy.

Cost
To find out information about the fees visit go.herts.ac.uk/cpdfees

Contract funding for NHS staff
The University is contracted by the NHS to provide post-registration education/CPD and training for its health professionals. If you are an NHS employee contact the senior manager responsible for post-registration education/CPD in your Trust to check if the course you wish to attend can be supported by the Trust’s contract with our University.

When does this course run?
This is a 1-day course that runs on:
- 13 February 2015

Course Enquiries
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